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October 28, 2015

Via Electronic Filing and U.S. Mail

Mr. Steven King
Executive Director/Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive, S.W.
Olympia, WA 98504-7250

Re: Boomerang Wireless LLC d/b/a enTouch Wireless

Dear Mr. King:

Please find enclosed for filing the original and twelve (12) copies of the Petition for Boomerang Wireless, LLC for Expanded Service Area as a Wireless Eligible Telecommunications Carrier in the State of Washington (Low Income Only) which has been filed electronically with the Commission. I have also enclosed an extra copy, and I request that you stamp it "Filed" and return it in the postage paid envelope provided.

Thank you for your assistance in this matter. If you have any questions or comments regarding this matter, please contact me at the number above.

Sincerely,

A handwritten signature in blue ink that reads "Stanley Q. Smith".

Stanley Q. Smith

SQS/ssb
Enclosures

cc: Kimberley Lehrman
Julia Redman-Carter
J. Andrew Gipson, Esq.

{JX178108.1}

JONES WALKER LLP

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**IN THE MATTER OF)
)
PETITION OF BOOMERANG WIRELESS,)
LLC FOR EXPANDED SERVICE AREA)
AS A WIRELESS)
ETC IN THE STATE OF WASHINGTON)
(LOW INCOME ONLY))**

DOCKET NO. _____

**PETITION OF BOOMERANG WIRELESS, LLC FOR EXPANDED SERVICE AREA
AS A WIRELESS ELIGIBLE TELECOMMUNICATIONS CARRIER IN THE STATE
OF WASHINGTON (LOW INCOME ONLY)**

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Counsel for Boomerang Wireless, LLC

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PETITION OF BOOMERANG WIRELESS,)
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**PETITION OF BOOMERANG WIRELESS, LLC FOR EXPANDED SERVICE AREA
AS A WIRELESS ELIGIBLE TELECOMMUNICATIONS CARRIER IN THE STATE
OF WASHINGTON (LOW INCOME ONLY)**

COMES NOW Boomerang Wireless, LLC (“Boomerang” or the “Company”), by and through its undersigned counsel, and, pursuant to the Washington Administrative Code (“WAC”) § 480-123-030 and pursuant to Section 214(e)(2) of the Telecommunications Act of 1996 (the “1996 Act”), 47 U.S.C. § 214(e)(2) and the Federal Communications Commission (“FCC”) Universal Services Rules, 47 C.F.R. §§ 54.101 through 54.207 (the “FCC Rules”), hereby requests that the Washington Utilities and Transportation Commission (the “Commission”) approve an expanded service area in which Boomerang is designated as an Eligible Telecommunications Carrier (“ETC”) in the state of Washington as set forth in **Exhibit “A”** attached hereto (the “Expanded Service Area”). By Order dated December 12, 2013, in Docket No. UT-121610, Boomerang was designated by the Commission as an ETC to the extent of the service area of its underlying carriers (the “Designation Order”). At the time of the Designation Order, the Company’s underlying carriers included only Sprint and Verizon. Since the date of the Designation Order, the Company has obtained access to the AT&T network via its Mobile Virtual Network Enabler (MVNE) and, therefore, has expanded its coverage area throughout the state. Boomerang hereby requests the Commission approve its Expanded Service Area set forth in **Exhibit “A”** for the purpose of receiving federal and state low-income universal service

support for prepaid wireless services, specifically Lifeline. Boomerang plans to offer Lifeline service in all areas in Washington that are served by its underlying carriers Sprint, Verizon, T-Mobile and AT&T; and, therefore, it requests designation statewide in all exchanges to the extent that its underlying carriers have facilities and coverage.

Boomerang respectfully requests that the Commission grant this Petition and that it do so expeditiously so that Boomerang may provide wireless service to low income households in the Expanded Service Area as soon as possible. In further support of its Petition, Boomerang states as follows:

I. GENERAL INFORMATION.

A. Boomerang Wireless, LLC is an Iowa limited liability company with its principal offices located at 955 Kacena Road, Suite A, Hiawatha, Iowa 52233. A copy of Boomerang's Articles of Incorporation are on file with the Commission in Docket No. UT-121610 and incorporated herein by reference.

B. Correspondence or communications pertaining to this Petition should be directed to Boomerang' attorneys of record:

Stanley Q. Smith
J. Andrew Gipson
Jones Walker LLP
190 E. Capitol Street, Suite 800 (39201)
P. O. Box 427
Jackson, Mississippi 39205-0427
Telephone: (601) 949-4900
Facsimile: (601) 949-4804
E-mail: ssmith@joneswalker.com
agipson@joneswalker.com

C. Questions concerning the ongoing operations of Boomerang should be directed to:

Kimberley Lehrman, President
Boomerang Wireless, LLC
955 Kacena Road, Suite A
Hiawatha, Iowa 52233
Telephone: (319) 573-1678
Facsimile: (319) 294-6081
Email: klehrman@readywireless.com

D. The Company has been granted ETC designation in 24 States: Arizona, Arkansas, California, Colorado, Georgia, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maryland, Michigan, Minnesota, Mississippi, Missouri, North Dakota, Ohio, Oklahoma, Oregon, South Carolina, Texas, Washington, West Virginia, and Wisconsin. Boomerang also has applications pending in 16 jurisdictions for designation as an ETC on a wireless basis for federal support for Lifeline services.¹ Boomerang has never been denied ETC designation by any state commission or by the FCC in connection with any state.

E. Boomerang was previously designated as an ETC by the Commission and has been operating as a wireless ETC in the State of Washington since February, 2014, in compliance with the Commission's conditions. Upon approval of the Expanded Service Area, Boomerang will continue to comply with each of the conditions set forth in the Commission's Order dated December 12, 2013, in Docket No. 121610.

II. BACKGROUND.

Section 214(e)(2) of the 1996 Act² provides that:

A State commission shall upon its own motion or upon request designate a common carrier that meets the requirements of paragraph (1) as an eligible

¹ Boomerang has ETC applications currently pending before state commissions in Massachusetts, New Jersey, New Mexico, Pennsylvania, and South Dakota. In addition, Boomerang has a pending petition before the FCC for granting ETC designations in Alabama, Connecticut, Delaware, The District of Columbia, Florida, Maine, New Hampshire, New York, North Carolina, Tennessee and Virginia, WC Docket No. 09-197 (filed Dec. 29, 2010).

² 47 U.S.C. § 214(e)(2).

telecommunications carrier for a service area designated by the State commission. Upon request and consistent with the public interest, convenience, and necessity, the State commission may, in the case of an area served by a rural telephone company, and shall, in the case of all other areas, designate more than one common carrier as an eligible telecommunications carrier for a service area designated by the State commission, so long as each additional requesting carrier meets the requirements of paragraph (1). Before designating an additional eligible telecommunications carrier for an area served by a rural telephone company, the State commission shall find that the designation is in the public interest.

Section 214(e)(1) of the 1996 Act³ provides:

A common carrier designated as an eligible telecommunications carrier under paragraph (2), (3), or (6) shall be eligible to receive universal service support in accordance with section 254 of this title and shall, throughout the service area for which the designation is received—

(A) offer the services that are supported by Federal universal service support mechanisms under section 254(c) of this title, either using its own facilities or a combination of its own facilities and resale of another carrier's services (including the services offered by another eligible telecommunications carrier); and

(B) advertise the availability of such services and the charges therefor using media of general distribution.

Pursuant to 47 U.S.C. § 214(e)(2), the Commission has the statutory authority to designate a common carrier as an ETC that offers the services supported by federal Universal Service Fund support mechanisms and advertises “the availability of such services and the charges therefore using media of general distribution.”⁴ As noted in Section 214(e)(2) of the 1996 Act, the Commission has the authority to designate the service area for each ETC.

III. BOOMERANG HAS ALREADY BEEN GRANTED DESIGNATION AS AN ETC IN THE STATE OF WASHINGTON

Boomerang was designated by the Commission as an ETC on December 12, 2013, in Docket No. UT-121610 upon recommendation by the Staff of the Washington Utilities and Transportation Commission (“Staff”). In connection with the Commission’s approval of Boomerang’s Petition for Designation as an ETC, the Staff and the Commission considered the

³ 47 U.S.C. § 214(e)(1).

⁴ 47 C.F.R. § 54.201(d)(2).

facts and matters set forth in the Petition, including information regarding the Company's organization, officers and managerial experience, financial and technical requirements, Boomerang's FCC-approved Compliance Plan, advertising samples, terms of service, and information regarding handsets provided by Boomerang. In addition, the Staff and Commission reviewed Boomerang's commitment to providing the required services, and to complying with Washington service quality standards and verification and certification procedures, as well as the FCC's additional eligibility requirements, consumer protection standards, and annual reporting requirements. Boomerang hereby reaffirms its compliance with and commitment to each of the foregoing requirements.

Since the Commission has already determined that the Company meets the requirements of an ETC in Washington, the present Petition is limited to whether Boomerang's service area should be expanded to include the Expanded Service Area attached hereto as **Exhibit "A."** A map of the State of Washington depicting Boomerang's current ETC service area approved by the Commission and the proposed Expanded Service Area is attached hereto as **Exhibit "B."** As demonstrated below, Boomerang's Petition for Expanded Service Area serves the public interest as outlined by the FCC.⁵

IV. APPROVAL OF THE EXPANDED SERVICE AREA IS IN THE PUBLIC INTEREST OF THE STATE OF WASHINGTON AND ITS LOW-INCOME TELECOMMUNICATIONS END-USERS

A. Wireless ETCs *Per Se* Promote the Public Interest in Non-Rural ILEC Areas

The FCC has determined that while "[d]esignation of competitive ETCs promotes and benefits consumers...by increasing customer choice," designation must include "an affirmative

⁵ See Federal-State Joint Board on Universal Service, *Report and Order*, CC Docket No. 96-45, 20 FCC Rcd 6371, ¶ 40-43 (Rel, March 17, 2005).

determination that such designation is in the public interest regardless of whether the applicant seeks designation in an area served by a rural or non-rural carrier.”⁶ In areas served by non-rural ILECs, the 1996 Act does not require a separate public interest finding. The FCC has previously held that designating a competitor as an ETC in areas served by non-rural ILECs is *per se* in the public interest.⁷

In this Petition for Expanded Service Area, Boomerang seeks designation as an ETC in areas served by both rural and non-rural ILECs in Washington. Although Boomerang is seeking ETC designation in areas typically served by wireline carriers, Boomerang’s designation as an ETC will provide a valuable alternative to the existing telecommunications services currently available in these areas.

B. Approval of Boomerang’s Expanded Service Area as an ETC Serves the Public Interest

Boomerang submits that the public interest benefits of designating Boomerang as an ETC include 1) a larger local calling area and expanded coverage area via multiple underlying carriers (as compared to traditional wireline carriers and single wireless carriers); 2) the convenience, portability, and security afforded by mobile telephone service; 3) the opportunity for customers to control cost by receiving a pre-set amount of flat-rate monthly airtime; 4) the ability to purchase additional low-cost usage at multiple convenient locations in the event that included usage has been exhausted; 5) the ability of users to use the supported service to send and receive “SMS” or text messages as well as the option to send data and access the public internet; and 6) 911 and, where available, enhanced 911 service in accordance with current FCC requirements. In addition, the inclusion of domestic telephone toll calling as a part of Boomerang’s flat-rate

⁶ See Federal-State Joint Board on Universal Service, 20 FCC Rcd 6371, ¶ 42 (2005).

⁷ See *Cellco Partnership*, 16 FCC Rcd, at 45.

wireless offering allows consumers to avoid the risks of becoming burdened with significant and unexpected per-minute charges for domestic telephone toll and overage charges. These per-minute overruns form the basis of a substantial number of consumer complaints to state and federal regulators. Accordingly, Boomerang's offerings will help to reduce this burden on public utility regulatory boards by obviating the cause for such complaints.

C. Grant of Boomerang's ETC Status is Consistent with the FCC's Additional Public Interest Factors

The FCC has also identified factors that are to be considered in determining whether designation of additional ETCs will serve the public interest and whether the benefits of an additional ETC would outweigh potential harms. These factors include: 1) the benefits of increased competitive choice; and 2) the unique advantages of the applicant company's service offerings.⁸ Boomerang affirms that its ETC designation meets these criteria as described below.

1. The Benefits of Increased Competitive Choice

The FCC has long acknowledged the benefits to consumers of being able to choose from a variety of telecommunications providers and the resulting variety of telecommunications services they provide.⁹ This is of particular interest in cases where wireless providers like Boomerang seek to provide service as an alternative to the ILEC. In the *Highland Cellular* case, the FCC recognized and affirmed that some households may not have access to the public switched network as provided by the ILEC.¹⁰ The availability of a wireless competitor benefits all consumers. The availability of a wireless competitor benefits consumers who routinely drive

⁸ 47 U.S.C. § 54.202(c).

⁹ See e.g. *Specialized Common Carrier Services*, 29 FCC2d 870 (1971).

¹⁰ Federal-State Joint Bd. on Universal Serv., *Highland Cellular, Inc., Memorandum Opinion and Order*, 19 F.C.C.R. 6422 (2004).

long distances to attend work or school or to accomplish everyday tasks such as shopping or attending community and social events. The wireless service offered by Boomerang will provide these consumers with a convenient and affordable alternative to traditional telecommunications service that can be used while at home and away from home.

Added together, Boomerang expects these additional competitive advantages to create an atmosphere that will cause many qualified consumers, at their option, to select Boomerang's low-income wireless Lifeline service in lieu of the more traditional wireline or wireless services.

Designation of Boomerang as an ETC also creates competitive pressure for other wireline and wireless providers within the proposed Expanded Service Area. In order to remain competitive in low-income markets, therefore, all carriers will have greater incentives to improve networks, increase service offerings and lower prices. This results in improved consumer services and, consistent with federal law, benefits consumers by allowing Boomerang to offer the services designated for support at rates that are "just, reasonable, and affordable."¹¹

2. Unique Advantages of Boomerang's Service Offerings

Boomerang will offer a unique, easy to use, competitive and highly affordable wireless telecommunications service, which it will make available to qualified consumers who either have no other service alternatives or who choose a wireless prepaid solution in lieu of more traditional services. Boomerang's standard customer terms and conditions in connection with its wireless service offerings can be found at www.enTouchwireless.com.

Boomerang will announce and advertise telecommunications services as an ETC in its Expanded Service Area and will publicize the availability of Lifeline services in a manner reasonably designed to reach those likely to qualify for those services. Accordingly, more low-

¹¹ 47 U.S.C. § 254(b)(1).

income Washington residents will be made aware of the opportunities afforded to them under the Lifeline program and will be able to take advantage of those opportunities by subscribing to Boomerang's service. An updated sample of Boomerang's planned advertising in the Expanded Service Area is attached hereto as **Exhibit "C."**

Boomerang will provide universal service as an ETC in all of its Expanded Service Area.

Boomerang will provide equal access to long distance carriers, to the extent to which it is able to do so.

Boomerang offers a local usage plan comparable to that offered by the ILEC in the Expanded Service Area for which it seeks designation.

Boomerang's Lifeline service is available with no credit check, deposit requirement, minimum service periods, or early termination fees. These services will be an attractive and affordable alternative to all consumers, without regard to age, residency, or credit worthiness.

D. Boomerang's Prepaid Wireless Lifeline Plans Boomerang will offer qualified consumers the Boomerang Wireless Lifeline Service Plan. Under the Plan, qualified Lifeline customers who reside in Washington will be provided with the following optional plans of free anytime local and long distance minutes:

- (a) Non-Tribal Lifeline Service Plan: 250 units without rollover where 1 minute equals 1 unit and 1 text equals 1 unit.
- (b) Tribal Lifeline Service Plan: 1000 units without rollover; where 1 minute equals 1 unit and 1 text equals 1 unit.¹²

¹² Boomerang is discontinuing offering the 125 minute plan (125 units that rollover where 1 minute equals 1 unit and 1 text equals 1 unit). Demand for this plan has been weak to non-existent in Boomerang's experience. In the State of Washington there are no Lifeline customers enrolled in the 125 minute plan.

The terms and conditions of its voice telephony service plans offered to Lifeline subscribers are detailed on page 23 of the Compliance Plan on file with the Commission, and in the updated Terms of Service attached hereto as **Exhibit “D.”**

With respect to Boomerang’s Tribal Lifeline Service Plan, Boomerang meets each of the general requirements for designation as an ETC in the State of Washington for the purposes of providing wireless Lifeline services to qualifying residents.

In addition, Boomerang meets the requirements for providing services to residents on Tribal lands in the State of Washington. In its USF/ICC Transformation Order, the FCC adopted Tribal engagement requirements for all eligible telecommunications carriers (ETCs) either currently serving or seeking to serve Tribal lands. The FCC observed that engagement between Tribal governments and communications providers is vitally important to the successful deployment of, and provision of, service on Tribal lands. The Tribal engagement requirements ensure that ETCs demonstrate on an annual basis that they have meaningfully engaged with Tribal governments in their Universal Service supported areas.

At a minimum, the USF/ICC Order requires discussion with Tribes to include: (1) a needs assessment and deployment planning with a focus on Tribal community anchor institutions; (2) feasibility and sustainability planning; (3) marketing services in a culturally sensitive manner; (4) rights of way processes, land use permitting, facilities siting, and an environmental and cultural preservation review processes; and (5) compliance with Tribal business and licensing requirements. Boomerang has successfully implemented the applicable Tribal engagement procedures in Washington and several other States, and is committed to meaningful engagement within the proposed Tribal Service Area within the State of Washington. Boomerang is fully committed to follow the FCC’s guidance concerning Tribal engagement, which may be found at the following link:

http://hraunfoss.fcc.gov/edocs_public/attachmatch/DA-12-1165A1.pdf

If reasonably and fairly required by the Commission to adjust its service plans to achieve comparability in order to meet standards in the public interest, Boomerang commits to making any such adjustment. All low-income universal service support will be used to allow Boomerang to provide the service with no monthly recurring charge, thus ensuring that consumers receive the full benefit of the universal service support funding for which Boomerang will seek reimbursement. In the event that all airtime has been used, Lifeline customers will also have the capability of purchasing additional airtime in the various denominations set forth on pages 22-23 of the Compliance Plan. Boomerang will not deduct airtime minutes for calls by Lifeline customers with service addresses for Lifeline service in Washington, to Boomerang's Customer Service (via 611 or other designated toll-free access dialing) and calls from Boomerang's Customer Service to such Lifeline customers to address billing, customer care and customer service issues.

Airtime replenishment cards will be made available at many retail outlets frequented by low-income customers throughout the Expanded Service Area such as CVS, Dollar General, Walgreens, Seven-Eleven, Fred's, Rite Aid, as well as from Boomerang's website.

The wireless plan will also include a free handset and the following custom calling features:

- (a) Caller ID;
- (b) Call Waiting;
- (c) Call Forwarding;
- (d) 3-Way Calling; and
- (e) Voicemail.

Under Boomerang's proposed low-income wireless offering, each eligible wireless customer will receive a 911 compliant handset at no cost to the subscriber. Attached hereto as **Exhibit "E"** is updated information regarding the handsets issued by Boomerang to its customers. Wireless handsets will be delivered at no charge to qualifying customers, service will be activated, and the requisite number of minutes will be added upon certification of the customer for Lifeline.

E. Approval of Boomerang's Expanded Service Area as an ETC Will Benefit Low Income Consumers in the State of Washington.

Under the FCC Rules, an ETC applicant must demonstrate that it will satisfy applicable consumer protection and service quality standards.¹³ Boomerang will satisfy all such standards. As part of its certification requirements for providing local exchange services, Boomerang must abide by the service quality and consumer protection rules. Boomerang in general commits to satisfying all such applicable state and federal requirements related to consumer protection and service quality standards.

Under the FCC Rules, an ETC applicant must demonstrate its ability to remain functional in emergency situations.¹⁴ Boomerang is committed to providing and maintaining essential telecommunications services in times of emergency. In particular, Boomerang maintains a reasonable amount of back-up power to ensure the functionality of its service without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. More specifically, Boomerang's switching facilities are located in an SAS70 Type II certified datacenter facility with redundant power and network connectivity and a dedicated diesel generator. In addition, Boomerang relies in

¹³ 47 C.F.R. §54.202(a)(3), 62 Fed. Reg. 15,978 at Para 28.

¹⁴ 47 C.F.R. § 54.202(a)(2); USF Order at Para 25.

combination on certain facilities of its underlying CMRS providers who maintain a reasonable amount of back-up power to ensure the functionality of its service without an external power source. In instances of power outages, priority is set based upon traffic, cell site location and time of day.

In addition, designation of the Company as an ETC on a wireless basis will make Lifeline discounts available to many more Washington residents. This provision of Lifeline discounts is particularly valuable to low-income customers in the wireless field, where, to Boomerang's knowledge, there are a limited number of wireless providers offering USF supported service and even fewer offering the same with absolutely no monthly recurring charge to the end-user. As such, the service for which Boomerang seeks ETC status is unique.

Inclusion of Boomerang's wireless service in the Lifeline program will serve the public interest by increasing participation of qualified consumers in those programs, thereby contributing to an overall increase in the number of Washington residents receiving Lifeline service and an increase to the amount of federal USF dollars benefiting Washington residents.

Finally, inclusion of Boomerang's wireless service in the Lifeline program will serve the public interest by furthering the extensive role that Boomerang believes it will play in the provision of communications service to low-income consumers, transient users, and other consumers who, due to the restrictive credit criteria, deposit requirements, and long-term commitments of traditional service providers, are off network and, without any viable alternative, are likely to remain so.

CONCLUSION

Having demonstrated that this Petition satisfies the public and universal service interests of the telecommunications consumers of the State of Washington, Boomerang respectfully requests that the Commission approve this Petition for Expanded Service Area for the provision of Lifeline support on a wireless basis throughout Boomerang's Expanded Service Area as set forth in **Exhibit "A,"** to include all exchanges to the extent that its underlying carriers Sprint, Verizon, T-Mobile and AT&T have facilities and coverage throughout the State of Washington (Low Income Only).

Respectfully submitted,

BOOMERANG WIRELESS, LLC

By: 

Stanley Q. Smith
Attorney

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J. Andrew Gipson
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190 E. Capitol Street, Suite 800 (39201)
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VERIFICATION

STATE OF Iowa

COUNTY OF Linn

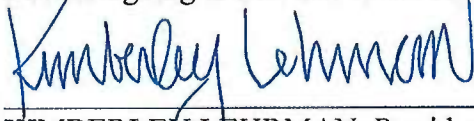
I, the undersigned KIMBERLEY LEHRMAN, do hereby state as follows:

1. I serve as President of Boomerang Wireless, LLC ("Boomerang"). My business address is 955 Kacena Road, Suite A, Hiawatha, Iowa 52233.

2. I have read Boomerang's Petition for Expanded Service Area as a Wireless Eligible Telecommunications Carrier (Low Income Only), to which this Verification is appended, and declare and certify the information contained therein to be true and correct to the best of my information and belief.

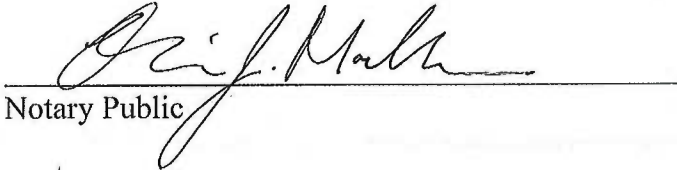
3. I have full authority to cause the Petition to be filed on behalf of Boomerang.

I declare under penalty of perjury that the foregoing is true and correct to the best of my information and belief.



KIMBERLEY LEHRMAN, President
Boomerang Wireless, LLC

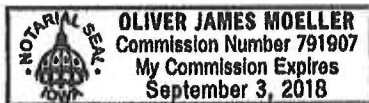
SWORN TO AND SUBSCRIBED before me on this the 15th day of
October, 2015.



Notary Public

My Commission Expires:


09/03/2018



CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Verified Petition of Boomerang Wireless, LLC for Designation as a Wireless Eligible Telecommunications Carrier in the State of Washington (Low Income Only) has been e-filed and/or mailed by United States first class mail, postage prepaid thereon, to the following:

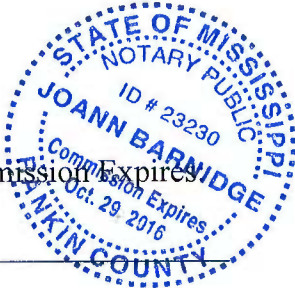
Mr. Steven King
Executive Director/Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive, S.W.
Olympia, Washington 98504-7250



Stanley Q. Smith

SWORN TO AND SUBSCRIBED before me, this the 29th day of October, 2015.

My Commission Expires





NOTARY PUBLIC

EXHIBITS

- Exhibit A - Expanded Service Area
- Exhibit B - Service Area Map
- Exhibit C - Sample Advertising
- Exhibit D - Terms of Service
- Exhibit E - Handset Information

EXHIBIT "A"

WA Wire Center List
2015-08-18

STATE	SHORT SWITCH	OCN_NAME	CATEGORY	RC ABBRE
WA	AUBNWA01	QWEST CORPORATION	RBOC	AUBURN
WA	FDWYWA01	QWEST CORPORATION	RBOC	DES MOINES
WA	DESMWA01	QWEST CORPORATION	RBOC	DES MOINES
WA	TACMWAWV	QWEST CORPORATION	RBOC	DES MOINES
WA	BLLVWAGL	QWEST CORPORATION	RBOC	BELLEVUE
WA	BLLVWASH	QWEST CORPORATION	RBOC	BELLEVUE
WA	RDMDWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	BELLEVUE
WA	BDMDWA01	QWEST CORPORATION	RBOC	BLACKDIMND
WA	DVLLWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	BOTHELL
WA	BOTHWAXB	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	BOTHELL
WA	HLLKWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	HALLS LAKE
WA	MRWYWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	HALLS LAKE
WA	VSHNWAXB	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	VASHON
WA	VSHNWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	VASHON
WA	CRNTWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CARNATION
WA	ENMCWA01	QWEST CORPORATION	RBOC	ENUMCLAW
WA	FLCYWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	FALL CITY
WA	ISQHWAEX	QWEST CORPORATION	RBOC	ISSAQUAH
WA	KENTWAME	QWEST CORPORATION	RBOC	KENT
WA	KENTWA0B	QWEST CORPORATION	RBOC	KENT
WA	KENTWA01	QWEST CORPORATION	RBOC	KENT
WA	KENTWA0B	QWEST CORPORATION	RBOC	RENTON
WA	RNTNWA01	QWEST CORPORATION	RBOC	RENTON
WA	SMSHWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	KIRKLAND
WA	BOTHWAXB	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	KIRKLAND
WA	EVRTWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	KIRKLAND
WA	JUNTWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	KIRKLAND
WA	RDMDWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	KIRKLAND
WA	KRLDWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	KIRKLAND
WA	MPVYWAMV	QWEST CORPORATION	RBOC	MAPLE VLY
WA	STTLWADU	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWACH	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWACA	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWA03	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWA04	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWA06	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWA05	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWAEL	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWAPA	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWASU	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWALA	QWEST CORPORATION	RBOC	SEATTLE
WA	STTLWAVE	QWEST CORPORATION	RBOC	SEATTLE
WA	KENTWA0B	QWEST CORPORATION	RBOC	SEATTLE
WA	RDMDWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	SEATTLE
WA	RNTNWA01	QWEST CORPORATION	RBOC	SEATTLE
WA	MRISWA01	QWEST CORPORATION	RBOC	SEATTLE
WA	STPSWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	STEVESPASS
WA	NBNDWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	NORTH BEND

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STATE	SHORT SWITCH	OCN_NAME	CATEGORY	RC ABBRE
WA	CRMTWA01	QWEST CORPORATION	RBOC	CRYSTAL MT
WA	ASLKWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	AMES LAKE
WA	SNPSWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	SNOQUMPASS
WA	BNISWA01	QWEST CORPORATION	RBOC	BAINBDG IS
WA	CLMAWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	COLUMBIA
WA	RCBHWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	RICHMNDDBCH
WA	EVRTWAXC	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	EVERETT
WA	EVRTWAXF	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	EVERETT
WA	EVRTWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	EVERETT
WA	EVRTWAXH	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	EVERETT
WA	EVRTWAXS	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	EVERETT
WA	LKSTWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	EVERETT
WA	CSTRWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	FNDLWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	DMNGWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	BLANWAXB	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	BLHMWA01	QWEST CORPORATION	RBOC	WHATCOMCTY
WA	BLHMWALU	QWEST CORPORATION	RBOC	WHATCOMCTY
WA	EVSNWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	ACMEWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	BRBAWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	LARLWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	LYNDWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	MPFLWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	SUMSWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WHATCOMCTY
WA	BURLWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	BURLWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	ALGRWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	EDSNWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	CNCRWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	HMTNWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	BGLKWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	ANCRWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	CNWWYWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	LACNWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	MRBLWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	MTVRWAXF	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	SWHDWAXX	HAT ISLAND TELEPHONE CO.	ILEC	HAT ISLAND
WA	SWLYWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	SWLYWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MT VERNON
WA	BLKIWAXX	CENTURYTEL OF INTER-ISLAND, INC. DBA CENTURYLINK	ILEC	SAN JUAN
WA	FRHRWAXA	CENTURYTEL OF INTER-ISLAND, INC. DBA CENTURYLINK	ILEC	SAN JUAN
WA	ESNDWAXA	CENTURYTEL OF INTER-ISLAND, INC. DBA CENTURYLINK	ILEC	SAN JUAN
WA	LOPZWAXX	CENTURYTEL OF INTER-ISLAND, INC. DBA CENTURYLINK	ILEC	SAN JUAN
WA	CMISWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MARYSVILLE
WA	ARTNWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MARYSVILLE
WA	GRFLWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MARYSVILLE
WA	DRTNWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MARYSVILLE

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WA	LKGWWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MARYSVILLE
WA	MYVIWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MARYSVILLE
WA	STWDWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	MARYSVILLE
WA	SKYKWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	SKYKOMISH
WA	SWHDWAXX	WHIDBEY TELEPHONE CO.	ILEC	SO WHIDBEY
WA	CPVLWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	OAK HARBOR
WA	OKHRWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	OAK HARBOR
WA	SLVTWACO	SKYLINE TELECOM COMPANY - WA	ILEC	SNOHOMISH
WA	SNHSWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	SNOHOMISH
WA	CLVWWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	SNOHOMISH
WA	MONRWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	SNOHOMISH
WA	SULTWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	SNOHOMISH
WA	PNRBWAXA	WHIDBEY TELEPHONE CO.	ILEC	PT ROBERTS
WA	GGHRWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	FOX ISLAND
WA	ARLTWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	FOX ISLAND
WA	LKBYWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	FOX ISLAND
WA	CLWRWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	FORKS
WA	CLBYWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	FORKS
WA	FRKSWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	FORKS
WA	NHBYWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	FORKS
WA	SLDLWASI	QWEST CORPORATION	RBOC	SILVERDALE
WA	SNYSWA01	QWEST CORPORATION	RBOC	BREMERTON
WA	BMTNWA01	QWEST CORPORATION	RBOC	BREMERTON
WA	CRSBWA01	QWEST CORPORATION	RBOC	BREMERTON
WA	PLSBWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	POULSBO
WA	BRNNWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	HOOD CANAL
WA	QLCNWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	HOOD CANAL
WA	BCKLWA01	QWEST CORPORATION	RBOC	BUCKLEY
WA	GGHRWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	GIG HARBOR
WA	JOYCWA01	QWEST CORPORATION	RBOC	PT ANGELES
WA	GRNRWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	PT ANGELES
WA	PTANWA01	QWEST CORPORATION	RBOC	PT ANGELES
WA	SEQMWA01	QWEST CORPORATION	RBOC	PT ANGELES
WA	CNTRWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	CHIMACMCTR
WA	TACMWALO	QWEST CORPORATION	RBOC	TACOMA
WA	TACMWAFI	QWEST CORPORATION	RBOC	TACOMA
WA	TACMWAJU	QWEST CORPORATION	RBOC	TACOMA
WA	TACMWASY	QWEST CORPORATION	RBOC	TACOMA
WA	TACMWafa	QWEST CORPORATION	RBOC	TACOMA
WA	TACMWALE	QWEST CORPORATION	RBOC	TACOMA
WA	TACMWAGF	QWEST CORPORATION	RBOC	TACOMA
WA	ETVLWAXC	MASHELL TELECOM, INC.	ILEC	EATONVILLE
WA	ASFDWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	ASHFORD
WA	GRHmwAGR	QWEST CORPORATION	RBOC	GRAHAM
WA	PTTWWA01	QWEST CORPORATION	RBOC	PTTOWNSEND
WA	KGtnWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	KINGSTON
WA	SMNRWA01	QWEST CORPORATION	RBOC	SUMNER
WA	BYLKWA01	QWEST CORPORATION	RBOC	SUMNER

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WA	COLBWA01	QWEST CORPORATION	RBOC	PORT ORCH
WA	PTORWAFE	QWEST CORPORATION	RBOC	PORT ORCH
WA	TACMWAWV	QWEST CORPORATION	RBOC	TACOMAWVLY
WA	TACMWAWA	QWEST CORPORATION	RBOC	TACOMAWVLY
WA	MRTNWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	MORTON
WA	PCKWWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	MORTON
WA	RANDWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	MORTON
WA	ORNGWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	ORTING
WA	PTLWWA01	QWEST CORPORATION	RBOC	PORTLUDLOW
WA	PYLPWA01	QWEST CORPORATION	RBOC	PUYALLUP
WA	SPRRWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	SO PRAIRIE
WA	RDFDWA01	QWEST CORPORATION	RBOC	RIDGEFIELD
WA	OLYMWA02	QWEST CORPORATION	RBOC	OLYMPIA
WA	LACYWA01	QWEST CORPORATION	RBOC	OLYMPIA
WA	OLYMWAEV	QWEST CORPORATION	RBOC	OLYMPIA
WA	ABRDWA01	QWEST CORPORATION	RBOC	ABERDEEN
WA	OCSTWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	OCOSTA
WA	CHHLWA01	QWEST CORPORATION	RBOC	CHEHALIS
WA	NPVNWA01	QWEST CORPORATION	RBOC	CHEHALIS
WA	BLFRWA01	QWEST CORPORATION	RBOC	BELFAIR
WA	HMPLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	LKQUINAULT
WA	LKQNWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	LKQUINAULT
WA	RYMNWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	SOUTH BEND
WA	SBNDWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	SOUTH BEND
WA	TENNWAXA	TENINO TELEPHONE CO.	ILEC	BUCODA
WA	CENLWA01	QWEST CORPORATION	RBOC	CENTRALIA
WA	ROCHWA01	QWEST CORPORATION	RBOC	ROCHESTER
WA	CRTSWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CURTIS
WA	PEELWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CURTIS
WA	SLKMWAXB	MCDANIEL TELEPHONE CO.	ILEC	SALKUM
WA	ONLSWAXA	MCDANIEL TELEPHONE CO.	ILEC	SALKUM
WA	OCSHWA01	QWEST CORPORATION	RBOC	COPALIS
WA	ELMAWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	ELMA
WA	MCCLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	ELMA
WA	SHTNWA01	QWEST CORPORATION	RBOC	SHELTON
WA	WSPTWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	GRAYHARBCO
WA	GRLDWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	GRAYHARBCO
WA	HDPTWA01	QWEST CORPORATION	RBOC	HOODSPORT
WA	YELMWAXA	YCOM NETWORKS, INC.	ILEC	YELM
WA	PCBHWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	PACIFICBCH
WA	MNTSWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	MONTESANO
WA	MSRKWAXX	MCDANIEL TELEPHONE CO.	ILEC	MOSSYROCK
WA	YELMWAXA	YCOM NETWORKS, INC.	ILEC	RAINIER
WA	ROY WA01	QWEST CORPORATION	RBOC	ROY
WA	DWTOWAXA	INLAND TELEPHONE CO.	ILEC	DEWATTO
WA	TENNWAXA	TENINO TELEPHONE CO.	ILEC	TENINO
WA	TOLDWAXA	TOLEDO TELEPHONE CO., INC.	ILEC	TOLEDO
WA	UNINWAXB	HOOD CANAL TELEPHONE CO.	ILEC	UNION

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STATE	SHORT SWITCH	OCN_NAME	CATEGORY	RC ABBRE
WA	VADRWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	VADER
WA	WNLCWA01	QWEST CORPORATION	RBOC	WINLOCK
WA	AMBYWAXA	LEWIS RIVER TELEPHONE COMPANY, INC.	ILEC	AMBOY
WA	LYLEWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	LYLE
WA	YALEWAXX	LEWIS RIVER TELEPHONE COMPANY, INC.	ILEC	YALE
WA	WDLWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WOODLAND
WA	BTLGWA01	QWEST CORPORATION	RBOC	BATTLEGRND
WA	WHSLWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	WH SALMON
WA	WLRDWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	WILLARD
WA	VANCWA01	QWEST CORPORATION	RBOC	VANCOUVER
WA	VANCWANO	QWEST CORPORATION	RBOC	VANCOUVER
WA	ORCHWA01	QWEST CORPORATION	RBOC	VANCOUVER
WA	WSRVWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	CAMAS
WA	WSHGWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	CAMAS
WA	CAMSWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	CAMAS
WA	LGVVWA02	QWEST CORPORATION	RBOC	LONGVIEW
WA	STSNWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	STEVENSON
WA	CSRKWA01	QWEST CORPORATION	RBOC	CASTLEROCK
WA	CTHLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CATHLAMET
WA	PGISWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CATHLAMET
WA	GLDLWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	GOLDENDALE
WA	OCPKWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	LONG BEACH
WA	LNBHWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	LONG BEACH
WA	COGRWAXX	LEWIS RIVER TELEPHONE COMPANY, INC.	ILEC	COUGAR
WA	WSHRWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	DALLESFORT
WA	DLPTWAAC	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	DALLESFORT
WA	GLWDWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	GLENWOOD
WA	KALMWAXB	KALAMA TELEPHONE COMPANY	ILEC	KALAMA
WA	LACTWAXA	LEWIS RIVER TELEPHONE COMPANY, INC.	ILEC	LA CENTER
WA	GRRVWAXA	WESTERN WAHIAKUM COUNTY TELEPHONE CO.	ILEC	GRAYS RIVER
WA	NASLWAXX	WESTERN WAHIAKUM COUNTY TELEPHONE CO.	ILEC	NASELLE
WA	SLLKWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	SILVERLAKE
WA	TRLKWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	TROUT LAKE
WA	KLCTWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	KLICKITAT
WA	YCLTWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	YACOLT
WA	WNTCWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WENATCHEE
WA	STHKWACO	WESTGATE COMMUNICATIONS, LLC DBA WEAVTEL - WA	ILEC	WENATCHEE
WA	CHLNWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WENATCHEE
WA	CSHRWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WENATCHEE
WA	ENTWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WENATCHEE
WA	EWNCWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WENATCHEE
WA	LVWOWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WENATCHEE
WA	LKWNWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WENATCHEE
WA	MNSNWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	WENATCHEE
WA	BRWSWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	BREWSTER
WA	WTVLWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	DOUGLASCO
WA	BRPTWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	BRIDGEPORT
WA	MNFDWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	DOUGLASCO

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WA	TWISWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	TWISP
WA	WNTHWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	TWISP
WA	PTRSWA01	QWEST CORPORATION	RBOC	PATEROS
WA	EPHRWA01	QWEST CORPORATION	RBOC	EPHRATA
WA	GERGWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	GEORGE
WA	LOMSWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	LOOMIS
WA	OMAKWA01	QWEST CORPORATION	RBOC	OMAK
WA	WSCKWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	WILSON CRK
WA	WNTHWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	WINTHROP
WA	MSLKWAAB	QWEST CORPORATION	RBOC	MOSES LAKE
WA	MSLKWA01	QWEST CORPORATION	RBOC	MOSES LAKE
WA	QNCYWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	QUINCY
WA	SOLKWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	SOAP LAKE
WA	TNSKWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	TONASKET
WA	ORVLWA02	SKYLINE TELECOM COMPANY - WA	ILEC	MT HULL
WA	WRDNWA01	QWEST CORPORATION	RBOC	WARDEN
WA	YAKMWA02	QWEST CORPORATION	RBOC	YAKIMA
WA	YAKMWAVE	QWEST CORPORATION	RBOC	YAKIMA
WA	ESTNWA01	QWEST CORPORATION	RBOC	CLE ELUM
WA	CLELWA01	QWEST CORPORATION	RBOC	CLE ELUM
WA	CLELWA17	INLAND TELEPHONE CO.	ILEC	CLE ELUM
WA	CWCHWAXX	CENTURYTEL OF COWICHE, INC. DBA CENTURYLINK	ILEC	COWICHE
WA	ELBGWAXA	ELLENSBURG TELEPHONE CO.	ILEC	ELLENSBURG
WA	GDVWWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	GRANDVIEW
WA	GRNGWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	GRANGER
WA	HRRHWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	HARRAH
WA	ELBGWAXA	ELLENSBURG TELEPHONE CO.	ILEC	KITTITAS
WA	BCTNWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	MABTON
WA	MBTNWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	MABTON
WA	NILEWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	NILE
WA	NCHSWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	NACHES
WA	RMRKWAXA	CENTURYTEL OF COWICHE, INC. DBA CENTURYLINK	ILEC	RIMROCK
WA	SNSDWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	SUNNYSIDE
WA	RSLNWAXX	INLAND TELEPHONE CO.	ILEC	ROSLYN
WA	ELBGWAXA	ELLENSBURG TELEPHONE CO.	ILEC	SELAH
WA	ELBGWAXA	ELLENSBURG TELEPHONE CO.	ILEC	THORP
WA	TITNWAXX	CENTURYTEL OF COWICHE, INC. DBA CENTURYLINK	ILEC	TIETON
WA	ZLLHWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	TOPPENISH
WA	TPNSWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	TOPPENISH
WA	ELBGWAXA	ELLENSBURG TELEPHONE CO.	ILEC	VANTAGE
WA	WPATWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	WAPATO
WA	WHSWWAXX	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	WHITE SWAN
WA	SPKNWAMO	QWEST CORPORATION	RBOC	SPOKANE
WA	SPKNWAKY	QWEST CORPORATION	RBOC	SPOKANE
WA	SPKNWAWA	QWEST CORPORATION	RBOC	SPOKANE
WA	SPKNWA01	QWEST CORPORATION	RBOC	SPOKANE
WA	SPKNWAHD	QWEST CORPORATION	RBOC	SPOKANE
WA	SPKNWAWH	QWEST CORPORATION	RBOC	SPOKANE

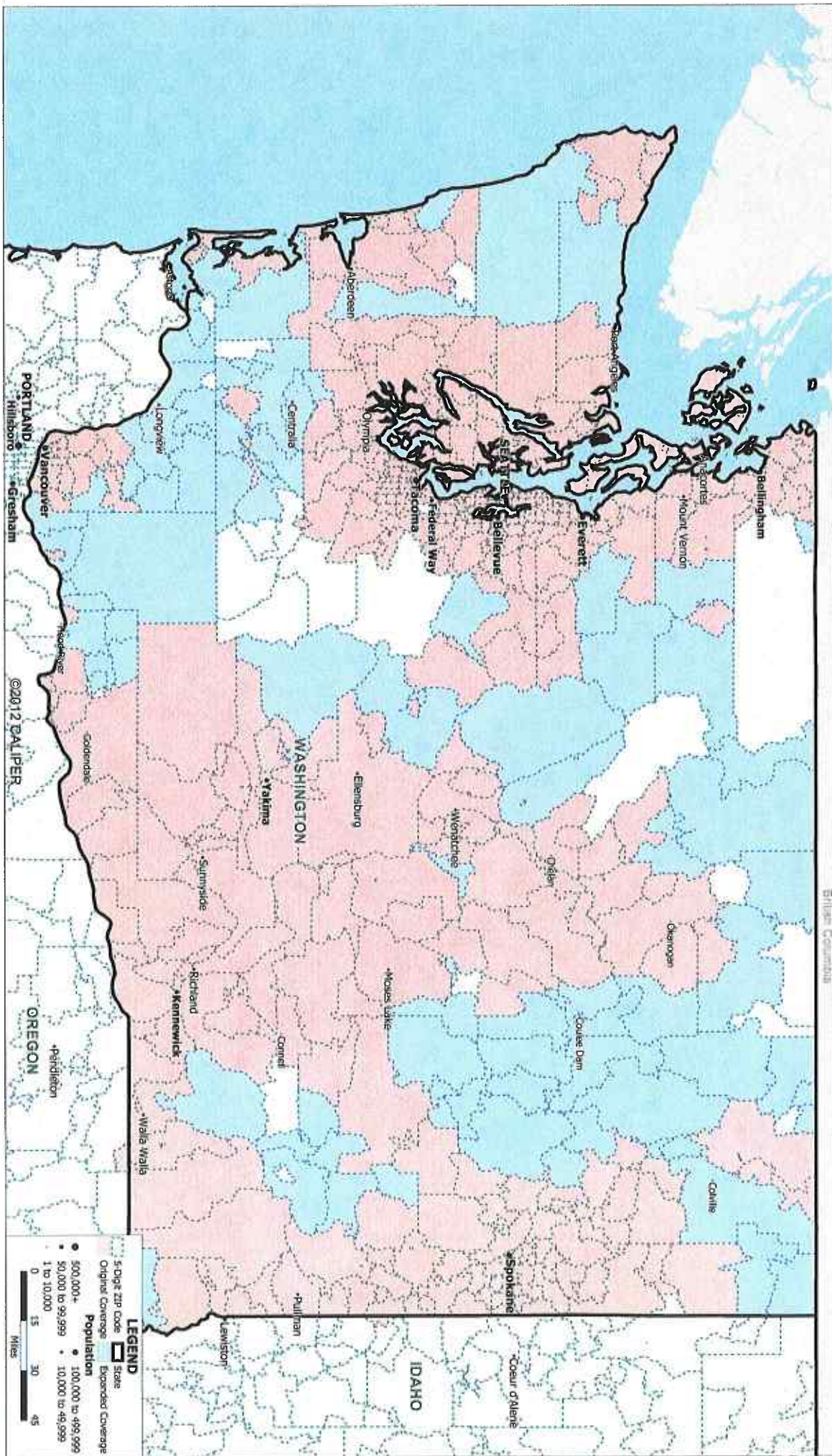
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WA	SPKNWAFX	QWEST CORPORATION	RBOC	SPOKANE
WA	SPKNWACH	QWEST CORPORATION	RBOC	SPOKANE
WA	EDWLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	EDWALLTYLR
WA	CHNYWAXC	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CHENEY
WA	DRPKWA01	QWEST CORPORATION	RBOC	DEER PARK
WA	GRBLWA01	QWEST CORPORATION	RBOC	ELK-GRNBLF
WA	ELK WA01	QWEST CORPORATION	RBOC	ELK-GRNBLF
WA	FRFDWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	ROCKFORD
WA	RCFRWAXB	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	ROCKFORD
WA	LATHWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	ROCKFORD
WA	LBLKWA01	QWEST CORPORATION	RBOC	LIBERTY LK
WA	SPRGWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	SPRAGUE
WA	MDLKWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	MEDICAL LK
WA	NWLKWA01	QWEST CORPORATION	RBOC	NEWMANLAKE
WA	RRDNWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	REARDAN
WA	SPNGWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	SPANGLE
WA	TEKOWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	TEKOA
WA	VLLYWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CHEWELAH
WA	ICHLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CHEWELAH
WA	CHWLWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CHEWELAH
WA	PLMNWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	PULLMAN
WA	ALMRWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	ALMIRA
WA	FRTNWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	FARMINGTON
WA	RTVLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	RITZVILLE
WA	KTFLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	KETTLE FLS
WA	CLFXWA01	QWEST CORPORATION	RBOC	COLFAX
WA	UNTWAXA	INLAND TELEPHONE CO.	ILEC	UNIONTOWN
WA	CLVLWA01	QWEST CORPORATION	RBOC	COLVILLE
WA	CLCYWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	COULEECITY
WA	CLDMWA01	QWEST CORPORATION	RBOC	COULEE DAM
WA	CETNWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CRESTON
WA	CRLWWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	CURLEW
WA	CUSKWAXX	PEND OREILLE TELEPHONE COMPANY	ILEC	CUSICK
WA	DVPTWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	DAVENPORT
WA	ENDCWAXA	PIONEER TELEPHONE CO.	ILEC	ENDICOTT
WA	ICHLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	HUNTERS
WA	GRFDWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	GARFIELD
WA	HRTNWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	HARRINGTON
WA	IONEWAXX	PEND OREILLE TELEPHONE COMPANY	ILEC	IONE
WA	NSPLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	NESPELEM
WA	LCRSWAXA	PIONEER TELEPHONE CO.	ILEC	LACROSSE
WA	ODSSWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	ODESSA
WA	LNLKWA01	QWEST CORPORATION	RBOC	LOON LAKE
WA	ROSLWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	ROSALIA
WA	MLDNWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	ROSALIA
WA	THTNWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	ROSALIA
WA	MTFLWAXX	PEND OREILLE TELEPHONE COMPANY	ILEC	METALINFLS
WA	NWPTWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	NEWPORT

WA Wire Center List
2015-08-18

STATE	SHORT SWITCH	OCN_NAME	CATEGORY	RC ABBRE
WA	NPRTWA01	QWEST CORPORATION	RBOC	NORTHPORT
WA	OKDLWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	OAKESDALE
WA	PALSWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	PALOUSE
WA	RPBLWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	REPUBLIC
WA	STJHWAXA	ST JOHN TELEPHONE CO.	ILEC	ST JOHN
WA	SPDLWA01	QWEST CORPORATION	RBOC	SPRINGDALE
WA	WLBRWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	WILBUR
WA	ELTPWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	MATHEWSCOR
WA	MTCOWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	MATHEWSCOR
WA	PASCWA01	QWEST CORPORATION	RBOC	PASCO
WA	BNCYWAXX	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	BENTONCITY
WA	MTWAWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	MATTAWA
WA	WLWLWA01	QWEST CORPORATION	RBOC	WALLAWALLA
WA	KHLTWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CONNELL
WA	CNNLWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CONNELL
WA	BSCTWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CONNELL
WA	MESAWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	CONNELL
WA	WTBGWA01	QWEST CORPORATION	RBOC	WAITSBURG
WA	DYTNWA01	QWEST CORPORATION	RBOC	DAYTON
WA	ELTPWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	ELTOPIA
WA	KNWCWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	KENNEWICK
WA	KNWCWAXC	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	KENNEWICK
WA	KNWCWAXB	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	KENNEWICK
WA	LINDWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	LIND
WA	BSCTWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	BASIN CITY
WA	MESAWAXX	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	MESA
WA	OTHEWA01	QWEST CORPORATION	RBOC	OTHELLO
WA	RYCYWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	OTHELLO
WA	PASNWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	PATERSON
WA	PMRYWA01	QWEST CORPORATION	RBOC	POMEROY
WA	EURKWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	EUREKA
WA	PRSCWAXA	INLAND TELEPHONE CO.	ILEC	PRESCOTT
WA	WHTSWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	WHITSTRAN
WA	PRSRWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	PROSSER
WA	WRLDWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	RICHLAND
WA	RCLDWAXA	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	RICHLAND
WA	RCLDWAXB	FRONTIER COMMUNICATIONS NORTHWEST INC. - WA	ILEC	RICHLAND
WA	RSVTWAXA	UNITED TELEPHONE-NORTHWEST-WA DBA CENTURYLINK-WA	ILEC	ROOSEVELT
WA	WLWLWA01	QWEST CORPORATION	RBOC	TOUCHET
WA	WSHTWAXA	CENTURYTEL OF WASHINGTON, INC. DBA CENTURYLINK	ILEC	WASHTUCNA
WA	ANATWAXX	ASOTIN TELEPHONE CO.	ILEC	ANATONE
WA	ASOTWAXA	ASOTIN TELEPHONE CO.	ILEC	ASOTIN
WA	LSTNIDSH	QWEST CORPORATION	RBOC	CLARKSTON

EXHIBIT "B"



LEGEND

5-Digit ZIP Code State

Original Coverage Expanded Coverage

Population

- 500,000+
- 50,000 to 99,999
- 10,000 to 49,999
- 1 to 10,000

0 15 30 45 Miles

©2012 GALPER

Erilper Columbia

EXHIBIT "C"

FREE

PHONE

*Not a Lifeline supported benefit.
Provided by enTouch Wireless.*

MINUTES!

*Supported by Lifeline benefit.
A government sponsored program.*

YOU MAY BE ELIGIBLE FOR THIS BENEFIT IF YOU PARTICIPATE IN:
FOOD STAMPS · MEDICAID · FREE LUNCH · PUBLIC HOUSING
SSI · OR MEET INCOME REQUIREMENTS



enTouch
Wireless
will provide a
**FREE
PHONE**



(Not a Lifeline supported benefit)




enTouch
WIRELESS
POWERED BY BOOMERANG WIRELESS

Lifeline is a government assistance program. enTouch Wireless represents the Lifeline service in your state.

PLEASE NOTE: You have to be eligible to receive Lifeline services. A current government benefit card or income document and your government issued ID is needed to sign up. Lifeline is available to only one person per household. When you receive the service, you cannot transfer it to another person. 911 Emergency Service is available where wireless service is located, which can be reduced by buildings, weather, mountains, etc. If your phone is out of range it an emergency dial 911 from a Lifeline phone.

11123

CALL NOW!

www.entouchwireless.com

844.891.1800



FREE

PHONE
(Not a Lifeline supported benefit)
Provided by enTouch Wireless

MINUTES MONTHLY
Supported by Lifeline benefit.
A government sponsored program.

enTouch
WIRELESS
POWERED BY BOOMERANG WIRELESS

Lifeline is a government assistance program. enTouch Wireless supports the Lifeline service in 31 states.
PUBLIC NOTICE: This bank is the digital extension of the services. A current government benefit card or income document and your government issued ID is needed to sign up. Lifeline is available to only one person per household. When you receive the service, you cannot transfer it to another person. 911 Emergency Service is available when wireless service is lost and can be reached by dialing 911, or other, local, state, or federal, 911. If your phone is out of range to an emergency call it is from a landline phone.

Banner 6' x 2'



Eligibility Requirements

Lifeline is a government sponsored benefit. You can receive a discount on your phone service.

1) You, or one of your dependents, participates in one of these programs:

Supplemental Nutrition Assistance Program (SNAP)	National School Lunch Program (NSL) (Free Program Only)
Supplemental Security Income (SSI)	Medicaid
Low-Income Heat & Energy Assistance (LIHEAP)	Food Distribution Program on Indian Reservations.
Section 8 Federal Public Housing Assistance	Tribally administered TANF
Temporary Assistance for Needy Families (TANF)	Bureau of Indian Affairs General Assistance
	Tribally administered Head Start (meeting the income qualifications of Head Start.)

There may be additional programs listed for various states. See state specific Lifeline application for a full list of applicable programs.

2) Limit 1 Lifeline benefit per household.

One Lifeline program (wireline or wireless) per household. Household is defined as an individual or group of individuals living together at the same address as one economic unit. Lifeline service is non-transferable.

3) If I am not in qualifying program, I may participate if income qualified.

# Persons in Household	Income	# Persons in Household	Income
1	\$15,890	4	\$32,738
2	\$21,506	5	\$38,354
3	\$27,122	6	\$43,970

Incomes above reflect 135% FPG for income. See state specific Lifeline application to reflect 150% FPG for income for applicable states.

4) Must have valid physical address.

Notify us immediately of any change of address by calling customer service.

5) Cannot choose phone model or phone number.

You are not able to choose the free handset, trade free handsets, or choose the phone number on the free handset.

6) Keep Active: Use your phone every 60 days to keep Lifeline benefit active.

7) Must be truthful in application process.

WARNING: If you make false statements to gain benefits, you can be punished by fine or imprisonment or you can be barred from the Lifeline program.

8) Complete the application. Personal documents required.

Complete the application truthfully & accurately.

Documentation for application process: Proof of identity (i.e., Government Issued ID).

Program eligibility documentation: Current statement of benefits from qualifying program, notice letter of participation, program document (i.e., SSI Card), Income eligibility documents (i.e., Tax Return, Paycheck Stub, VA Benefit Statements).

9) Recertify annually that you remain eligible for the Lifeline benefits.

Once you receive the Lifeline benefit, you must complete the annual recertification process. Learn more in your welcome package.

11124



DISCLOSURES

**YOU WILL HAVE TO VERIFY AND SIGN THIS DISCLOSURE FORM
IN ORDER TO RECEIVE YOUR LIFELINE PHONE**

I acknowledge and consent to enTouch Wireless divulging my name, telephone number, address, date of birth, last four digits of SSN or Tribal ID, amount of support being sought, means of qualification for support, and dates of service initiation and termination to the Universal Service Administrative Company (the administrator of the program) and/or its agents for the purpose of verifying that the subscriber does not receive more than one Lifeline benefit. In the event that USAC identifies me as receiving more than one Lifeline subsidy per household, I acknowledge and understand that all carriers may be notified so that I may select one service and be de-enrolled from the other.

I meet the income-based or program-based eligibility criteria for receiving Lifeline service and have provided documentation of eligibility if required to do so.

I understand that Lifeline is a federal government benefit program and that willfully making false statements in order to obtain this benefit can be punished by fine or imprisonment or I may be barred from the program.

My household will receive no more than one Lifeline-supported service. Lifeline service is available for only one subscription per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the program, and could result in criminal prosecution by the United States government.

I understand that I must notify enTouch Wireless and provide my new address within 30 days of moving.

If I do not have a permanent address and have supplied instead a temporary address above, I understand that enTouch Wireless will attempt to verify every 90 days that I continue to rely on that address, and that I must notify enTouch Wireless within 30 days of my new address after moving. If I do not respond to enTouch Wireless' address verification attempts within 30 days, I understand that I may be de-enrolled from enTouch Wireless' Lifeline service.

I understand that I must notify enTouch Wireless within 30 days if (1) I cease to participate in a federal or state qualifying program or my annual household income exceeds 135% (150% for AZ, KS, MI, OH, TX) of the federal poverty guidelines; (2) I receive more than one Lifeline supported service; or (3) Another member of my household is receiving a Lifeline benefit or (4) I for any other reason no longer satisfy the criteria for receiving Lifeline support, I understand that I will be subject to penalties if I fail to follow this notification requirement, including being de-enrolled from the Lifeline program.

I understand and acknowledge that Lifeline service is a non-transferable benefit and that I may not transfer my service to any other individual, including another low-income consumer.

I acknowledge that I will be required to re-certify my eligibility for Lifeline benefits annually, and I may be required to re-certify my continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of my Lifeline benefits.

I hereby authorize enTouch Wireless to send text messages to my enTouch Wireless number about my Lifeline benefit. Text messages sent by enTouch Wireless will not decrement my available wireless minutes or texts. Standard voice, data and text rates will apply to all messages to and from anyone other than the Company.

I attest under penalty of perjury that the information herein is true and correct to the best of my knowledge.

Lifeline Self-Certification Form

To enroll in the Lifeline America program you need to complete this form. The information is used to certify with the Federal Communications Commission that you are participating in Lifeline with us.



Lifeline Service Disclosure

Lifeline is a government assistance program and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program. Only one Lifeline benefit is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Violation of the one per household limitation constitutes a violation of the Federal Communications Commission's rules and will result in your de-enrollment from the program, and Lifeline is a non-transferable benefit and you may not transfer this benefit to any other person, regardless if they qualify for Lifeline.

Certifications: I have proof of participation in one of the following public assistance programs (check one):

Supplemental Nutrition Assistance Program (SNAP)	National School Lunch Program (NSL) (Free Program Only)
Supplemental Security Income (SSI)	Medicaid
Low-Income Heat & Energy Assistance (LIHEAP)	Food Distribution Program on Indian Reservations.
Section 8 Federal Public Housing Assistance	Tribally administered TANF
Temporary Assistance for Needy Families (TANF)	Bureau of Indian Affairs General Assistance
	Tribally administered Head Start (meeting the income qualifications of Head Start.)

There may be additional programs listed for various states. See state specific Lifeline application for a full list of programs.

My household income is at or below 135% of 2015 federal poverty guidelines. I provided documentation confirming my household income level.

# Persons in Household	Income	# Persons in Household	Income
1	\$15,890	4	\$32,738
2	\$21,506	5	\$38,354
3	\$27,122	6	\$43,970

Incomes above reflect 135% FPG for income. See state specific Lifeline application to reflect 150% FPG for income for applicable states.

Signature (Read, Initial & Sign)

_____(init) I acknowledge and consent to enTouch Wireless divulging my name, telephone number, address, date of birth, last four digits of SSN or Tribal ID, amount of support being sought, means of qualification for support, and dates of service initiation and termination to the Universal Service Administrative Company (the administrator of the program) and/or its agents for the purpose of verifying that the subscriber does not receive more than one Lifeline benefit. In the event that USAC identifies me as receiving more than one Lifeline subsidy per household, I acknowledge and understand that all carriers may be notified so that I may select one service and be de-enrolled from the other.

_____(init) I meet the income-based or program-based eligibility criteria for receiving Lifeline service and have provided documentation of eligibility if required to do so.

_____(init) I understand that Lifeline is a federal government benefit program and that willfully making false statements in order to obtain this benefit can be punished by fine or imprisonment or I may be barred from the program.

_____(init) My household will receive no more than one Lifeline-supported service. Lifeline service is available for only one subscription per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the program, and could result in criminal prosecution by the United States government.

_____(init) I understand that I must notify enTouch Wireless and provide my new address within 30 days of moving.

_____(init) If I do not have a permanent address and have supplied instead a temporary address above, I understand that enTouch Wireless will attempt to verify every 90 days that I continue to rely on that address, and that I must notify enTouch Wireless within 30 days of my new address after moving. If I do not respond to enTouch Wireless' address verification attempts within 30 days, I understand that I may be de-enrolled from enTouch Wireless' Lifeline service.

_____(init) I understand that I must notify enTouch Wireless within 30 days if (1) I cease to participate in a federal or state qualifying program or my annual household income exceeds 135% (150% for AZ, KS, MI, OH, TX) of the federal poverty guidelines; (2) I receive more than one Lifeline-supported service; or (3) Another member of my household is receiving a Lifeline benefit or (4) I for any other reason no longer satisfy the criteria for receiving Lifeline support. I understand that I will be subject to penalties if I fail to follow this notification requirement, including being de-enrolled from the Lifeline program.

_____(init) I understand and acknowledge that Lifeline service is a non-transferable benefit and that I may not transfer my service to any other individual, including another low-income consumer.

_____(init) I acknowledge that I will be required to re-certify my eligibility for Lifeline benefits annually, and I may be required to re-certify my continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of my Lifeline benefits.

_____(init) I hereby authorize the Company to send text messages to my Company provided wireless number about my Lifeline benefit. Text messages sent by the Company will not decrement my available wireless minutes or texts. Standard voice, data and text rates will apply to all messages to and from anyone other than the Company.

_____(init) I attest under penalty of perjury that the information herein is true and correct to the best of my knowledge.

11225

Lifeline Free Monthly Minutes

Choose Your Plan: Choose one of the following plans. This plan will be reloaded to your phone monthly as long as you are eligible & certified.

FEATURE/ DESCRIPTION	<input type="checkbox"/> 125 FREE MONTHLY MINUTES	<input type="checkbox"/> 250 FREE MONTHLY MINUTES	<input type="checkbox"/> TRIBAL: 1000 PLUS BUNDLE PLAN MONTHLY MINUTES
• Local Calls	Y	Y	Y
• National Long Distance	Y	Y	Y
• Voicemail	Y	Y	Y
• Nationwide Text	Y- 1 text =1 min.	Y- 1 text =1 min.	Y- 1 text =1 min.
• Free 411	Y	Y	Y
• Data Enabled(website and email)	Y	Y	Y
• Carry Over Minutes Month to Month	Y	N	N

Plans available may vary by state. See state specific Lifeline application for available plans.

Top Up with These Brands

Find Get Ready and Airfair brands at your favorite retailers.

need more talk & text or data?

Look for these brands at your nearest retailer or call Customer Service to top up.

 enTouch Customer Service:
866.488.8719

 Find top ups at a Airfair Retailer near you!
www.airfairmobile.com



price	minutes	texts	DATA	days
\$7	100	200	5mb	7
\$20	500	1,000	20mb	30
\$30	1,000	1,200	30mb	30



price	talk/text units	DATA	days
\$5	0	100mb	30
\$10	0	500mb	30
\$20	1500	0	30
\$30	Unlimited	0	30
\$50	Unlimited	4GB	30

1 UNIT = 1 TEXT = 1 VOICE MINUTE

* Rates are subject to change without notice

Powered by Boomerang Wireless



Terms of Service - Summary

Lifeline is a government sponsored benefit. You can receive a discount on your phone service.

Terms of Service for Communication Services - Effective as of May 6, 2013 until replaced. The Terms of Service are part of your agreement with enTouch Wireless for Mobile Services.

Use of Services and Equipment: Services and equipment may not be used for any unlawful, fraudulent or abusive purpose. enTouch Wireless service is for personal use only.

Phone Number: We assign telephone numbers and other personal identifiers in connection with the Services. You do not have any property right to your phone number. It may be changed or reassigned.

Phones and Other Equipment: The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers.

Lost or Stolen Equipment: If your phone or other equipment is lost or stolen, you must notify us by calling enTouch Wireless Customer Service. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment. We will deactivate Services to the Number upon notification to us of any loss or theft. If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (if we do reactivate Services), as well as require you to pay a reactivation or replacement fee of \$25.00.

Service, Prepaid Services: Upon certification of eligibility, and continuing eligibility, you will receive free voice services. This positive account balance will be applied every 30 days on the anniversary of your service activation. You must maintain an ACTIVE ACCOUNT every 60 days: by having voice usage (inbound or outbound); by buying additional product; or by responding affirmatively to our queries regarding your desire to continue to receive services. You are required to recertify annually.

Misuse of Service: You have certified your eligibility to receive free services under the federally funded Lifeline program. If your eligibility to participate in this program changes, you agree to immediately notify enTouch Wireless at 1.866.488.8719. Lifeline is a non-transferable benefit. You agree not to use the service or modify your handset in any fraudulent, unlawful, harassing, or abusive purpose, or in such a way as to create damage or risk to our business.

Exchange Policy: Defective handsets or other defective equipment provided at no cost to you may be eligible for exchange. To exchange a defective handset, please call Customer Service at 1.866.488.8719 to obtain a Return Authorization and shipping instructions.

Concerns, Complaints or Disputes: If you have questions, concerns, comments or complaints, please contact enTouch Wireless at www.enTouchwireless.com or call Customer Care by dialing 611 from your cell phone (does not use your Lifeline minutes) or dialing 1-866-488-8719 from another phone.

Termination of Access: enTouch Wireless may terminate your access without notice, for any conduct that enTouch Wireless, in its sole discretion, believes to be harmful: to individual users; to enTouch Wireless or any of its affiliates; to any rights of enTouch Wireless or any third party; or that violate applicable laws.

Plan Offerings & Rates:

FEATURE/ DESCRIPTION	<input type="checkbox"/> 125 FREE MONTHLY MINUTES	<input type="checkbox"/> 250 FREE MONTHLY MINUTES	<input type="checkbox"/> TRIBAL: 1000 PLUS BUNDLE PLAN MONTHLY MINUTES
• Local Calls	Y	Y	Y
• National Long Distance	Y	Y	Y
• Voicemail	Y	Y	Y
• Nationwide Text	Y- 1 text =1 min.	Y- 1 text =1 min.	Y- 1 text =1 min.
• Free 411	Y	Y	Y
• Data Enabled(website and email)	Y	Y	Y
• Carry Over Minutes Month to Month	Y	N	N

Plans available may vary by state. See state specific Lifeline application for available plans.

Lifeline is a government assistance program that provides eligible low-income consumers with discounted communication services.

PLEASE NOTE: You will need to provide a valid phone number, a valid email address, and a valid government-issued photo ID to be eligible to sign up. Lifeline is available to only one person per household. If you are currently receiving Lifeline through another provider, you must provide proof of your current Lifeline status. Service is available where wireless service is licensed, which can be reduced by buildings, weather, powerlines, etc. If you are currently receiving Lifeline through another provider, you must provide proof of your current Lifeline status. Service is available where wireless service is licensed, which can be reduced by buildings, weather, powerlines, etc. If your phone is out of range in a emergency dial 911 from a landline phone.

Lifeline Free Monthly Minutes

Choose Your Plan: Choose one of the following plans. This plan will be reloaded to your phone monthly as long as you are eligible & certified.

FEATURE/ DESCRIPTION	125 FREE MONTHLY MINUTES	250 FREE MONTHLY MINUTES	TRIAL: 1000 PLUS BUNDLE PLAN MONTHLY MINUTES
• Local Calls	Y	Y	Y
• National Long Distance	Y	Y	Y
• Voicemail	Y	Y	Y
• Nationwide Text	Y-1 text=1 min.	Y-1 text=1 min.	Y-1 text=1 min.
• Free 411	Y	Y	Y
• Data Enabled(website and email)	Y	Y	Y
• Carry Over Minutes Month to Month	Y	N	N

Plans available vary by state. See state specific Lifeline application for available plans.

Top Up with These Brands

Find Get Ready and Airfair brands at your favorite retailers.

need more talk & text or data?

Look for these brands at your nearest retailer or call Customer Service to top up.

enTouch Customer Service:
866.488.8719

Find top ups at a Airfair Retailer near you!
www.airfairmobile.com



price	minutes	texts	DATA	days
\$7	100	200	5mb	7
\$20	500	1,000	20mb	30
\$30	1,000	1,200	30mb	30

* Rates are subject to change without notice



price	minutes	DATA	days
\$5	0	100mb	30
\$10	0	500mb	30
\$20	1500	0	30
\$30	Unlimited	0	30
\$50	Unlimited	4GB	30

Powered by Boomerang Wireless

For the complete Terms of Service go to entouchwireless.com or call Customer Service at 866-488-8719 or dial 611 free from your Lifeline phone.



need more talk & text or data?
Top Up with These Brands

Look for these brands at your nearest retailer or call Customer Service 866.488.8719 to top up.

Check online to find an Airfair retailer near you! www.airfairmobile.com



price	minutes	DATA	days
\$5	0	100mb	30
\$10	0	500mb	30
\$20	1500	0	30
\$30	Unlimited	0	30
\$50	Unlimited	4GB	30

Rates are subject to change without notice



price	minutes	texts	DATA	days
\$7	100	200	5mb	7
\$20	500	1,000	20mb	30
\$30	1,000	1,200	30mb	30

* Rates are subject to change without notice

Lifeline is a government assistance program. enTouch Wireless represents both the Federal Lifeline and California LifeLine service.
PLEASE NOTE: You have to be eligible to receive Federal Lifeline and California LifeLine services. A current government benefit card or income document and your government issued ID is needed to sign up. The benefit is available to only one person per household. When you receive the benefit, you cannot transfer it to another person. 911 Emergency Service is available where wireless service is located, which can be reduced by buildings, weather, mountains, etc. If your phone is out of range in an emergency dial 911 from a landline phone.

enTouch Customer Service:
866.488.8719

www.entouchwireless.com



Top Up Sheet 8.5 x 11

Lifeline is a government assistance program. enTouch Wireless represents both the Federal Lifeline and California LifeLine service.

PLEASE NOTE: You have to be eligible to receive Federal Lifeline and California LifeLine services. A current government benefit card or income document and your government issued ID is needed to sign up. The benefit is available to only one person per household. When you receive the benefit, you cannot transfer it to another person. 911 Emergency Service is available where wireless service is located, which can be reduced by buildings, weather, mountains, etc. If your phone is out of range in an emergency dial 911 from a landline phone.

Abbreviated Terms of Service for Communication Services

Effective as of 6/6/13 until replaced.

The Terms of Service are part of your agreement with enTouch Wireless for Mobile Services.

or theft. If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (If we do reactivate Services), as well as require you to pay a reactivation or replacement fee of \$25.00.

Use of Services and Equipment: Services and equipment may not be used for any unlawful, fraudulent or abusive purpose. enTouch Wireless services are for personal use only.

Service, Prepaid Services: Upon certification of eligibility, and continuing eligibility, you will receive free voice services. This positive account balance will be applied every 30 days on the anniversary of your service activation. You must maintain an ACTIVE ACCOUNT every 60 days: by having voice usage (inbound or outbound); by buying additional product; or by responding affirmatively to our queries regarding your desire to continue to receive services. You are required to reactivate annually.

Phone Number: We assign telephone numbers and other personal identifiers in connection with the Services. You do not have any property right to your phone number. It may be changed or reassigned.

Misuse of Services: You have certified your eligibility to receive free services under the federally funded Lifeline program. If your eligibility to participate in this program changes, you agree to immediately notify enTouch Wireless at 1.866.488.8719. Lifeline is a non-transferable benefit. You agree not to use the service or modify your handset in any fraudulent, unlawful, harassing, or abusive

Phones and Other Equipment: The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers.

For a complete list of Terms & Conditions visit www.entouchwireless.com.

Lost or Stolen Equipment: If your phone or other equipment is lost or stolen, you must notify us by calling enTouch Wireless Customer Service. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment. We will deactivate Services to the Number upon notification to us of any loss

purpose, or in such a way as to create damage or risk to our business.
Exchange Policy: Defective handsets or other defective equipment provided at no cost to you may be eligible for exchange. To exchange a defective handset, please call Customer Service at 1.866.488.8719 to obtain a Return Authorization and shipping instructions.

Concerns, Complaints or Disputes: If you have questions, concerns, comments or complaints, please contact enTouch Wireless at www.entouchwireless.com or call Customer Care by dialing 611 from your cell phone (does not use your Lifeline minutes) or dialing 1-866-488-8719 from another phone.
Termination of Access: enTouch Wireless may terminate your access without notice, for any conduct that enTouch Wireless, in its sole discretion, believes to be harmful to individual users; to enTouch Wireless or any of its affiliates; to any rights of enTouch Wireless or any third party; or that violate applicable laws.

State Commission Contact:

For unresolved questions or complaints you may contact the applicable state commission or contact.

Arizona Corporation Commission
1200 W. Washington St. - Phoenix, AZ 85007
Local: 602.542-2491 Toll Free: 800.222.7000

Colorado Public Utilities Commission Consumer Affairs
1560 Broadway - Suite 250 - Denver, Colorado 80202
Toll Free: 800.456.0856 Fax: 303.894.2532
E-mail: doris_puc_complaints@state.co.us

Kansas Corporation Commission,
Office of Public Affairs and Consumer Protection
1500 SW Arrowhead Road - Topeka, KS 66604
Topeka: 786.271.3140 Toll Free: 800.662.0027
Hearing/Speech Impaired at TDD Kansas Relay Center: 800.766.3777

Minnesota Public Utilities Commission
121 7th Place E. - Suite 550 - Saint Paul, MN 55101-2147
Toll Free: 800.557.3782 Fax: 951.297.7073

Oklahoma Corporation Commission
P.O. Box 52000 - Oklahoma City, OK 73152-2000
Local: 405.621.2331 Toll Free: 800.522.8154

Washington State Office of the Attorney General
900 9th Ave. Suite 2000 - Seattle, WA - 98104-3188
Toll Free: 1.800.551.4636 (in Washington only)
Local Phone: 206.464.6884
Washington State Relay Service for the Hearing Impaired: 1.800.833.6368
www.wa.gov

Pennsylvania Public Utility Commission's Bureau of Consumer Services
Toll Free: 1.866.692.7380



save this information!

Phone #: _____

My ESN: _____

Anniversary Date*: _____



*Your minutes will be added every 30 days from this date.
*Sus minutos estaran agregados cada 30 dias desde esta fecha.

What happens now?

What should I do when I receive my phone?
When you receive your phone in the mail, follow the instructions below. Once you call to Activate, your Lifeline Minutes will be activated on your phone.

What features come with my phone?
You will have excellent coverage with national wireless networks, Free 411 calls, Voicemail, Call Forwarding, Three Way Calling, Data Enabled & other features.

What do I receive with my service?
You will receive your free handset that is loaded monthly with your Lifeline Minutes. Every 30 days after your activation date, your balance will automatically reload on your phone as long as you have an ACTIVE ACCOUNT. If you have not used your phone in 60 days your Lifeline service will be deactivated.

Can I get more minutes, text or data?
You can add voice minutes, texts, and data at any time. See backside for more talk, text & data plans. Look for these brands to top up with at your local retailers or call Customer Service at 866.488.8719 to top up.

Welcome to enTouch!

Follow these easy steps to get started. We will help you get started, answer questions and give options to purchase more talk, text or data.



Welcome to the Lifeline Program.

Activate Phone: Call 319.471.4802 before leaving event to activate.

Activo el Teléfono: Llame al 319.471.4802 antes de salir del evento para activar su teléfono.

Phone Number: Your phone number is located on the inside of the battery door and circled on the outside sticker of the bag you received your phone in.

Número de Teléfono: Su número de teléfono se indica en el interior de la tapa de la batería y también está encerrado en un círculo en la etiqueta exterior de la bolsa en que le entregaron su teléfono.

FREE Minutes: You get free minutes monthly from Lifeline. (Programs vary by state.) Minutes will automatically reload on your anniversary date.

Minutos GRATIS: Cada mes, Lifeline le da minutos gratis. (Los programas varían según el estado.) Los minutos se cargan automáticamente cada mes en su fecha de aniversario.

Keep Active: Use your phone regularly to keep plan active. No use in 60 days will deactivate your device.

Manténgalo Activo: Use el teléfono con regularidad para mantener activo su plan. Su dispositivo se desactivará si no lo usa en 60 días.

Check Balance: Dial 611 on your Lifeline phone. Press 1 to hear balance.

Compruebe: Marque 611 desde su teléfono Lifeline. Presione 1 para escuchar el balance.

Your Phone Company is enTouch Wireless powered by Boomerang Wireless.

Su Compañía de Teléfono es enTouch Wireless powered by Boomerang Wireless.

Questions? Dial 611 on your Lifeline phone or call 866.488.8719 from a land line phone.

Preguntas? Marque 611 desde su teléfono Lifeline o llame 866.488.8719 desde un teléfono.

2. Questions? Access Information from Your Phone.

Dial 611 from your Lifeline phone or call 866.488.8719. ¿Tiene preguntas? Marque 611 desde su teléfono Lifeline o llame 866.488.8719.

1 Press 1 to hear your air time balance.
Presione 1 para escuchar su balance de minutos.

2 Press 2 to add minutes to your cell phone.
Presione 2 para añadir minutos a su teléfono celular.

3 Press 3 for assistance with your phone.
Presione 3 para obtener ayuda con su teléfono.

4 Press 4 to find out your anniversary date.
Presione 4 para saber su fecha de aniversario.

3. Want More Talk, Text or Data?

¿Necesita más minutos?
Es fácil añadir minutos a su teléfono. Vea los detalles del plan el dorso.

Follow the directions below to top up through Customer Service or at your local retailer.

Customer Service:
Dial 611 on your Lifeline phone or call 866.488.8719 from a land line phone. Debit or credit card required.
Marque 611 desde su teléfono Lifeline o llame 866.488.8719. Se requiere tarjeta de débito o de crédito.

Retail:
Check our website for a retail location near you | www.airfairmobile.com
Tiendas: Busque las tarjetas de recarga en las siguientes tiendas locales.

airFair WIRELESS	price	minutes	texts	DATA	days
	\$5	0	100	30	30
	\$10	0	500	30	30
airFair	\$20	1500	0	30	30
	\$30	3000	0	30	30
airFair	\$50	4GB	30	30	30
	\$15	10	120	30	30

getready!	price	minutes	texts	DATA	days
	\$7	100	200	5	7
	\$20	500	1,000	20	30
getready!	\$30	1,000	1,200	30	30

Bag Insert - folded to 5.5 x 4.25

Need More Talk, Text or Data?



Customer Service:
866.488.8719

Dial 611 on your Lifeline phone or call
866.488.8719 from a landline phone.
Debit or credit card required.



Retail Stores:

Look for the following reload
cards at local retailers. Call
customer service to locate a
retailer nearest you or visit
www.airfairmobile.com

price	talk/text units	DATA	days
\$5	0	100 _{mb}	30
\$10	0	500 _{mb}	30
\$20	1500	0	30
\$30	unlimited talk & text <small>Acceptable use policy 3000 minutes/texts.</small>	0	30
\$50	unlimited <small>Acceptable use policy 3000 minutes/texts, 1 GB.</small>		30

1 UNIT = 1 TEXT OR 1 VOICE MINUTE

Top Up at your local 7 Eleven Store



11171

FREE
PHONE | MINUTES
CALL NOW TO SEE IF YOU QUALIFY!
844.891.1800



www.entouchwireless.com

GENERAL APPLICATION

Lifeline Self-Certification Form
To enroll in the Lifeline America program you need to complete this form. If you need help call 844.891.1800 or visit www.entouchwireless.com. The information is used to certify with the Federal Communications Commission that you are participating in Lifeline with us.

Lifeline Service Disclosure Lifeline is a government assistance program and verifying making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program. Only one Lifeline benefit is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and whose income and expenses, variation of the one per household limitation constitutes a violation of the Federal Communications Commission's rules and will result in your de-enrollment from the program, and Lifeline is a non-transferable benefit and you may not transfer this benefit to any other person, regardless if they qualify for Lifeline.

FILL OUT ALL SECTIONS IN YELLOW OR YOUR APPLICATION CAN NOT BE PROCESSED.

IF YOU NEED HELP FILLING OUT THIS FORM CALL 844.891.1800

Step 1 | Certifications - Assistant Programs

I or another member in the household including children, participate in the following public assistance programs:
Check One:

- Supplemental Nutrition Assistance Program (SNAP)
- National School Lunch Program (NSL)
- Free Lunch Program Only
- Supplemental Security Income (SSI)
- Medicaid
- Low-Income Home Energy Assistance program (LHEAP)
- Food Distribution Program on Indian Reservations
- Section 8 Federal Public Housing Assistance
- Tribally administered TANF
- Temporary Assistance for Needy Families (TANF)
- Bureau of Indian Affairs
- General Assistance Tribally administered Head Start (meeting the income qualifications of Head Start)

There may be additional programs listed for various states. See state specific Lifeline application for a full list of programs.

Certifications - Household Income

My household income is at or below 135% of the federal poverty guidelines for 2016. I provided documentation confirming my household income level.

# People in House	Annual Income
1	\$0 - \$17,655
2	\$0 - \$23,895
3	\$0 - \$30,135
4	\$0 - \$36,375
5	\$0 - \$42,615
6	\$0 - \$48,855

GOVERNMENT ISSUED PHOTO ID (Required)
PROGRAM ELIGIBILITY DOCUMENTATION (Required)
Make Copies of Documents. Do NOT send originals.

STOP
SUPPORT DOCUMENTS
YOU WILL NOT QUALIFY FOR THE LIFELINE PROGRAM IF YOU DO NOT HAVE COPIES OF YOUR GOVERNMENT ID AND ELIGIBILITY DOCUMENTS SENT IN WITH YOUR APPLICATION.

Step 2 | Choose Your Plan

Choose one of the following plans. This plan will be reloaded to your phone monthly as long as you are eligible & certified.

FEATURE DESCRIPTION	125 FREE MONTHLY MINUTES	250 FREE MONTHLY MINUTES	1000 FREE MONTHLY MINUTES
Local Calls	Y	Y	Y
National Long Distance	Y	Y	Y
Wireless	Y	Y	Y
Nationwide Text	Y	Y	Y
Free 411	Y	Y	Y
Data Enabled (web and email)	Y	Y	Y
Carry Over Minutes Month to Month	Y	N	N

There may be additional programs listed for various states. See state specific Lifeline application for a full list of programs.

Step 3 | Applicant Information

Full Name: _____

Residential Address: _____

Shipping Address: _____

City: _____ **State:** _____ **Zip:** _____

Email: _____

Phone: _____

Birth Date: _____ Last 4 digits of SSN # or Tribal ID: _____

(I) I am seeking Tribal lands Lifeline support and certify that I reside on Federally-recognized Tribal lands.

*No PO Boxes for Residents: Check One
Permanent
Temporary Housing

*Applicants living on Tribal lands who lack a Social Security Number may instead provide an official Tribal government identification card.

Continued on Back - Step 4 & 5

What happens now?

When will I get my phone?
enTouch Wireless will process your application within 3-5 business days. Once approved, you will be contacted to schedule a pickup. If you do not qualify, we will call or send you a message.

What should I do when I receive my phone?
When you receive your phone, follow the Activation Guide in your phone package. Once you call to activate the 250 minutes and minutes, you will receive a text message with a national wireless network. Free 411 calls, Voicemail, Call Forwarding, Three Way Calling, Data Enabled & other features.

What do I receive with my service?
You will receive a new phone and a new SIM card. You will also receive a new activation date. Your balance will automatically reset on your phone as long as you have an ACTIVE ACCOUNT. There is a \$35.00 activation fee to help get you started.

Can I get more minutes, text or data?
You can add voice minutes, text, and data at any time. Look for these brands to top up with at your local retailers or call Customer Service at 866.468.6719 to top up.

Top up at your local retailer or call Customer Service at 866.468.6719. Find a retailer near you at www.entrainmobile.com.

www.entouchwireless.com

FREE
PHONE | MINUTES | MONTHLY
CALL NOW TO SEE IF YOU QUALIFY!
844.891.1800

enTouch WIRELESS
POWERED BY BOOMERANG WIRELESS
555 Kaena Rd, Ste A, Hiawatha, IA 52233
email: support@entouchwireless.com

Life us on Facebook: www.facebook.com/entouchwireless.com
www.entouchwireless.com

Step 4 | Signature (Read & Initial)

Initial in the white box.

(a) I acknowledge and consent to enTouch Wireless divulging my name, telephone number, address, date of birth, last four digits of SSN or Tribal ID, amount of support being sought, means of qualification for support, and date of service initiation and termination to the Universal Service Administrative Company (the administrator of the program) and/or its agents for the purpose of verifying that the subscriber does not receive more than one Lifeline benefit. In the event that USAC identifies me as receiving more than one Lifeline subsidy per household, I acknowledge and understand that all carriers may be notified so that I may select one service and be de-enrolled from the other.

(b) I meet the income-based or program-based eligibility criteria for receiving Lifeline service and have provided documentation of eligibility if required to do so.

(c) I understand that Lifeline is a federal government benefit program and that verifying making false statements in order to obtain this benefit can be punished by fine or imprisonment if I may be barred from the program.

(d) My household will receive no more than one Lifeline-supported service. Lifeline service is available for only one subscription per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and whose income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the program, and could result in criminal prosecution by the United States government.

(e) I understand that I must notify enTouch Wireless and provide my new address within 30 days of moving.

(f) If I do not have a permanent address and have supplied instead a temporary address above, I understand that enTouch Wireless will attempt to verify every 90 days that I continue to rely on that address, and that I must notify enTouch Wireless within 30 days of my new address after moving. If I do not respond to enTouch Wireless' address verification attempts within 30 days, I understand that I may be de-enrolled from enTouch Wireless' Lifeline service.

(g) I understand that I must notify enTouch Wireless within 30 days if I (1) cease to participate in a federal or state qualifying program or my annual household income exceeds 135 percent of the federal poverty guidelines; (2) I receive more than one Lifeline-supported service; or (3) another member of my household is receiving a Lifeline benefit or (4) for any other reason no longer satisfy the criteria for receiving Lifeline support. I understand that I will be subject to penalties if I fail to follow this notification requirement, including being de-enrolled from the Lifeline program.

(h) I understand and acknowledge that Lifeline service is a non-transferable benefit and that I may not transfer my service to any other individual, including another low-income consumer.

(i) I acknowledge that I will be required to re-certify my eligibility for Lifeline benefits annually, and I may be required to re-certify my continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of my Lifeline benefits.

(j) I hereby authorize the Company to send text messages to my Company provided wireless number about my Lifeline benefit. Text messages sent by the Company will not incur any charges. I understand that I will be required to provide my text messages to my Company provided wireless number and that text messages will apply to all carriers.

(k) I attest under penalty of perjury that the information herein is true and correct to the best of my knowledge.

STOP
Step 5 | Lifeline Household Form
We may not be able to complete processing your application if you do not fill out this section.

Lifeline is a government program that provides a monthly discount on home or mobile telephone service. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple wireless companies.

Your household is everyone who lives together at your address as one household (including children and people who are not related to you) and shares in the income and expenses of the household. An adult is any person 18 years of age or older, or an emancipated minor to person under age 18 who is legally considered to be an adult. Household members include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (house or apartment, for example) and utilities (including water, heat and electricity). Income includes salary, child assistance benefits, social security payments, pension, unemployment compensation, veterans' benefits, inheritances, alimony, child support payments, workers' compensation benefits, gifts, and lottery winnings.

Spouse and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. An adult has income or related income and lives with someone who provides financial support to that adult; both people are considered part of the same household.

You have been asked to complete this Worksheet because someone else currently receives a Lifeline-supported service at your address. The other person may be a spouse, partner, or another adult living with you. Answer the questions below to determine whether there is more than one household residing at your address.

Please initial the certifications below and sign and date this worksheet.

A. I certify that I live at an address occupied by multiple households.

B. I understand that violation of the one-per-household requirement is against the Federal Communications Commission's rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government.

Signature _____ Date _____

YOU ARE DONE: SIGN AND DATE BELOW TO COMPLETE YOUR FORM. MAKE SURE YOU HAVE SIGNED SECTION 5 ABOVE TO ENSURE THAT WE CAN COMPLETE PROCESSING YOUR LIFELINE APPLICATION.

MAIL US YOUR INFORMATION FORM & SUPPORT DOCUMENTATION:

enTouch Wireless
955 Kaena Rd, Ste A
Hiawatha, IA 52233

844.891.1800

Email us: support@entouchwireless.com

EXHIBIT "D"

Terms Of Service

enTouch Wireless Terms and Conditions for Communication Services

Effective as of July 28, 2015 until replaced.

Thank you for choosing enTouch Wireless powered by Boomerang Wireless ("enTouch Wireless"). These terms and conditions are part of your agreement with enTouch Wireless for Mobile Services. For the most current version of the terms and conditions, please visit our website at www.enTouchwireless.com or call Customer Service at 1.866.488.8719. The terms and conditions included with your Mobile phone may not be the most current version. If you activated Mobile Services before the effective date of these terms and conditions, these terms and conditions replace and supersede any previous terms and conditions. If you have questions about your enTouch Wireless Services, call enTouch Wireless Customer Service at 1.866.488.8719 or visit our website at www.enTouchwireless.com.

Your agreement ("Agreement") with enTouch Wireless powered by Boomerang Wireless and any of its affiliates doing business as enTouch Wireless providing mobile phone services ("Services") to you is made up of these terms and conditions of service ("Terms"). We use the words "we," "us" or "our" to refer to enTouch Wireless powered by Boomerang Wireless and its affiliates doing business as enTouch Wireless in these Terms. When you activate Services or attempt to use our Services (including, without limitation, attempting to place a call) you accept the Agreement.

Non-Discrimination: Company offers Lifeline, a government assistance program, on a non-discriminatory basis to any consumer who completes and submits the required Lifeline application and supporting documentation that 1) meets and maintains the eligibility requirements as defined by the Company policy and terms, federal and state rules and regulations including approval by the federal and state Lifeline Administrator(s), rules and regulation(s), as and where applicable; and 2) resides within the Company's approved service area for wireless telephone services. enTouch Wireless has been approved by the California Public Utilities Commission as a California LifeLine Program provider. This benefit program is available to eligible California low-income households and is funded by the State of California.

Provision of Service: Your free phone or purchased digital mobile phone or other equipment does not mean that we must provide Services to you. We may decide not to provide Services to you for any lawful reason. We may request that you provide us with any information we reasonably require to determine whether you qualify or are eligible under federal guidelines or the applicable state guidelines for Services. Services in some areas are managed and provided under contract with enTouch Wireless by independent affiliates to our network provider. Some Services may not be available or may operate differently in certain affiliate markets.

Changes to Agreement: enTouch Wireless may modify this Agreement at any time by posting the revised Agreement on the website. Any changes to the Terms are effective when we publish the revised Terms of Service. If you use our Services or make any payment to us on or after the effective date of the changes, you accept the changes. If you do not accept the changes, you may terminate Services. For purposes of the Agreement, "use" includes keeping the right to access the enTouch Wireless Coverage Area by not terminating Services. You may not modify the Agreement.

Prohibited Network Use: Unlimited Services: Services and equipment may not be used for any unlawful, fraudulent, harassing, or abusive purpose. enTouch Wireless service is for personal use only. By requesting Services, you agree that you will not use Services and equipment in any unlawful, fraudulent or abusive manner. enTouch Wireless reserves the right, without notice or limitation, to limit, deny, terminate, end, modify, disconnect, or suspend Service if any individual engages in any prohibited voice, text, or data uses detailed below, or if enTouch Wireless determines, on a case-by-case basis, that action is necessary to protect its wireless network, business, equipment, or Services from harm or degradation resulting from such prohibited uses.

- **Voice and Text Services:** enTouch Wireless provides its voice and text Services solely for live dialogue between, and initiated by, individuals for personal use and as otherwise described in this policy. You may not use enTouch Wireless voice and text Services for monitoring services, data transmissions, transmission of broadcasts, transmission of recorded material, telemarketing, broadcast or autodialed calls or texts, other commercial uses, **or other connections that do not consist of** uninterrupted live dialogue between individuals. This Service may not be used in a manner that interferes with other enTouch Wireless customer's use of the service. Service levels of other customers may be impaired when users place abnormally high numbers of calls, send or receive very high numbers of messages, or repeatedly make calls of abnormally long duration compared with other enTouch Wireless customers.
- **Data Services:** enTouch Wireless data Services are provided only for personal (i.e., non-commercial) use, which includes web surfing, sending and receiving email, photographs and other similar messaging activities, and the non-continuous streaming of videos, downloading files or online gaming. enTouch Wireless data Services may not be used for any of the following uses: (1) to generate excessive levels of Internet traffic through the continuous, unattended streaming, downloading or uploading of videos, music, or other files or to operate hosting services including, but not limited to, web or gaming hosting; (2) to maintain continuous active network connections to the Internet, for example, through a web camera or machine-to-machine connections that do not involve active participation by a person; (3) to disrupt email use by others using automated or manual routines, including, but not limited to "auto-responders" or cancel bots or other similar routines; (4) to transmit or facilitate any unsolicited or unauthorized advertising, telemarketing, promotional materials, "junk mail," unsolicited commercial or bulk email, or fax; (5) for activities that adversely affect the ability of other people of system to use either enTouch Wireless' or other parties' Internet-based resources, including, but not limited to, "denial of service" (DoS) attacks against another network host or individual user; (6) for an activity that connects any device to Personal Computers (including without limitation, laptops), or other equipment for the purpose of transmitting wireless data over the network (unless customer is using a enTouch Wireless handset designated for such usage); or (7) for any other reason that violates our policy of providing Service for individual use.

The prohibited uses in this section also apply to unlimited plans. Unlimited does not mean unreasonable use. If enTouch Wireless finds that you are using an unlimited voice, text, or data Service offering for any of the prohibited uses in this section, enTouch Wireless may at its option terminate your Service or change your plan to one with no unlimited usage components. enTouch Wireless will provide notice that it intends to take any of the above actions, and will give you an opportunity to terminate the Agreement. Unlimited talk and text includes talk and text within the U.S. only.

Availability: Company provides the ability to send and receive voice-grade calls over all domestic distances (local and long distance) via a wireless voice-grade connection to the public switched telephone network. Our voice Services provide the ability to send and receive voice-grade calls within the nationwide (domestic) operating range of the enTouch Wireless Coverage Area. There is power back-up for the underlying enTouch systems that support enTouch LifeLine wireless service as well as underlying carrier power backup systems including limitations due to power for equipment on towers or other facilities in accordance with Federal and state requirements. Coverage and quality of Services may be affected by conditions within or beyond our control, including atmospheric, geographic, or topographic conditions. We do not guarantee that there will be no interruptions or delays in Services. Your enTouch Wireless phone will not accept the services of any wireless provider other than enTouch Wireless.

Services unavailable at home: If you fail to receive a voice-grade connection, notify enTouch Customer Service. enTouch Customer Service will 1) promptly attempt to restore voice service, or if not possible, 2) provide telephone service using a different network carrier if offered by enTouch and if you agree to that change; or 3) allow you to discontinue service. No termination fees or penalties apply.

Phone Number: We assign telephone numbers and other personal identifiers in connection with the Services. Unless we provide you advance notice in writing, you have no proprietary right to any such identifiers, and we reserve the right to change them upon notice to you. You do not have any property right to your phone number. It may be changed or reassigned. In the event that you become entitled to transfer a personal identifier to another party to obtain any Services we provide you, we reserve the right, prior to honoring the request for transfer, to charge a fee for the transfer and to collect any money owed by you for Services and Equipment.

Charges: Eligible Lifeline subscribers will receive free airtime as part of your enTouch Wireless service. Free and purchased airtime is measured in 'units' for voice and text service. One (1) unit equals one (1) minute, and one (1) unit equals one (1) text message. "1 unit = 1 minute = 1 text." Airtime is used in one-minute increments and any fraction of a minute is rounded up and charged at the full minute rate; calls are measured from the time the network begins to process the call (before the phone rings or the call is answered) through the termination of the call. Some plans include free data usage. Data is measured in megabytes which is decremented at the rate of content downloaded/uploaded to the network. More information on data plans & usage is available through customer service by dialing 611.

For California Residents only: enTouch Wireless has been approved by the California Public Utilities Commission as a California LifeLine Program provider. This benefit program is available to eligible California low-income households and is funded by the State of California. The California LifeLine plan offerings enTouch has available are listed at the end of the Terms of Service.

The Company does not differentiate domestic long distance telephone usage from local usage; customers utilize their minutes of use at the same rate for each type of call. You may also choose to add Airtime

through a Top Up card or other commerce channel. This airtime may be invalidated if not paid for by the retailer. Any rollover minutes associated with a plan offering expire after 60 days from the date the minutes were issued.

For most forms of wireless Service, your usage will be charged from the time you first initiate contact between your phone or other wireless device and the network until the network connection is broken, whether or not you are successful in connecting with the service with which you seek to connect, even if the connection is later broken or dropped. Your account is not charged for voice calls that are not completed. You are charged for completed calls to your Number from the time shortly before the phone starts ringing until the call is terminated by either party.

Unless noted otherwise, the following call types are provided with enTouch Services:

- **411 Directory Assistance:** Directory Assistance calls are free; there is no additional charge. Units/minutes for Directory Assistance are deducted from your available balance of units.
- **611 Company Customer Service:** The Company's handsets can reach 611 Company Customer Service regardless of units (minutes) available on your balance of units. And there is no decrement of minutes when you dial 611 from their Lifeline phone.
- **711 Relay Service: (*California only*)** For 711 calls, only the call to the 711 relay service for the deaf or speech-disabled shall not be counted against Lifeline plan minutes, while the relayed call itself may count toward applicable plan minutes.

(California only) Through its underlying carriers, Boomerang will provide access to California Relay Service for deaf or hearing-impaired persons or persons with speech disabilities Access to telephone relay services as provided for in Pub. Util. Code §2881 et seq.

- **911 Emergency Service:** The Company's handsets can reach 911 Emergency services regardless of units (minutes) available on your balance of units. There is no decrement of your minutes when you dial 911 from their Lifeline phone. 911 emergency services are compliant with state regulations.
- **N11 Numbers: (*California only*)** Public Safety, N11 Numbers (211, 311, 511, 711, and 811) will be supported at a local and state level. There is no additional charge. Units/minutes for N11 Numbers are deducted from your available balance of units. N11 Numbers are supported for California LifeLine customers through the offering of plans with unlimited voice minutes.
- **Operator Services:** Access to operator services for enTouch Lifeline customers is offered commensurate to its retail customers. There is no additional charge for accessing customer service and no decrement of Units/minutes for these calls.
- **Pay-Per-Call Service:** The Company does not complete calls from your Number to 900, 976 and similar numbers for pay-per-call services.
- **Toll Free Numbers:** calls to Toll Free Numbers are free; there is no additional charge. Units/minutes for Toll Free Numbers are deducted from your available balance of units.

No Termination Fee or Penalty: Company does not require you to enter into a service contract, so you are not subject to termination fees or penalties.

Lifeline Activity Alerts and Other Text Messages: enTouch Wireless will use text messaging to keep in touch with you for things like:

- Balance Alerts
- Activation Status
- Product Offers
- Reload Specials

When you sign up for Lifeline Services with enTouch Wireless you are asked to OPT IN to receive these messages. You can also choose to not receive these messages. If you choose to OPT OUT of text messages, then the only text messages you will receive are the Lifeline notifications required by the FCC, such as the 30-day non-usage notice, the recertification notices, etc. The customer cannot opt out of the required FCC notifications.

If you choose to OPT IN for these messages, they will be delivered to you based on your phone usage. Outbound Usage Alerts do not decrement the consumer's plan balance. Responses to the Usage Alert short codes do not decrement the consumer's plan balance. You must use your phone every 60-days to maintain your Lifeline benefits. (See 'SERVICES, Prepaid Services' for more information on maintaining an active account.) You must also recertify annually that you are eligible for Lifeline services.

~Shortcode 9127 from your Sprint powered phone: At any time, you may stop receiving enTouch Wireless Lifeline Activity Alerts. Text **STOP** to 9127 about any message received to discontinue receiving that message. You can also call 866.488.8719 to OPT OUT of enTouch Wireless messaging or send an email to support@enTouchwireless.com. The customer cannot opt out of the required FCC notifications.

To receive SMS HELP dial 611 on your phone, or from another phone call 866.488.8719. You can also email us at support@enTouchwireless.com.

~Shortcodes 2560 and 2561 from your Verizon powered phone: At any time, you may STOP receiving enTouch Wireless Lifeline Activity Alerts. Text **STOP** to 2560 or 2561 about any message received to discontinue receiving that message. You can also call 866.488.8719 to OPT OUT of enTouch Wireless messaging or send an email to support@enTouchwireless.com. The customer cannot opt out of the required FCC notifications.

To receive SMS HELP dial 611 on your phone, or from another phone call 866.488.8719. You can also email us at support@enTouchwireless.com.

~Shortcodes 37046 or 40262 from any phone: At any time, you may STOP receiving enTouch Wireless Lifeline Activity Alerts. Text **STOP** to 37046 or 40262 about any message received to discontinue receiving that message. You can also call 866.488.8719 to OPT OUT of enTouch Wireless messaging or send an email to support@enTouchwireless.com. The customer cannot opt out of the required FCC notifications.

To receive SMS HELP dial 611 on your phone, or from another phone call 866.488.8719. You can also email us at support@enTouchwireless.com.

Notices: You may get our current address for written notice by calling enTouch Wireless Customer Service. Written notice is deemed delivered 3 days after deposit in the U.S. mail, postage prepaid, and properly addressed. Unless required by this Agreement or Applicable Laws, (1) you may notify us by calling enTouch Wireless Customer Service, and (2) we may notify you by leaving a message for you on your enTouch Wireless Phone, answering machine or with your answering service. Notice addresses may be changed by giving notice as provided in this section.

Phones and Other Equipment: Phones and other equipment may be provided at no charge to you as part of the enTouch Wireless offering. Phones, which are refurbished or overstocked handsets, and other equipment may also be purchased and returned as provided in the purchase documents. We are not the manufacturer of the phones or other equipment. The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers. We have no liability in connection with the phones and other equipment or for the manufacturers' acts or omissions.

Refurbished phones are used phones that have been inspected, tested, and restored to full working condition at a factory or authorized service center. They may feature new housings or other new parts, or they may simply be used phones that have been tested and certified. Many of the phones distributed are refurbished phones that have been moderately used. They may show minor cosmetic imperfections or be placed in new housings. Phone is data cleared and has been fully inspected, and functionally tested. Device and accessories distributed consist of phone, battery, and wall charger.

Lost or Stolen Equipment: If your phone or other equipment is lost or stolen, you must notify us by calling enTouch Wireless Customer Service. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment. We will deactivate Services to the Number upon notification to us of any loss or theft. If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (if we do reactivate Services), as well as require you to pay a reactivation or replacement fee of \$25.00. You will need to send a money order or prepay via credit card before we reactivate or send a replacement phone. We will deactivate Services to any Number without prior notice to you if we suspect any unlawful or fraudulent use of the Number. You agree to cooperate reasonably with us in investigating suspected unlawful or fraudulent use.

Caller ID: Caller ID display on incoming calls to your Number depends on receiving the information from the calling party.

Pay-Per-Call Service: enTouch Wireless will not complete calls from your Number to 900, 976 and similar numbers for pay-per-call services.

Limitation of Liability: Except as otherwise provided in this section, our sole liability to you for any loss or damage arising out of providing or failing to provide Services (including mistakes, omissions, interruptions, delays, errors, or defects) does not exceed (1) in cases related to a specific piece of equipment, the prorated Services to the piece of equipment during the affected period, or (2) in cases not related to a specific piece of equipment, the prorated Services to you during the affected period.

Neither we nor our vendors, suppliers or licensors are liable for any damage arising out of or in connection with:

- any act or omission of any telecommunications service or other service provider other than us;

- any directory listing;
- any dropped calls or inability to place or receive calls;
- any interruption of Services, including interruptions caused by equipment or facilities failure or shortages, transmission limitations or system capacity limitations;
- traffic or other accidents, or any health-related claims allegedly arising from the use of Services, phones, equipment or accessories used in connection with the Services;
- any late or failed message delivery;
- any interruption or failure of 911 or E911 emergency services or identification of the Number, address or name associated with any person accessing or attempting to access emergency services from your phone;
- the installation or repair of any products or equipment by parties who are not our authorized employees or agents;
- events due to factors beyond our control, including acts of God (including, without limitation, weather-related phenomena, fire or earthquake), war, riot, strike, or orders of governmental authority;
- any act or omission of any third party or independent contractor that offers products or services in conjunction with or through the Services; or
- your negligent or intentional act or omission.
- **NO CONSEQUENTIAL OR OTHER DAMAGES: UNDER NO CIRCUMSTANCES ARE WE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF OR IN CONNECTION WITH PROVIDING OR FAILING TO PROVIDE SERVICES, PHONES OR OTHER EQUIPMENT USED IN CONNECTION WITH THE SERVICES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES. THIS SECTION SURVIVES TERMINATION OF THIS AGREEMENT.**

Neither enTouch Wireless nor any of its affiliates, nor the directors, employees or other representatives of any of them are liable for damages arising out of or in connection with the use of the products or services. This is a comprehensive limitation of liability that applies to all damages of any kind, including compensatory, direct, indirect or consequential damages, loss of data, income or profit, loss of or damage to property and claims of third parties.

Indemnification: You indemnify and defend us, our partners, directors, officers, employees and agents from and against any claim, action, damage, liability and expense arising out of or in connection with: (1) your acts or omissions that occur in connection with your use of the Services or equipment used in connection with the Services, and (2) any communications you make or receive using the Services. This indemnification extends to and includes any attorney's fees and costs incurred by us arising from any actions or claims to which this indemnification applies, or from the contesting of the applicability of this provision. This section survives termination of this Agreement.

Governing law: For the state of Minnesota:

For services provided pursuant to the Lifeline program, this Agreement is governed by and must be construed under federal law and the laws of the State of Minnesota, without regard to choice of

law principles. You agree to submit yourself to the personal jurisdiction of the courts in the State of Minnesota.

For services other than those provided pursuant to the Lifeline program, equipment, and top-up cards, which are not a part of the Lifeline program, this Agreement is governed by and must be construed under federal law and the laws of the State of Iowa, without regard to choice of law principles. You agree to submit yourself to the personal jurisdiction of the courts in the State of Iowa.

Governing law: For all states except for Minnesota:

This Agreement is governed by and must be construed under federal law and the laws of the State of Iowa, without regard to choice of law principles. You agree to submit yourself to the person jurisdiction of the courts in the state of Iowa.

General: If either of us does not enforce any right or remedy available under this Agreement, that failure is not a waiver of the right or remedy for any other breach or failure by the other party. Our waiver of any requirement in any one instance is not a general waiver of that requirement and does not amend this Agreement. If any part of this Agreement is held invalid or unenforceable, that part is interpreted consistent with applicable laws as nearly as possible to reflect the original intentions of the parties and the rest of this Agreement remains in full force and effect. You may not assign this Agreement to any other person or entity without our prior written approval. This Agreement (including any referenced documents and attachments) makes up the entire agreement between you and us and replaces all prior written or spoken agreements, representations, promises or understandings between you and us. The provisions of this Agreement that are contemplated to be enforceable after the termination of this Agreement survive termination of this Agreement.

Copyright and Trademark: Trademarks, product names, and company names and logos appearing on enTouch Wireless are the property of their respective owners. Users must obtain written permission from enTouch Wireless before copying or using the owner's trademarks, product names and company names and logos.

SERVICE, Prepaid Services: Upon certification of eligibility, and continuing eligibility, you will receive free voice services. This positive account balance will be applied every 30 days on the anniversary of your service activation. You must maintain an ACTIVE ACCOUNT every 60 days: by having voice call usage (inbound or outbound), by buying additional product, by responding affirmatively to our queries regarding your desire to continue to receive services. You may also elect to purchase additional services, including additional voice minutes, text plans, etc. When purchasing prepaid services, you are responsible for prepaying all charges for using the service. The balance in your prepaid account is reduced by the charges attributable to your use of the service. You must keep a positive balance in your prepaid account to continue using the service. Anyone who purchases or uses the service, with or without the purchaser's consent is considered a user and subject to the terms and conditions.

Service Limits and Coverage Maps: Service is available to your handset only when it is within the range of our system or of an operator with which we have an applicable agreement. Coverage maps you may have viewed are only estimates; actual service coverage and service quality may vary, and are not guaranteed under the terms and conditions.

Misuse of Lifeline Service: You have certified your eligibility to receive free services under the federally funded Lifeline program. If your eligibility to participate in this program changes, you agree to immediately notify enTouch Wireless at 1.866.488.8719. Service is provided at our discretion and if terms and conditions are violated we can terminate your wireless service without any further notification or obligation to you.

Changes to Rates and Fees: All rates and fees are subject to change without notice. Service provided is subject to our business policies, which can change without notice. Visit www.enTouchwireless.com for current rates and information. For Customer Care, call 1.866.488.8719. To dispute charges you must notify us within 15 days of the date of the disputed call. Terms and conditions can be modified without notice; visit www.enTouchwireless.com for current terms and conditions.

Exchange Policy: Defective handsets or other defective equipment provided at no cost to you may be eligible for exchange. This policy does not apply to breakage caused by customer negligence or water damage. Note that the exchange policy, including the number of days for exchange, may be changed without notice and the policy may not apply to certain products. To exchange a defective handset, please call Customer Service at 1.866.488.8719 to obtain a Return Authorization and shipping instructions. You must return the product at your expense, complete with all accessories that came with the handset, in the original box with all materials and package inserts within 30 days of receiving the handset. Phones returned after 30 days will require a replacement fee of \$25.00 before the replacement phone is mailed. The replacement fee may be paid by sending a money order or prepaying via credit card. Upon enTouch Wireless' receipt of the returned product, enTouch Wireless will ship you the replacement handset. Any other disputes should be handled by Customer Service. If you do not dispute any charge on your account prior to its going inactive or within 30 days of the date of the receipt, whichever comes first, you give up your right to dispute.

Concerns, Complaints or Disputes: If you have questions, concerns, comments or complaints, please contact enTouch Wireless at www.enTouchwireless.com or call Customer Care by dialing 611 from your cell phone (does not use your Lifeline minutes) or dialing 1-866-488-8719 from another phone.

~Applicable Time Frames: If disputing charges, you must notify enTouch Wireless within 15 days of the date of the disputed call. If you do not dispute any charge on your account prior to the account going inactive or within 30 days of the date of the charge or the date of receipt a replacement phone, whichever comes first, you give up your right to dispute.

~State Commission Contact: After contacting enTouch Customer Service and before proceeding to Arbitration, you may also contact the applicable state commission or state authority who are also committed to addressing customer concerns and complaints.

Arizona Corporation Commission

Phoenix Office: 1200 W. Washington St.
Phoenix, AZ 85007

- **Within Metro Phoenix:** 602-542-4251
- **Phoenix Toll Free:** 1-800-222-7000

Tucson Office: 400 W. Congress, Ste. 218
Tucson, AZ 85701

- **Within Metro Tucson:** 520-628-6550
- **Tucson Toll Free:** 1-800-535-0148
- **Link:** <http://www.azcc.gov/divisions/utilities/consumerservices.asp>

California Public Utilities Commission

Consumer Affairs,
505 Van Ness Avenue
San Francisco, CA 94102

- **Toll Free:** 1-800-649-7570
- **Link:** http://www.cpuc.ca.gov/PUC/CEC/e_complaint/

Colorado Public Utilities Commission

Consumer Affairs,
1560 Broadway, Suite 250
Denver, Colorado 80202

- **Phone:** 303-894-2070
- **Toll Free:** 800-456-0858
- **Fax:** 303-894-2532
- **E-mail:** dora_puc_complaints@state.co.us
- **Link:** <http://www.dora.state.co.us/PUC./consumerassistance.htm>

Georgia Public Service Commission

Consumer Affairs Unit
244 Washington Street, SW
Atlanta GA, 30334-9052

- **Metro Atlanta:** 404-656-4501
- **Toll Free in Georgia (outside Metro Atlanta):** 800-282-5813
- **Fax:** 404-656-2341
- **E-mail:** gapscc@psc.state.ga.us
- **Link:** <http://www.psc.state.ga.us/contactinfo.asp>

Kansas Corporation Commission,

Office of Public Affairs and Consumer Protection,
1500 SW Arrowhead Road,
Topeka, KS 66604

- **in Topeka:** (785) 271-3140
- **Toll Free:** (800) 662-0027
- **Hearing or speech impaired at TDD Kansas Relay Center:** (800) 766-3777
- **Link:** <http://www.kcc.state.ks.us/pi/index.htm>

Minnesota Public Utilities Commission

121 7th Place E., Suite 350
Saint Paul, MN 55101-2147

- **Consumer Assistance:** 651.296.0406
- **Administration:** 651.296.7124
- **Toll Free:** 800.657.3782
- **Fax:** 651.297.7073
- **Link:** <http://www.puc.state.mn.us/puc/consumers/index.html>

Washington State Office of the Attorney General,

Consumer Protection,
800 5th Ave. Suite 2000,
Seattle, WA 98104-3188

- **Toll Free:** 800.551.4636 (in Washington only)
- **Phone:** 206.464.6684
- **Washington State Relay Service for the Hearing impaired:** 800.833.6388
- **Link:** <http://www.atg.wa.gov>

Arbitration: Any dispute arising out of the Agreement or relating to the Services and Equipment must be settled by arbitration administered by the American Arbitration Association in Des Moines, Iowa. Information regarding this procedure may be found at www.adr.org. Each party will bear the cost of preparing and prosecuting its case. We will reimburse you for any filing or hearing fees to the extent they exceed what your court costs would have been if your claim had been resolved in a state court having jurisdiction. The arbitrator has no power or authority to alter or modify the Agreement, including the foregoing Limitation of Liability section. All claims must be arbitrated individually, and there will be no consolidation or class treatment of any claims. This provision is subject to the Federal Arbitration Act.

You maintain your right to file a complaint with the applicable state commission regarding the service provided and/or charges imposed by enTouch Wireless. Nothing in this paragraph or this agreement in any way eliminates or abridges that right. Please see ‘Concerns, Complaints or Disputes’ for more information before proceeding to Arbitration.

Georgia Residents: Arbitration is the method for settling any dispute unless otherwise agreed to by both parties. Arbitration will be held in Georgia unless otherwise agreed to by the parties.

No Warranties by enTouch Wireless: ENTOUCH WIRELESS MAKES NO EXPRESS REPRESENTATIONS OR WARRANTIES ABOUT ITS SERVICES AND DISCLAIMS ANY IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ENTOUCH WIRELESS

DOES NOT AUTHORIZE ANYONE TO MAKE A WARRANTY OF ANY KIND ON ITS BEHALF AND USER MAY NOT RELY ON ANY STATEMENT OF WARRANTY.

Termination of Access: enTouch Wireless may terminate your access without notice, for any conduct that enTouch Wireless, in its sole discretion, believes to be harmful to individual users, enTouch Wireless or any of its affiliates, or any rights of enTouch Wireless or any third party, or to violate applicable laws.

California LifeLine Plans: (*California only*) enTouch Wireless has been approved by the California Public Utilities Commission as a California LifeLine Program provider. This benefit program is available to eligible California low-income households and is funded by the State of California. The California LifeLine plan offerings enTouch has available are:

- **1100 FREE Monthly Minute Plan (California LifeLine):** This plan offers 1100 minutes/units per month for voice and text. LifeLine free minutes are automatically posted each month on the LifeLine customer's service date. There is no roll over of minutes/units. Consumers may choose to supplement their plan with additional units (voice, text or data) or upgrade to the Unlimited Plans at any time in local retail outlets or by calling enTouch Wireless Customer Service. (This offering meets the California unbundled offering requirement.)
- **1100 FREE Monthly Minute Plan & Data (California LifeLine):** This plan offers 1100 minutes/units per month for voice and text and 100 MB of data. LifeLine free minutes are automatically posted each month on the LifeLine customer's service date. There is no roll over of minutes/units. Consumers may choose to supplement their plan with additional units (voice, text or data) or upgrade to the Unlimited Plans at any time in local retail outlets or by calling enTouch Wireless Customer Service.
- **Unlimited Voice & Text Plan (California LifeLine):** This plan offers unlimited minutes/units per month for voice and text plus 100 MB of data. The Unlimited Voice & Text Plan can be purchased at local retail outlets or by calling Customer Service by dialing 611. This plan is effective for 30-days with no roll over of minutes/units from the date the plan is loaded on your enTouch phone, which may differ from your LifeLine customer's service date.)
- **Unlimited Talk, Text and Data (California LifeLine):** This plan offers unlimited minutes/units per month for voice, text and data. The Unlimited Talk, Text and Data Plan can be purchased at local retail outlets or by calling Customer Service by dialing 611. This plan is effective for 30-days with no roll over of minutes/units from the date the plan is loaded on your enTouch phone, which may differ from your LifeLine customer's service date.)

Initial Phone Activation Fee: Boomerang will charge an Initial Phone Activation Fee for the processing of the initial application paperwork and initial phone activation of \$39.00 for California

LifeLine recipients.* A Phone Activation Fee of \$39.00 will be charged for California non-LifeLine consumers choosing Boomerang service. The fee does not apply to phone upgrades or replacements.

- * Effective July 1, 2015, the Company will fund a 100% discount on activation fees payable by California LifeLine subscribers. The Company reserves the right to seek reimbursement from the California LifeLine Trust Fund for such Company-funded activation fee discounts to the full extent that is consistent with any ruling or order by the California Public Utilities Commission reinstating California LifeLine discounts and reimbursements for wireless activation charges.

Boomerang offers only pre-paid service with no overage fees.

EXHIBIT "E"

Information Regarding Handsets

Samples of Handsets to be Distributed

Sanyo 2300



**Our handsets
are refurbished!**
Reduce Reuse Recycle

Includes:

- Battery Charger
- Battery

Features:

- LCD Display
- 2-way text capable
- Vibrate mode
- Alarm clock
- Calculator
- Calendar
- Games
- Voice memo
- Bluetooth
- Picture ID
- Ringer ID
- Voice Dialing
- Stop watch
- Phone book
- Speaker phone
- Custom Ringtones



Samsung M300



**Our handsets
are refurbished!**
Reduce Reuse Recycle

Includes:

- Battery Charger
- Battery

Features:

- LCD Display
- 2-way text capable
- Vibrate mode
- Alarm clock
- Calculator
- Calendar
- Games
- Voice memo
- Bluetooth
- Picture ID
- Ringer ID
- Stop watch
- World clock
- Phone book
- Speaker phone
- Custom Ringtones



LG Rumor



**Our handsets
are refurbished!**
Reduce Reuse Recycle

Includes:

- Battery Charger
- Battery

Features:

- LCD Display
- Quartz keyboard
- 2-way text capable
- Vibrate mode
- Alarm clock
- Calculator
- Calendar
- Games
- Voice memo
- Bluetooth
- Picture ID
- Ringer ID
- Stop watch
- World clock
- Phone book
- Speaker phone
- Custom Ringtones

