Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
No			
	Gina Green	Web	PSE has been raising rates consistently and yet the service they provide remains sub-par! During the last wind storm that came through the Puget Sound knocking several thousand of customers without power their response time to getting homes in rural areas going again was completely unacceptable. The community I live in was without power for 3 days! Many residents were calling PSE for updates and each person got a different response! The service PSE provides doesn't justify a rate increase as it is now they charge customers too much! PSE is the dominant power supplier in the Puget Sound, leaving customers without any real options and they're taking advantage of that year after year! Enough!
	Sadykh Sadykhov	Web	They raised rates in 2017? May be the reason is that they cannot perform well? I am strictly against.
	Nicole Baker	Phone	I just oppose it because everything is going up. People are living paycheck to paycheck to pay their bills. Puget Power is very expensive. I have children with disability here and they do nothing to accommodate that. Everything just keeps going up. The energy industry makes so much money, it is sad that they treat everyone like that. People are reaching out to multiservice, yet they keep increasing the rate. Are we adding to the homeless crisis?

2/15/2019 12:11 PM Page 1 of 207

Public Comments by Case

2/15/2019 12:11 PM Page 2 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Myeongeun Chong	E-mail	To whom it may concern, Thank you for what you do for the public. I received a notification on PSE's hearing to increase rates in March. My comment is to please not increase the rates as I conserve any chance I see and I do not feel it is necessary to increase the rates. The economy and the increasing inflation rate are already a burden for the struggling citizens. Thank you for your time. V/R, Myeongeun Chong
	c n	E-mail	I do not subscribe to the increase rate proposal.
	Naimah Lughmani	E-mail	As a PSE customer I do not support the rate hike requested by PSE. We constantly have power outages. Electric cables should be moved underground. This rate increase is to fund which project? Or is it just an increase in profitability? Regards, Naimah Lughmani Naimah Lughmani 19108 NE 143rd PL the name of the company (PSE), and docket number UE 180899 (electric) UG 180900 (natural gas).

2/15/2019 12:11 PM Page 3 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Judy Jones	E-mail	Greetings,
			I live in Sedro Woolley, and serviceshave been very good.
			However, being on a fixed income, yet not low income, I am not looking forward to any cost increases that would be passed on to consumers. My income does not increase, so am not wanting to deal with many increases, further squeezing cash flow. Judy Jones
	Hailey Jostmeyer	E-mail	Hello, I am a PSE customer. I don't like the term customer because I have to pay them or I won't have electricity. I don't agree with any increased rate. My apartment property management just increased my rent rate so I don't want anymore money taken away from me.

2/15/2019 12:11 PM Page 4 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Bill and Jeanie McBee	E-mail	We are opposed to Puget Sound Energy's rate request. Their service has been poor in Kenmore, to the point where City government has had to arrange public meetings to give residents a chance to ask PSE reps to explain the frequency of power outages and the long length of time it takes them to restore power. The reps did a lot of double talk, but their explanations mostly did not fit the situation. Recently we had another power outage from a Saturday night until Monday noon. During this time we would go out to eat, and driving through our community, for the entire time we did not see a single PSE vehicle fixing anything. On our iPhones we would check their web site to see an estimated time it would be restored, and they didn't update the information once. For the entire time until the power came on again, their "convenience for our customers" information about the power outage in our area was listed as "under investigation" and for the answer to estimated time of it being fixed it said, "not available". We two old people sat huddled in our blankets for the entire length of time other than to go out to get food. This type of service has gone on for years in our area, sometimes the outage would last a week. Until PSE can provide some reasonable service to all its customers, they shouldn't receive a rate increase. Bill and Jeanie McBee 20117 – 73rd Avenue NE Kenmore, WA 98028 jamcbee@comcast.net

2/15/2019 12:11 PM Page 5 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Roger J. O'Connell	E-mail	I have no problem with the Electrical rate increase however, why would the Nat gas go up. Production in the US is increasing exponentially and West Texas hasn't even come close to it potential for Nat gas. Roger J. O'Connell Mercer Island WA 206-321-6653
	Kevin Thomson	E-mail	Seattle is soooo expensive, utilities are crazy expensive. Taxes are kicking our butts and we are not able to save. My husband is a federal employee and it is upsetting that we don't have more savings. Stop hiking prices! None of us can keep up! Kate Thomson Sent from my iPhone
	Mike Z	E-mail	Why the proposed rate increase for gas? The commodities index shows a drop in price over the past 3 months to be 1.25%. Forecasts show the rate to be stable for a while. How much profit does PSE need? Mike Z

2/15/2019 12:11 PM Page 6 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Eric Lester	E-mail	It is frustrating to see this rate increase request when the Puget Sound Air Quality Agency is entreating me to stop burning wood or pellets and use "clean" electric or natural gas energy. The reason that people burn wood or wood pellets is primarily because electric and gas heat is not affordable. If we are to have cleaner air, these utilities should get cheaper rather than more expensive. Eric Lester 836 Harman Way South Space 40 Orting, WA 98360 360 872 1960
	Ryan Sayer	E-mail	This is insanity. If PSE was posting losses I could understand it, but they're not. My personal electric bill is \$220 a month which is crazy! In Idaho, the same bill would be less than half that. This is crooked price gouging that essentially breaks the middle class even more. I do not support this motion, and do not condone corporations raping the middle class. Ryan Sayer 208-403-2207 sayewill@isu.edu

2/15/2019 12:11 PM Page 7 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	DI Feldberg	E-mail	I am against this increase in for only profit. They are one of the richest utilities in Washington state. They need no help to increase their profits for their shareholders.
			Thank you, Di Feldham
			DI Feldberg
	Dan Presley	E-mail	Im tired of my Rates being increased every possibly chance pse can!!!! I myself have tried every option i can to decrease what i pay a month!! It seems though i always pay more regardless of time of year winter time, PSE always blames it just being cold and i use more power to heat my house, and if i had electric or gas i could see that, but i dont!! i have propane and i use roughly same amount each and every year regardless of how hot or cold it is, yet Pse utility bills always skyrocket why is that? I work same amount i have for 25 years now, and am rarely home but my bill always heavily increases i have talked with them, they have also sent peoole to my place to do energy analysis! Before that though, i switched every appliance and hot water tank as well out to the most efficient as possible!!! All lighting inside and out is led lighting as well, then to my slap in the face pse comes and says, yea you dont really save that much wtf!!! Then they tell me although im only using a 1/3rd the power i was their now charging me 2/3rds more for the power i do use!! So my bills the same i just pay more for the power so im getting screwed, then i say whatever, i tell them im going to out solar panels and a wind turbine up to stop paying them, they then tell me if anything extra goes back into the system ill be fined for not having a business license and an utility contract because id be selling them power back even if its a penny where does it end??? I also have another meter for some reason, for my pump house i use \$1.50 to \$3 a month gor ACTUAL POWER, Yet my bill for meter rental and taxes is \$13 to \$18 a mony another WTF a month charge just tired of being nickel and dimed every chance pse has a chance to increase rates

2/15/2019 12:11 PM Page 8 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ted Royal	E-mail	I would like to know when the UTC will mandate that the number of high voltage (Linemen) workers will be connected to a ratio of customers? It seems to me that every time there is a storm and poles and wire get damaged, the response time has gotten worse and worse over the last several years. Could it have anything to do with the fact that PSE has contracted out all the work of restoration to a sub-contractor? For example, where I live in Whatcom County, PSE used to have 7 line crews before they laid off the in house crews in 2002 and hired Potelco to do all the work. Now on a regular basis they have not more than 5 crews stationed in Whatcom County at all times, sometimes they have only 4 crews depending on how much work they have to sustain their presence on any given day. It never used to be this way prior to 2002 when PSE had in house crews. Why was this business model allowed to happen? Is this business model practiced anywhere else? People are sick and tired of sitting in the dark and cold when a storm rips through the Northwest. Anything you can do to help alleviate this problem would be appreciated, Thank you, Ted Royal, Maple Falls Wa. 98266

2/15/2019 12:11 PM Page 9 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Richard Kiilsgaard	E-mail	Whereas: Part of the costs of doing business in the utilities sector is to repair and replace hard items that can fail, i.e. power poles carrying power lines. When the utility becomes reactive instead of proactive the costs can be more expensive due to increased damage when they fail. Same applies to not taking care of a cavity in your tooth and it developes into a rotten tooth then to root canal, etc. PSE has had this reactive position for years and still wants the public to pay extra for their business model. I don't think I need many examples to prove my point. Whereas: The latest power outage can attest to PSE's failure to properly maintain power poles, easements, overgrown trees on and near power lines, etc. The people who are served by PSE should be allowed to demand PSE do a better job in becoming proactive in the maintenance of their hard items in trade for a raise in rates to cover costs, some of which are a problem PSE creates themselves. Therefor: PSE should agree to a plan to increase their motivation and obligation to provide a more consistent service to their customers through proactive maintenance, which should be tied in to any and all future rate increases. As an example of my argument: The latest power outage on 23rd Ave in Puyallup was caused by two separate areas where the poles failed. The repairs took around 30 hrs to complete. As of today, there are other poles and power lines on 23rd Ave that could use repair to pre-empt another outage. We see power lines around 12 feet off the ground. We see large tree branches draped over power lines. All waiting for the next storm. Respectfully Richard Kiilsgaard 2133 3rd St SE Puyallup, WA 98372

2/15/2019 12:11 PM Page 10 of 207

Donna Martinez	E-mail	***Please see attachments for bill, bill break down, and emails between customer and company***
		This email is regarding:
		Puget Sound Energy Docket number: UE-180899 and/or UG-180900
		My information:
		Donna Martinez 10500 221st LN NE, Unit 202 Redmond, WA 98053-2015
		To whom it may concern:
		I would like to request that prior to any approval of a rate increase that the UTC review PSE's contracting practices. I believe that my experience is an example of how money is wasted and that PSE should review their procedures for cost saving measures before placing the burden of a rate increase on to its customers. I will attach copies of emails and invoices that coincides with what I state below.
		On August 22, 2018, my grandson was in a single car accident with a vehicle I owned. He hit a PSE pole that caused a live line to come down. Obviously this was an emergency fix that needed to be dealt with quickly. A temporary fix was done that allowed the street to be reopened within two hours. I was out of town at the time but did expect to hear from PSE regarding the repairs that had to be done. I did not turn it into the insurance company because my grandson's father said he would pay for the damage to the pole and the vehicle was not worth what it would cost to repair it.
		On November 8, 2018, I received a phone call from my insurance company stating that they had received a claim from PSE regarding this accident and wanted to discuss what occurred. I explained to them that as of this date I had not received a bill from PSE and that it was our intent to pay the claim out of pocket.

2/15/2019 12:11 PM Page 11 of 207

On November 13, 2018, I received the attached bill from PSE. After careful review of the bill I was shocked at the cost and especially the last three items. The pole was not replaced but repaired and this dollar amount seemed excessively high. After discussing this bill with my son, I contacted PSE on November 20th to see why the bill was so high, to find out if there was a way to reduce it, and/or if the bill could be paid in payments given the holidays were coming. Dawn Clemenshaw replied that day with the attached email and the detail billing from the company they contracted with to do the repairs. Upon careful review I noticed that I had been billed at an overtime rate and inquired as to why when I knew the accident had occurred in early morning. Attached is the correspondence that occurred between Dawn and myself regarding this issue. The following is directly from the email Dawn sent explaining why this bill was almost \$3700.

I reached out to the Claim Agent that had investigated the claim with your question about the overtime charges. We went through the crew time cards to see the reason as the damage was reported at approximately 9:00 am. She advised that the Potelco crew was assigned to the job at 11:10am, but had to respond to an emergency repair prior. Unfortunately, by the time they were able to respond to this damage location, they were on overtime rate.

I am of the opinion, if PSE is unable to take care of an emergency fix and needs to contract it out, that company should be able to respond within a two hour window or let PSE know so they can assign it to another company. If a temporary fix is done, then that fix should be able to hold up until normal work hours are available to do a permanent fix. This repair cost is outrageous and while PSE may have not made money on it, Potelco certainly did.

So how does this play into the rate increase you may ask? Had I been a customer whom they could not locate or did not have insurance PSE would have to write the cost off. I do not know how frequently this occurs. PSE should have a cost containment unit that is constantly looking for ways to save money. Having been a contracting officer for the Medicaid system in California, I know the millions of dollars that can be saved when there is an incentive to do so thus reducing the need for a rate increase.

Thank you for taking the time to read this note and giving me the opportunity to comment.

Regards, Donna Martinez

2/15/2019 12:11 PM Page 12 of 207

J. M Ermey	E-mail	What can be done for Senior Citizens? Why not a reduced rate? Thank you. J. M Ermey
Ken Realmuto	E-mail	As a senior living on a fixed income I can not afford my rates to be raised. This is not necessary to increase the profit margins of this utility company. Thank you, Ken Realmuto Bothell WA.
Robert Richards	E-mail	To whom it may concern. the current rate of increase in my property taxes, electric and utility bills, I have less than 10 years before I am priced out of this state. It seems that the governing bodies in the state have one thing on their agendaTax- rate increase. Those of us that are on a fixed income are very venerable and the state seems to only care about homeless, illegal immigrants and killer whales. I'm a 67-year-old native Washingtonian that wishes I was born in another state. Robert Richards

2/15/2019 12:11 PM Page 13 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	J.R. Larson	E-mail	I'm certain this email will fall on deaf ears but as a customer, OF WHICH I HAVE NO OTHER CHOICE, I feel compelled to at least speak my peace. As to the proposed PSE rate increases, I am VERY much against them. It is hard enough to make ends meet here in the Seattle area's overtaxed, politically inept environment. I recommend, no insist, that you first restructure your budgets, trim excesses and live within you means just as EVERY other American household must! We do not have the liberty of requesting and receiving additional budget monies and neither should PSE. If it were to do so, PSE would be the first government agency to accomplish this never before attempted, and glaringly obvious, task and probably in Washington state history. Please do what is right and set a governmental example that should already be happening nation wide. Simply put, just do what every other American household must do! We would all be better off and forever thankful. Sadly, I don't think ANYONE will EVER read this much less act upon it but I felt it must be said. Sincerely, An Overworked, Overtaxed And Overcharged Father For A Family Of Five, J.R. Larson
	James P. Thorsteinson	E-mail	With the continued discoveries of massive quantities of natural gas, the economic law of Supply and Demand would dictate lower rates rather than higher rates. Respectfully, James P. Thorsteinson Marysville, WA Sent from my iPad

2/15/2019 12:11 PM Page 14 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Tori Gadala	E-mail	I find it difficult enough to pay for electricity/natural gas at the current rates. Please do not make it more difficult. Thank you. Tori Gadala tgadala@yahoo.com

2/15/2019 12:11 PM Page 15 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Gwen Robb	E-mail	Hello, I don't think it is right to put more cost on the consumers for a price increase for electric or gas when everything around the consumers are going up too. Also, PSE lost a ton of gas during the gas explosion with their pipes a few months back and 2/3rds of their gas supply was lost. The consumers should not have to pay for the loss of supply of gas for PSE because they did not plan for an emergency backup for the loss of their 2/3rd gas supply. They are a company that handles ultrahazardous chemicals that should have a plan or a backup for when they lose their supply of gas. Not have the customers pay for the PSE loss of supply because they were not prepared. They were reckless not the consumers, so the consumers should not pay extra to replenish what PSE lost. Also, the increase for the rate of gas and electric should not turn the customers paying for a privilege to have heat and electric because electric and heat is not a privilege. It is a necessity!!! So, why cause more hardship then we are already in? We need gas and electric like we need a home to lay our head at night. Those are not privileges those are necessities and the people should not have to struggle to pay for gas and electric. I understand they lost a lot of supply of gas, but having the problem fixed on the backs of hard working middle classed Americans is not the answer. They can find another way!!!! Thanks, Gwen Robb
	Kenny Wooten	E-mail	Far as I'm concerned your crooks Get Outlook for Android

2/15/2019 12:11 PM Page 16 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	C.Jeyabalan	E-mail	It is way too high. Every household was lured into Gas usage rather than electric. Now we are all forced pay more and more instead of reducing the charges. Initially, we were given impression that the prices will go down when more customers join. But what we see is just the opposite. Please do not let the PSE increase the Natural Gas rate at all. Regards, C.Jeyabalan 20043 8th Ave NW WA 98177 206 533 2218
	Dan Cooley	E-mail	PSE is already making huge piles of cash. Please don't allow yet another squeeze on the middle and lower incomes to go through. The CEOs board member affiliations alone, read like a horror show of backers of the proven failure of trickle down economics. It's got to stop. Thank you, Dan Cooley King County This email has been checked for viruses by AVG. https://www.avg.com

2/15/2019 12:11 PM Page 17 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Stephanie Powers	E-mail	Are you kidding? Compare the tier rates to Seattle light. How the consumption rate for tier 1 is different i.e smaller margin. We disconnected our heaters. We would rather freeze than contribute to more extortion. Wake up. See the increased medical and housing, no raises. Jezz
	Angel Michalak	E-mail	Why would anyone waste time complaining when our entire society is nickle and diming the poor so they can make their cushion life better. Angel Michalak
	Deborah L Rogers	E-mail	I am against any rate increases at this time as it hurts people like myself with fixed incomes who have all electric for heat and utilities. I am currently paying off a bill for \$7,000 from last year installing new windows and having new insulation put in myhome. This already lowers my available income. Thank you
	Angela Branson	E-mail	Please do not allow another rate increase. A lot of people are having enough trouble paying the ever increasing power, water, and sewer bills, property taxes, etc. It's getting out if control. Thank You, Angela Branson Sent from Yahoo Mail on Android
	John Humphries	E-mail	Why does PSE request a rate increase again. They already raised rates not long ago. I find it very odd that PSE is once more asking to raise rates meanwhile Pacific Power Corp who supplies power to the east side of the Cascades is lowering rates as much as 3%. We need more competition and lower rates.

2/15/2019 12:11 PM Page 18 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Danielle Dow	E-mail	I just got the email with proposed rate increase. Our bill for home and business was an astonishing \$700+ dollars the highest all year for which we were so surprised - there is no affordable quick fix for us to reduce our usage. It saddens me to hear that by March electric costs will go up. Is there any way to not let the increase happen? I sure hope so. Danielle Dow 223-2511
	Brian Reinhardt	E-mail	Please consider leaving pricing where it is. With the increase in property taxes over the last 3 years, many homeowners simply cannot continue with these increases to home ownership. Lets do more things like price decreases to ease the already difficult burden on those trying to obtain affordable housing in our region. In light of the thousands living on the streets, we find this proposal incredibly obtuse and poorly thought out.

2/15/2019 12:11 PM Page 19 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Tony and Susan Lael	E-mail	To Whom It May Concern, Here are my family's questions.
			1. What are the 2.7% and .9% increases needed for? That is not clear. What additional value do we get as PSE customers?
			2. Have any of these type of increases requested ever been denied?
			3. What would it take from citizens to deny these requests by PSE to increase rates?
			Comment Our cost of the following has gone up in the last year and now the cost of gas and electricity is going up.
			Cost of foodCost of driving on the toll roadsCost of our home mortgage
			Please keep this in mind when asking for increases in energy rates and provide more detail on what these requested rate increases are ear marked for.
			Thank you.
			Tony and Susan Lael Kirkland, WA

2/15/2019 12:11 PM Page 20 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Joe Whelan	E-mail	This rate increase is blatant theft. Natural gas supplies are at record levels. It is never enough for these price gouging utilities. Please represent the people for once in your lives.
	unknown	E-mail	I think the only reason why PSE is wanting a raise is because I have lived here my who life in lacey WA and recognize that supply and demand where going to play a part of a increase on everything, which is outrageous in several way. 1. Nobody ask the citizens or homeowners not renters if the building dept. would just give out building permits like there candy and over build every possible real-estate known to the community and not thinking about the possibilities that it might fluctuate the electric and water and wastewater distribution. Because by law the city of lacy has to provide a water source to anything and everything they build including watering the sidewalks. 2. Now I'm thinking that the Thurston county should pay the increase since their the ones giving out all the building permits. 3. I understand that society can and cannot control human population growth, but 1.2 million people moving to Washington a year for the past 10 years is a understatement, why does Washington state have to be the open doors to the human race, just because we have legalized marijuana and a \$15 min wage now, maybe they should change the welcome sign coming in to Washington saying no vacancy. Because its day and night compared to what it looked like around here 50 years ago. 4. If there was a catastrophic scenario coming into play like a earthquake or mount rainier erupted there wouldn't be any evacuations taking place, because the traffic is so congested on a good day now and in constant gridlock there is no possible outcome except total death ratio's. What's going to be the excuse the Washington state government going to say when it does happen, "Oh I didn't tell all these people to move here and overbuild and trash the state." But in general people are going to point the finger and the government. Sent from Mail for Windows 10

2/15/2019 12:11 PM Page 21 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Lauren	E-mail	PER just had a date increase 2 years ago. Now they want another???? NO! NO! NO! Stop THIS! Stop corporate greed! EVERY company will present reasons for rate increasestoo badI have a million survival reasons for a pay increase, yet I don't get one. PER will just have to waitYou, as a governing body, need to create a new law that forbids utility companies for requesting rate increases for at least 4 years. My vote counts. I will not vote for those who support this.
	Albert Andres	E-mail	This is in response to the forwarded email. I do not agree to the increase in natural gas and electricity. ALBERT ANDRES Mobile: 415-367-5801

2/15/2019 12:11 PM Page 22 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Brian Jenkins	E-mail	Not that my comment matters, but here's my two cent. Pse have been ripping the Washington state consumer's off for year's, I have sent in multiple complaints about the unfair billing process and practice that have been implemented over the years by pse, with absolutely no recourse what so ever to fight such a corporate giant! We the consumer's are at the mercy of this corporate greed, and Washington state has gone along with pse requests for rate increase over the years without truly monitoring business practices that pse have put on Washington state consumer's. There is no justification for a family of 3, to pay \$300, 400, 500, and at times 600 a month for electricity, not including gas, and keep in mind two working adults and one child that's in school. Once again I have complained about these high and absorbent bills, only to get passed on to some Washington state consumer program that don't give a damm about the consumer, other than telling you how to be more energy efficient! I won't waste my time, nor yours with anymore rant about the unfair practice and rate increase pse has submitted, we all know as consumers we don't have a voice in the matter, and this is just a public formality we've seen time and time again! I Will close with this thought, Washington state officials, how about asking pse CEOs and it's executive members to lower their annual income rate when they ask for a rate increase, because it's funny how thier pay go up with rate increase proposal, and we the consumer's are stuck the bill Brian j

2/15/2019 12:11 PM Page 23 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	January Ento	E-mail	To whom it may concern; I am opposed to the increase indicated in docket numbers UE-180899 (electric) and/or UG-180900 (natural gas). These small cost add up in an already extremely expensive housing market. Washington is already a wet, cold state to begin with. This hike will make it harder for families to be able to afford to warm their home. Many families are struggling to make ends meat. This price increase will affect families who are already struggling to pay for the basic nesessities. January Ento Sent from Yahoo Mail on Android
	Cheryl Dowd	E-mail	Hello, I just received the email telling about your requested rate increase on electric service. I'm a senior citizen and I can't afford the rates as they are now. Do you have a senior rate? I just had to make a payment arrangement just to pay down my \$500 bill. Please let me know what else I can do. Thank you, Cheryl Dowd

2/15/2019 12:11 PM Page 24 of 207

Filing Support	Commenter	Source	Comments
	Chris M. Peeters, PE	E-mail	I would like to respectfully suggest that the State of Washington adopt an oversight process to identify utility service districts where frequent storm-related utility pole damage occurs and significantly disrupts electrical service, and amend existing repair/restoration requirements to tangibly improve mean-time-between-failures per revised Washington State law.
			Due to the increased frequency and intensity of storm-related electrical infrastructure damage, newer policies/engineering practices of replacing damaged conventional wooden log utility poles with reinforced concrete/composite materials (ultimately stronger than traditional wood) have been increasingly adopted by East and Southeast coast utilities and municipalities.
			Conventional cost-benefit utility maintenance/repair decisions are usually made with preference for lowest initial cost, rather than tangible and intangible long term savings. That is why government-mandated standards have been adopted elsewhere and should be considered in Washington State. Thank you,
			Chris M. Peeters, PE
			 Registered Professional Electrical Engineer IT & RF Infrastructure Engineer Cell: 425.753.4260 Skype: Peetersc1

2/15/2019 12:11 PM Page 25 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Moose Moody	E-mail	I oppose this rate increase. PSE has been providing energy exceptionally well, however at what cost. Does more money empower better service. NO! It will increase wages in PSE executives ranks, but won't increase service quality. More money will only increase waste, not improve on a very well managed company. Thank you Moose Moody

2/15/2019 12:11 PM Page 26 of 207

Filing Support	Commenter	Source	Comments
	D.J.	E-mail	Hello everyone I live in a Rural part of Pierce County Wa. and have PSE as our electric Company. I have major sleep apena so I need to be on a CPAP machine. This machine requires electric use as its not battery operated. Since I lived in my home when ever i feel wind blowing I can count on power going out. And we are always the last to get our power back on. During some of these outages I also loose food and also can't run my CPAP or use the restroom as I am on a well that needs power to run the pump.
			PSE offers a 50 dollar credit if the power is out for over 72 convective hours. When in reality your cost of electric that was lost never disappears when your bill comes out. I have been paying the same cost even know had multiple power outages and some lasting anywhere from 4 hours to 40 hours convective which impacts my ability to sleep and most of all a loss in food which cost way over 50.00. The last time we had that major freeze episode I received one 50 dollar credit even know I was out of power for a full 10 days. Yes I lost everything and spent tons of money to replenish my lost. And still paid the same amount on my bill even know 10 days of that bill was not offered utilities. And to this date when ever there is a power outages the bill I pay never changes but the lost to my family and I last a life time. If PSE wants this increase then they should do better with credit instead of 72 convective hours they should drop it to 24 hours and not a one time credit and be held responsible for anything else lost by the paying customer if the utilities can't restore the power as promised instead of being allowed to wait til the promise time then change the update more hours ahead.
			If this can't be done then I urge you to withdraw the request of an increase to PSE until they can take better care of their paying customers and offer better help during extended long power outage to their customers.

2/15/2019 12:11 PM Page 27 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Daniel Coté	E-mail	Our income is based on my fixed retirement and incremental Social Security increases. Meanwhile, all of our expenses take more and more from us (and probably most retirees). Is it possible to exempt those of us 75 and above from these rate increases?
	Therry Frey	E-mail	I have followed with interest the articles about PG& E and the fires in many places due, they claim, to PG& E's negligence in maintaining their equipment. PG & E will be sued. Some think it might go bankrupt. And of course some think the mistakes the company made will be paid for by the consumer. Can we do anything about the latter? Of course not. Our comments will mean nothing. Needless to say, I am against the rate hikes. They will burden the poor and the lower middle class. Unfair!!! Respectfully Therry Frey
	Ed and Nancy	E-mail	We live in Skagit Valley. Why are we having to "supplement" with solar and wind power when we have ample hydroelectric power in our state? Why is hydroelectric power not considered a renewable resource? Why are fish more important than people? Why does the topic of power have to be so political? Please, no rate increases! Ed and Nancy

2/15/2019 12:11 PM Page 28 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Dave Dupea	E-mail	Absolutely not.
			Price of natural gas is stable. There is no reason to keep increasing rates.
			Once again they want to keep increasing everything. Utilities, property taxes, sales taxes
			It has to stop.
			Dave
			C 206-369-5843
			Sent via mobile. Please excuse any typos.

2/15/2019 12:11 PM Page 29 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support Comment	ter Source	Comments
Robert Ke Julia Glov	nny and E-mail er	We oppose the proposed rate increases PSE electricity. Our utility bill is now 175% higher than what it was 10 years ago. PSE has been granted regular rate increases that have been much higher than the rate of inflation, which has decreased to record lows for many years. The cost of oil and natural gas in the U.S. have decreased greatly during this time. Rate increases severely impact the financial well-being of poor and lower middle class individuals and have become onerous. We are seniors who rely on Social Security and live near the poverty level. It's time to tell PSE to reduce their rates, in recognition of these factors, not increase them. It also makes no sense that customers who use more electricity pay a lower rate for that higher usage. We need to encourage users to conserve energy. Prove to the citizens of Washington that the UTC doesn't simply rubber stamp the proposals of its master, PSE. Show some muscle for a change and represent the interests of the people you supposedly serve and protect. Robert Kenny and Julia Glover 7292 Maxwelton Road Clinton, WA 98236 cc: Gov. Jay Inslee

2/15/2019 12:11 PM Page 30 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
Filing Support	Mary King-Petrik		Hello, So bottom line, how low do we have to set our thermostat now to keep our bill in the same range??? We already keep it at 67 degrees during the day with very few exceptions, at night we go down to 58 degrees. I rarely use the oven since we discovered the Instant Pot. We only keep lights on in the rooms we are actively using. So what do we need to do?? We are looking at replacing our furnace with a heat pump or some sort of efficient heating / cooling system since the summers are getting so much hotter here. Do you have any suggestions? I would greatly appreciate any input you have to offer. Thank you, Mary King-Petrik

2/15/2019 12:11 PM Page 31 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	RA Pidduck	E-mail	Hello, I am writing in regard to the proposed PSE gas rate increase: I feel that this should be restricted to 2% on the per therm charge and no increase on the basic shares. Increasing the basic shares 5% is way too much and has a much greater offset on law.
			charge. Increasing the basic charge 5% is way too much and has a much greater effect on low income customers than does raising the per-therm-rate. PSE should consider a tiered rate schedule so that homes who use more pay more and have a greater incentive to reduce energy use, or make up the lack that PSE is claiming it needs. In other words, have the people with 4000 square foot plus homes should pay more. Further, with new technology creating energy saving appliances and homes, at some point PSE should consider
			that in the future they will be limited in their profits as energy use declines (per home that is) and shouldn't be able to raise the rates to compensate for this. Thanks, RA Pidduck Everett, Wa.

2/15/2019 12:11 PM Page 32 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ben Vian	E-mail	To whom it may concern, I strongly oppose the rate increase that Puget Sound Energy (PSE) is requesting. The President passed his tax cut and PSE lowered the amount of which we pay. However, now that PSE has mismanaged the funds and resources we as the customer are going to have to foot the bill, so to speak. I disagree with that. Thank you for your time. Ben Vian
	Pamela Strickland	E-mail	No more rate increases. Everything's going up except my paycheck Sent from my iPhone
	Theron Hall	E-mail	WE do not need more increases our bills are high enough already.
	Dave Sullivan	E-mail	I do not agree
	Holly Morris	E-mail	There are many of people still STRUGGLING to pay electric power bills ever day. There are only so many resources out there to help people. Yes economy standards might be going up but there are still MANY of us that cant afford increase no matter how small they might be. I am barley making it with a young child. And another child out of my home. It would be a burden to know that even our energy system would be a hardship to take care of my family. Thank you for your time.

2/15/2019 12:11 PM Page 33 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Nico C. Schulz	E-mail	It is outrageous that you are trying to raise rates when CEO Kimberly Harris received nearly a million dollars in salary, along with a 5 million dollar bonus in 2017. With wealth inequality in this country surpassing the untenable levels seen nearly a century ago, it is ludicrous to suggest a rate increase. How many of our nickels and dimes go to the bonus of one person- a bonus of more than 5 million dollars, more than most people will ever earn in their lifetimes? It is absolutely ridiculous. Citizens have no choice but to use these public utilities and as such the CEO needs to be viewed as a steward of the public, how can you serve the public while taking more of our hard earned money to stuff your pockets? No rate increases while your top people are welcomed into the millionaire's club. No more stealing our money to pay for another yacht with golden toilet seats. Sincerely, Nico C. Schulz
	Albert Neris	E-mail	Good morning, This is Albert Neris and I received an email about a possible increase in a gas bill. This is a low in come community I live in and it seems as if though the increase is to fill the pockets of executives and people higher up. I'm simply commenting to disagree with the increase. Sent from my iPhone

2/15/2019 12:11 PM Page 34 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Raechelle Baghirov	E-mail	Dear UTC, My family and I struggle to afford to continue living in the Puyallup area. Each year, our rent increases as people from Seattle are pushed down into cities along the Sounder route. Each year, we have had increases in childcare costs, as the rates are skyrocketing throughout Pierce County. In addition, the federal government keeps increasing it's rates, so we are seeing a squeeze on our student loan interest rates. We simply can't afford an increase in our electric costs. This is making the Puyallup area unaffordable for average families. During a year where we are facing the longest ever government shut down, and rumors of being on the verge of another recession, we should NOT be increasing people's basic cost for heat. On top of that, the fact that they want to increase the cost during winter is appaling. Please, reject PSE's request to increase their rates to consumers. Raechelle Baghirov PSE Customer
	Catherine Runnals	E-mail	To whom it may concern: Seniors are having a tough time paying these high rates as it is. Not only will we need to pay the higher rate, then our landlords will increase our rent so it does not effect their pocket. I believe any house that has a senior renter, should not be effected. It is either find a way to help seniors or we will be put out on the streets. Find a solution. Catherine Runnals Sent from my iPhone

2/15/2019 12:11 PM Page 35 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Danna	E-mail	I am trying to fill out your form. It will not let ne populate required fields. I do work Mon thru Fri and cannot make the hearing.
			Give instructions on how to file comments. It gets stuck and does not let users scroll down.
			Very disappointing. I almost feel this is done on purpose to dissuade comments. Further investigation is required to make sure your lines of communication are just and fair.
			We cannot afford a rate increase! Everything from doughnuts to medicine is going up from the min wage increase! My wage WAS a good one at 16.73 an hour. Now I am making just over minimum wage as those of us stuck in this wage gap (those that have been at companies for years and getting good salaries are NOT being compensated for OUR degrees and wages). Huge gap now.
			Stop the bleeding. I cannot afford to feed my family now, as a single Mom whom also provides for my elderly Mother who has ZERO retirement.
			Sincerely, Danna
			PS Tell me how to comment legitimately.
	Margaret Cook	E-mail	So let me get this straight? PSE gets sued for the fires in California and now the public has to pay their fines through a rate increase? This is what is wrong with politics, they all have their hands out and we the people get punished. I DO NOT AGREE WITH A RATE INCREASE, COUNT ME OUT!!!!!!!!!

2/15/2019 12:11 PM Page 36 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Michael Docker	E-mail	Perfect. A utility company owned by Canadians. Bending over US citezens. Through rate increases. While law makers and politicians turn a blind eye. Who is serving who? Is my question
			Michael Docker 2007 Jackson dr. Bremerton wa 98312
			Residential citizen sold out by law makes, politicians and becoming a slave to foreign interests.
			Girl Scout cookies made in Canada. Owned by Canadian interests.
			Malll of America owned by Canadian interests.
			I can name dozens of examples
			PSE Canadian owned.

2/15/2019 12:11 PM Page 37 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
Filing Support	Commenter Micki Larimer	Source E-mail	Dear UTC members, My concern regarding rate increases is based not in the increase itself. My concern is that these increases are based on PSE investing poorly by building outdated, weakly justified projects that do not serve the best interests of the ratepayers' communities where the projects occur. I am opposed to 2 projects PSE proposes in my community: One that obliterates the lovely tree-lined corridor along 148th, created and maintained with *local community dollars*. This gem is highly prized by drivers & walkers alike. The other places high energy power lines along a major gas pipeline, all situated along the edge of our large neighborhood middle-school. Add in the reality of the nearby earthquake fault lines running along I-90, a short walk away'It's been ok so far' is a very poor basis for future planning in such complex high-risk situations.
			I'd be happy to pay more for further investment in green energy, and for reliability improvements that truly respect the local community's values & previous investments. Sincerely,
			Lari M. Larimer 4053 149th Ave SE Bellevue, WA 98006

2/15/2019 12:11 PM Page 38 of 207

Filing Support	Commenter	Source	Comments
	Samir Master	E-mail	Dear UTC,
			Many thanks for your recent notice of requested rate increases and the public hearing. I'm unable to attend the February 5th hearing and so submitting comments with this mail which I hope will be considered.
			First, let me thank PSE for their tireless efforts to "keep the lights on" in their service area. We understand how difficult it must be to restore services to tens and hundreds of thousands of customers in the midst of and in the aftermath of inclement weather.
			I first moved to Seattle in 1993. In recent years, however, I have experienced, at least annually, power outages of a few hours to several days. For several summers now, the normally most delightful days of the year have been clouded with smoke from wildfires.
			I'm separately concerned about PG&E's role in recent California fires, and their potential bankruptcy.
			As you consider rate increases, can we work together as communities, UTC, and PSE to:
			1) systematically move important overhead lines underground in densely populated areas 2) anticipating that without intervention, summer fires may become the new norm, implement action that will reduce our collective exposure to fires caused by power distribution infrastructure
			Many thanks for hearing my voice.
			With kind regards,
			Samir Master Mercer Island, WA

2/15/2019 12:11 PM Page 39 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Tri Nguyen	E-mail	I totally disagree with the charge. The utility will soon become unaffordable with this rate of increase. The company should not optimize for its profit but rather cut cost and make itself more efficient. Generally, people's income is stagnant. We must not increase utility rate.
	Taylor Dabb	E-mail	Hello representative of the state Utilities and Transportation Commission,
			I am writing today to voice my dissatisfaction with the proposed ERF filed by PSE on 11/7/18. This proposed rate increase puts undue burden on families for whom utility costs are already too high. Myself and many neighbors use natural gas to heat their home, and put simply a cost increase of 2.7% will hurt hard-working, tax-paying families.
			I ask that you and your colleagues do not approve this rate increase, for the sake of many Washington families that are already struggling to keep their loved ones warm and build financial security.
			Thank you,
			Taylor Dabb 16202 3rd Ave SE, Bothell, WA 98012 2537226727

2/15/2019 12:11 PM Page 40 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Jeremy Jackson	E-mail	To UTC: I disagree with the need for a rate increase. For the following reasons: 1. Previous increases were to build efficiency so why are we not seeing the dividends from those? 2. My power goes out more now than 10 years ago (2-3 times per year vs. 1-2 times)! These increases never seem to address root causes of our interruptions. If true residential reliability is too expensive to attempt then do not increase my rates. 3. If this increase is to give out more freebies to customers, don't! Let the market forces work and use education of the benefits of efficient light bulbs etc to convince people to upgrade. Respectfully, Jeremy Jackson 22329 157th Ave E Graham, WA 98338
	Edwin A Melendez II PA-C	E-mail	Hello, I wanted to write in and state I am strongly against any future rate increases by PSE. We have been encouraged by Washington State and PSE to do what we can to reduce energy consumption. It is not fair to ask us to pay more when we are also being asked to conserve energy. PSE must be forced to look for ways to raise the funds they need by internal cost cutting. Humbly, Edwin A Melendez II PA-C

2/15/2019 12:11 PM Page 41 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Joe Huffman	E-mail	In response to PSE's request for an over 2% increase in gas charges, I would like to know precisely what the utility operation costs PSE has made through June 30, 2018 that need to be recovered. How did those operation expenditures benefit me? I think transparency to the taxpayer is what is needed here.
			To be clear: I really appreciate PSE for their transparency. They send me an annual report (something King County or City of Seattle NEVER do) detailing what they do and where my money goes.
			A 2.7% increase, on top of overly-inflated property and sales taxes, is a hard pill to swallow. When you consider this increase will cascade to the rest of the utilities raising prices, transparency is what the taxpayer should receive.
			Thanks,
			Joe Huffman

2/15/2019 12:11 PM Page 42 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Dirk Vermeeren	E-mail	Good Morning, Firstly, as one of your captive customers we ahem little options for other suppliers. We cannot understand the basis for increased costs given the decreased cost of hydrocarbons? 1. The amount of gas produced has grown to the point where NA is exporting 2. The value of coal has dropped 3. The value of oil as a whole has been steady around \$50/bl Please explain how you justify an increase in rates. Regards, Dirk Vermeeren
	Devin Proctor	E-mail	The natural gas rate increase from PSE is out of line with natural gas prices and it should not be approved. Natural gas prices are actually trending below the average 5 year price and yet PSE is requesting a 2.7 percent price increase. Please request more information from PSE as to why their natural gas prices increase is not in line with market price realities. Thanks, Devin

2/15/2019 12:11 PM Page 43 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Brian K. Bedsworth	E-mail	Please discuss these comments in the upcoming hearing.
			When I read that PSE proposes to increase the natural gas prices charged to customers, I ask the question "On what basis?".
			Natural Gas prices have dropped substantially over the last 10 years and continue to remain at historically low levels.
			There appears to be no economic justification for PSE increasing the price for natural gas charged to customers.
			I propose the UTC vote no and readdress this issue one year from now.
			Thanks for listening.
			Brian K. Bedsworth 4917 Mill Pond Loop SE Auburn, WA 98092
	Kayla Wood	E-mail	cannot afford a raise in price I already work two jobs just to afford a roof over my sons head please don't raise the electric bill. Thank you for you time Sent from my iPhone

2/15/2019 12:11 PM Page 44 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Bruce Bessler	E-mail	So glad to see yet another important fill in form NOT Working. Is this deliberately done so people dont comment? PSE has some of the highest rates in the State of Washington yet has an over abundant supply of hydroelectric power. Perhaps it is well past time to stop the ripoff of Washington consumers and instead start charging out of State consumers more and have our rates lowered all the way around. Why are we supplying out of State peoples cheaper rates than what we have to pay? No to ANY increase to consumers of PSE. Sent from Yahoo Mail on Android
	unknown2	E-mail	Because last year taxes went up \$1000 per year.so they can use the funding from, every one asking rate increase so where public will go. We are already paying to much taxes Thanks Please do not increase the rate. Sent from my T-Mobile 4G LTE device

2/15/2019 12:11 PM Page 45 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
Filing Support	Kimberly	E-mail	Hello: Give the current outcry over seemingly random increased PSE rates, not to mention Seattle City Light rates, I oppose this increase. We currently have people receiving invoices for almost double what they used to be. My own rates have weirdly risen (I'm in a two person household, nothing out of the ordinary has occurred, in fact we're home less) for no apparent reason. Both PSE and Seattle City Light have installed new meters with little, and sometimes no notice. People weren't properly informed that they could decline the new metres. Energy companies shouldn't be in the profit making business, yet year after year the execs are receiving outlandish compensation and bonuses whilst people are struggling to make ends meet. Sincerely, Kimberley
			Kimberley

2/15/2019 12:11 PM Page 46 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Andrea Slichter	E-mail	Customer: Andrea and Jim Slichter 2211 Goodell Rd. Freeland, WA 98249 We received notice today that PSE proposes to raise our residential rates. The proposal did not include any information regarding what improvements in service we would receive in exchange for paying PSE more money per month. We live on Whidbey Island and have been without power three times already this winter. The power lines are strung on short wooden poles above ground and are very susceptible to damage on windy days. What service improvements will PSE provide in exchange for increased rates? Andrea Slichter
	Eric	E-mail	What does pse intend to do with the Gained revenue? Will any money be used for the environment or to help support surrounding communities? How can they ask to raise electric and gas bills in the winter while 800,000 Americans have not been paid from the government. I understand it won't take effect until March. But the government is still shut down. Why should big companies make more revenue when we can't take care of those on the streets Eric

2/15/2019 12:11 PM Page 47 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Kevin Cobden	E-mail	I am writing to you to urge you to reject Puget Sound Energy's request to raise gas and electric rates. Part of their "so-called" costs are the fallout and fines and settlement costs they have had to pay in the Greenwood gas explosion that occurred in Seattle from a gas line they had abandoned and not properly secured. They already agreed to pay over a million dollars in penalties and it's possible that more damages may occur in lawsuits. In addition, they are notorious for overcharging customers and forcing customers to fight to get their money back. Local news outlets like Komo and Kiro and King have done numerous stories on this. For all these reasons and many others I urge you to reject this request. Do not let them continue their mistakes and inefficiencies on the backs of and at the expense of taxpayers and ratepayers. Thanks, Kevin Cobden
	Jana Irwin	E-mail	AGAIN!!!!!! This is getting ridiculous. How are people supposed to keep paying these outrages fees? My bill has gone up with two people in my house and unplugging all the outside stuffit STILL is higher and I lowered my thermostat. Please stop doing this. I don't know who does the budgeting for PSE, but I'm tired of this. Jana kitsapbound@yahoo.com

2/15/2019 12:11 PM Page 48 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	H. De Valck	E-mail	All these consumer Bill-Increases will be an additional increase with the Government/IRS Tax-decreases of 15%, i.o.w. Double dipping will be an extra positive results for the Utility Companies!
			KEEP THIS IN MIND DURING YOUR CALCULATING FIGURES, and Remind these requested Companies that they will screw again all their consumers!
			The same request came from our "pour" Iliad Water Company who increase since 2017 over 250% our Drink water Bill.
			So, our NO vote for this request !!
			H. De Valck 8538 Landing Lane SE Port Orchard, WA 98367
	Lynda Townsend	E-mail	YOU need to understand that we, that are on fixed incomes, our income doesn't go up like yours'. You are making millions as we stand right now. If you keep asking for these increases, (STILL our incomes don't go up), you will be helping to push me and many others out of our homes. I keep lowering my thermostat as it is, guess I'll be sitting in a cold house soon, but know you don't care

2/15/2019 12:11 PM Page 49 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ryan McGinness	Web	I think it's getting absurd. I and many other people now are having to avoid turning any heat on just to save ourselves from getting raped by a ridiculously high bill again. I have all low energy efficient led lights and sleep all my devices but if I DARE use any heat in this freezing f'ng weather, I can expect \$100+ bill in thrown at me later. Now KNOWING for a f'ng fact that free energy has actually existed for decades now but is highly suppressed by a bunch of rich guys to addicted to leaching on all of us for their insane wealth hoarding, this whole problem becomes that much more ridiculous. WHY?! WHY?! are we not only putting up with this why is it continuing to get WORSE! are we collectively devolving here or what?! 2019 and bills have gotten worse, technology has allegedly improved dramatically, yet our lives are now sunk in longer working hours, lower pay, higher costs for everything so what's the damn problem?! All so corporate legalized monopolies can continue bending the public over and taking what little they have left? Here Educate yourselves on the REALITY of free energy, artificial scarcity and Tesla Technology that exists today but again, still withheld. even 99% free energy would be better than this primitive stupidity! and then ask yourselves why is this being withheld? WHY are things not improving in this society? watch this: the light bulb conspiracy https://youtu.be/QNYM8BO8Yt8 and also note that Tesla tech is alive and well today but here we are with me having to write you a government agency asking for relief from a system built on predatory capitalism and artificial scarcities. https://www.youtube.com/watch?v=cKjIm9dbHLE Now do the math on all of this AFTER watching these videos and YOU tell ME WHY are we still pushing a broken grid system infrastructure that survives on more and more greed from the top against people already financially burdened in all directions?! I've had it. I'm tired of wearing coats inside my apartment just to avoid turning on a little heat in the fucking win
	Tina Papka		I only get paid disability I can't afford it as.it is. I'm

2/15/2019 12:11 PM Page 50 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Tara Silicio	Web	I disagree with the new increase in utility rates for PSE. We are now at a tipping point w/ homelessness & drug addiction in King, Snohomish, Pierce county that is unprecedented. We have increases to property taxes coming, tunnel taxes & for the average worker & senior & young person starting out this will create a financial burden. Non profits are struggling to make ends meet w/ their already overloaded system it does not seem reasonable & ethical to add more of a burden than we currently are feeling & seeing. For the majority of low income & seniors this is not realistic at this time!
	Talia Lincoln	Web	I think it's wrong of Puget Sound Energy to raise their rates. It is not cheap at all to have Puget Sound Energy. There are enough taxes that us as Americans need to pay. I think it's a terrible idea and think it's ridiculous that you guys are trying to get more money from us then you need.
	Nicole Acinelli	Web	This is absolute robbert! Yet again PSE extorts money out of it's customers and we are helpless to do anything. It's not like a cellular phone company, where when they get too GREEDY you can shop around and get a better deal. No, with PSE they can rob their customers blind and there isn't anything we can do about it. No one protects us from these theives! No one stops them! Electricity is a necessity, not a luxury and we shouldn't be made to pay exorbitant fees for a necessity because of PSE's greed! If anyone actually cares about the people, about the voters, about the elderly, then they will put a stop to PSE abuse of their customers.
	Briaa Mccord	Web	Gas and electric prices are already crazy high and people can barely afford them why would you guys wanna make them higher then what they already are. Would not be a smart idea. If anything you guys need to help people save money on there electric not make them pay way more than what they are already paying. Help people, not screw them over.

2/15/2019 12:11 PM Page 51 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ruslan Sorochuk	Web	The company is asking to raise the rate on gas and electricity, to cover some lost funds from 2018. I am assuming the lost funds include the work that they did that was not necessary. Example: 1. They replaced all meters (gas/electric) to new technology, while the older ones seem working fine, without asking consumer if they want those meters (from research shows they have EMF levels that are not good for people http://emfsafetynetwork.org/smart-meters/smart-meter-health-complaints/). 2. On the street by my house they were digging trench to fix some pipes, or replace them, and once they filled the asphalt patches, it is so bad, that you have to avoid that place to not damage your vehicle.
	Unknown 3	Web	Hi, so you asked for information regarding the new rate increase for 2019 I'm on a fixed budget retired disabled there's got to be a point where you stop allowing the electric company that just continue to raise rates to the point where none of us can afford it we've already changed all our lights we already cooled down our house. Their profits are unreasonable and unfair and somebody needs to put a stop to it please don't approve the next rate increase. It's there fault for not having good management to bury the lines where we are surrounded by tall fir trees that fall in lines and cause breakages and outages. Common Sense would say very the lines every time you have a chance. That wind storms are just a reason for them to increase rates and say they didn't make money while there's a cost to do business and they're still making a profit they are not losing money. Please submit this to the people that are looking at the next rate increase thank you very much have a good day.

2/15/2019 12:11 PM Page 52 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Janet Lweis	E-mail	Why is it the rates always jump higher, though the rates never decrease. We are Senior Citizens and with our finances that hick makes life so difficult. Why is it rates never decrease? Investigator Janet Lewis LPI Services 2522 No. Proctor St. #188 Tacoma, WA. 98406 253-752-6887 Home/Office 253-752-0472 Fax WEBSITE: www.edwardlewispi.com DEXONLINE: http://www.edwardlewis-pi.com/ This e-mail is covered by the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521, and is legally privileged. This e-mail is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If you are not the intended recipient, any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communications in error, please notify us immediately by e-mail or phone 253-761-2574 and destroy the communication. Thank you.
	Janice Linder	Web	I do NOT endorse the rate increase & do NOT want tge rates to go up!!!!

2/15/2019 12:11 PM Page 53 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ethel Mae Brown	E-mail	you upgrading our meter no cost to us, and you want to raise our rate. You put it out there for us raise the rates that pay for your upgrading our meter Why all is so convenient that this come at the same time. We are no fools.
	Deb H	E-mail	Dont the PSE receive enough money . they monopolize a huge area.
	Scott Askew	E-mail	To whom it may concern - Sure, let PSE hike rates again. And also be sure to point out that the cost of everything keeps going up while wages remain stagnant. The recent minimum wage hikes are actually a step in the right direction, but do nothing to address the real reasons inequality has been inexorably growing over the past forty years. For example - Olympia's homeless problem is a natural outcome of a process whereby developers' interests have a stranglehold over municipal government policy. So what I'm really saying is - PSE deserves more money from consumers like Trump deserves another term in office. Respectfully, Scott Askew

2/15/2019 12:11 PM Page 54 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Furst Tee	E-mail	Stop raising our rates. We had so many power outages last year and the year before. Trimming branches are fine but new wires instead of cheap ones help. Does Australia own PSE? Get them to pay. Sincerely, long time consumer Sent from my iPhone
	David Knechtel	E-mail	How is it in September 2018, PSE indicates they can lower the gas price, but as soon as it looks like they will transfer more ownership to businesses out of the country (October 2018) and the merger credit ends, they propose a rate increase for natural gas (November 2018 Etc.)? This makes me skeptical that transferring ownership to foreign businesses and merging is in our best interest. If the merger truly saved money, why do they, now, need to increase rates, now that the merger credit is over? Something seems backwards, here. Maybe we should have left Washington Natural Gas in place. Jefferson County took back the utility business. Maybe others should. Your consideration is appreciated. David Knechtel Email: david.knechtel@centurylink.net
	Kate Stalick	E-mail	we don't have a choice who to use for gas, you are a monopoly. Rewrite the constitution then or stop being a monopoly

2/15/2019 12:11 PM Page 55 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
9	Commenter Cesar and Gwenda Felizardo	E-mail	Dear UTC Please clarify what the rate increase is for beyond recovering operational costs: • Is it due to operational budget overruns? If so why did the operational cost need recovering? Better explanation please. Why can it not be reimbursed from the profits or the contingency fund? • Is it to increase profit margins?
			If to increase profit margins, then I am not in favor of the increases. Respectfully, Cesar and Gwenda Felizardo Senior Citizens on a fixed income that does not increase annually 253-682-7476 cell Sent from Mail for Windows 10

2/15/2019 12:11 PM Page 56 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	John & Adelaide Haferbecker	Email	To the Washington UTC:
			We have had a natural gas glut for several years now, so with the supply prices being so low, why is it necessary for PSE to be raising prices? They should be lowering them.
			I remember a few years ago the UTC staff members recommended a price decrease, yet the Commission went ahead and authorized a price increase for PSE. Why?
			How can you justify your actions which consistently favor the supplier, PSE?
			John & Adelaide Haferbecker
			Sent from Mail for Windows 10

2/15/2019 12:11 PM Page 57 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Jung Family	E-mail	To Whom It May Concern; My family and I have lived in WA for over 40 years. We currently reside at 33308 10th Ct SW, Federal Way, WA. We are not able to make the UTC Public Hearing for the rate increase and would like to let you know that we strongly oppose the rate increase. Please include in our names for the opposal. Sung Jung Rosa Jung June Jung Bok Im Jung Thank you, The Jung Family

2/15/2019 12:11 PM Page 58 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	A.B.	E-mail	While paying my electricity bill online, I noticed there's another request by the utility company to make more "changes" which I assume will be another price hike. Again. The average working person has not been receiving any notable wage increase in the past 10 years, and the paychecks are not quite keeping up with the price hikes this utility company, Puget Sound Energy, asks for periodically.
			Electricity, like water and roofs over our heads, is a necessity. Many homeowners and renters do not have many choices for powering household appliances and for heating. Solar panel installation is still cost-prohibitive, and so is an initial natural gas line installation.
			I don't really understand why the sole provider for our region's electricity is allowed to be owned by multi-national corporate "investors" who don't even live here. The hydroelectricity is produced locally and the ownership should also be local. The Washington state utilities commission should consider if the entities who will invest in and profit from the PSE sale will even have any interest in putting that profit to back to work here in our region to help it grow (which will also help all of us pay for those price hikes they ask for), or will they just take off with the money to another country to prop up other people's pensions and retirement accounts.
			Please reconsider the sale and/or just say no to eventually handing over control of our energy source to the multi-national conglomerates Puget Sound Energy listed on their stated plan.
			Sincerely,
			A.B. a 30-year PSE customer
	Julie Beffa	E-mail	***First comment received 2-4-19, 8:12 pm***

2/15/2019 12:11 PM Page 59 of 207

To Whom it May Concern:

I hope that this is just a reminder because receiving this notice less than 24 hours before the hearing seems a bit inefficient and probably non-compliant.

Another point I would like to make is this paragraph that makes it sound like PSE is a Bellevue based corporation.

==Bellevue-based PSE provides electricity service to more than 1.1 million electric customers in eight Washington counties: Island, King, Kitsap, Kittitas, Pierce, Skagit, Thurston, and Whatcom. PSE provides natural gas service to more than 800,000 customers in six Washington counties: King, Kittitas, Lewis, Pierce, Snohomish, and Thurston.===

Of course you and I know this is far from the truth and not an accurate picture. It is a foreign owned corporation and no longer is associated with Puget Power, homegrown WA utility that used to be based in Bellevue. This is misrepresenting PSE to make the public think it's a friendly local utility. Hardly!

Of course I'm opposed to the rate hike. The decrease is only to allow an increase at a future date. This is a utility that is pushing very hard to destroy over 800 tall growth trees in Bellevue in order to install taller utility poles for transmission lines claiming a need to improve reliability. They have convinced the Bellevue City Council that this proposal, that has been going on for 10 years, is technologically outdated, and really irrelevant in the light of the availability of a Self-Healing grid which provides more relief from a larger set of power outage senarios.

Julie Beffa Bellevue, WA

Second comment received 2-4-19, 10:29 pm

CORRECTION:

I stated incorrectly that "They (PSE) have convinced the Bellevue City Council that this proposal, that has been going on for 10 years, is technologically outdated". I meant "they have convinced the BCCouncil that this proposal.....is NOT technologically outdated."

2/15/2019 12:11 PM Page 60 of 207

		We, of course, feel that it is just that in view of the advances of the Self-Healing Grid, and all it's advantages. Please consider making this correction in my comment. Thank you. Julie Beffa
L. J. Moore	E-mail	It is my hope that the Washington Utilities and Transportation Commission will take into consideration the following: 1. The amount of increase being requested by Puget Sound Energy could create hardships for two groups of customers: (a) those families who are barely making ends meet at this time, and (b) those individuals and couples on fixed incomes due to retirement. The proposed increases, especially that for natural gas, will increase electric/natural gas bills to the point that people would have to make the decision to buy food or heat their homes. Not a positive prospect for the two groups mentioned above. If the Commission would look at the customer base, at least half or slightly more of the customer base is made up of those barely making ends meet and those on fixed incomes. 2. Please remember that Puget Sound Energy is a for profit company with allegiance to their stockholders before their customers. Have the stockholders been asked to take on some of the burden of these increases rather than putting the whole burden on customers? It's my feeling that the stockholders should share some of the burden. Thank you for considering my comments. L. J. Moore Puget Sound Energy Customer Olympia

PI Coordinator: Andrew Roberts

Staff Lead: Melissa Cheeseman

Title: PSE ERF

Case: 180899

2/15/2019 12:11 PM Page 61 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
g ~ upp	Keith Ono	E-mail	I'm Ok with the proposed electric rate increase, but I do not believe the proposed natural gas rate increase is justified. Although natural gas prices have fluctuated recently, especially in November 2018, they have remained fairly steady if not headed in a slight downward trend. Given the amount of natural gas presently available and future increases in availability, I do not believe the 2.7 increase is warranted. I would expect their gross margin to increase even without the proposed increase. Keith Ono Federal Way, WA
	Don Huling	E-mail	***See attachment for customer comment with the referenced image of commodity projection*** PSE's request for a natural gas rate increase is not in line with the current or future gas price predictions per the chart below and news articles predicting high gas production and continuing low prices. While there were higher prices last summer when gas usage was lower for residences. Commercial usage stays about the same year around so they were the larger users during the price spike. They should be the ones providing the bulk of the makeup revenue not us homeowners as the proposed rate increases show. You (UTC) should get the rates adjusted to provide fairness in pricing/costs. Sincerely, Don Huling, PSE residential customer 17117 SE 329th St. Auburn, WA 98092
	Stephen and Risa Noeske	E-mail	Hello

2/15/2019 12:11 PM Page 62 of 207

The attached comments are in reference to PSE's proposed rate increase request before the commission, docket numbers UE-090704/UG-090705.

My wife and I feel PSE should not be granted this rate increase. In 1997, the UTC allowed Puget Sound Power and Light and Washington Natural Gas to merge. Customers were sent propaganda encouraging their support for this merger citing it would reduce costs. This doesn't appear to have been the case. PSE has been asking for rate increases almost on a regular basis since the merger.

PSE needs to a better job of managing their expenditures. They originally farmed out their construction division and now they are taking it back on. The original reason given for the separation was that it was supposed to save money. Obviously it didn't because now PSE is back to doing construction themselves and have expended enormous amounts of money to get there in both equipment and salaries.

Many of us who work in the public sector have had to take pay cuts, have had our salaries frozen and have had to work with less over the last several years so that city services, water and sewer rates can remain low. Why is PSE not expected to do the same? They purvey vital utilities just like cities do water and sewer.

One other observation. After 2006 Hannuaka windstorm, PSE began aggressively pruning or cuttiing down trees which impacted service lines. This after spending an inordinate amount of money to get its customers back into service. Repair crews came from as far away as Canada to help with the repairs. There was a significant amount of over time paid to these crews to get this accomplished. PSE has since stopped or reduced this effort only to again have a large area power outage in 2018.

PSE needs to carefully review its operations and find ways to control costs before asking for a rate increase. Please do not grant PSE their proposed rate increase. Consider the average income families who are trying to make ends meet when making your decision. Thank you for allowing us to comment on this proposal.

Stephen and Risa Noeske 14248 SE185th Street Renton, WA 98058

2/15/2019 12:11 PM Page 63 of 207

2/15/2019 12:11 PM Page 64 of 207

Ivy N	To the Commission, re Comments PSE rate increases request.
	PSE has continued for years to ask for more and more money claiming infrastructures cost and other cost, I lived here in the same house for the last 42 years and I can said with first hand knowledge that PSE has never repair or update their derelict infrastructure, they are abusive and they only want more money to reward their investors with 10 percent return which is highly illegal.
	Right now they have found another gig to scam their customer, issuing in their monthly bills an outrageous charge called:
	"Other Electric Charges and Credits" and "Other Natural Gas Charges and Credits"
	they are all double charges, since they started this gig we have never have a single credit or a reasonable explanation for WHAT are this charges, some of these charges run \$7, \$8 or more dollars in each bill one for electric and one for natural gas, we the customers end up paying PSE and additional monthly fee in excess of \$15/20 that give PSE Billions of dollars in profits. And we the customers are not allow a single explanation of the charges by PSE.
	I urge the Commission to deny any more fees increases to PSE until such times that PSE prove that the infrastructure have been repair or replace or justify any other fees increases of their actual cost.
	and
	I urge the Commission to investigate the "Other Charges" and order PSE to be abundantly clear and to name what are the additional charges in customers bill.
	Ivy Nunez P.O.Box 2364 Woodinville WA 98072 425-844-4024

2/15/2019 12:11 PM Page 65 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support Comm	nenter	Source	Comments
8 11		E-mail	To whom it may concern, I received an email from Puget Sound Energy recently that they had filed a request with your organization to raise rates. I am writing to you today to ask that you do not allow the prices to be raised. In the winter months, the energy bills for my two bedroom rental home is around \$200.00 a month. Though my husband and I work full time, we struggle with such a large monthly payment. I know it is even harder for low-income members of the community. It is UTC's responsibility to protect consumers by ensuring that investor-owned utility and transportation services are fairly pricedand I hope that you will stand by that by denying Puget Sound Energy's request to raise pricing on consumers. Thank you for your time, Leah Spaulding

2/15/2019 12:11 PM Page 66 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Lorena Ortigoza	E-mail	Dear government agency and officials,
			I am a working mother of four who's paycheck is already down to the dime for livable wages. Another increase in energy costs will hit the community more than it hits you. We are almost homeless because the charges always increase, while wages stay the same. I am in school to be better but in the interim, I am raising children.
			If this energy upgrade is required, then help us find more affordable resources to decrease our usage by offering low income home solar options at a reduced cost. Allow us to work for our home energy so we can keep it on. I would give my time once a month to keep my family warm, because my job alone isn't cutting it.
			Please don't leave us lower middle class out of the mix in Washington. We work hard.
	Shar Clarke	Web	Rates are always going up for all the utilities. When will it stop. Please decline the increase. We are retired.
	Arlene Roth	Web	Utility costs keep creeping up, up, with no reasonable explanation. Yet these increases keep getting blindly approved. Enough is enough. We low-income people are under enough financial pressure. Meanwhile, PSE CEO & President Kimberly Harris made \$6,264,383.00 in total compensation: \$5,344,045.00 in bonuses, \$900,000.00 in salary and more than \$20,000 in "other." I'm fine with paying top bureaucrats a generous salary plus bonuses, but this is ridiculous!

2/15/2019 12:11 PM Page 67 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Nicholas Bell	Web	I understand the need for rate increases but I think shouldering a 1.1% rate increase for electricity and a 2.7% increase for natural gas is ludicrous. Why should renters and homeowners have to shoulder the largest burden when we have the least means? It's already expensive to live here and this just exacerbates the issue! We already pay the highest rate out of all electricity customers. For these reasons I'm against this unfair rate increase against the renters and homeowners of King County.
	Amita Sreenivas	Web	Undue burden on families who are already being pushed out with increasing housing costs.
	Thu Tran	Web	I do not support PSE's proposal of rates hike. They did not refund my deposit properly and i am still without my money. Now they want to raise the price? Corporate greed.
	Bettina Adragna	Web	Resubmitting with references to docket numbers UE-180899 and UG-180900. I have calculated the proposed percentage increases, and they are considerably higher than the examples given. Please do not do this. I am a renter, and there is only so much I can do to make modifications to improve energy efficiency. I am planning my year's finances with the hope that the rates will not increase. My landlord did approve a repair to some insulation, so I am hoping that will help. Thank you very much!
	Katherine Johnston	Web	I am on SSI of only \$750 per month & cannot afford an increase.
	Caitlyn E McClure	Web	I'm very concerned about PSE's attempt to "revise" the Schedule 42 revenue decoupling mechanism buried in their proposal to increase rates. Decoupling is a proven way to ensure that energy companies are not fiscally incentivized to prevent their customers from using energy more efficiently - allowing PSE to write its own rules here is a huge step backward, and benefits no one but PSE. Burying it next to ostensibly modest rate hikes is shady, and PSE should not be allowed to move forward with this.

2/15/2019 12:11 PM Page 68 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Randy Young	Web	Am I in favor? Are you kidding me? Do I misunderstand the question? If by proposal you mean this ridiculous, criminal, highway robbery rate increase AGAIN, then NO! I am NOT in favor. PSE has the monopoly and it is sickening. They can charge whatever they want. My friend in Tacoma showed me her electric bill. \$78.00. Mine \$486.00!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
	Andrea Fercho	Web	Do not increase utility rates. Housing cost in Olympia are already too expensive. Adding additional costs will force people to choose between food and heat, a choice no one should have to make.
	Sabreena Sahayam	Web	It will cause havoc on families with the increase in PSE bill.
	Kelly	Web	Electricity and gas prices are already high. Why do they need to recover operation costs? Why were they short? Without a clear understanding of why this is necessary, I do not support the increase.
	Ann Rupley	Web	Companies need to pay close attention to their costs, economize, and be efficient. I want oversight and accountability. The PSE CEO makes a hefty salary, but also over \$5 million in bonuses. If that is how PSE wants to spend it's funds, that is up to them, but I do not think it fair, nor reasonable, for the ratepayers to pay for all that excess. With numbers like that, there should be other ways to make up the needed funds that PSE is asking for.

2/15/2019 12:11 PM Page 69 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Kimberley Taxdahl	Web	You have got to be CRAZY! People cannot afford to live in this State anymore! For the love of Godget real.
	Charlotte Tremaine	Web	Bills are high enough an you know seniors are on fixed income well I should say vets an a lot of people are on fixed income an do not get a break in their bill an we all pay thru the nose now an rate hike no
	PETER	Web	The decision to increase rates for customers to recover the operation costs is quite unfair and insensitive. It is dishonest for the TPU to raise rates to recover costs that were not primarily caused by the consumers. It is the duty of the TPU to maintain and supply gas and electricity services to customers without subjecting them to uncalled for raises. The TPU should look elsewhere to recover such costs not to the customers who are already accordingly paying high costs for all services especially electricity. It shows that TPU dies not have proper financial plans in as far as spending is concerned. Before carrying out any operation or other services, TPU ought to have operation costs and other costs in place already. Don't carry out operations then later tell customers "we incurred costs and want you to pay for it"
	Kevin Bedlington	Web	Power rates are to high. It's time to start cutting the rebate programs which drives our cost higher
	Judy Brown	Web	DO NOT let PSE raise rates for gas or electricity. Seattle has already seen a rise in housing costs and utilities costs in the past 5-10 years. This places an undue burden on the middle class and will force us to move out of the city.

2/15/2019 12:11 PM Page 70 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Kirsten Howard	Web	In today's unstable financial market when people are barely making ends meet or not at all due to the government shutdown, it is appalling that you would burden customers with a rate increase!
	Arlene K DENNISTOUN	Web	I am opposed to PSE's proposed rate increase. I began tracking power outages in July 2018 after noting outages during calm weather. In July 2018 our Maple Valley community experienced outages on 7/11, 7/25, 7/27. Aug. 2018: 8/3, 8/11. Sept. 2018: 9/7, 9/9. Oct. 2018: 10/4, 10/16. PSE representatives said these outages were due to upgrades of equipment. PSE has also refused to provide their records of the number of outages and reasons for them. There has been a massive explosion of new homes in Maple Valley. It's not fair or reasonable to pass the costs of accommodating new homes to residents. Why aren't developers being assessed a fee or surcharge for the burden on PSE's equipment? Why are residents stuck with PSE's recovery of "utility operation costs?"
	Yolanda DeVault	Web	Everything is electric in Washington and the bills are just really high and it's difficult for some of us to pay these bills every month. I'm sure they will go ahead and raise it but I just wanted to voice my opinion. Thank you

2/15/2019 12:11 PM Page 71 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Carson Cook	Web	We are a growing family of four and cannot afford increased rates on everything, especially natural gas. Electricity and gas are the two comparatively cheap utilities (and ultimately cost of living items) here in Washington State as opposed to where we used to live in Arizona. Historically, when I grew up as a youth in Washington, Washington was known for having extremely low cost utilities, especially power and gas given our proximity to the sources. Now it seems this rate increase is an opportunistic attempt to shore up business costs by passing it down to the consumer. Are we unable to have anything affordable in Washington anymore? Gas, and power, are literally the last two cost of living items we have left as an advantage to living in this state. PSE raising rates is tantamount to Washingtonian's losing their last conpetitive cost of living edge against different regions. Please do not raise rates, especially on growing families struggling to survive in a shutdown government.
	Stephanie Haertling	Web	I paid 293.00 this month I don't heat my house for more than 3 hrs per 24. I turn out all my lights during the day before I leave for my 10 hr per day job. they are already an average of \$100 per moon burn than Tacoma Public Utilities and we aren't given an option to switch. PSE is price goudging.
	Abner Gonzalez	Web	Electric bills are already high for most working families. Increasing the rate makes it even more difficult for people to afford such services.
	Carol	Web	People can't live without electricity- price of electricity (and car tabs and property tax and medicine) keeps going up for no apparent reason- people can't afford to continue to live in a home - people become homeless- government the exact people unnecessarily raising pricescan't figure out why homeless population is increasing.
	Guillaume S. Mpacko	Web	I find that PSE bills are already too high for the individual consumer. The winter months are particularly brutal on the budget. I am not impressed by PSE customer service either. Where are these hikes going to stop?

2/15/2019 12:11 PM Page 72 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Tony Randall	Web	I reviewed the proposed rate increases and I oppose the size of the residential increases. I might concede a nominal increase, say .5% but the fact is that 1) more profit is not needed for the company and/or share holders, 2) all of the rate increases across the other rate classes will result in increases to the public at large as those increases are passed along to the Consumers via product and/or service increases directly related to the Utility rate increases. We are not fools and think that "we're" all sharing the increases along with the businesses since, again, those businesses simply pass those increases along. The businesses likely fully recover their increases whereas the residential Consumers simply feel a net loss. So, I opposed the proposed "Residential" rate increases for both Natural Gas and Electric power. Thank You.
	Derek	Web	PSE must control its costs. As a home owner I can't just go and demand higher wages to pay all the over runs these uncontrolled multi billion dollar companies can't seem to manage! They can't control their operations and every time the cry they get to raise their rates!!!! Enough is enough!!!! Give us some competition and they will start to show some leadership or get left out in the cold!!! No to new rate hikes!!!!
	Jeffry Fontaine	Web	Comment taken over the phone by UTC employee John T. I think it's time for them to reduce management. Put more workers on the ground and get rid of some managers.
	Shemetta Younger	Web	We have a hard enough time paying rent and stay off the street to increase electric ((heat), will bring torture to the working families that is barely paying rent to keep a roof over our heads!! Soo NO to the increase!!! Taxes is already tooo High in Seattle!!! This Proposal is insane!!

2/15/2019 12:11 PM Page 73 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Erin H O'Connor	Web	Docket # UE-180899 Electric and UG-180900 Natural Gas. I do NOT agree with this. I do NOT believe that our utilities should be increased. Our economy is already struggling. I am a single mother of two, I already cannot afford to pay my bill and I work my butt off trying to support my children and I! This is an outrage! I am upset! Please and thank you! -Erin
	Celia Ross	Web	It would seem to me that all you would have to do is look at the price of housing in the area to see that a rate increase for power cost would result in an additional financial hardship especially for those of us on fixed incomes. The lack of affordable housing for seniors and disabled persons has forced us to pay at least half of our income in rent which doesn't leave much for food more or less a higher power bill. I assume the request for input is just a token gesture on your part and the rate increase is an already done deal so this little letter is a waste of my time, but so be it. Celia J. Ross celiaross@hotmail.com

2/15/2019 12:11 PM Page 74 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ricci	Web	My electricity for December is \$286.00. I am a working mother on section 8 and I do not qualify for electricity assistance. My notice for December says an increase was implemented already and now I am hearing about another one? This is very concerning to me & the impact of higher electricity rates could be detrimental to my household. I rent a townhouse in auburn and my downstairs doesn't stay heated very well. How are people that have kids, receive minimal assistance but do not qualify for energy assistance, supposed to afford this increase? Our rents in king county are already through the roof. Please do not approve this increase.
	Tami	Web	If the rate increase requested is .09 then every one pays the same .09. Why are some going to be paying over 1.0? and others .01 on electric? PSE want another 18.9 million on top of what they already get. No wonder so many people are homeless. We are being over taxed and overcharged every direction.
	Nanci Taplett	Web	Companies need to learn to economize and use their money more efficiently. PSE's CEO made over \$6,264,383 in total compensation. Of this, \$900,000 was received as a salary, \$5,344,045 was a bonus and \$20,338 as other types of compensation. If PSE wants to pay its CEO that much, then fine but I shouldn't have to pay for it with my hard earned salary. I want oversight and accountability. I already pay exorbitant prices for gas and electricity with no reward other than lights that go out when a stiff wind blows for days at time. I am not in favor of this rate hike nor should you.

2/15/2019 12:11 PM Page 75 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Leah Mendez	Web	Utility rates continue to rise making it difficult for middle class consumers to be able to afford their utilities. Unfortunately, consumers are not able to shop around for the most affordable utility company and are forced to get their service through whatever utility company services their residence. Additionally, if you are not of low socioeconomic status, you do not qualify for utility assistance. Utility rates should be maintained at the same rates. I would argue that most PSE consumers are not in a position to continue to pay rising utility costs. Instead of raising utility rates for consumers, PSE needs to balance the costs of providing their utilities by making cuts at the top, not giving bonuses and not paying their uppermost employees and CEO as much. It is not fair for "rising costs" to be passed to the consumer. When will the rate hikes stop?! It is also not fair to those consumers who cannot afford to upgrade their heating source or appliances to the most efficient, and the rate hike will only hurt those consumers who are already struggling the most. Tell PSE "No!" And do not approve their rate hikes.
	Mary	Web	While I do not currently understand the intricacies of this utility funding issue, I do know that too many of my neighbors are trying to just barely hold onto housing/shelter at this time. Property taxes are pushing several of my neighbors out of homes they have been in for decades and utility pricing is keeping people out of opportunities to return to shelter. Please do not add to the cost of being sheltered, especially during this Government Shutdown that has so many of my neighbors relying even more heavily upon our local food banks. I volunteer at one of my local food banks twice a week and our customers are terrified by the cut in SNAP funding. A friend just last night is scared that his Section 8 housing is going to default. I have never seen this amazing person so despondent before. I understand there is a cost involved in providing these services, but this is not the time to add to the cost burden of shelter for our community members. Respectfully, Molly Polk.

2/15/2019 12:11 PM Page 76 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Steven Capon	Web	Taken by CTC I am opposed to this rate increase in Kittitas County. We have had PSE and many other windfarms put their turbines within our area. They have given us a small discount on our rates but not enough to compare to seeing these in my back yard everyday. I feel like its more taking. I get doing rate increases, but it seems like every year we're getting another one. I think they're getting enough.
	Rebecca lindahl	Web	My cost of living increases do not keep up with all my utilities and services increasing every year.
	Elisabeth	Web	I think this is wrong. They raise our electric every year it seems like. With groceries going sky high and the government shut down I think it is wrong timing.
	Jean Kima	Web	PSE is becoming more expensive than Seattle Energy. It's more about their greed than anything else.
	Charles M Wardle	Web	PSE is already the most expensive electricity of any of the many utilities in the Bonneville Power Administration. The NW US has abundant hydro power sources which are clean and very abundant. PSE needs to roll back their electric rates not increase them. If they have budget problems they need to find waste with in themselves and become more efficient, passing even further rate decreases.
	Rachel Young	Web	The rates should not be increased. Electric already costs a fortune and puts terrible stress on low income families.
	Kathryn Wickenkamp	Web	Energy and natural gas rates are too high at their current rate. I highly disagree with the proposal.
	Vital Bukhalau	Web	Hello. I believe we already get high taxes pay in state and it need works with those money, but not take additional from customer . Or try make it rise for mid or big size of business . That my opinion. Thank you.

2/15/2019 12:11 PM Page 77 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Carol M Dangelis	Web	The cost of living increase this year is 2.7%, which is why I understand that this is the increase in our utility bill that is being requested. Unfortunately, not everyone get's a 2.7% increase on their paycheck. Has there ever been a study on who, in the private sector actually gets this cost of living increase? I am NOT in favor of this proposal. Thank you.
	Heidi haggin	Web	This should be a state emergency fund not a rate increase to individuals power increase use funds that are set aside for emergency services which is exactly what each incident was
	Mark Craig	Web	I am not in favor of the increase being proposed.
	Jiaxin Wang	Web	It makes Seattle living expense is so high if raise the energy price.
	Julie Hord	Web	I'm sorry to hear that PSE thinks they are not making a big enough profit and want raise our electric rates. I do not think that the increase should allowed. At a time when so many Americans, Washingtonians included, are having to work 2 jobs plus overtime just to barely keep the bills paid any increase in expenses is hard to cope with. My husband works 70-80 hrs per week and we have no savings to show for it; we still live pay check to pay check because everything is so expensive now. And I know many people in my area of Kent/Auburn must get energy assistance already to pay their power bills. It is not a good time to be thinking of increasing rates. Thank you.
	Andrea Graff	Web	PSE has a hard enough time keeping power on in Kent during any type of weather, How can they possibly justify us paying more for their errors and additional costs incurred? How about they ask in another 6 months to see how their service has kept up Doubtful it will be better, but it would be a preferred option to them increasing rates now.

2/15/2019 12:11 PM Page 78 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Adam Braun	Web	PSE proposes to increase the cost of both natural gas and electric for all of its customers. Its current rate structure provides preferential treatment to large-scale commercial and industrial users, through lower rates than their individual counterparts. Individual residential ratepayers should be charged the same amount as large industrial users. I would suggest that PSE make up the necessary additional revenue by increasing the rates on commercial and industrial users to the extent that commercial and industrial users pay the same rate as residential customers. While I do not fall into this category, there are many families throughout Washington state who struggle to pay bills, put food on the table, and fill their prescriptions. I am not asking for a subsidy, but I do believe that it is only fair that working families pay the same, not more, for their power and heat, as large, profitable corporations.
	Kody M Henderson	Web	Puget Sound Energy is a monopoly. They make mistakes and feel it's the customers who should have to pay for them. I don't feel rewarding them with this proposal is the right thing to do. Where I've worked, if you make mistakes you're responsible for your actions and discipline follows. At PSE, it seems like, when mistakes are made everyone just simply shrugs their shoulders and says, "Oh well, we'll just charge the customer". When there's concern about an issue, take it seriously, be prompt about investigating the problem and finding a solution. Waiting over 6 months (with the issue I faced) to conclude (right before the holidays) and attempting to play semantics with what was originally said about a concern a customer had is not how you do good business. This being said, I don't feel PSE has remotely met the standard for how a utility company should service its customers.
	MR & MRS LES LOTT	Web	WE ARE RETIRED PEOPLE LIVING ON A BUDGET AND IT'S GETTING HARDER EACH YEAR TO LIVE IN OUR HOME. WE CAN'T EVEN SAVE MONEY FOR OUR BURIAL. SO MANY INCREASES EACH YEAR.

2/15/2019 12:11 PM Page 79 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	William Damon	Web	The price increases that PSE is requesting appear to be without prior public notification, and may even be related to the "smart meter" switch-outs. We, as consumers, were not given proper info pertinent to these changes nor the meters themselves, and the costs are being passed on to us, the consumers. If this is not the right issue, I apologize. Otherwise, I think it is unfair.
			The cost increases appear to be without consumer approval. Also, if this is in any way related to the "smart meters", it is completely unacceptable. The cost should not be arbitrarily passed on to us, the consumers. The meters are dangerous and inefficient, and cause increases in monthly rates for the consumers (as per the many reports from your customers) PSE should not be paid/rewarded for inefficiency and nor should they receive funding for something that is supposed to "make it easier" to track usage. It is aimed at making it easier for PSE, but more expensive and difficult for us.

2/15/2019 12:11 PM Page 80 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Michael Docker	Web	Perfect law makers and politicians selling US citezens down the road to foreign owned companies (PSE). Turning a blind eye to the people.
	Paul Adam Mathieson	Web	If they want to save 18 million why don't they fire one (or more) of their executives? Or suspend their bonuses. Without a choice in service I am 100% against any rate increase. I would however fully support prison sentences for monopolies who gauge their customers; starting with top level executives. Is there pay structure documentation viewable for the public? Let's take a look at that before we ask the public to pay. Thank you Also, I'm serious about the prison time comment, it seems like stealing and people who blatantly rob from the poor should be locked up to reflect on their choices
	Chad Townes	Web	I am against the proposed increase in rates in docket numbers UE-180899 and UE-180900. I already pay above the national average for electric and gas utilities and live in an area where PSE has refused to upgrade any of the infrastructure causing constant brown outs and black outs. Last year I went 3 weeks without power, yet still had to pay my "basic charge" electric and gas, even though my entire town was out of power and not using any utilities.
	Asif Alvi	Web	PSE is a for profit utilities company that makes a substantial profit from their business. A rate increase to improve PSE infrastructure and make more profit is unwarranted and unnecessary Cost of producing and delivering natural Gas and Electricity has gone down in the past few years.

2/15/2019 12:11 PM Page 81 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	David Weaver	Web	It is a knee jerk reaction for public utilities to ask for (and get) rate increases any time they experience rising costs, lower revenue, or inefficient operations. Why aren't they denied until they show efforts and results of lowering costs? When is the last time they had a significant reduction in overhead? How much have they increased overhead in the last 10 years? I would suspect they have had a significant increase. This is the problem with public monopolies. There is no incentive to cut costs. Rate increases are seen as the first and last avenue to make up for any shortfall.
	Earl Mallonee	Web	I reside in an area that is primarily elderly fixed income residence any increase in utilities could have a negative impact on their budget.
	Naomi R Barker	Web	I don't think an increase in the cost of electricity should be allowed. Being a single mother with 2 children and trying to pay an already expensive electric bill is enough. My electric bill for one month was \$211. I have already switched out all my lightbulbs in my house to the lowest energy efficient light bulbs I can find and now I turn my heat off for most of the day and night to cut down on my electric bill. I'm a single divorced mother of 2 school age children and barely make more than minimum wage. The cost of housing is outrageous and trying to make ends meet to pay utilities working 2 jobs so we can have enough to pay our bills. Please cut the cost of electricity, don't increase the cost. Thank you.
	Jacob Gobeille	Web	Increasing the cost of natural gas and electricity is not an acceptable practice for a company who's already making millions of dollars a year. Families such as myself have to have a conversation each month about how we can pay both of those bills so increasing the prices would make it harder to pay. I see this company as seeing the cost of living increase and saying that if the housing market can benefit from higher cost of living then do can we. I say no and my wife says no to increasing the cost for electric and gas by Puget sound energy.

2/15/2019 12:11 PM Page 82 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Daryl	Web	I am not in favor of these increases. I think that P.S.E. and any utility company for that matter should be forced to stick to operating budgets through efficient practices. In no way whatsoever is it fair for utility company's to pass on the cost for poorly managed resources on to the customers. Private businesses do not get to pull these stunts. We are already overtaxed through property taxes and utility taxes. How about learning how to effectively and efficiently operate through maximizing resources, eliminating waste, then modernizing equipment if as necassary. Keep power affordable for the the masses, then you may even gain more customers to pay more revenue. Thank you for your considerations
	Sandra M. Maki	Web	There is no way PSE only has a 10% profit. They have commercials on television, color coded billing and God knows what else to cut what looks like profit down and the charges for power keep going up. I do not care what they say the reasons are, I do not believe it. I have to wear sweats, a pull over sweater and a larger pull over sweater to keep warm in my own small home. They advertise they sponsor getting help with the power bill. It's a joke. I am 75 and eat sandwiches more than cooked food because I save on electricity in every way I can think of. I grew up in the country in Thurston County. We knew how to keep warm when the power went out but we never had to do what I have to do now to keep warm when the power is on. The last major power outage, I believe that was 2012, PSE keep telling me my power was fixed and I kept telling them 18 homes have no powerl. I was without power for 5 days and my doctor said I was starting into hypothermia. PSE representative came out after my complaining and the power was back on. He discovered these 18 homes do not show up on their grid. We are not hooked to this area but a distant one and we do not show on that grid either.
	Ron Heisel	Web	On the gas portion of our bill, our bill for December was \$54.57. The actual cost of the gas was \$15.57. So we are charged triple what the actual cost of the gas. We are senior citizens and on a fixed income and we do NOT need another increase in our electricity or natural gas bills.
	Victor Keys	Web	In light of utilities around the country reducing rates as a result of significant reductions in thier tax rates how does PSE justify thier increase?

2/15/2019 12:11 PM Page 83 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Penny	Web	They are proposing a rate increase for electric and gas. my husband and i have a limited income and are barely making it now we do not get any help with our utilities from any agency. So these increases would be a hardship. The percentages seem small but not with our budget they are not. I hope you will take these issues to heart. The fees they charge now should more than cover their expenses and if they do not then they should make cuts elsewhere. Our medicaid went from \$156 - ish to over \$200 a month so our budget is stretched to it's limit already. Thank you for listening
	Meghan Kiernan	Web	Doesn't make sense to increase rates when the price of natural gas continues to fall. This is an excuse to extort money from customers, plain and simple.
	Nicholas corona	Web	Insufficient information was given in the summary notice. Is the rate increass permanent or only for a specific time/monetary value? I would be fine with a temporary measure to reach a certain dollar recovery amount but not a permanent increase.
	Nela Davis	Web	The utility bill for PSE is already so high (especially the gas bill) and looking at the fact that such a small wind storm a month earlier caused power to be out for almost a week in some areas is unacceptable for them to even think about raising prices.
	Brittany Sampson	Web	The residents in King County are already paying a high enough rates. It is not an option to not use heat in these freezing temperatures. It is unfair for unemployed families, low income families, and for families suffering the government shut down. The people in the community should not have to suffer because of money being used in other ways, instead of funding the basic needs of the people of King County
	Vladimir Kuzin	Web	Current gas and electrical rates should be sustained or lowered, rather then increased.

2/15/2019 12:11 PM Page 84 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Brooke Andersen	Web	PLEASE, please don't let PSE increase rates. I am a single parent and I work full-time at minimum wage. I receive no other forms of welfare or child support, but I am fortunate for having received federal funding for energy assistance at least once a year since my child was born. Most recently, I applied for help w/ 3 months worth of bills over Christmas - in a tiny trailer, 1 adult + 1 child, primary heat - our bill totalled over \$800 with multiple shutoff notices. If I hadn't recvd help, the alternative would have been grim. For the millions of us in the US who are living in poverty already, a huge power bill can be the deciding factor in whether or not we become homeless, with our families. Please stop letting PSE monopolize us! Their rates are already unaffordable for many of our communities. And solar power being "sold back" to them? There are no options for us, we are forced to use a subsidized and money-hungry utility company, that uses extremely aggressive and dehumanizing strong-arm tactics in attempts to get their money.
	Caitlin O'Brien	Web	
	Liban Rodol	Web	I oppose the substantial increase in cost for natural gas service, which does not make sense given how much cheaper natural gas has gotten. People's wages have hardly increased in comparison. Puget Sound Energy can perhaps increase the efficiency of their operations instead of dumping their costs on customers.
	Umesh Date	Web	Rate increase the easiest thing to propose. What measures has PSE taken to reduce its operation costs. What other measures were considered before taking up the rate hike Why do we have a to increase both electric and gas rates? What additional measures is PSE taking to encourage home owners to install solar panels? How are you trying to incentivize the customers to install solar panels and sell back the electricity to offset gas and electric bills

2/15/2019 12:11 PM Page 85 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	James E. Waller	Web	DEAR COMMISSIONERS,-WE ARE DISABLED, SENIOR CITIZENS, ON FIXED INCOME, OUR PROPERTY TAX RENEWALL OF 2016 WAS DENIED,-IT TOOK 2 YEARS OF FRUSTRATION-TO NARROW THE PROBLEM DOWN TO THE WA.ST.LEGISLATURE ALLOWING THE AGI TO BE IGNORED UNFORTUNATELY FOR PEOPLE LIKE US WE LIVE IN A VERY BLUE COUNTY, WHERE GREED IS PARAMOUNTWE PRAY THERE IS NO INCREASESINCERELY JAMES WALLER 115 NADEN AVES.KENT WA.
	CLIFFORD FRAIR	Web	We are already paying exorbitantly high utility rates for electricity and natural gas. Now the wealthy Australian owned company wants to make themselves even richer, while our incomes are stagnant or barely rising. No to a rate hike.
	Pam	Web	
	Frank H Dollar	Web	I don't know why you ask for comments for this. Everyone knows that they will raise the rates regardless if they get 100% responses saying no. Why don't you send everyone that is a customer a copy of your operating budget? I am sure that there are many area's that the fat could be trimmed off of, thus making the proposed increase unnecessary. I have endured many rate hikes over the years, and yes there was even a time when they claimed they lowered the rates, problem is, I never saw a reduction in my bills. I am familiar with some contractors that do jobs for PSE and understand that when they (PSE) over bids a job, that they do not refund the overage amount, and that some contractors all of a sudden get left over money from encouragement to pad the bills, so they can clear the books. I am not in favor of a rate increase, just to grease the palms of others. Frank H Dollar Jr

2/15/2019 12:11 PM Page 86 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Nathan Hoff	Web	PSE does not care about the communities they serve. They do not pursue a reasonable array of options, including the most up to date technology and safety, on major projects and continue to blight the landscape with ugly and unsafe transmission towers. All they care about is profit. The proposed line in Bellevue that runs by schools and unprecedentedly close to a gas pipeline is an example of their reckless and arrogant approach to doing business in our communities. Please deny this onerous request by these money grubbing, soulless foreigners. I would like to see them forced to sell to a regional government entity that is accountable to the people.
	Selvaraj Palanisamy	Web	Its regarding the rate increase in the Natural Gas for RESIDENTIAL. We have been already paying a higher Elect & Gas bill to PSE, the charges are higher than the East coast avg charges. All areas in King county and closest region, the cost of living is increased so much and the employers dont match the salary based on the recent cost of living. It would be a burden for residential people on this rate increase.
	Eric Willacker	Web	Almost every year PSE requests a rate increase and it's ridiculous! They're a multi-billion dollar company owned by a foreign investment bank trying to get richer off of WA citizens .Them maintaining their infrastructure is a normal part of business that they need to plan for and not expect customers to cobtinualle pat extra for. I'm a disabled person who already struggles to pay PSE's outrageous rates and any more increases will make it almost impossible to afford to heat my home in the winters .Please do not let PSE increase their rates again, make them be responsible with the huge amount of money they already make from WA citizens. Don't let a foreign owned company exploit our citizens for more money every year .PSE is already a monopoly in many parts of WA, and it's completely wrong for them to monopolize the energy and then basically try to force rate increases every year. Please say no to their request for a rate increase.
	Adam Smith	Web	NO, increased costs even if minimal are not affordable for everyone. They should be decreasing using green energy, why not propose a bill to include solar panels and decrease costs instead? huh?

2/15/2019 12:11 PM Page 87 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Paul S Foley	Web	Residential rates are already the highest among all categories and are now also receiving the largest rate hike. It seems the more logical move is to raise rates on the lowest rate which is choice/retail wheeling. Not only does that category have the lowest rates, it is also receiving the lowest rate hike. For once we should stand up for the taxpayer instead of lining the pockets of the wealthy.
	Debra Baker	Web	The electrical bill is just becoming impossible. Please do not pass this new increase. There is a limit to what people can afford. We have turned down our heat, it's off at night and during the day. Never leave a light on unless we are in the room. And wear coats in the house. There is nothing more we can do to cut costs. You are making owning a home impossible.
	Antoinette Mixon	Web	I am not in an agreement for raising rates
	Jorn Beam	Web	Their is no relief for seniors on fixed income The current threashold for assistance with PSE is too low. Meaning the income level requirements are rediculious. PSE is improving the power source with pole/transformer replacement and coated wires to reduce tree branch outage. Then just had a 7 hour outage last wind storm. Lots of money spent then ask for more. The improvements they have made have not yielded any direct results to me and my bill is set to go higher. I would like to see an effort to make a tiered, progressive program with strong bill reduction program. The current program is not acceptable. It is currently allowed, if a parcel of land is zoned farm, the bill is reduced 50%. My land is zoned farm residential in Woodinville. The living income assistance requirements are rediculious and too low. PSE is holding the seniors hostage to cover their improvements with no changes to quality of service.
	Mikal Vogt	Web	PSE already charges outrageous for electricity they do not need an increase!

2/15/2019 12:11 PM Page 88 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Laurie Kirkman	Web	I see that the Campus rate is less than 1/2 of what residential is. I am retired and on a fixed income. If increases need to be made, can retired "Senior Citizens" get a lower rate?? These may seem like small increases to you, but they all add up, I just want to be able to stay in my warm home. Thank you
	Ailin Zhang	Web	The price has been going up for years, I don't think i is reasonable to increase it again.
	Joseph Jovanovich	Web	A few years ago Puget Sound Energy (PSE) was an American publicly traded company in which I held stock. It has since been purchased by Canadian pension funds (I received a cash settlement for my stock) and is no longer publicly traded. Now PSE is completely foreign owned and requesting a rate hike. I would like to see this rate increase denied. I view this rate increase as an attempt to soak the U.S. taxpayer for the rising cost of Canadian pensions/retirements.
	Kathryn Tegreene	Web	By raising rates, you make home ownership less affordable. More families will be shut out of home ownership.
	Wanda Samuelson	Web	I own a programmable thermostat that keeps the temperature as low as I can stand it: Wake up+ 2 hrs/70, mid morning to 4/67, early evening/69, bedtime/66. Even with this austere regulation, my bill is more than half my house payment in the winter months. I am a widow who receives a percentage of my husbands pension and social security. Every penny counts. Please consider the seniors that you are pricing OUT of heat during the winter.

2/15/2019 12:11 PM Page 89 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Pauline Brown	Web	For those of us already living at or in the national poverty guidelines, this increase is disheartening and a major concern to how the current budget is being potentially misappropriated. I have had bills as high as \$500 with a monthly average of \$350. This is astronomical. Find an unbiased person to review their spending and salaries. If this is for salary increases it needs to be disclosed. I can not find anything that talks about why the increase is being requested and where those funds are going to go. More increases, property taxes, psecrazy. Like the don't charge enough and they want 40 million more!!!! Not right.
	Wendy	Web	Our electric costs are already out of control. A \$400 bill for a family of 3 per month is ridiculous!
	Shirley R. Baker	Web	I would like to see some rate for senior citizens that held our rate as it is now. I live in a 55 & older village & this rate increase would affect many of us.
	Jim Shehan	Web	Here in Lake Stevens we are taxes and billed to death. Between utilities and Sewer and property there seems to be no relief just agencies and government wanting more. It is my opinion that funds and budgets are mis-managed and that is where you should start. Try cutting your spending instead of supplementing it with our money. Not in favor. NO MORE
	Julie Graham	Web	Our electricity rates are outrageous! Our rates keep going up, year after year our bill is rising out of control. It's just the two of us in our home. We use wood heat primarily and still average a \$300.00 power bill each month. My husband is medically retired and on social security disability and we do not qualify for any help. This bill is a major hardship for us and many others in our community. When the holidays came and we decorated our home outside our bill rose to over \$500.00 for December. I do not carry a balance this was actual usage as is every months bill. We have all newer appliances, a new water heater, and those led lights. Our furnace is on an automated system to come on when we are not home and burning wood to keep the temperature at 63' and heat to 68' when necessary. We need more price breaks not hikes, Washington is quickly pricing us out of our community with the taxes and cost of living.

2/15/2019 12:11 PM Page 90 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Paul	Web	I am opposed to this rate increase, Docket UG□180900 (natural gas) for two reasons: (1) Puget Sound Energy's executive and board member salaries are too high, and (2) The company should do more to reduce carbon that is causing the climate change crisis. Thank you,
	William Garland	Web	This increase is unjustified. The amount being paid out to PSE owners has been exorbitant for years. Any increased cost experienced by PSE should be taken out of that remuneration and not from poor fixed income customers.
	Melissa Rogers	Web	Prices for electric and gas are high enough. Raising the price will make it harder on alot of families, to provide basic comfort for their family.
	Desmond Anthony	Web	The Electric/Gas bill is high as it is. I do not support raising the bill. This is unacceptable, especially because our power in my community is always going out. I do jot support this.
	Nino Vaccaro	Web	The big push for energy independence, sustainablility, environmentally friendly etc has finally started heading in the right direction (not carbon taxes that's crooked) I'm speaking to energy use. The more customers conserve their energy use the energy companies want to jack up rates to compensate for the lower revenue. Dont punish the middle class for doing what we are suppose to do "conserve".
	Rosemarie and John Dunlop	Web	How can you justify rate increases when the cost of the raw product is decreasing?
	V.L. Vasaitis	Web	We a seniors on a fixed income and object to increases in our utility bills. There should be a reduction for seniors rather than an increase.

2/15/2019 12:11 PM Page 91 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	D. Robinson	Web	PSE is the MOST expensive (except one small community) Utility company in the state! They do NOT deserve to increase their already high rates!!! It is very disturbing that they are (AGAIN) asking for more money when they gouge everyone already!!
			When I moved into my home, I was ASTOUNDED to get a \$400 monthly bill when the MOST I had paid before was \$50! I was NOT using my electricity any more than I had before; it was the CHANGE in Rates that were charged. When I called their customer service to ask WHY the difference, I was told PSE wants to make a PROFIT and customers were not subsidized like where I had moved from (Tacoma). I was TOLD that I would HAVE to learn to live with my house temperature set at 60 degrees instead of 72 degrees. I was told to learn to wear heavy sweaters and sweatshirts from now on. I was appalled at this suggestion; the person said her family had learned to do so and I would too.
			So now I live with my thermostat set 24/7 at 60 degrees and my RATES/BILLS continue to go up as PGE, with their reverse logic, complain they are not getting paid enough and want MORE. I have purchased energy efficient appliances, light bulbs, light fixtures, etc, to try to cut down on energy consumption, but the MORE I try to cut my energy usage, the more PSE increases it RATES!
			The CONSUMER is always the one to take it in the shorts; NEVER the utility company. PLEASE DO NOT KEEP THIS VICIOUS CYCLE GOING. There is NOT more that I can cut in energy consumption.

2/15/2019 12:11 PM Page 92 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Bashar Eladem	Web	Absolutely stop ransacking people. There is no justification for rate increases other than to pocket more profits and leave everyone with empty pockets. The people of this city are sick and tired of all this nonsense Fairytale property tax hikes, insane car tab hikes, soda tax and now utilities. It is for those reasons people are unable to sustain a normal standard of living. Raise my salary 20% a year and go ahead hike all you want
	Steve Anderson	Web	I am on a fixed income and do not want a price increase.
	Colleen Chan	Web	I DO NOT think utility bills should be increased! People, including myself, are already living paycheck to paycheck. Increasing bills without a significant and livable increase in wages, puts an even more significant financial strain on those who are living paycheck to paycheck and having difficulty making ends meet. PLEASE DO NOT RAISE UTILITY BILLS.
	Dr.Erin Edele Zamzow	Web	I am completely opposed to Puget Sound Energy raising their rates once again. I am sickened by this company and their lack of responsible action on renewable, clean energy. I live in Ellensburg and my electric bills are \$400-over \$500 in the winter time! And that is after investing in new doors, replacing some windows, having \$10,000 worth of ductless heat pump heaters installed and keeping our heat down. Corporations shouldn't be controlling utilities, communities and the people they serve should. PSE isn't even a United States based/owned company. Please log my comment that I oppose UE180899.

2/15/2019 12:11 PM Page 93 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	SuJ'n Chon	Web	I find it quite challenging to consider a rate increase when the energy rates are already relatively high and electricity service has been sporadic over the winter. In Marblemount, we have had multiple power outages this winter that have lasted at least 24 hours and often 2-4 days, without a credit for days of lost service - as any other business would feel obligated to provide. We have had, in total, about eight days without electricity so far this winter in our area. Since power companies have monopolies on service areas and there are no options to switch to a competitor, it is the responsibility of the Commission to keep PSE's already high rates from further inflation on behalf of the residents being served. Thank you for your service.
	Kenny	Web	This increase is higher than the minimum wage increase.
	Mike Conlan	Web	Residential customers have the greatest increase - commercial users need an incentive to reduce their needs - increasing the rate and adding incentives to update their service, would be more pragmatic. Increasing residential incentives are also a good idea.
	Kristen Brady	Web	Rates are already bloated and grossly overpriced. Rate hikes will only put families, who are just barely making ends meet, in stressful and dire situations.
	Sherri Kelsay	Web	The rates are high enough!!
	Donald Chase	Web	I don't understand why we're being asked now to allow PSE to recover operation costs in the past. What has happened that justified them spending more than they were allowed to charge, and why should we have to pay for it? Especially with NG continuing to be at a low production cost, I'm not in agreement that they should be allowed to recover costs with their lack of communication about whatever their problem is.

2/15/2019 12:11 PM Page 94 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Jennifer Ruscher	Web	I am against their proposed rate increases. We are already being taxes out of our homes, the cost of food has also risen, and wages are not keeping up with the cost of living. I don't understand how Tacoma Power can charge so much less for the same service. Perhaps PSE should look at the format Tacoma Power is using to make themselves more cost effective rather than raising customer rates. Thank you.
	Katrinia Campbell	Web	I don't believe another rate increase is needed I think the money is there and that it needs to be better managed we are a growing community with many new developments which I believe will bring in the revenue needed.
	Todd M Carbone	Web	Our natural gas and electric rates are already too high. They have plenty of money.
	Rajesh Bondre	Web	I do not support this proposed rate increase. PSE needs to find their internal operating efficiences to manage the costs.
	Damanti Kafley	Web	Puget Sound Energy already charged more than other provider. Increasing their rate means that they are playing with their monopoly power in Energy sector.
	LORENZA R. IBARRIENTOS	Web	It's RIDICULOUS that PSE is requesting MORE INCREASES when PSE OVERCHARGE us/residents as it is already. I live by myself and I am at work Monday-Friday 40 Hours a week. I don't take shower everyday and only do my laundry 1 per month, and I don't cook much. However, my current bill is \$167.72. I don't understand how PSE can "guess" how much electricity I consume when they don't come in-person to check my meter. They told me they "guess" my consumption. Regardless, I feel that PSE IS CHARGING ME TOO MUCH FOR 1 PERSON HOUSEHOLD!!! PLEASE I BEG OF YOU "DO NOT APPROVE" PSE's REQUEST TO INCREASE RATES AGAIN!!!

2/15/2019 12:11 PM Page 95 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Rita	Web	This comes on the heals of these same providers wanting to place EMF/Radiation pulsing devices on all homes, so that they can eliminate the jobs of meter readers and the jobs of entry clerks. Everything will be automated and an occasional maintenance and audit expense will replace what was once likely a decent pay for many. Yes, there will be some initial costs associated with the install and new equipment, but once it's done (very quickly), they will recoup those "investments" in machine over people very fast. Consumers NEVER get to feel the companies' savings! EVER! I want to stop feeding the money hungry companies providing necessary services.
	Edward Buchheit	Web	I believe Utilities are already getting plenty of money for their services and utility hikes affect seniors greatly when they are living on a fixed income. I know Utilities need to pay for their equipment and line upgrades and I don't have a problem with reasonable rates. I don't believe they should need to increase their rates as much as they are requesting if at all. Right now I am not really happy with the service. Our electricity is underground and we have already had two power outages in the last two months - one of them lasted almost a full day. We didn't get any rebates for the loss of power, PSE should be maintaining their power lines in a better ay so a wind storm doesn't cause a loss of power when our electric lines are underground.
	Brian McConkey	Web	Per a Seattle Times article - 'Seattle-ization?' American cities fear what's happened here - "In 2012, we were actually below the national average in one major category: utilities. In the most recent data, we're 10 percent above average." When is it enough?
	Cendy Lee	Web	As a middle class single mom with two teens (one going to college in the Fall of 2019), I am struggling as it is to pay for basic utilities. With PSE proposed rate increase, it will force us to ask for public assistance which is the last thing I want to do.
	JoEarl Murphy	Web	
	Benita Chandraraj	Web	I do not want any increase in the electrical and natural gas costs.
	Oksana Knyaz	Web	

2/15/2019 12:11 PM Page 96 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Natasha Sheremeta	Web	I think it's ridiculous! Always wanting more and more money and raising the prices. I am NOT in favor of the proposal and raising the prices yet again!
	Aida Randall	Web	I do not want an increase in my electric bill, just recently Puget Power had done changes on meters so we can save energy, my electric bill had improve, and I want to keep it that way so I have money left for groceries, the weather in Seattle WA had been warmer, so we dont use heater as often, light bulbs are energy efficient too, Puget Power should look for the benefit of their customers not their pockets.

2/15/2019 12:11 PM Page 97 of 207

Filing Support	Commenter	Source	Comments
	Hugo Velasquez	Web	Guys All company have some expenses in some years PSE just want make money We are employed to work hard to keep up our homes, Increase the prices in electric bills is not the solution You make have to review other solution in you business I Been leaving in this house for like 4 years Every year I see bill go up little by little With old meter they charge any amount like they believe its okay (old meter dont calculate like new) We been paying for long time like that They just have one year 2018 with issues, want we pay for all. It's unfair One more thing I work on areas i been see many house are in construction This is something to create more more money for PSE More customers more money How PSE cant have good budget? I'm complete disagree to they raise Our electric Bill's

2/15/2019 12:11 PM Page 98 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ashley McLean	Web	I feel that I get charged enough as it is now. Who is benefiting from the increase. It doesn't benefit the consumer.
	David I Feldberg	Web	All this is an all profit increase not because of anything else. I am against any increase in electrical and gas pricing in Wash State. Thank you, D I Feldberg
	Rachel Bode	Web	I am a stay at home mom of 8 children. My husband works hard to provide for our family, but our budget is very tight. We can not afford another bump in the cost of our energy bill. Please do not raise the cost of electricity. Regular people like us can not afford it. Thank you
	Alexander Oster	Web	
	Anthony Lael	Web	
	Joseph Whelan	Web	Natural gas is plentiful and if anything we deserve a rate DECREASE not an increase. This is ridiculous theft.
	Scott Cruver	Web	I do not support the rate increase at this time. With the uncertainty of the trump administration. Thanks Scott
	Virginia McCallon	Web	I ask you to consider looking elsewhere in your budget where this money could be found?! Please remember that not all of us who live in King County, and the rest of the areas that this increase would impact, are wealthy, high income homes! Many of us are in the service industry and our budgets are stretched with housing and other cost of living! Sad to think that you are motivated to raise rates because you think it's ok due to the high incomes who live here?! Thank you, Virginia McCallon

2/15/2019 12:11 PM Page 99 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Rheagan Gambini	Web	My electric bill is already outrageously high. I have made improvements on trying to use lower whattages, like using LED lighting to help cut on cost and power. I recieved a bill this December 2019 that was over \$500 for one month. This amount is already taking away from being to have money for groceries. Please for the love of God dont let them increase our bills even higher. This would be detramental to our family if these kind of rates continue, let alone increase them. I already see charges on my Bill's that say one time fees and give no explanation as to why. This is around an extra \$8 a month for these one time fees. That adds up. They already bring in millions why do the high ups needs to fatten their pockets even more? I begging you to please not increase the rates. I always pay my bill on time and have been a good costumer. It's this kind of thing that will force people to go solar because they can not afford basic electricity anymore. I only make at most \$1100 a month and expected to pay a \$500 electric bill. I have turned off heat in my house to simply try and get my bill cost down, because of these rates I cannot afford to save anything to get a updated electric furnace. Sincerely a very upset customer that has no other option than to pay it because I need electricity. \blacksquare
	Joseph Cangialosi	Web	The cost of electric is already ridiculous we don't even have an option to choose a different company. We don't need them to increase the cost I can barely afford it the way it is now
	David Downing	Web	I am opposed to PSE's request for a rate increase.
	Deborah Edsin	Web	Our bills are too high now!!!! Do not let them raise the rates!!!!!
	Nojan Moshiri	Web	With so many people struggling to live affordably in King County, this rate increase request should have an exemption for low income or lower income residents who can demonstrate a need for mitigation. Please consider this during your deliberations.
	Jamie Hernandez	Web	This rate increase will cause financial burden to families!

2/15/2019 12:11 PM Page 100 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Kristina Owens	Web	It would seem to me that the huge push for the windmills should cover the cost for this proposed increase. Please publish the cost savings to us, as the consumer, for the supposed windmill energy. We were led to believe that we would be receiving lower rates as a result of the windmills. Living here in Kittitas County there's always promotions for the wind farm, but I don't see where the apparent energy created is noticeable on our bills. Thank you for taking the time to prove value of the wind farms for the consumer and not making us the sufferer of political agendas. With that I would better understand the proposed increase.
	June Buren	Web	I do not agree with increasing the natural gas and electricity rate. It is already very high.
	Ross Woods	Web	Please do not approve the PSE requested increase in fees. They ask us to conserve electric and gas so they have enough for other demands, but we still have increases pushed on us. Shouldn't this increase be absorbed in the new customer base they are receiving? The fee increase doesn't make sense. Please do not allow the increase.
	Ashley	Web	With current housing prices and increasing taxes. If you decide to increase our energy costs than the already hard housing/rental market will price even more people out then it currently is. I fear that if you continue to raise prices we will end up with a homeless crisis like Seattle.
	Art Anderson	Web	Natural gas prices should be reduced not increased

2/15/2019 12:11 PM Page 101 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Vicki S Garrett	Web	Last year, the legislature passed a bill to fund raises and benefits for school teachers. As a result of that bill, our property taxes went up almost \$400 a year while it had never risen more than a few dollars since we bought this house 49+ years ago. It seems to me that the is a really bad to start hitting up with a hike in electricity and natural gas usage when we are barely keeping our heads above water with the raise in taxes. Also, the city of Olympia raises its cost for water, gargage and sewer every year (though only a few dollars), so I don't know how the utility companies think we can keep up with all of the increases. We are retired and on a limited income; however, we don't get any breaks because we are above the poverty level. And while I am thankful for that, I would like to see a little increase in my income once in a while. I have talked to many people in the same boat, and they feel exactly the same. It is especially discouraging when the latest government shut down cost the tax payers more than President Trump was asking for the border wall. Is that double jeopardy? it is to me!
	Jordan Bouck	Web	After reading the proposed rate document, the reason to request raising their rates is not clear. It sounds like they are just changing the way they track depreciation of assets. It sounds like they are using a book keeping decision to warrant to collect extra money from their customers. We customers do not have the freedom to choose another provider though. We rely on commissions like yours to regulate and prevent increases to our necessary utility rates unless absolutely necessary. I hope that the commission continues to do so.
	Robin J. Vogler	Web	I cannot believe that a company your size does not have the capability to work through a timeframe where cost rise. That level of poor planning would be unacceptable to any other business that I know. If your only avenue is to pass unexpected costs onto your customers you should cut into the administrative level of PSE to recoup the difference. I would hope that your business model would be designed to allow for rate reductions where possible and not continually put the burden on the backs of your customers.

2/15/2019 12:11 PM Page 102 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Terry Smith	Web	In the months of November & December of 2018 our neighborhood was subject to gas line and meter replacements. The work we were informed was originally scheduled to be performed in early summer was delayed. PSE claimed it was due to the City of Federal Way permit problems and the City of Federal Way claimed they were due to PSE non-compliance with city ordinances. As a result the project was delayed. We were informed that the project was to begin on November 1st but we did not see any workers on site until the first of December. The project dragged on through the holiday and into January. The project is still not completed. The first day the crews showed up with excavation equipment they arrived around 7:00 am and sat in their trucks or walked around until they left at 3:00 pm. No work was performed. Several days this was the case, there would be several people on site and traffic controllers, but on a couple of guys actually working. I am sure that this work cost the quite a bit with a significant portion of it being out of control costs and waste. Trying to get the same answer from either crew leaders on site, telephone or email to managers, or anyone who we could find to answer the phone for them all has differing responses. PSE is a large and uncontested entity that would appear to have no accountability. It would seem to me that if they were to clean up there act "on all levels" that there would be no need of increased burdens to the customers. The examples provided are only those that apply to a very small percentage of customers I would guess, like only one car being offered at the advertised discount price! It all ads up folks and never works out as advertised, the costs always pile up and the fees never go down. PSE should be held accountable to work with a fixed budget like the rest of of, and the State of Washington should do the same.
	Alison Hansen	Web	I do not support a raise in PSE electric costs. The electric costs here through PSE are much high than any other place I have lived, the costs have become unbearable, it places a huge burden on monthly financials, and I personally don't even have a big apartment, I had to downsize to a smaller residence due to high costs such as electric every month. No one should have to worry about not being able to afford electric costs, especially in the winter time when it's used much more frequently for heat.

2/15/2019 12:11 PM Page 103 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Russell Halsey	Web	Really don't want to increase cost for cleaner energy. Keep rates same or lower
	Jenn DeBellis	Web	An increase to the electric rates would create even more of a burden on my budget. We have a very limited income and already have a difficult time paying our electric bill in the colder months, and this would make it even worse. I have never lived anywhere where the utility bills are so ridiculously high, and it's extremely disappointing. Thank you.
	Charlie McCarthy	Web	The rates currently charged by PSE are more than sufficient to cover their needs. There is no need for a rate hike, especially in an expedited fashion.
	Susan Malti	Web	We live on a fixed retirement income and the increase cost of utility services would put stress on an already compromised budget for our family of 4. My daughter and her child are living with us supported by DSHS. My husband is living on his social security solely. I am covering costs with my employment retirement funds and social security - in both cases is very little.
	Eric Bardsley	Web	Do not allow Puget Sound Energy to raise rates. I am a senior and I cannot afford rate increases. I manage my budget without increases and so should Puget Sound Energy.
	Mrs. Nancy L. Sundt	Web	PSE raised its rates significantly in December 2017. Now they want to do it again. This company is just plain greedy. My husband and I live on a small SSA income and we live in a trailer park. I had to cut our budget down to the shoestrings when PSE raised its rates the last time. How much money is enough for these greedy capitalists? PSE should NOT be allowed to raise its rates every year. Every 5 years is sufficient.
	Rebecca Swingle	Web	PSE is a profit based corporation. They do not need to hike rates on families and small business to line the pockets of their owners and CEOs. Those millionaires can take a pay cut before charging customers more. Thurston county should have their own PUD.

2/15/2019 12:11 PM Page 104 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Tory Royer	Web	I am responding to the email I received from PSE regarding the increase in rates for all electric and gas customer groups. I am against this increase. Yes, it may seem like a small increase, but for people who are struggling financially, this could be detrimental. Especially in the winter months, when PSE raises it's rates as people are trying to heat their homes so they won't freeze to death. My elderly mother, who is on a fixed income, used to pay between \$150-200 a month for electricity in her APARTMENT in the winter. Her social security check was approximately \$800. Needless to say, she is now living with relatives since she can't afford to pay those kind of bills. PSE's rates are already too high, why do they need another increase? If PSE 'needs' to increase their rates, increase the rates for companies, who can afford to pay them and won't freeze if they don't pay the bill. Do not raise the rates of residents. I do not support this increase in rates.
	Gerald Wade	Web	So again and again I lower my thermostat to cut costs on my heating bill just so the gas company can raise my rates so I don't save any money. What is really ridiculous is the power companies are the ones who suggest lowering the thermostat. Once again all I get out of this is a higher heating bill and lower temperatures for living conditions. This is BS not only for those of us who live on a set income but for everyone.
	Claire Ostrowski	Web	Their rates are already high enough, It gets harder and harder for people on fixed incomes, to afford the agency that is supposed to offer some assistance has ridiculously low income limits.

2/15/2019 12:11 PM Page 105 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Shawn Durnen, AAC	Web	As a Tacoma area resident I find it a bit confusing that there would be a rate increase. Can't PSE engage in alternative energy services and utilize the cost savings from there? In a community that is facing gentrification already, is it really ok to create even more barriers to affordable housing, utilities and support mechanisms that ensure safety for families. Saying, this is in reference to operational costs is not really informative and I think more measures should be taken to educate community members and provide alternative energy options as well. Maybe It's time we focus on cleaner more cost effective energy sources. -Shawn Tacoma
	Dawn M. Gaglia	Web	I live on a very low income due to the fact that I'm over 60, and cannot seem to become employed in a capacity whereby I can be paid at a rate high enough to not live paycheck to paycheck and according to the skillset and experience I possess unfortunately. My eldest daughter who is 40 who is going to school full time, online and working fulltime as a teacher is also living similarly with two mouths to feed and neither of us could EVER afford a rate hike. I urge you NOT to approve this proposal as it would prove to be a hardship on most citizens in this area. And as you're aware, most would not reply to it as I am as human nature would have it. Please listen to reason and understand that you would only deal with unpaid bills if this were to pass and extra personnel you'd have to pay in order to collect them. It's nonsensical. Thank you,
			Dawn Gaglia

2/15/2019 12:11 PM Page 106 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Judith Molnar	Web	Docket No. UE-180899 (electric) and/or UG-180900 (natural gas). I think prices for both products are already high enough. There are many people, like myself, who have to use public assistance to help cover these 2 bills. Winter time you are using both to heat homes more and summer time because we have had a few hot summers, you are using electric to cool your homes, businesses. We are already doing what we can to decreases the cost by changing bulbs, buying low energy use appliances and simply trying to turn electric things off when not needed. As for gas, shorter showers, combining laundry loads, using wood for fireplaces to heat home and even using wood stoves to heat water and foods. Everyone is raising prices on everything, but incomes haven't increased to cover it. Despite more jobs etc.
	Teresa Nickels	Web	This company keeps raising its utility cost to the point where no one can afford the payments, it is called greed. We buy the energy saving appliances and turn down the heat and freeze to lower our bill, then you guys just raise the price for more money. You wonder why Lewis County has so many homeless people, just look at all the utilities everyone has to pay. It is either heat or food people. Quit pay taxpayers money on stupid stuff and support the utility company instead of taking it from the people.
	Daniel Woodward	Web	Regarding UE-180899 I do not feel a rate increase at this time is justified. As prices are at all time highs in our area and keep going up many of my neighbors of modest means are staggering just to stay in their homes and the area they grew up in. I know it may seem trivial to some but any increase in living expenses in our area is a hardship for many and I think it's important to not push out neighbors out of the area.
	Laura	Web	

2/15/2019 12:11 PM Page 107 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Scott Reed	Web	We are retired and living on a fixed income. Increases like this are extrememly difficult for Seniors with limited income.
	Kevin Bedlington	Web	I feel rate increases at a time of lower energy cost are unfair a place an undue burden on the residents of our state. I believe the rebate programs that have been implemented are costing our citizens too much money and it's not fair to our people if we continue to fund them with higher energy costs.
	Valerie Contreras	Web	
	Emily Ray	Web	I note that the second highest increase in electrical costs is for residential (tied with street lighting behind voltage for irrigation systems). Think the residential rate should DECREASE with other sectors raised. PSE has no credible program for low income residents. I was told that because the company is privately owned, it will not subsidize the energy costs of low income people. If by a very long shot someone can muscle into line and get a community grant, good. But these go to very few people considering the overall need. FYI I own a house at 2512 Galloway St. in Olympia. I lived for 48 years on Buker St. And I rue the day when the decision makers decided to sell our precious public utility to private investors.
	Pauline	Web	conflicting/confusing information on rate increase effect date.
	Ahmed Muhammed	Web	They are already charging us more and more than city light . Please we need them to lower their price by half . Thanks
	Warren Holbrook	Web	A lot of us users of gas and electricity are on a fixed income and it would be very hard to meet our bills with any proposed increase in our Utilities. Please consider a set or reduced fee for Senior citizens.

2/15/2019 12:11 PM Page 108 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Heather Briggs	Web	The rates affecting Issaquah WA are already incredibly high. My family's consumption of electricity and natural gas is very conservative and our bills are incredibly high. As a family of four we never set our thermostat higher than 61F in the winter PSE just sent out an email stating that customers need to conserve and set the thermostat no higher than 67!!! First of all- our gas bill would be through the roof and secondly we'd be dying inside our house at 67F. We've taught our kids to turn off lights and conserve electric resources and we are highly aware of our usage and consumption for everything. I know PSE isn't in charge of water consumption but we only consume 7-9 ccfs per month for a family of four- which I'm told is really low for JUST one person and incredibly low for four people. Our consumption of natural resources is low and
	Lisa Warner	Web	Our utility is already the most expensive. PSE charges more for utilities than Tacoma Power and Seattle City Light. They should be lowering costs not raising them. thank you.
	Greg Spielman	Web	As a consumer of PSE services, both electrical and gas, I am against the rate increase. Our cost of living in Washington State and more specifically King County continues to increase. The home owners are getting priced out of their homes. Wages from employers are not tracking with the current rate of inflation. I am categorically against this rate increase! Also, Why the need for a secondary phone number? I don't need you calling me at work! I have one number!

2/15/2019 12:11 PM Page 109 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Bryan	Web	Re: electric rate increase So the rate increase is to recover operation costs through June 30th, 2018 once those are recouped will we see a reduction in rates?? No. Mainly because, what other option for power do we have?? We appreciate you letting us know that the monopoly we are signed up with is going to raise rates no matter what their customers think. I would be in favor of a rate increase because of "operations cost" if PSE was proactive on vegetation clearing around main lines, preventative maintanance, etc. to ensure their customers have reliable power. We have lost power for multiple days over the last 6 months because of vegetation either taking out or just landing on the lines. I have a feeling that their increase in rates is also to pay management more money, to retain them or acquire new management at a higher salary from another company. I am not in favor of their management getting large pay increases/bonuses with any part of this increase. Please feel free to respond back with something like - "we appreciate your comments and we will take them into consideration" but we both know all the comments fall on deaf ears. I really do hope that the economy keeps chugging along so people can pay for all these rate and tax increases forced upon us.
	Katie Delgado	Web	I'm only in favor of them changing rates when they are no longer a government sanctioned monopoly.
	Mary Stine	Web	Our electric bills are high enough already

2/15/2019 12:11 PM Page 110 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Linda Ford	Web	I am a senior on a fixed income. My first and lowest electric bills were the ones I got when I first moved in to my little mobile home. The lowest was about \$28 a month for August. Now the August bill hits about \$48. Nearly double. I cannot force the government to give me more money in my Social Security check each month, yet it seems there is a rate increase every year. My rent, cable, phone, internet, garbage pick up are an average of \$830 per month. My income is \$1079. When you take away the August electric bill, it's not too bad, but in winter I am getting bills of over \$200, and I have taken every measure I can think of to insulate my home, including tacking a comforter on the wall in the hallway, covering the back door! I also pay to have my furnace serviced every year so that it is working it's bestso, even with everything I have done, my total bills come to almost the total of my income. So, do I go on a diet and do without food for the winter months? Maybe no gasoline? Why must you keep; increasing costs? SS doesn't keep up with the cost of living, nor your annual increases. I am opposed to this.
	David Nikolaisen	Web	NO MORE RATE INCREASES !!! I'M ALREADY POOR, THANK YOU VERY MUCH !!!
	Nikolas Solozhuk	Web	I am a customer of PSE. From what I have experienced with PSE is not very positive experience. I been contacting them in the past about the meters , I felt like they been overcharging me. I am on vacation for a month, came home and I still have the same bill like previous months. This got me questioning PSE. I did contacted them and asked to repair the meter. Nothing got done, the outcome was everything works like it should. Recently PSE did installed new meters on gas and electricity, our bill went down, I would say about 15%-20% less from the entire history with PSE! I believe people been overpaying PSE , people been robed and now they want hike up in the price, I think is not fair . I feel like they should pay pack to the people. They repaired or fix one problem with the meters, people started to save, now PSE wants to raise the price so they can recover from people what they been stealing for many years . We should not allow this.

2/15/2019 12:11 PM Page 111 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Lynn & Marian Thrasher	Web	The data provided does not justify the increase in homeowners rates. Our weather conditions throughout entire 2018 season has been mild. Budgetary constraints should be considered before arbitrarily hiking up the rates for homeowners. How is the increase going to benefit the individual homeowner other than again taking out a chunk of their budget. Totally opposed to the increase not justified.
	Andrea A Olsen	Web	My energy bills have, for years, seemed inaccurate. I have no trust or confidence that how PSE will bill the public (at the increased rates) will be fair or accurately reflect usage. I have heard this from all of my friends and neighbors. When I am on vacation, my bills do not reflect my significantly lower energy usage. When I've had out of town guests, have been entertaining, and have most certainly used more energy, the usage PSE tells me I've used is not greater than normal. Your system of tracking actual usage is not reliable. Raising rates at such a time is unwarranted.
	Pin Pin Shao	Web	I don't believe we should have a rate increase. The utility fees by Sammamish are already higher than some other areas. We had major power outage twice this winter and each blackout lasted for more than 36 hours. Unless they can provide a better service, they don't deserve a rate increase. Thank you for taking my comment.

2/15/2019 12:11 PM Page 112 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Paul M Haley	Web	Prior to the UTC vote, would highly recommend that UTC request and have PSE provide the listing of bonsus given to PSE upper management and the total amounts of bonsus be removed from PSE request for high rates. Bonsus are not standard operating cost! Example of PSE an exessive bonsus! As President and Chief Executive Officer at PUGET SOUND ENERGY INC, Kimberly J. Harris made \$6,264,383 in total compensation. Of this total \$900,000 was received as a salary, \$5,344,045 was received as a bonus, \$0 was received in stock options, \$0 was awarded as stock and \$20,338 came from other types of compensation. This information is according to proxy statements filed for the 2017 fiscal year. So what did Mr. Harris get for 2018 as bonsus? I would bet it was larger that his 2017! Also what did the other upper management (CFO and etc) get? This issue of exessive bonsus needs to be address prior to UTC. If PSE can not provided the listing of bonsus than UTC needs also to audit the salary records of PSE. The customer who are on limited incomes and the low wage earn do not need to paid this exessive spending of PSE money!

2/15/2019 12:11 PM Page 113 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Diana Covington	Web	I am a retired senior citizen, on a fixed low income. The raises I get on my retirement income are so small that they do not cover the rate increases in every single thing that needs to be purchased in order to survive. I struggle to pay my bills, medical and pharmacy expenses, and be able to buy anything extra at all for myself or my home. Any rate increase in anything, and in this case, gas and utilities, burdens me with further hardship when it comes to survival. I know there are many out there in my shoes. Unfortunately, I am not eligible for any type of help, because my income is a few dollars over. This does not make me wealthy in any way, and it hinders me from getting any assistance. For this reason, I am not in favor of the company's proposal of rate increases. Please reconsider for the sake of your low-income seniors. We have been the foundation of the community throughout our lives, and now are in need of care and respect. Please do right by us. Thank you.
	Steve Kuntz	Web	I am not in favor of the proposed hike, there are so many families in this area that can not afford anymore or even what they pay now! As far as i know, no one has come to our area to read meters in years. I see the water co but not elctric! As far as i can tell they charge what ever they want with no accountability. If you call them to ask questions, they refer you in circles by sending you on hold to other phones, you are treated like you have no right to know and are fed double talk.
	Heather Paola	Web	After reading the request PSE has filed, I'm left wondering how the company needs nearly \$40 million for "recovery of operation costs." I may be relatively uneducated to the topic, but aren't operation costs recovered by way of rates consumers are already charged? And if not, what costs have amounted to such a large number over and above the anticipated costs that should have been recovered at current rates? At a glance it seems that only an approximate \$1.50 rate increase per month, per utility is not a huge deal, but this is happening to consumers across EVERY SINGLE UTILITY bill that families already pay: water, sewer, gas, electric, insurance, etc., the list goes on. And collectively these are all putting a huge burden on consumers year in and year out.

2/15/2019 12:11 PM Page 114 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ceyzanne McBride	Web	My family and I already struggle with keeping up with our electric and natural gas bill. Raising the rates will only make us fall further behind. We've already been hit with rate increases with other utilities, fees and taxes.
	Shanti Zunes- Wolfe	Web	PSE is already much more expensive than Seattle City Lights. Why do they need to make another hike? I shouldn't be paying \$80/month just to heat my little apartment and on top of it, they have me paying a deposit that is a hardship for poor people. Do not raise the rates on us!
	Joyce M Mercuri	Web	I am very opposed to PSE's proposed rate increases of 0.9 percent for electricity and 2.9 percent for gas. These increases are to enrich investors, and are not necessary for continued provision of services. Consumers are seeing increases in costs for everything and it is not sustainable. PSE should put customers first, not increasing income for investors.
	Daniel Torres	Web	I would like some further information history of the PSE in regard to their history of when and how they have raised rates over the past 20 years and the amounts.
	Claudia Davis	Web	We have a tough enough time paying our bills as is. There are no limits to property taxes, and other taxes in this state so these rates continue to rise and now you want to raise our utility bills?! Please stop. We can only afford so muchand many of the people in this area are government workers whose jobs are regularly interrupted by government shutdowns.
	Jim Barnes	Web	Given the small amount of fluctuations in the cost of natural gas and the fact that we appear to have an over abundance of that commodity I feel that the rate increase is excessive. If anything that increase should be much smaller than the electrical increase. There are things we can do to mitigate the increasing costs of electricity but there is very little we can do regarding gas increases, In short I don't feel that that amount of increase can be justified by the commodity pricing.
	Gaurav Sinha	Web	Prices are already too high.

2/15/2019 12:11 PM Page 115 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Rebekah Mesker	Web	Puget Sound Energy (PSE) is filing to increase their rates for natural gas and electricity. I would like to request that this state denies their requests and asks them to look into other lower cost energy sources such as wind, solar, or wave power. We need to be innovative to keep costs low for consumers and to transition to green energy. This request seems like a money grab when this company has done the bare minimum to be competitive and to look out to the future of this planet and human health.
	John Smith	Web	I would like to request that PSE lower my monthly rate.
	Abhishek	Web	I do not like the idea of increasing the rates as the consumption has gone up and there is more revenue. Its additional burden to the families living in the Puget Sound area.
	Zachary King	Web	Considering the number of inquiries and public complaints surrounding Puget Sound Energy as a company, I do not support the increase in energy prices. PSE's practices regarding pricing are borderline predatory given that they are the only option for power in most areas. The "solutions" that they offer for high power bills do not seek to assist the public, rather to justify their pricing. Puget Sound Energy should not be given any sort of boost until they demonstrate that they are actively working to find ways to make power more affordable for everyone that they serve, especially those who can already barely afford the electricity prices.
	Tessa Pargiter- Hatem	Web	Seattle is already so divided in terms of wealth. Everyone is being forced to live farther and farther away from downtown. Please do not increase the energy bill. It is not at all fair. Please do not make Seattle an elitist city. Please take into account the people who can barely afford heat as it is, so this rate increase will make it that much harder. If you are going to increase the rates, at least do it by zip code. Downtown Seattle at the highest rate, then Queen Anne and Capitol Hill, etc. please do not do it for all of Seattle. I am a student with a full time job and can still barely keep afloat. I do not use heat because I cannot afford it, just my gas stove. Please do not increase my rates. Thank you for hearing me out and taking into account the people in this city.

2/15/2019 12:11 PM Page 116 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Moriah Hull	Web	I don't not agree with raising taxes on electric and natural gas. Puget sound energy already charges it's customers so much, there are many complaints. Do not pass this!
	Huey Yeh	Web	The rate increased is unjustified!
	Shawn Voss	Web	No thank you. Our rates are ridiculous as it is. I'm tired of being price gouged by this company
	P. Gerald Marra	Web	All of these increases MUST include relief for retired people on a fixed income. Any increase in heat and electricity costs to, especially seniors on fixed retirement incomes, minimum incomes must not be subject to these constant rate increases without relief. Auto Insurance goes up, food costs go up, and we suffer.
	David Pizzati	Web	As a customer of both PUD and PSE I find it disturbing that the customers get penalized for financial mismanagement. The sad thing is we do not have any option to shop with other providers to get a better price. As is the case, these 2 companies have monopolized the market and the politicians or members of the committee to authorize the final decision are likely getting kick backs for providing the utility companies with favorable decisions. This should not be allowed to be approved
	Catherine Donaldson	Web	PSE doesn't provide a discount on gas charges for low income seniors who live in Seattle, unlike Seattle Public Utilities and City Light. I do not support this request to increase my gas charges to pay for PSE's infra structure building/repair. PSE should pay for its own capital improvements, especially when it ignores the needs of low income seniors.
	Wilma Boyd	Web	It is perplexing that the electric service basic rate does not increase, but the gas basic rate does. Both have a per unit increase that 'may' be reasonable, although the price of gas seems to be fairly low in recent months so I don't understand the need for a rate increase unless it is due to labor costs. Those seem to increase regularly, unlike my retirement sources of income. By using PSE's e-billing option for electronic payment, I know my contribution to those processing costs have decreased too. If there is any way to avoid a rate increase, I would be pleased.

2/15/2019 12:11 PM Page 117 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Heath Coppedge	Web	I find it reprehensible that the carbon tax was declined (I was against it) only to have a new money grab perpetrated when fuel costs are still low. It's absolutely ridiculous that they would ask for more money after the massive property taxes that have just been passed while we keep talking about affordable housing. There needs to be a line and this is part of affording housing.
	Mark Flanery	Web	My utility rates for gas and electric are already difficult to maintain. Please don't allow the increase. Thank you.
	Tyrone Butler	Web	Currently Puget Sound Energy (PSE) is the only utility option available. If rates increase consumers are locked in to this utility monopoly. Not only will consumers be locked into utility rates, we are also locked into the PSE billing, disconnection, surcharges and customer service inadequacies without recourse. There should be more options for consumers to purchase cheaper green energy. A rate increase should not be approved unless other utility options are made available to residential consumers competitive rates and common sense policies. Here is an example of one bad PSE policy: A residential consumer has a past due balance of \$50 and service scheduled to be disconnected say 23JAN. The consumer makes the payment for the past due balance on the morning 23JAN 12:00am. The service still gets disconnected. Not only is the service disconnected but the consumer now has to open a second account with PSE and pay a deposit. At this point the consumer has no choice but to pay the additional funds which may in most case total more than the actual bill from the delinquent account. If rates increase without adding any additional utility providers this policy will become a detrimental aspect of PSE policies.
	Nathan Price	Web	I am not in favor I believe our utility rates are very high already, I live financially on the edge already this will only make the situation worse.
	David Stroh	Web	Already paying an extremely high amount for electric compared to other areas in the country. With several hydro electric options already in place there should be no reason to raise rates for customers.

2/15/2019 12:11 PM Page 118 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Josh Brunner	Web	Perhaps if they weren't spending money to build a pipe line we don't want, they wouldn't need more money. I am against this change.
	Anthony Lael	Web	Docket UG-180900 and UE-180899
			Not clear what the increases are being used for.
			Our costs for the following has gone up in the last year - Driving on the roads - Buying groceries - Owning a home mortgage - Licensing our cars Now electricity and gas? Have any of these rate increase requests ever been denied? If the request does not get accepted, what are the impacts?
	Mark C McClure	Web	Are the additional funds to pay for replacement of the perfectly good meters? I thought that the efficiencies of the new digital meters would more than pay for themselves. Along the same vein, why can't you cover any shortfall from the benefits gained by the new meters?
	Erica Bush	Web	My partner and I just bought our first home after years of trying. We just qualified and are working extra to make it work - we've both changed careers to do so. It is entirely unfair that home owners are saddled with extreme housing costs and then pushed to pay expensive utility bills on top of that. We need to make it easier for people to afford housing not less.

2/15/2019 12:11 PM Page 119 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Galen Holden	Web	I've read thru Puget Sound Energy's Request for another rate increase, and believe that it is unfair to residential customers in general. Why do residential customers continue to bear the brunt of these rate increases, while large businesses continue to Get cheap energy and gas, in some cases it is nearly ten times cheaper than what we are being forced to pay. Clearly unfair, reprehensible actually, and boasts of insider trading and business practices. It's time this stops, it's supposed to be a "public" utility! but the public is clearly the underdog here. That's my two cents worth, and that's about what this rate increase request is worth as-well. Sincerely, Galen Holden Mercer Island, WA
	Sara	Web	I don't think PSE should be raising their rates, they probably have a bunch of overhead employees who don't need to be there. They should instead focus on streamlining their business instead of passing on bureaucracy costs to their customers.
	Rick Paul	Web	All through the years we have put in energy upgrades to lower our bill. Insulation, LED lights, new high efficiency heater and more. We also manage our energy useage manually. We are motavated to save money. Unfortunately, we have constant rate increases with your utility and the efficiency and the upgrades end up helping you by using less of what you have to sell, but the cost keeps going up for the users. Thanks for your response.
	Steven Sarno	Web	I am a natural gas customer of PSE. I see that PSE is seeking to raise residential rates 2.7%. Even in their propose filing on November 7, 2018, I see no explanation for the increase. I would like to understand why PSE has not introduced tiered pricing for natural gas, like they have for electricity. PSE should establish a pricing system that rewards low-impact users and charges increasing rates for large users within the same user category. Flat fee pricing is so 1970s.

2/15/2019 12:11 PM Page 120 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Michael Loebe	Web	The rate hikes they are proposing are not in line with inflation. Salaries for citizens living in the communities they are planning to raise the rates for are not rising at the same level. I personally already use much less that the average citizen but I'm dinged with the minimum service fee which is higher than my actual use. I do not support a rate hike.
	James Olson	Web	To arbitrarily raise rates so you guys can make more money is ridiculous. 18 million is not enough? I also find it amazing that you are excepting comments after already asking for the increase. I would switch to a different power company but I can't because you have monopoly in my area.
	Vung Nguyen	Web	I oppose the rate increase. We are already paying enough for our electric and natural gas. It's unfair to keep increasing with no limit.
	Young-wha Coulter	Web	
	Jesse Cherry	Web	please do not raise gas prices
	Jeremy Mistretta	Web	I am not in favor of PSE's proposal to increase both electric and natural gas rates. I continue to be disappointed with PSE's services, especially with their poor performance to manage wind events that knock out power to thousands of PSE customers. PSE needs to learn to manage their expenses better and provide better quality and reliable service before coming to the customer with a rate increase. I would like a response from the UTC or PSE. Thank you.
	Rahmatollah Pardakhtim	Web	
	Kirk Kraft	Web	While I understand a utility's desire to recover associated costs over a period of time but it seems like every year one utility or another finds the need to raise customer costs. At the current rate of price increases for utilities in the state of Washington, at some point you'll drive consumers to other states, where more affordable energy can be accessed. I don't see a problem with irregularly adjusting rates but I do not support annual or biennial rate hikes. Thank you.

2/15/2019 12:11 PM Page 121 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Sandhya Sardinia	Web	We have been customers of PSE for over 17yrs and I will have to say that we are not happy with the service that we receive. During wind storms, whether its a major or minor storm, we always lose power. Our area is surrounded by trees and I always wonder why PSE doesn't trim trees during the summer in order to prevent down power lines. I have noticed that PSE has made significant improvements on communicating power outages and restorations. However, I feel PSE can make improvements on preventing power outages by being proactive. PSE has several rate increases since we have been their customer and I don't feel that another rate increase in necessary. Thank You.
	Kristina	Web	The rates for PSE are so very high already and almost unaffordable during winter months. Please don't increase the rates as proposed.
	Lindy Gaskill	Web	I don't think the raise in rates should happen as the people's wages are not going up to cover the cost of living increases big corporations are doing.

2/15/2019 12:11 PM Page 122 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ryan McGinness	Web	I think it's getting absurd. I and many other people now are having to avoid turning any heat on just to save ourselves from getting raped by a ridiculously high bill again. I have all low energy efficient led lights and sleep all my devices but if I DARE use any heat in this freezing f'ng weather, I can expect \$100+ bill in thrown at me later. Now KNOWING for a f'ng fact that free energy has actually existed for decades now but is highly suppressed by a bunch of rich guys to addicted to leaching on all of us for their insane wealth hoarding, this whole problem becomes that much more ridiculous. WHY?! WHY?! are we not only putting up with this why is it continuing to get WORSE! are we collectively devolving here or what?! 2019 and bills have gotten worse, technology has allegedly improved dramatically, yet our lives are now sunk in longer working hours, lower pay, higher costs for everything so what's the damn problem?! All so corporate legalized monopolies can continue bending the public over and taking what little they have left? Here Educate yourselves on the REALITY of free energy, artificial scarcity and Tesla Technology that exists today but again, still withheld. even 99% free energy would be better than this primitive stupidity! and then ask yourselves why is this being withheld? WHY are things not improving in this society? watch this: the light bulb conspiracy https://youtu.be/QNYM8BO8Yt8 and also note that Tesla tech is alive and well today but here we are with me having to write you a government agency asking for relief from a system built on predatory capitalism and artificial scarcities. https://www.youtube.com/watch?v=cKjlm9dbHLE Now do the math on all of this AFTER watching these videos and YOU tell ME WHY are we still pushing a broken grid system infrastructure that survives on more and more greed on people already financially burdened in all directions?! I've had it. I'm tired of wearing coats inside my apartment just to avoid turning on a little heat in the fucking winter. it's insane i

2/15/2019 12:11 PM Page 123 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Kayla	Web	Our residential utility bills are already higher than they've ever been, which makes it seem like the revenue is there and perhaps PSE needs to adjust their operations to ensure the highest level of efficiency is being practiced.
	Kathleen McCormick	Web	I am not in favor of an increase on my bill. I pay enough as it is. You do not have my vote. As if we actually have anything to say that will matter
	Edmund Ingalls	Web	Please do not allow a rate increase. My wages have not increased and will not any time soon. I am the only income for our family. Thank you.
	Rubin Jackson	Web	I am not interested in increasing Energy Transfer Partners profit margins. Times are tough all over and an increase of any kind to a FOR PROFIT company is not acceptable.
	Sydny Stewart	Web	I do not support a rate increase for my utilities. During the winter when rates increase I have had bills in excess of 400 dollars for 2 people who are gone most of the day. I already think that PSE charges too much for their winter rates.
	MCarole Schaeffer	Web	Cost of living has continued to increase but the senior citizens remain on a fixed income. Most of us would classify as poverty level by today's standards. If fees increase, I hope that there would be a lower rate for people over 65 and have an annual income of \$50,000 or less. Thanks Carole
	Tracie Drake	Web	Many on fixed income barely get by already. Cost of rent has sky rocketed. This could add to our homeless crisis.
	Gurpreet	Web	It is very hard for some families to pay their electric bill as it is. I am not in favor of the increased rates. People need assistance paying all or some of their bills, this will not solve anyone's issues. It will just cause more and more people to need government assistance paying their bills. Not fair.

2/15/2019 12:11 PM Page 124 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Robert Schmitt	Web	The cost of energy is down significantly. There is no way PSE should get a rate increase. Makes no sense.
	Chris Strassner	Web	I am not in favor of the rate increase PSE is requesting. The rates have consistently increased without any noticeable value add to the consumer. PSE made a change in policy within the last 2 years where the reduced rate per KW hour was applied to the first 600 KW hours used. This took away the consumer's ability to manage electricity consumption during off peak hours when the rates are less expensive. Like all of us, PSE must operate on a budget, be more efficient, make better business operations decisions and be prepared to reduce costs in all areas.
	David Chang	Web	
	Brandon Selvar	Web	I currently live in low income housing and as of a most recent income verification due it has been determined that my house hold of two (myself and a disable dependent) make less than one person should in a calendar year, and so increasing the costs of electricity for our area will not be something we could budget for, and I worry about becoming homeless.
			Starting this year I have incurred a wage garnishment because my last housing location became too expensive and despite my attempts at being civil the owner insists on garnishing my wage for the last month we could have been there, but had turned in the keys and had no access. Please do not make me homeless again over power, electric companies are tyrants and do not need additional finance.
	Zenon Slusarski	Web	I urge the Commission members to reject PSE self-serving proposal to again increase gas and electricity charges. Thank you

2/15/2019 12:11 PM Page 125 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Kevin Davis	Web	This proposal is not as progressive as one would expect for the (greater) Seattle area. While inflation should be accounted for, many private services that I grew up receiving are now all considerably cheaper. In 1990, a landline would cost just under \$13 per month, translating to over \$22 of 2018's purchasing power. Today, land lines go for \$10 per month, without having to go through 3rd party sellers. Cable TV has followed inflation in pricing, which is precisely why consumers have abandoned the cable industry for internet streaming, getting a service for significantly less purchasing power today than in 1990. Internet prices have even deflated. I understand that the pricing of different services rely on many variables, including infrastructure and regulation, however, the cost of the original infrastructure groundwork should have long been payed off, and I believe PSE has no excuse to continue raising prices in the coming years. I am pleased that this year, the prices of electricity are raising less than inflation, however, I challenge PSE to make a plan to make electricity considerably more affordable in the next 10 years. Innovations everywhere are happening to allow for this to happen. We should be offsetting peak usage times with renewable energy sources to cut a majority of the expenses carried by previous generations. Shouldn't these changes be reflected in my energy bill? Or has mismanagement of collected revenue lead to consumers not benefiting from recent innovations? I won't be protesting today or tomorrow, but the day is not far off when home-produced energy offsets the majority of home used kWh. People will demand the highest accountability then, book-keeping their production and costs. I hope PSE transitions to become more and more accountable, as well as transparent, to prepare for the future demands of customers.
	Norma Lopez	Web	I will not like to see an increase in fees
	Cecilia E Ambrezewicz	Web	The rates are already high as well as with the revenues the company is already receiving the issues with power outage due to weather conditions have not been addressed because of above ground power lines that are affected by severe weather.
	Katherine Xu	Web	PSE already charges a large amount for their utilities compared to other utility companies. They should not be allowed to increase rates even more.

2/15/2019 12:11 PM Page 126 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Jeff	Web	Bills are already high enough.
	Joe	Web	Rate increase for what? Nothing changed! We are not going to get any better service or better and more precise measuring devices. We would like to file against rate increase, we don't see why such an increasing should occurred ?!
	Violet McNeil	Web	Many utilities are necessary in order to keep a functioning home. These companies are willing to come to your home the day after Christmas and shut your utilities off, but now they want MORE money? The fact that every citizen is obligated to use their companies means they have a monopoly, and if a monopoly is allowed to raise their rates then we are at their mercy. They are making money hand over fist and taking more from its costumer base is theft!
	Angeline Gunewardena	Web	PSE already raised rates in 2018 and there is no justification for this. At this point in time when many people are struggling to make ends meet, and in my case as a person over 62, still working because I can not afford to retire, and given the fact that our community has many low income families as well as elderly people who are in poverty, I do not agree with this proposal. I am entirely opposed to this rate hike.
	Joy Wilbur	Web	

2/15/2019 12:11 PM Page 127 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Saveun Svann	Web	As taxes are increased each year, I feel it is not fitting to increase our energy bill tax rates. I already paid for many things in life. And other factors that are hardships to accomedate this request. People are using other means for energies such as solar power, wind power for energy. That should of help alleviate the company operations cost and other cost. As an individual, I really appreciate the energy that PSE has provided but increasing the rate will not benefit the individuals/consumers. I hope that my testimony will have an impact on the decision to NOT increase the tax rates that PSE is requesting. Thank you for your time totread this comments.
	Joy Lin	Web	I am Against the Rate Increase! PSE asked for increase of $0.9\% + 2.7\% = 3.6\%$, it is much higher than our current US Inflation rate https://TradingEconomics.com/united-states/inflation-cpi. They shouldn't ask for rates increase that much! I would vote for No increase at all, or cap it at under 2%. THANK YOU!
	Rebecca Juarez	Web	Spend our money more wisely and do not incure any more additional taxes!
	Courtney Martinez	Web	Docket #UE-180899 and #UG-180900. I oppose PSE's request to increase rates. Many family fall short of qualifying for reduced electric and gas rates, and subsequently are struggling to pay their bills monthly with the current rates as they are. I am one of those families and these increases would cause further financial struggle, which is not exclusive to my family, but to that of many families that PSE serves. I hope you agree and NOT allow PSE to increase their rates. Thank you for your time.
	Colleen S Chan	Web	I DO NOT think you should raise utility prices!! Without a significant increase in wages, raising prices would effectively cause people, including myself, more financial strain on making ends meet.
	Katherine Smith	Web	Seattle and Metro Seattle are going up on prices everywhere but income increases are not matching it. I am not in favor of paying more.

2/15/2019 12:11 PM Page 128 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Linda Wasserman	Web	I am a retired person living on a fixed income. I am on the budget plan already. I am hoping it does not go too much higher. I do a lot to conserve energy such as turning heat down to 40 at night, Turning it down when I leave my home for over 2 hours. I do my laundry and dish washer before 9am or after 9pm. I only leave a light on in the room I am in; and the remainders are closed. Thank You,
	Michele Depalma	Web	Our rates are high enough, if they need additional funds they should take it from their own bottom line. We are already paying for those extra situations with every bill in advance. Maybe there should be a financial audit to streamline their budget. There should also be government subsidies for a power company whether it is state or federal.
	Harley Zambrotto	Web	Isnt there any concern for the financial well being of the residents paying an already substantial high rate for utilities? Enough local residents already struggle to make ends meet in Thurston county. Isnt the comparison of our neighboring counties enough to know that something is wrong with the high rates along with other high expenses we get charged for compared to others. Enough is enough! We should be working on how to lower expenses not pay more!
	Geri B Morgan	Web	Utility companies continually raise rates, including local water/sewer/garbage. However, people on a fixed income have no increase in their income. I think utility companies are too concerned with more & more profit. This SOP for increase after increase is heading some homeowners to a financial crisis.
	Carrie Pederson	Web	I am not in favor of my utilities increasing AGAIN. PSE needs to be more accountable and not have staff/employees work overtime when it is not warranted. Every time PSE goes in front of this commission to increase rates it always happens! I am tires of subsidizing everyone else. I have all LED lights, they are on timers, etc and only have 1 main light on at a time
	Christi and Marshall leVernon	Web	The ridiculous cost of electricity now is pushing people out of their homes! In fact, the heating bill is such a huge Monumental part of our budget that it is causing severe financial distress. We are completely against the raise in price

2/15/2019 12:11 PM Page 129 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Thomas Barr	Web	In a climate of overall lower citizen wages, where people must work within their own budgets to survive daily, Companies in the community must not expect to enjoy profits. They too must have the real experience of making adjustments to continue to operate. Less profit to investors!
	Francheska Raugust	Web	Although I understand the need to cover cost I also feel that with todays rent prices and general cost of living this will only make it harder for our states lower income and elderly to be able to afford there electricity and heat. Thus putting more people on the streets and or in the cold because of their inability to pay the services.
	Heather Briggs	Web	My family is highly conservative about our use of natural resources. We recycle as much as we possibly can and avoid using plastic bags when shopping. PSE sent out an email recently requesting consumers to curtail their usage of natural gas during the winter by turning down the heat to 67 degrees F. Our most recent bill was over \$140 for the previous month. Our family always has the heat set to 61F in the winter. We already are doing as much as we can to keep usage and costs down. We are not a rich family and basically live paycheck to paycheck. We don't eat out to eat and don't live lavishly. Increasing the cost of Natural gas and electricity AGAIN makes the cost of living in the Seattle area just that much harder. Please do NOT raise the cost of these resources AGAIN

2/15/2019 12:11 PM Page 130 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Leslie Nordstrom	Web	Re: UTC Public Hearing Notice of filed request to increase rates for all electric and natural gas customer groups effective March 7, 2019. Reference docket numbers UE-180899 (electric) and/or UG-180900 (natural gas). I hear how it costs companies more for a variety of reasonsso companies pass it on to the consumer/people. Every company keeps increasing cost of living, power to heat your place, food & water to sustain life, fuel to fill your vehicle to get to work, tab fees increase for roads, landlords annually raising rates because they can so you move farther and farther away from work to get a little less rent expense, BUT the jobs are not paying to sustain this increases. Read the consumer price index for Seattle Area. It's a vicious circle that is circling the drain for many. I personally have a good job in an industry I worked for 30 years. I make \$20,000 + less per year than I did in 2008. And the company gets away with annual salary increase at average of 1.5% (for the majority, exluding upper management), but you work extremely hard and long hours to meet their demands since they refuse to staff appropriately- to save them money. So if the Cost of living (talking basics, no new car, keep the 20yr old car going, a life of just work and OT all the time and home. No vacations, no eating out at a average restaurant once in a whileJust work and home and living paycheck to paycheck. I paycheck away from being homeless. You may not care because you are not living in that situation. I sure didn't think I would be struggling today after all the years I worked hard. Homelessness was at 12,000 last year, and continually increasingthat hurts everybody and in many ways.
	Lance Colvin	Web	My wife and I, like many retirees who depend solely on Social Security, have put up with rate increases for many years. But it is becoming harder and harder to make ends meet as utilities and other vendors keep raising prices on low-income customers. We're at a point now where we must vociferously object. OR, there needs to be a substantial subsidy or credit given to seniors in our position. Thank you.

2/15/2019 12:11 PM Page 131 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Rosalyn Strand	Web	Please reconsider this rate increase and do not approve. Wages for the most of us have not increased or kept pace with the various energy, telecom, cable, medical coverage, and property tax increases. As I am one year away from retirement, it is of even greater concern to me as to how one survives financially on a fixed income with the constant rate hikes. Thank you for listening.
	Karan Ramesh Nandwani	Web	
	Michael	Web	This bid will further push people like me into poverty. A lot of people already are drowning in debt; paycheck to paycheck. In fact, people depend on a credit card which forfeits the very reason credit card was created in the first place. It should be for exigency rather is for daily living. I'm not saying power should be free but we need to implore tact if not we will ruin the society we meant to protect. People are already struggling where would this money come from? I'm baffled with my experience thus far. Government project Ministry, Organization or Department as it's called in the US IS NOT FOR PROFIT. Nonetheless they break should break even. This bid will further push people like me into poverty. A lot of people already are drowning in debt; paycheck to paycheck. In fact, people depend on a credit card, which forfeits the very reason credit card was created in the first place. It should be for exigency rather is for daily living. I'm not saying power should be free but we need to implore tact, if not we will ruin the society we meant to protect. And in near future, we might start losing our population to other countries but before then it might seem a fable to many, thanks.
	Khalid Fakhri	Web	No Rate increase.

2/15/2019 12:11 PM Page 132 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Mark Alford	Web	With government shut down, increasing living costs, and stagnant wages, we have to say no to another cooperation with monopoly control of the region trying to heap more burden on the working class. A quick google search shows me that PSE CEO Kimberly Harris made over \$5 million in 2017. I suggest PSE take whatever money they think they need from their grossly overpaid "leaders" at the top of the company, and not from me as I struggle to raise a stepdaughter on food stamps. Working class Americans should not be responsible for propping up corporations that rake in that kind of money. The fact that PSE would even make this proposal is disgusting, and shows how little they care for working class people.
	Felix Ramirez	Web	Comment taken over the phone by UTC employee John T. People gonna have problems. People are not making good money right now. Most employers are paying \$12 with no insurance. How is this going to work? The economy and wages do not support an increase in prices. The increase in gas and electricity prices will increase crime. They have to work with reality and it's already too expensive.
	Rola Lee	Web	I think the current electric and gas are high as it is. I don't think is fair for those who are currently struggling to pay and now is proposing to increase the rate even more. Are there other way to compensate the increase. I am trying to keep it low if all possible. I strongly disagreed of increase of rates.
	Rich Grosvenor	Web	They are terrible can't get them to return phone calls
	Janis Cox	Web	I object to the LNG plant and all infrastructure being built to support it, and I object to PSE passing the costs on to their customers. LNG is a fossil fuel. Citizens should not be forced to support this destructive and backward thinking project, but PSE is our only option for energy. I would support them investing in renewables but the LNG plant is a boondoggle. I strongly object to this rate increase.

2/15/2019 12:11 PM Page 133 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Zinnia San Juan	Web	
	Katie Saude	Web	Our household can barely afford our energy bill as it is on a two income house with a new born. I do not believe a rate increase is necessary.
	Andrea Sellers	Web	I can barely afford my utilities now I will not be able to afford an increase at all.
	Terry L. Fischer	Web	Every year we are faced with rate increases. This increase is proposed to fund upgrades to the service, however, every time there is a proposal for a rate increase to recover costs for upgrades, we seldom see a decrease once those costs are recovered. Our electric rates are already outrageously high. I am a senior citizen on a fixed income and can barely afford to meet my electric costs each month and the programs available for assistance are so over-extended that they can't meet the needs of those in need. PSE is immune to these complaints and treats their customers callously and coldly when they hear complaints (I should know because I have contacted them numerous times!). I totally oppose any requested rate increases!
	Julienne Martin- Vegue	Web	
	Robert Ellis	Web	Puget Sound Energy has consistently shown that not only are they unable to consistently perform their current duties in an efficient and worthwhile manner, they are far and above more expensive than almost all of their counterpart energy companies in surrounding areas. Puget Sound Energy has a track record of being unable to accurately bill its customers consistently for some time now, have extended delay times comparative to counterpart energy companies when outages occur and already have prices that outpace counterpart companies to the point where consumers are literally moving their families to adjoining districts to avoid Puget Sound Energy. Additional rate increases would only burden consumers who are already stretched thin by this greedy companies attempts to line their own pocketbooks with the excuse that they are upgrading their systems. As it currently stands, sacrifices are common among families who have Puget Sound Energy and struggle to energize their homes with gas and electric power.

2/15/2019 12:11 PM Page 134 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Varian Vincent	Web	I'm having a hard enough time keeping my family warm and keeping up with the electric bill and you greedy assholes want to increase the rate at which you charge me? Do you just not care about all the customers who can barely make ends meet or did the cartoon dollar signs in your eyes blind you to our plight? So it would have to be a big fat no to docket UE-180899.
	Forrest Erickson	Web	This is in reference to docket number UE-180899. I am not in favor of a price increase and am a little confused because the rates cited in the email (both the "Current" and "Proposed" rates are lower than what I have been billed at on the last few billing cycles for their schedule 7 residential service. In fact I looked up the PSE electrical summary of current prices dated 1/1/2019 and the rates cited in the email about this rate increase do not appear anywhere in that summary.
	Chris Ellis	Web	I believe constantly raising rates on customers is wrong. Constant rising rates puts strains on every family and businesses. Instead of raising the cost of utilities I believe that PSE should instead be focused on trying to find ways to streamline operations and decreasing the costs of providing service. As opposed to placing more burden on people who may already be struggling. I think raising rates is wrong.

2/15/2019 12:11 PM Page 135 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Mark Vodopich	Web	You've got to be kidding me with these nonsense reasons from PSE for these "rate increases"!! I've worked for PSE in the past, and I can assure you this is one fiscally reckless company to put it mildly! We literally had thousands of "lost meters" out there, which were transmitting signals via the (at least back then) CellNet network, so as to record usage (kwH, etc.) to determine later monetary/\$ billing. These meters were "lost" MOSTLY due to sloppy record keeping, and the like from the original installations. As such, there was no way that the PSE billing dept. could send a bill to a party they didn't even know the identity of. Maybe before PSE gets a bit more greedy, they should solve this gigantic problem instead of letting "free power" run loose and making the rest of we consumers to foot the bill for the difference. That, and the management bureaucracy of this company is astoundingly top-heavy and unbelievably poorly organized. Fiscal competence and fiscal disciple before these NONSENSE "rate increases", along with respecting their electricity & gas consumers would be a good start. In closing, the aforementioned is the truth, and not simply some irritation with a former Employer, albeit I am glad I don't work for such a dishonest & unrespectable company however. Thanks for your time. Please vote "NO!!"
	Blake Filley	Web	Yes let's continue then to raise the cost of living in a state where minimum wage already doesn't cover it.
	Brian L	Web	
	Julia Davids	Web	As a resident of Wedgwood in NE Seattle, I am STRONGLY OPPOSED to PSE's proposed increase in electric and natural gas rates.
	TME	Web	Why is that? PSE has benefiting from Tax reduction and Oil low prices. As a result, they increase prices on mostly fixed income people! Non sense and too much greed. In fact, PSE should reduce prices eeeeeeeenogh!

2/15/2019 12:11 PM Page 136 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Meghan M Ellis	Web	Absolutely no price hike. I end up paying \$375 a month to OSE in a tiny 2 bed 875sq house. My friends have had \$1200 bills i winter. I know people who live in Fairbanks Alaska in old homes like mine who pay way less. There is no justifying these prices. I'm doing the best I can, but when you combine rent and utilities its over half my paycheck. I can't even save money to try and move. This state misappropriated funds on a level that would make the Republican Senate uncomfortable. A hike in prices will doom millions of families.
	You Don't Care	Web	Greedy Bastards
	Georgia Shriver	Web	I am a Senior Citizen and find the ever increasing costs for energy provided by PSE to be prohibitive to those of us on a fixed income. Unfortunately so many of us are just above the poverty line and still the increasing costs hit us very hard and there aren't any real breaks for us. I am against the increase.
	Harmony Zellers	Web	Please do not allow a rate increaseagain. They need to learn to live within their means like the rest of us. We have done upgrades to keep our house energy efficient but as we get closer to retirement we realize that we cannot afford these increases, as it is the invoices and emails are so full of laywereze no one can understand their explanation of why everyone is being charged so much
	Chris	Web	As the head of a household of a growing, young family we find it difficult to keep up with the expenses of living in this area and could use all the help we can get in regards to keeping prices and utility inflation to a minimum.
	Keri Bailey- Gregerich	Web	During this time of government crisis many families without paychecks tax time on top of government shutdown they want to increase rate! No no no the American people need a break not higher basic utilities rate increase if anything rates need to be lower

2/15/2019 12:11 PM Page 137 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Matthew Aaron Foster	Web	I feel that you should be working to lower rates, not raise them. I commercial customers should not get better rates than residential customers regardless of tier - why should we not all be paying the same generation cost??? I feel that if you want to make an extra 18 million a year you can start by taking about 5 million from your Executive pay. No human needs that sort of outrageous salary and no person does 6.3 million dollars worth of work a year! I'm looking square at your CEO. Doesn't seem right, does it?
	Kassidy Gee	Web	We are already slaves to our jobs in Washington. Our car insurance is sky high daycare is outrageous food prices and fuel. I cannot afford an increase. This is upsetting and will be a huge burdon to my family. I oppose an increase i already pay up to 215 dollors a month and I only bring home so much!
	Chris Hudson	Web	They are trying to raise funds for a purpose that already has all of the funds it needs. This is a money grab. Unconstitutional, and is a slippery slop.
	Candice Plowman	Web	The bill is outrageous as is and to increase electricity.9% is just too big especially with the consumption rates during the winter months. People just can't afford that.
	Rob Clark	Web	I believe that the utility rates in thurston county are already too high to begin with. The rates should not be increased. I've seen rates throughout the rest of the state and other states and they operate more efficiently and faster than PSE and their rates are cheaper than ours. I believe it is unfair for a rate I create when we are already paying outrageous amounts
	Bonnie Green	Web	PSE shouldn't raise there rates again, we just had an increase. As a retired couple we can not afford more increases
	Kerra Kiel	Web	How are people suppose to continue to afford this amongst all the other inflations? I already have to constantly be put on a payment plan in order to pay my bill. If this passes I would have to turn off my heater, reduce the amount times I cook with my stove/oven, shower in the dark and put myself and my kids in heavy clothes just to stay warm in the colder months.

2/15/2019 12:11 PM Page 138 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Rosheen Chaudhry	Web	I believe that this increase is a surprise without any explanation.
			I disagree with the company's proposal.
	Grecia	Web	I don't support raising prices for electricity, it already doubles in the winter, and many families have a difficult time paying that bill alone. I think it's absurd to raise the prices for their interest, as it's not in the best interest for their customers who have no choice but to use them.
	Kelli L. Hamann	Web	Please don't make customers suffer for the mistakes of bumbling and incompetent officials! Rates are high enough as it is. Make cuts if you need more money!
	Betty Mastropaolo	Web	Docket: UE-180899 These are tough times for all. Prices are going up. We are on fixed income. Could you propose half of the increase to help us out? Proposed is 0.9% roughly. We prefer 0.45% if possible. thank you
	Suzi Splaine Duchsherer	Web	We are having difficulty paying for our increased property taxes and now you want to raise our power fees? The fees that we pay for power right now are too high. We do not have our heat at 68 during the winter ever. We have it about 58 in order to be able to pay for monthly fees. And then besides the fees there are added extras. I am happy when I get a bill that is under \$150. And there is only two of us living at our house. My husband is a retired fireman that lost his job due to health issues and I am working beyond retirement age just to be able to pay our bills. Please reconsider raising fees.
	Marci Hammons	Web	total monopoly

2/15/2019 12:11 PM Page 139 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ruth Frederick	Web	The price of everything, food, insurance ,rent, phone, auto insurance and license is increasingEXCEPT MY INCOME! Please, we need a break!!! Thank you Ruth Frederick
	Mike Roberts	Web	For seniors who struggle to keep warm in winter it is hard enough to pay our bills, power continues to go up with no cost of living increase for seniors. How do we just vote ourselves more money because of higher expenses we incurr like big business is able to do when they need it? I can barely pay my bill now & they want more!
	Sujai Sairajan	Web	The utility charges are already higher compared to the utilities service charges in other states of the continental United States. I myself have lived in around six states before moving to this area and I find the charges to be quite inflated when compared to heat/natural gas/other electric charges in states that have a harsher winter such as New Hampshire, Massachusetts, New York/New Jersey etc. I have lived or worked in the above states.
	Phil Church	Web	I am a 100% disabled Cold War Navy Veteran that has dealt with Multiple Sclerosis for 23 years and my wife and I live on my VA and SSD disability and live on a set amount monthly and any type of increase in our power bill would mess up the already tight budget we live on
	Daisy Li	Web	In regarding to PSE requesting increase in rate, I am against the proposal. I think the current rate is already very high and yet we still have to deal with power outage from time to time.

2/15/2019 12:11 PM Page 140 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	JoAnn Gustman	Web	As a senior citizen, increase in cost of the service will hinder the livelihood of ones life. If you are trying to live on a limited budget with no assist living, why do you increase the price to a level where you have to limit or reduce their well being.
	Sabrina J Stevenson	Web	Do to thousands of jobs lose and govt shut down, customers not able to pay bills, no income just surviving off a one income. Nothing is stable right now. perhaps there will be a better time to talk about the rate increase when people and govt are on track again.
	Shari Burt	Web	I would encourage you to reject PSE's latest effort to increase residential rates. Those of us who are single parents with limited incomes are already stretched to the limit and can ill afford yet another increase.
	Darcy Morris	Web	I do not believe this rate increase is necessary. PSE will see the increase in their revenues due to the growth in our state. Individual consumers should not have to burden this increase.
	William E. Gifford	Web	Rates are already to high. It is time that they take a stand against the union and tell their employees NO. Enough is enough and robbing the average customer does no good for the community as a whole.
	Chelsea Rustad	Web	PSE needs to stop fleecing consumers with these increases. There is no reason or justification whatsoever to increase people's bills even more just to pad the profits of an already rich, greedy company with a monopoly on our power. Move to renewable energy and publicly owned utilities now. That's the only proposal I care to hear about regarding my energy bill.
	Jeremy Kuhn	Web	I do not support the proposal to raise the rates for gas and electric service from PSE as they have not sufficiently demonstrated why they need more revenue.
	Wanda Selg- Gonzales	Web	I expect to come up with ways to keep seniors financially able to afford to stay in their homes. Increased utilities are crushing their hopes along with other rate increases. I am an advocate for seniors based on age with age related respect to their resources.
	Brent Avery	Web	We have enough taxes we don't need more !!!! Why don't you have commercial pay the difference not the PEOPLE !!! LOVE how they consume more power and get charged less !!!

2/15/2019 12:11 PM Page 141 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Chris	Web	You need to focus your energy on preventing the all-too-frequent outages on Bainbridge Island rather than raising rates. The outages are very frequent and having ended up with an expensive repair to my washing machine that was on during a recent outage I do NOT want to have to pay for another rate increase.
	Gayle Naylor	Web	For those of us that are on fixed incomes, it seems easy to just keep tacking on fees year after year in small increments. Government, and I use this term loosely, keeps finding ways to stick it to the people who are still paying taxes after retirement with little or no income increases to offset the new fees being levied from just about everywhere you turn. Unfortunately, I'm not an illegal alien who can live off the tax revenue for free without any effort on the "Government" to stop this. No wonder this country is being destroyed by overtaxation and ineffective legislators ignoring laws at will while the honest taxpayers feel that tap on the shoulder for yet more increases. I am against this assault on my retirement income in a country that seems to abuse those who got them where they are in the first place. Are there any fiscally responsible leaders left in this country? How about adding the cost of housing growth infrastructure to the cost of the developers to cover all these people moving into this state. Maybe the true cost of buying a house will then become realistic if they have to pay for utility placements.
	Albert Eydam	Web	I feel PSE is asking for too high an increase in residential electrical rates. I will be interested in how the UTC rules on this utility rate request? Thank you!
	Cheryl Hovland	Web	I am a senior citizen on limited income. PSE raising residential rates again? Natural gas rates are down so why the increases? I have heat set at 68 day and 63 at night. I'm conserving as much as possible and it doesn't make any difference because my rates go up anyway. Not happy with PSE. I'd like to know if customers are paying for the numerous PSE LNG commercials that are constantly playing or are those free as a PSA?

2/15/2019 12:11 PM Page 142 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Jemma Everyhope-Roser	Web	I am not someone who instinctively says no to proposals like these as I understand that there is a bottom line for most service providers. However, in this case I want to protest the rate increase. I am a renter living in Whatcom County. I work more than full-time, as does my husband, and we have two children. Our costs are not extraordinary: one car loan payment, no student loans, some childcare, groceries, and electricity. The furnace in our rental is not very efficient. This past month it cost us \$700 to heat our three-bedroom rental house, when temperatures seldom dropped below zero and we never heated our house past 70F. It's important for us to have a comfortable house as we have two small children. It looks like my husband won't have employment next year. We're trying to save up but we can barely afford this as it is. We definitely won't be able to afford this with an increase.
	Monika Romans	Web	Every time the wind blows, the power goes out here, even with us having our utilities under ground. It is such an inconvenience and such a hardship and drain on the appliances! No other utility company charges as much and has so many outages, and now they have the nerve to ask for more money?!
	Roman Andriyuk	Web	Paying 250 for electric only, now I expect 300? and compare to minimum wages its impossible.

2/15/2019 12:11 PM Page 143 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	James Rhynard	Web	FUNNY HOW WE MAKE EVERY EFFORTS TO CONTROL OUR USE OF ELECTRICAL COSTS. OBVIOUSLY TO KEEP OUR COSTS AT A MINIMUM. WE GENERALLY DON'T HEAT OUR BEDROOM AND KEEP OTHER BEDROOMS AT 60 DEGREES. THE REST OF THE HOUSE AT 65 DEGREES. DURING THE DAY AND 60 DEGREES AT NIGHT. WE REDUCE OUR COST ONLY TO HAVE PSE COME ALONG AND SAY THEY NEED TO INCREASE RATES BECAUSE THEY CAN'T MANAGE THEIR COSTS. I AM SORRY BUT IF THERE IS MISMANAGEMENT ON THEIR PARTIT IS NOT OUR FAULT I SAY NOOOOOOOOOO TO THE REQUESTED INCREASE AND FORCE THEM TO OPERATE WITHIN THEIR MEANS!!!!!!
	Robin Armstrong	Web	I keep my breaker for the heat off during winter and only turn it on when the temp gets to 32. As I can't afford the heat bill. I work full time and still can't afford the heat. I'm 63 and bundle up a lot!

2/15/2019 12:11 PM Page 144 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Collin Greenleaf	Web	PSE has filed request to increase rates overall. PSE also canvassed me at home, and increased my rate for a 'Green Energy Plan' which was pretty much BS. While they talk a big game at creating alternative means of energy, I don't buy it. I do not believe they are doing anything to push the boundaries of green energy and our dependence of traditional means. I want to see progress on wind, solar, or hydorelectric before anything else. I feel if they need anything, they need to be more creative to solve their own setbacks. Creating more efficient, less expensive means of power. Or at least the means to self provide ample usage for a traditional family homes. Maybe we can be less of a burden on their poor structure.
			I do not condone any MORE of anything for PSE. They are not helping anyone but themselves. We support green, or self production. Its 2019
	Vishal	Web	Not in favor of 2.7% increase in natural gas rate. Natural gas usage should be incentivized as compared to electricity which is still over 30% coming from fossil fuel. Also, PSE has over 30% electricity generated by natural gas. So, rate increase of 1% in electricity vs 2.7% in natural gas makes only sense if natural gas is getting expensive vs other sources. As per historical price charts, coal and natural gas prices have followed same trend. So, penalizing natural gas more doesn't make sense. I am not in favor of natural gas price increase of 2.7%.

2/15/2019 12:11 PM Page 145 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Janet Rivers	Web	Puget Sound Energy is proposing a rate increase in the near future. Senior citizens on a fixed income are having a hard time paying for basic necessities. Food prices have gone up at least \$0.70 -\$1.00 per item where I live. Rent prices are out of control. Insurance prices keep increasing, etc. While those that are working and not retired have seen their wages go up, it has not kept up with inflation. Most Senior citizens don't see any increases or very nominal increases in Social Security while the cost of Medicare premiums keep going up as an example. So any increase barely covers the increase in Medicare. I know Western Washington is a very young area of the country mostly due to IT job opportunities but please don't forget they do not make up all of the population who must use PSE for their heat and electric service. For people like me there id no alternative. Thank you.
	Heather Smith	Web	As a sole provider at my residence I struggle to pay the bills that I already have. Over the years I have watched the company claim to be working towards cleaner cheaper energy for years. At a time that housing costs are at an all time high you want to raise rates? Where is this cleaner cheaper energy that previous promises spoke of? How do you propose that the millions of customers who already struggle to make ends meet find yet another way to pay another increase? At what point are your CEO's happy with the already extreme profit they make? As a long time resident of Skagit County I am saying enough is enough. Energy is already expensive, as housing costs increase at what point do you think you are going to anger enough people that they replace you with other alternatives? I vote no and pray that the elected officials use, their common sense to see that your company is already making enough of a profit.
	Ashley	Web	Seriously!!! PRICES ARE GOING UP ENOUGH EVERYWHERE! SOON WE WON'T BE ABLE TO AFFORD THE ROMEN WE ARE SUBJECTED TO BUYING!!
	Hieu	Web	This is getting out of hand. Everything is going up too much pretty soon we can pay for anything anymore. I guess we must vote for new government I thing it's time to switch on a one sided government here in this state.

2/15/2019 12:11 PM Page 146 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Dmitri Dougherty	Web	PSE rates are already the highest in the area, yet they want to raise them even higher?? This is what happens when you allow a utility service to be privately owned, and to become a monopoly. In the interest of the common folk, deny PSE their proposed rate increase.
	Kyla Paquette	Web	I'm stuck working three jobs just to pay this ridiculous rent increase everyone had to endure last year and now PSE wants to raise prices on the only way to keep my home warm, even when I can't afford the first initial bill to begin with. PSE prices are too high for anyone to keep affording them.
	Shatarra DeVose	Web	
	Katlin Foulk	Web	
	Daniel Bumbarger	Web	I wish to express my strongest disapproval and opposition to the proposed rate increases. They are highly damaging to Olympia consumers.
	Rebecca Oshiro	Web	Each year rates for utilities, property taxes etc increase. My salary is not increasing at this pace. Please do not pass this increase. Thank you. -Rebecca Oshiro
	Kim Sawyer	Web	Why is an increase in rates needed? Customers shouldn't have to attend a hearing to learn this information

2/15/2019 12:11 PM Page 147 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Margarita Andreeva	Web	PSE is a foreign corporation, all the profits go outside the US, therefore they should not be allowed to raise rates. They definitely, must not be allowed to raise rates for residential customers. Many people living in old homes with gas heat have no money to change the heating system and are barely surviving as it is. However, Fossil fuels are a problem and should cost more to the large consumers. I suggest that any business that uses a lot of natural gas (more than a certain amount) does get a price increase, much larger than proposed, to discourage the use of fossil fuel, and to compensate for not raising the residential and small businesses' costs. Also, if you allow PSE to raise rates, then the taxes to PSE should be increased to match or exceed the raise, so as to discourage PSE, so the money stays in this country instead of going elswhere. Also, PSE is building a liquid natural gas plant/storage tank in Port of Tacoma, which is strongly objected to by Tacoma and Federal Way residents and the Puyallup Tribe, so if they were to be allowed a rates increase they absolutely must not be allowed to use that money for the construction of the said LNG plant. They are obviously trying to have WA state residents to subsidize the dangerous plant nobody wants and to take the profits from the plant's use out of the country! You must see how it is bad for the US economy. Besides hurting the WA state residents in more ways than one: by raising their already unreasonably high costs of living, and by endangering safety and health of people residing in Tacoma, Fife, Milton, Federal Way by the operation of the LNG plant, it also hurts the people in Canada and other states, where the natural gas is being fracked, as well as the whole planet, by contributing to the Global Warming.
	Mandy	Web	No substantial evidence has been provided showing the NEED for PSE to increase prices of electric and natural gas due to external factors that are out of PSE's control. I expect the organization to look inward at ways to stay in budget as an organization as opposed to raising prices for everyone else.
	Zach	Web	

2/15/2019 12:11 PM Page 148 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Nelwyn Tighe	Web	Please do not raise your rates. Our economy is better than it was but it is by no means great and a lot of people are still looking for good paying jobs and are working multiple jobs to be able to pay bills. If you raise your rates, this will create a hardship for multiple customers of your services. A rate raise of even \$1.00/month can create a hardship for most people. We do not need a rate increase. We need a way to offset our current electric bill payments.
	Matt Hilditch	Web	This is ridiculous. PSE has been gouging customers for YEARS! One year we ran the electric heat all winter because we had a toddler we didn't want touching the pellet stove. The next winter it was WARMER than the previous one AND we used the pellet stove instead of the electric heat most of the winter - and they still charged us significantly more. When we pointed this out to them, they claimed the winter had been colder - which it had not. Every single year they don't care what the usage is, they just keep gouging us more and charging us more. We keep being more efficient - more blankets, more sweaters, hanging our clothes to dry instead of using the dryer, more efficient light bulbs, etc And every year they just keep charging us more anyways. Now they want to ask permission to jump rates up again? Unacceptable.
	Jacob Gronka	Web	I already feel this company charges a lot. I have lived in both Tacoma and Puyallup using PSE and Tacoma Public Utilities. When I was in Tacoma I felt the charges for power were fair and somewhat cheap. When I moved to Puyallup and had PSE as my electric company I was very surprised how much they charged compared to Tacoma. The bill monthly with PSE was almost as much as my bill with Tacoma Public Utilities bi monthly bill. Which also included other utilities besides power and natural gas. The company is already very profitable from my understanding. To me this is just an issue of the rich trying to get richer and not to improve on customer service or to upgrade utility poles or lines.

2/15/2019 12:11 PM Page 149 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	James Barrick	Web	Given the company's history of billing abuses (abundantly reported by the local media) and the history of poor performance and negligence, which had in some cases catastrophic results (e.g. the Greenwood explosion), resulting in sanctions on the company, to allow the utility this increase is to allow them to evade and redirect the impacts and intention of those penalties and sanctions onto their customer base. Please oppose this increase. A more efficient and diligent operation would negate the need for an increase.
	Greg Aguilar	Web	I LOOK AT MY 2018 WINTER ENERGY COSTS AND COMPARE THEM TO MY 2017 WINTER ENERGY COSTS AND IT SEEM THERE IS AN INCREASE IN COSTS TO ME. I AM PURPOSELY USING LESS ENERGY TO BRING DOWN COSTS. BUT IT SEEMS PUGET POWER INCREASES THEIR USAGE READING TO MAKE UP FOR LOST REVENUE. THEY EVEN SENT A WORKER TO CHECK MY GAS METER LAST WEEK TO FIND OUT IF MAYBE THERE WAS SOMETHING WRONG. MY SUGGESTION IS TO GIVE SENIORS A BREAK I AM 85 YRS OLD AND ON A FIXED INCOME. MY HOUSE IS 42 YEARS OLD SO MAYBE I NEED TO CHECK FOR LEAKS. THESE ARE MY COMMENTS AND NOT MEANT TO CAST BLAME OR WRONG DOING BY PUGET SOUND ENERGY. THANK YOU FOR GIVING ME THE OPPORTUNITY TO VOICE MY COMMENTS AND CONCERNS, RESPECTFULLY GREG AGUILAR DATED JANUARY 25 2019

2/15/2019 12:11 PM Page 150 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Stanley	Web	There is no question that in some cases a rate increase may be desired because of increased costs. The issue is that as a senior citizen on a fixed income I am beset with increase from all directions and have received only a minimal increase in my social security. The HOA dues in my complex have been raised 5%, food costs are increased, all around me company's are requesting increases and in doing so create the self fulfilling prophecy that they need more money to keep profits up. Please consider us, the seniors that are trying to be self sustaining but feel the squeeze from all ends. Simply put, I cannot afford another increase anywhere. Cordially Stan Mednick
	Bill Rowland	Web	Do not raise our rates. The company can raise more revenue by eliminating their customer service department completely. This department is completely useless and a huge wast of money and customers time. They do nothing so it would be a win win.
	Phil Leavens	Web	Sometimes you just have to tell someone NO! - This looks like another case of PSE management going through the process of attempting to generate additional revenues without an overwhelmingly good reason to do so. Theses 2-3 percent jumps seem so innocuous, but they add up to rates that are unbearable for the public to handle. As both a home and commercial building owner I already feel that my expenses with PSE are high enough. One study I found from only 2 years ago found that PSE should be LOWERING their rates, don't remember that happening. Business here in Lewis county is difficult enough I really don't need things to be even harder, even by what seems like a small amount.

2/15/2019 12:11 PM Page 151 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Joseph Kuk	Web	I moved here to this address in March of 2006, I lost power 5 times in 1 year. I commented to them why they don't put the power lines in the ground. I was told that it cost's too much money, I mentioned that it can't be more then the overtime you are paying the workers to search where the power lines have come down 4 to 5 times a year. She told me yes it is, i mentioned that the upfront cost would be expensive, but it would be recouped in less then 6 years as often as the power is out. I have lost power several times that i had to get me a generator to save my food and give us comfort. I have lost power enough here over the last 3 years to have used 20 cubic feet of propane, and I have got nothing in return from PSE other then they will get power back as soon as they can. Find it interesting that if they would have contemplated burying their power lines underground they wouldn't have to raise the cost of power again. I also find it interesting that over the past 12 years since i have retired from the military that they have increased my power bill more then I have made in military retirement increases. I also find it interesting that I lost power 1/10 times less in California who have the Santa Ana winds that more then exceed the wind gusts we get here. I feel that they should shoulder some of the cost's or pay us back for all the times we lose power do to their poor planning. V/R Joseph Kuk
	Kimberly Coleman	Web	I'm a single grandmother, raising a special needs child. I am the sole provider in my home. In light of the atmosphere we're facing in our nation today, the working class person is barely able to live on what they make. Most of us live paycheck to paycheck. The federal government is shutdown, of which, I'm a part of. I am not in favor of an increase, because, that will only add insult to injury. What is the increase for? How will an increase make the delivery of my service better? In Washington State, it seems the power is constantly going out, and it doesn't seem to lower my bill, even when it's been out for days. How will an increase be better for the consumer?

2/15/2019 12:11 PM Page 152 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Deborah Fanton	Web	If the increase is in refence to the increase in housing then I am not for it. As a consumer we have builders come in our town and take hundreds of acers and stack hundreds of houses and the community is left to fix the problem that they have left us with, (increase of traffic, increase of children for the schools to deal with, thousands of birds/animals not having a place to go, strain on the garbage/sewage system) We all get to pay for the destruction they have left behind while they line their pockets. So if it is for this reason then they need to make the builders pay for it when they come in and do their destruction. That should be part of doing business.
	Molly Mentzer	Web	Increasing utility rates makes owning a home even less possible for current and future generations. A push to renewable energy is great but it is still very unaffordable to the majority of home owners. Additionally, this adds to the overpriced housing market and lack of housing issue. Even if one can afford rent or mortgage, now more hurdles need to be reached to pay expected utility bills. Raising costs does not help pay for PSE changes or upgrades. Those are known or expected costs that a company should plan for and see as an investment to its area and customers rather than hiking prices - proof that it isn't temporary to pay for one set up upgrades they did but to take more money constantly from customers for a profit.
	Colleen L Anastasiou	Web	As a residential customer of Puget Sound Energy for over 40 years, all that we have seen are increases, increases. Increases are expected because the cost of living has increased but it is to the point now, that our gas and electric bills are a major item in our household budget and sometimes higher than we can pay in one month. If this continues, I don't know what we will do. It seems that having a good return to your stockholders is more important than the customers that you are supposed to be serving. Not a happy Puget Sound Energy customer. If there was another way to get gas or electricity, we would definitely switch but there is no other choice, so we are stuck, along with all other consumers in the area. We don't feel this is fair or the proper way to treat your customers.

2/15/2019 12:11 PM Page 153 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Susan Seykota- Smith	Web	I oppose the rate increase because PSE is the third company to raise my rates this year, and it probably won't be the last. First, WAVE added a \$2 charge to my monthly bill to compensate for R&D. Then Waste Management increased my bill by 15% to cover recycling costs. When my car and homeowners insurances come up for renewal, there will be a 10-15% increase included in the premiums because that's what insurance companies are allowed to do every year without any explanation. Meanwhile, I am 68 years old and have not received a pay increase in ten years. So I make the same amount of money but my expenses keep going up. And I am not the only one caught in this position. PSE prides itself on customer servicesome REALLY GREAT customer service would be to not raise my rates. Thank you, Susan Seykota-Smith
	Dave Herzog	Web	Their profit margin is to high and is out of line with their customers income. How much profit do they need? Their claim of reinvestment and how much they do never matches after they receive their requested increase.
	Daniel S	Web	It is unreasonable to raise rates on consumers based primarily on inadequate operational business practices and not finanancially responsible decision making with the revenue that is brought in. It is patently unfair to the consumer because there is not a free market to choose energy providers, unlike most of the U.S., and so this lack of competition allows the service provider (Puget Sound Energy) to operate without adhering to reasonable rates and responsibility as they would otherwise. This rate increase is not justified on any other merit.
	Kate Edwards	Web	PSE does not need this increase; they need to be held accountable for the spending of what they already extract from us, the public. We're already hurting in the midst of winter and that pain will be continued to be felt. The last thing the public needs is a rate increase. But I realize that in my cynicism I realize this comment is moot and the UTC will approve it anyway because it's a rubber stamp to continue to erode the public trust. So go ahead and stamp the "OK" - or else prove my cynicism wrong.
	Josalyn Conley	Web	The current rates are already astronomical.

2/15/2019 12:11 PM Page 154 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Jacob McVay	Web	I already pay a fortune in utilities. More than most cities in the Puget Sound area. We cannot keep raising tacos today utilities
	Melissa Norling	Web	Resource costs are down under our current administration. An increase is not necessary and hurts families. Your company just recently had a major power outage that affected thousands of people in Washington for several days including my home. Are you giving customers a credit on their bills for lack of power? So, no, I do not support a rate increase.
	Jennifer Davis	Web	Why would we increase rates? If it is for infrastructure improvements then the company needs to eat their cost to run a business. If the company just wants to make more money then they need to have viable competition. Since PSE dominates this area that is ridiculous.
	Tracie Nystuen	Web	"This request updates Schedule 141 rates to recover utility operation costs PSE has made through June 30, 2018." So what! Everyone has cost. I am saying no to the increase and go back and show an operational pkg w/o the increase. I contend PSE can do without. And furthermore if you are going to give examples in this hearing notice, give something realistic because consumers bills are a lot more that the pitiful examples PSE gave in the email
	Jeff Lynn	Web	The PSE customers of WA state should not be paying for wildfires in CA that may have resulted from PSE facilities in CA. While CA governor Brown approved a rate hike for the state to cover damages PSE must pay for those fires, it should not be incumbent that WA customers do the same. The incident was terrible but the state of CA could have mitigated the damage if they had taken appropriate management of the forests. Only if PSE can demonstrate that an increase is needed to improve service to WA should any increase be approved.
	Aron DEMSKY	Web	We are nickel and dimed to death everywhere we turn. NO MORE RATE INCREASES.

2/15/2019 12:11 PM Page 155 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Gina S Pantier	Web	I am on a fixed income and cannot afford a rate hike
	Mikal Vogt	Web	Natural gas already charges outrageous for gas they do not need an increase!
	Paul Beiter	Web	I am strongly apposed to PSE's proposal to increase the electric rates once again. The electric rates in our region are already some of the highest in the nation. We do not have natural gas in my neighborhood so there is only one heating option which is electricity. PSE has a monopoly on that electricity and we end up paying way more than our fair share of utility costs while PSE rakes in profits. PSE needs to CUT COSTS, NOT RAISE RATES!
	Genny	Web	The rates already in place allow quite a large profit margin for this company. Are they actually "recouping" costs considering the cost is already passed down to the customer? How much profit did the company make last year? Utilities are a necessity in this day and age. This company should not raise its rates.
	Marika	Web	I can not afford higher rates; unless there will be financial assistance for low income customers. Please do not increase rates. People already in a financial situation.
	Kristal Bennett	Web	I don't think there should be a rate increase at this time. Both companies are making a pretty good profit. Their rates keep going up, but for a lot of us our rate of pay does not. They don't need another rate increase at this time with the government shutdown and they just generally don't need one.
	James Wolken	Web	I am not in favor of this increase or any increase that is not fully going towards improving the current infrastructure necessary to provide continuous, uninterrupted service for PSE's customers.

2/15/2019 12:11 PM Page 156 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Jean-Francois Heitz	Web	PSE has more and more power outages; I understand that some may happen, but not that many; this is unacceptable; there are many, many countries where there are much fewer outages, and we are in the US, the 1st economy in the world. Increases should be contingent on commitments for a maximum number of hours of power outage multiplied by the number of households affected (commitments of course not too conservative!!), and if PSE does not meet these, increases should be repaid (partially or totally) and bonuses of top executives should be 0.
	Luke Chermak	Web	Please vote no to the rate increase.
	steve and sheri Groen	Web	PSE shoud not get any rate increase until they improve their safety and service record. I have seen and can identify areas where electric wires have been a few feet from the ground for months, old utility poles that sway in the wind and one can almost see through them. In the areas of billing its almost impossible to resolve any issues as one can barely get a live person on the phone, they ask for all my personal information without providing my billing information without a "password hint". Managers do not call back to communicate to resolve issues. They leave dairy farmers without service during outages to repair urban areas first who do not have hundreds of animals to feed and water and endangering the food safety and the lives of animals and employees. They should first improve their service record as the rest of us have to do in private enterprise where we actually have to compete for consumers' business. No rate increase for PSE.
	Diane Carver	Web	First, I believe our electric rates are high enough. Second, I would like to see more cooperation from PSE concerning the use of solar panels. My research shows not enough savings for customers who use solar. PSE should encourage the use of solar panels and other renewable energy sources.

2/15/2019 12:11 PM Page 157 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Cynthia & Linwood Rose	Web	We are not in favor of their price increase proposal. We already pay the most amount of our monthly home expenses to Puget Sound Engergy For gas and electric service and do not believe their price hike request is fair and equitable to the WA homeowner. Every year our property taxes, homeowner's insurance and other expenses related to home ownership increase. This is causing us, and probably many others, to consider whether we should relocate to a lower cost-of-living state. Thank you.
	Tonya Sandis	Web	
	Chris M Justin	Web	The tables in the email did not show full information as to delivery fee increases in relationship to increase in a basic service charge rate increase. I have a home in Maple Valley in 2017 in paid \$1182. for the year but delivey gas charge was 28.5 % \$336. Am against this rate increase until PSE shows full rate increase on a real billing document. Thank you
	Jeremiah Elliott	Web	It's becoming harder and harder to stay on budget with raising costs of everything. This is just another way to nickel and dime everyone.
	Neesa Artz-Barker	Web	I do not like the idea that you're changing out a perfectly working meter, I know this will affect my rates and after more research not only could these affect my health with radiation, you're killing jobs with it? This is absurd.
	Laura Kitts	Web	Please do not approve PSE's rate increase request for gas and electric service. Costs are already incredibly high and all costs are so high and out of control for everyone, we can't afford continued increases. I am a single mom who would struggle with anymore increases and worry about the low income families and seniors in our area. Please do not approve.
	Ryan VanderVeen	Web	The rate is high enough already. The increase in cost of living makes it difficult for our family to meet our financial obligations. It can force families out of the area.
	Terri Gerber	Web	9 percent is to high of a cost to the consumer. Maybe cutting costs at PSE would be better.

2/15/2019 12:11 PM Page 158 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Glen Souza	Web	The majority or our power in Washington State still comes from hydro and we have not had any droughts or power generating dams become damaged or removed that would cause us to have to find other means of electricity. We sell power at a profit to other states which should greatly offset the cost to the consumers of Washington State we also offer so called Green power at a substantially higher rate which that is the same hydro power other than the wind power which actually cost PSE more money to generate as the cost of the windmills are very high to maintain and produce little to no cost effective electricity.
	Luis M Briseno	Web	With the already accepted increases it would be a hardship to also undertake this proposed increase and still make ends meet. Furthermore, what percentage is going to be given to workers. Will there be benefits to employees?
	Don Wile	Web	Puget Sound Energy continually is asking for cost increases in electricity and gas prices!!! I am so sick of this company that already overcharges its customers and then continues to go to the state commission to increase their costs to customers. Perhaps they should cut their own inflated expenses in their head office and leave the customer along. As seniors on fixed incomes, we shouldn't have to continually have their greed hanging over our heads every year or more often when they go to the commission for requested increases. Stop this monopoly from their gouging! Reject their request for increasing costs to customers!
	Crystal Hoff	Web	
	Jodi & Ken Gundersen	Web	We are so sick and tired of our PSE rate increases that pays for other areas! It is getting ridiculous and absolutely unfair how often our rates increase! Our area generates an abundance of power and yet we continue to get rate increases every time we turn around!! It isn't fair to us and enough already!!:(
	Skye Stoury	Web	Do not raise rates on PSE customers. Rates are already high for the amount used and an increase will hurt a lot of customers who already have high bills.

2/15/2019 12:11 PM Page 159 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Ashly Berg	Web	Please stop taxing us out of house and home. I consistently pay approximately \$500 per month for my natural gas alone not including electricity. Please reconsider the affect that this increase will have on your consumers.
	Chris Heinlein	Web	Rather than allow them to raise rates, ask them to lower rates in accordance with current recommendation from the state of Washington Utilities and Transportation staff. Suggest that the costs related to shutting down the Colstrip Montana complex be amortized over a longer period of time thereby negating the need for a rate increase. Ideally there should be a rate decrease. Don't let PSE drive profits to the foreign holders of our utility. Doing so will spark more interest in local utility districts and PSE will rapidly see no customer base! My primary comments are related to the electric rates, not natural gas.
	Linda Rodgers	Web	My husband is retired military. We have lived in many places in the states, and also in Europe. The cost of living here is higher than anywhere we have lived. Even higher utilities than in Hudson Valley, near New York City. The cost of living here is outrageous. The taxes are extremely high. They have several loopholes to keep you from a successful tax protest. The utilities have gone up, almost every year we have lived here, 8 years. The trash goes up, the water price goes up, and the gas and electric are already sky high, and going higher. Yet twice we have tried to use a "free" service from PSE, it is worth nothing. We used an HVAC contractor from the Recommended List, and he was a scam. We complained to them. Our bills were much too high, and so we asked for the service where "an expert" comes to your home, and advises you. The guy admitted, I don't know anything to tell you, except that I tell everyone to make sure you have double pane windows, and you caulk, and insulate. This was the expert. He came with no tools, except a flashlight. Now they want to increase their rates. Its ridiculous. Many of the people in Puget Sound are former military. Or they are older people who lived and farmed here. We are on fixed incomes. This rate increase is not valid. NO RATE INCREASE!
	Kathleen Daugherty	Web	

2/15/2019 12:11 PM Page 160 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Michael Matthai	Web	PSE has an ongoing assault on the rate payers of Washington State. How will this new revenue improve the utility? Pay raises for the CEO? It appears to us that the UTC/PSE reach into the pockets of the general public at will. As hard as it is to decide if we could afford to retire, one can not for see these miserable assaults on a very fixed income. Thanks PSE, your the first. In 62 years I have never seen such minor wind storms knock power out for such extended periods of time. Last one was 31 hours without power. Second time in as many weeks. Even during this most recent snow event (1/4/2019) the power was flashing. How about cutting some trees out of the lines? I know the UTC will more than likely approve this multi million dollar increase that will never go away, the two entities "work together", wink, wink. I hate corporate greed but I do understand the need to maintain and improve the delivery of the utility. I'm sure this is not the last increase we will see. We would like to see more reliability and faster repair times when we do have a weather event. Thank you.
	Clint L & Andrea M Cherry	Web	We understand that services such as utilities, transportation, etc. have to be funded we just don't like the fact that the American people are taxed enough already.
	Bruce Winter Jr	Web	I am sorry, but UTILITY RATES are ALREADY HIGH ENOUGH. To mandate an INCREASE FEELS LIKE PRICE GAUGING. I am NOT okay with this proposal to INCREASE RATES. I would like to know this: What is the average NET PROFIT of Puget Sound Energy per year?? I am CERTAIN that WITH ALL of the NEW PEOPLE in the SEATTLE area, this HELPS bring in EVEN MORE REVENUE for you. I REPEAL this proposal. - Bruce Winter Jr.
	Krystal Lawrence	Web	My mother is 84 years old and has cancer. Her power bills are over \$400 per month. PSE keeps hiking its rates with no safeguards in place to help the elderly or the disabled. Their greed and lack of humanity is unmatched (with the possible exception of our current "president".) They should not be allowed to raise their rates again. They overcharge as it is and take advantage of everyone with no regard for any of their customer's circumstances.

2/15/2019 12:11 PM Page 161 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Josh Brunner	Web	Perhaps if they weren't spending money to build a pipe line we don't want, they wouldn't need more money. I am against this change.
	Daryl Kent	Web	I don't care how small of an increase they are asking permission for, they already charge too much for the service they provide and I do not wish to give them any more of my money per each month.
	Boyd Collins	Web	We have homelessness, Children and older people living in poverty and we all know you all are not losing money, but it is simple greed. Shame on all of you.
	Stephanie Semro	Web	It seems as if Puget Sound Energy continues to raise rates quite frequently. I understand that to be able to keep up with maintenance and have competitive pay they need so much money but I can not keep up with their rate increases. I live in a low income area where most can't afford their power bills and I know if I lived in a metropolitan area I couldn't afford a house let alone the power bill. I believe that these power companies are increasing their rates far beyond inflation. When the company was not private there was not this many rate increases nor was the profit as substantial as it is now, but it was owned by stock holders. I think this should be looked in to thoroughly and I don't think another rate increase is needed to operate the company at its status quo.
	Natasha Redding	Web	Washington state has one of the highest cost of living in the United States. The homeless rate is on the rise and it is becoming increasingly more and more difficult for people to survive in our community. A rate increase is not necessary, not needed and should not be approved! We need to decrease the burden on our citizens to protect their well-being and our community.
	Don S Hansen	Web	The electric is to high now for seniors on a fixed income. don't think they need an increase.
	Jason D Cormier	Web	I believe the utility company has made enough profits for the last several years and continues to make excellent profits at current charge levels. If they had shown some intention to update and reinforce the power grid in all areas to prevent outages and damages perhaps an increase for those reasons but just a raise for profits sake no way.
	Joel Walker	Web	I believe that the requested rate increase is unjustified and should not be approved.

2/15/2019 12:11 PM Page 162 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Matthew S. Rose	Web	I'm against the rate increase. Taxes keep going up in Wasington state and families already pinch pennies and live paycheck to paycheck. If rates are increased I can see some families not able to pay bills or feed mouths. What funds is PSE recouping that's millions in revenue every month? Your reasoning is too vague. Vote NO.
	Lisa Jekel	Web	I think that though the amount is still to high. Please consider reducing the rates they've proposed. Thank you.
	Diber	Web	UE-180899 (electric) and/or UG-180900 (natural gas).
	Kristen L Taylor	Web	Please do not raise the cost of utilities provided to our home by PSE. Our family is already struggling with the current cost of the utilities provided to our home by PSE. We have updated our lighting and recently updated our heating system to try and reduce the high cost of lighting and heating our home, especially, during the winter time. I would also ask, is it possible to have an audit of PSE to see if PSE is, itself, operating as efficiently and as effectively as possible before justifying and allowing a rate increase? Thank you for considering my comments.
	Jeff R Brender	Web	Tax wealthy individuals and close tax loopholes for corporations if you need money, don't raise my rates.
	Eileen Landis	Web	Enough is enough! PSE had an increase last year and now my bill is far over \$200.00 per month, it's insane! It is unreasonable to add another rate increase again.
	Nicole McFarlane	Web	I do not support this rate increase. Service is lousy, they want more money to provide less service, our power bill is high enough, we cannot support a higher rate! Our power has been unreliable and gone out more than usual. Maybe they should think about maintaining structure, finishing the underground service project before asking for yet another rate increase. We had a billing issue and it took taking our bank statement to the local concrete PSE business office before PSE billing would believe us! So until they start fixing broken items and improving reliabilty, it is time to push for change. NO MORE RATE INCREASES, seriously, our bill is high enough!

2/15/2019 12:11 PM Page 163 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Stacy Dimmich	Web	Hello, I am one of millions living paycheck to paycheck, and I already pay a lot for electricity. We turn off lights, take short showers, only do full loads of laundry; we try to conserve, and still our bills are high. Please do not raise the rates. Can you find another way to recoup the money you need? Please don't put it on us, the disappearing middle class. Thank you
	Jason Jordan	Web	We recently moved to Pierce County from Northern Virginia, and our natural gas bill here is dramatically higher than it was there with Washington Gas. We have new energy-efficient appliances, as well as a new hot water heater and a 4 year old gas furnace. We also have a new Ecobee smart thermostat. The gas rates should be LOWERED, NOT RAISED. Also, considering the fact that PSE has continued to build a LNG plant in Tacoma, even without proper permits, shows that they just do what they want to. This should not be allowed, and they certainly should not be awarded by allowing them to increase our rates. Please reject PSE's request to increase natural gas rates. To go further, you should force them to decrease rates due to their disregard for the citizens of Puget Sound. Unfortunately, you are the only means to combat PSE, as they have no competition in the region. Thank you
	Donald Fuller	Web	The shear size of the net profit from 2017 and projected net profit for 2018, tells me that no increase in rates should be approved. Trim the profit margin and reapply in 5 years.

2/15/2019 12:11 PM Page 164 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Daniel Miller	Web	I strongly oppose docket numbers UE-180899 and/or UG-180900, which propose to increase rates on electricity and natural gas.
			There is no indication in the email notice that this proposal will concretely help PSE customers, or increase the health or well-being of the population of King County.
	Brian Black	Web	Please do not approve PSE's rate increase requests for residential customers. Working people are struggling to afford housing in the Seattle area and any increase in gas and/or electric rates will push more working families out of their homes and into the streets. Thank you.
	John R	Web	I am on a fixed income. I have upgraded my home to be energy efficient. Now you want to raise rates! Please DO NOT! I am against ANY RATE INCREASES. It seems that no one cares about those of us who don't receive annual salary increases, please start. Again, I am OPPOSED to ANY rate increase. Thank you
	Winston McFarlane	Web	Please do not approve this rate increase-its hard enough paying these lofty rates as it is how about lowering the rates for a change.
	Jon Terpak	Web	While I get that the company need funds to cover different maintenance charges and upkeep, they already are charging us at a high rate. They are valued at \$29.98 on the NYSE as of today and we shouldn't be financing their dividends to their stock holders. This isn't a way for them to recoup their operations costs, this is a way for them to recoup their dividends expenses.
	Leah	Web	Dear PSE, We already have one of the highest energy costs in the area. When I made the switch from Tacoma power, I was floored with the price increases. Please, consider your customers. Do not raise our rates.

2/15/2019 12:11 PM Page 165 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Rachel Sexton	Web	PSE wants to raise their rates and I find this to be outrageous. For single family incomes how can they expect us to survive? There is no other option for me. It's not like we can shop around. I can either have power through PSE and pay a ridiculous amount or pay a ridiculous amount for solar panels and still pay PSE. Washingtonians are the working poor. I work for the State and I am a single mom and every time I turn around I have to pay more for health care, power, garbage, water, daycare, groceries. No wonder there are so many homeless people. Why would they want to be burdened with monthly bills when they can live on our streets and not have to pay anything.
	Ruslan Sorochuk	Web	Company is trying to raise rates on utilities, because they wasted bunch of money on new Smart Meters, which people did not want in first place (please see this: emfsafetynetwork.org/smart-meters). Both gas and electric meters were replaced in 2018, so now they trying to recoup those funds. The older meters worked fine, and did not need to be replaced, but as precaution were replaced anyways, meaning company taking this step should solely cover that cost, since this is done as for prevention reason. They also did some horrible job replacing asphalt on a trench that made by my house on the road, while doing some pipe work. That place of road is useless now, and needs to be avoided by driving on the incoming lane, so the vehicle wont be damaged. If they should be doing some changes to the rate, they should lower it instead; Because making it higher will get people to try to use less heat, and use alternatives such as burning fireplaces with wood, leading to pollution. Making fees higher to recoup for funds that they used on things that were not approved by 'people' is a rip off, and fraudulent way to do business. That is like if I go buy new van for my work (as contractor), just because the old one is getting old, and than try to make customers pay for it by raising charges, after I already signed contract with them years ago for specific wage! This is no excuse to raise the cost! The gas itself did not go up randomly.

2/15/2019 12:11 PM Page 166 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	D'Ann Jackson	Web	Expenses to live in this state are already so high and there are thousands of people that this truly becomes a hardship for. I know there are special programs for people as far as payment but the average everyday person cannot handle all the increases that are coming their way. They need electricity to live, heat their homes for their families and this just increases the hardships.
	Prashant	Web	In reference to the following docket numbers: UE-180899 and UG-18900. The proposed increase does not make sense and I am not in favor because the rates are already higher than most part of the country. PSE also does not have a tired rate plan like SDGE or PGE in California. I hope this rate increase is denied.
	Tucker Bjornstad	Web	Are bills are high enough. And it's not like we have any options to go with anyone else for power.
	Nicole Wiseman	Web	I do not see a need for a monopolistic company to increase their rates. They are able to support outages, provide power, and provide online services for customers with the budget they have. I do not support a rate increase. Customers have high enough bills as it is!!! If they increase rates, it will not be affordable.
	Renee Owley	Web	Most of us can barely afford our utility bills as it is, and unless the minimum wage also increases, I don't think utility costs should go up.
	David Dorosky	Web	Do NOT RAISE MY RATE

2/15/2019 12:11 PM Page 167 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Alexander Shipman	Web	No, do not increase the cost of electricity for Puget Sound Energy (PSE) users! Those of us already paying PSE live in high cost areas and many of us do not actually make the money that the area is known for, many of us have to pay high rents that take large portions of our checks, and then we get hit more from PSE already at the current prices. Now you want an increase?! No way! My electric bill is double that of relatives in Orange County California and they leave lights on all day. I don't run electronics running when not in use let alone leave unnecessary lights on all day and that's still a huge bill compared to theirs. Yes two states apples and oranges but still, our electricity is too expensive there's no need to increase cost!
	Christophe Servieres	Web	Absolutely not. We are getting some of the highest rates in the country already. They leave old unused electric poles lining our streets, give us erroneous and therefor confusing information on our bills. Bunch of crooks.
	Annie Bui	Web	I pay enough monthly to PSE, as well as all of PSE's customers, and am NOT in favor of the company's proposal. I pay my bill on time every month and have never missed a payment and have never been charged for a late fee.
	Scott Melton	Web	They just changed all streetlights to supposedly more efficient LED bulbs. Why should customers now pay more for lighting - and the highest increase (1.1%) at that?
	Jirgal Mansurov	Web	If the rates are raised, there should be Off-Peak hours rates as well.

2/15/2019 12:11 PM Page 168 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	John P Boblett	Web	Concerning Docket Number UE-180899 It is without any question for any person or company or for any reason to request an increase in rates at the present time. As we are all fully aware, with the current federal government shutdown and the possibility of a continuance of the shutdown after February 15th, and facing the negative impact to all citizens as a result of the failure of our federal government raising, prices/rates for any good or service is quite inappropriate. This simply represents greed on behalf of the requesting company in complete disregard for the financial state of its customers. If they need money that badly to continue services, then let it come out of the owners pockets. The revenue increase requested, amounting to approximately \$30M, would be best used in the consumer's pockets and not in that of PSE. This request in not in the best interest of the citizens of Washington State. Please, at this time, reject this rate increase out of respect for the people of the state of Washington. Thank you, John P Boblett
	Sean Fyffe	Web	Increasing the rates will make it harder for those who are struggling to pay their already high utility bills. It's not fair for the community as a whole to have to pay a higher rate when they have no other choice. If the increase is passed I truly hope that it will go towards the hard working employees that help the community keep the power on.
	Diane Gebhardt	Web	Seriously - another rate increase! It's like they talk out of both sides of their mouth. First they want us to use less electricity and gas, but that means they make less money; so in order to make up for that loss they want to raise the rates. Just like every other service provider now a days - it's all about greed.

2/15/2019 12:11 PM Page 169 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Dave Dunham	Web	Just how many low income families will be affected by this greedy cash grab? Most of us are down to one low usage light per house and cannot afford heat the way it is. I cannot afford to pay more for already overpriced electricity. We, the customer, are already paying your wages through charges that are not related to your so-called service. NO!! NO higher prices. The fat cats running this money draining operation have NO idea what it's like to live under the tyranny of energy companies that ship their profits out of state!!
	Samir Rathod	Web	Energy should be unregulated, like it is in states like Texas, giving customers choice in choosing a retailer. PSE enjoys a monopoly here. Why an increase? Is it necessary? Would competition be beneficial to consumers?
	Jeffry Fontaine	Web	Puget Sound Energy (PSE) filed a request with the state Utilities and Transportation Commission (UTC) to increase rates for all electric and natural gas customer groups, effective March 7, 2019. I am against this proposed rate increase for electric and gas services.
	Keith Wilbur	Web	
	Jeff Money	Web	PSE is like no other utility in the nation, they subcontract all there construction out. The UTC allows them to mark up there subs %30, and there subs are allowed 30%. That being said consumers are facing roughly a 60% mark up on services and that is absurd. You show me one business that is allowed these type of mark ups by a public entity, there is none. It is time for the UTC to stand up to this ridiculous monopoly, enough is enough.
	JL Johnston III	Web	The propose rate increases and my water and sewer bill just went up 3 percent as well. My pay is not going up with the rate of inflation so this hurts me directly. I am strongly opposed to this increase and infuriated by it. I have recently been diagnosed with a medical condition and am unsure how it's going to affect my ability to work.

2/15/2019 12:11 PM Page 170 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Josh Sirlin	Web	We are being stressed with increasing cost; this is pushing people out of Seattle.
	Paul Vlastelica	Web	Do not raise the gas and electric rates. Many of us are on fixed incomes. Let them pay for their own utility operational cost. I thought this is what we pay our bills for. What a rip off this company is. Do not give them this increase
	Katie Taft	Web	I am on a teacher's salary and it is difficult enough to rent in Olympia. Please do not raise our rates.
	Diana Townsend	Web	Gas and electric costs continue to go up and outpace salary and wage increases. There are no alternatives to turn to, so regular families are held hostage and forced to cut expenses somewhere else to meet the never ending increases.
	Jackie yates	Web	I don't agree with the rate increase PSE is proposing.
	Kay Vallejo	Web	The services provided are nil. They do not take responsibility for anything. Charges keep going up, but services are not. They need to respect their customers and the effects of their lack of noncommunication. Asking for support for green utilities, but just collecting the cash, but not being involved in assisting customers to procure green energy. Yes, they do give rebates to companies, but not to customers. They have become too large and lost the customer connection. No more increases. We as Senior Citizens need a reduction to our excessive bills, not increases!
	Robert Howell	Web	Electric and gas rates as they are currently, should not increase. The current rates are high enough and PSE should find other ways to reduce cost.
	Tenika Eddings	Web	To whom it may concern: My name is Tenika, and I live with my spouse in a 2 bedroom apartment in a 4 plex. Our monthly bill is around \$120 each month during the winter season and averages \$80 during spring/summer. Increasing services to about 3% for all services significantly impacts our bills. I would propose PSE look at conservation methods (e.g. Low watt bulbs, power limiters) to decrease residential costs and increase their revenue. Offering options such as these can be cost effective for everyone. Thank you.

2/15/2019 12:11 PM Page 171 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Claudia	Web	PSE should be required to use all money from any raised rates for clean energy production, as well as for reduction and repair of environmental impact from their work. Work to bury all wires should be required for security and safety.
	Cynthia J Endicott	Web	I am happy with the services provided by Puget Sound Energy but I believe the utility is profitable and has raised rates recently. The cost of living increases received by those on fixed incomes are not keeping up with rate increases on utilities.
	Suzanne Coyne	Web	Hello I would like to comment on docket number UG-180900, requesting a rate increase for electric and gas in the Northwest. I disagree with the proposed rate hike because many families and individuals already struggle to pay their monthly bills. This increase may pose an additional hardship to those who struggle.
	Jeremiah Welsh	Web	I don't believe that the rates should increase for the Electric and Gas for what I am paying. With everything else that I am paying and high property tax that would put a burden on me and my family. There is no call and reason for the increase rates. Why is it that WA State always want to increase the rates on everything. It is not fair to me and my family and the hard working citizens of the State of Washington. So I say no to your proposal.
	Ryan VanderVeen	Web	The rate is high enough already. The increase in cost of living makes it difficult for our family to meet our financial obligations. It can force families out of the area.

2/15/2019 12:11 PM Page 172 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Robert Fullenwider	Web	PSE are scammers, they do nothing to increase reliability, they will not bury wires. They lie about the increase in reliability. they say wires will still be flapping in the wind fifty years from now, because the do not have to do anything but take peoples money and lie! Don't let them scam you, they have done NOTHING! Power goes out due to their lack of any improvement. If wires are under ground they don't get knocked out everytime there is wind. They make up all sorts of lies. always! And no one does anything. It's a scam. All they do is take money, so they do not deserve more money.
	Steve Jurgens	Web	I am not in favor of both UE-180999 and UG-180900 as current rates already at a rate that stretch budgets thin. Rates should not increase for both electric and natural gas.
	Annette Ramsour	Web	I had an extremely bad experience with their service on December 11, and, have a claim against them pending. Only 8 wees later I had another break in underground wires take out service. My experience is that they are not well-managed.
	Guadalupe D Flores Jr	Web	This is an outrageous request to increase rates during our government shutdown! No, I do not agree with any rate increases at this time.
	Jingtian Jiang	Web	I definitely oppose the request from PSE to increase the price of electric and natural gas. In the past year, I did not see much effort from PSE to improve the stability of their service. There is always power outage as long as there is a strong wind. In the past two months, there were twice of power outage in our area. For the power outage, the customers did not get any compensation. So PSE does not have any reasonable justification to increase the price.
	Susan I. Bailey	Web	The public has been asked for several years to conserve energy! We have! And are being penilized for that conservation! I am on a fixed income as a retired person and a widow, we are being bled dry! Enough is enough!

2/15/2019 12:11 PM Page 173 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Erin Maurer	Web	PSE is requesting to recover utility operating costs through a rate increase yet they make millions of dollars already. We live in an area that had frequent power outages for years until the City of Kenmore began negotiations to possibly use another service provider. It was only at that time did PSE fix the problems they were denying ever existed. All of the sudden we have lost power 1 time in over 2.5 years now. PSE made millions of dollars off residents while providing sub par services and they don't like to pay for updating equipment to avoid outages. They want to increase rates to recoup costs that are part of doing business. We can barely afford the rates as they are now. Please vote no.
	Jankeh Jagne	Web	Am a single mom of 3 kids and I don't want the gas or electric to be increase I can't even afford what am paying right now.
	Sydney Wissel	Web	The increased population and subsequent use of energy in a pay-by-use system should be enough. You have a monopoly on this service. Should you need to bring more infrastructure on-line or upgrade the old this should have been managed on an ongoing basis with economy and forethought. The consumer should not be forced to pay the cost of neglectful practices on the part of this utility.
	Jean Jones	Web	I live in one of 3 large 2 story apt complexes that most residents in the 55 yr or older are between 70-99 yrs old. Most of us have a hard enough time paying our bills and mainly use just our small electric plug in heaters next to where we sit because we can't afford to use our baseboard heat. If rates go up for heat it leaves a lot of people going without heat. I pray for all of us that the prices don't increase.

2/15/2019 12:11 PM Page 174 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Brian Highet	Web	With the tax credit that the president has given these larger corporations, I don't understand why our power bill has to go up. PSE already charges more than other utility companies in the area. We haven't even seen what I would consider a tax break trickled down on our power bill. I thought that with this law going into effect it was supposed to help the consumer. Well here we are stuck in a service area, that we cannot go out and shop around for rates unless we want to uproot our family and move out of their service area. And they want to increase our rates. I vote no!
	Gary Zukowski	Web	The increase in natural gas of nearly 2.7% is ridiculous. The EIA is forecasting increased production of natural gas in 2019, with a decreasing demand from 2018, therefore forecasting the cost of natural gas dropping by 8%. Whatever costs of 2018 PSE is trying to recover will more than be covered by these costs reductions in 2019. I hope you as Washington Utilities and Transportation Committee would be aware enough to do your homework, and not just be a rubber stamping agency. This increase is completely unfounded.
			I would appreciate a response, including your decision. I hope my cynicism about government isnt once more confirmed.
	Julie Wiles	Web	We already pay to high of prices for our electricity and we feel like we are being charged for the left wing electrical experiments that PSE is doing with wind and other forms of electricity. We do not benefit but we keep paying more. Please do not raise our prices. Thank you. Julie Wiles

2/15/2019 12:11 PM Page 175 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Kevin Thomas Klearman	Web	I think we'd (the whole lot of energy consumers,that is) all prefer that rates be decreased rather. Would you pay more to have each pubic hair plucked out individually? Or would you prefer to be exhorted at the rate you had formerly agreed upon, not a penny more? Ekke Ekke Ekke Ekke Ptang Zoo Boing! I think I've made my case. "Fuck" "Cunt" "Tits" "Cocksucker" "Motherfucker" "Shit" "Piss" "Asshole"
	Mary-Ann Gutierrez	Web	My utility bills have increased approximately 80% in the last several years with no significant change in usage. I cannot see why there is a need for price increase when the price of natural gas has been in decline.
	Joe Bhegani	Web	Increasing the rates for residential customers should not be the solution for dealing with higher operation costs that PSE had to undertake. Instead, I have not heard of any options that PSE has provided to make their current operations more efficient and less expensive. What is the reason why operating costs have increased? What has PSE done to date to cut costs? What does PSE plan to do going forward to operate as efficiently as possible? It seems that each time a utility company goes over budget, the costs are immediately passed to consumers even though consumers have no say in how the utility company spends its money. Make this more transparent if you're going to raise rates.

2/15/2019 12:11 PM Page 176 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Molly Mentzer	Web	Increasing utility rates makes owning a home even less possible for current and future generations. A push to renewable energy is great but it is still very unaffordable to the majority of home owners. Additionally, this adds to the overpriced housing market and lack of housing issue. Even if one can afford rent or mortgage, now more hurdles need to be reached to pay expected utility bills. Raising costs does not help pay for PSE changes or upgrades. Those are known or expected costs that a company should plan for and see as an investment to its area and customers rather than hiking prices - proof that it isn't temporary to pay for one set up upgrades they did but to take more money constantly from customers for a profit.
	Nancy O'Brien	Web	It should be about the person, not the government making alot of money, where it suppose to go, not there pockets enough is enough
	Erica	Web	Please, no increase. We are seniors living on fixed income. It is hard enough to pay the bills right now. Please do not raise the rates again. Or offer an exemption for those of us on fixed incomes.
	Lionel Topaz	Web	Current natural gas prices are extremely low. Five year forward prices are also very low. It seems that there is no rationale for a gas increase, especially one this large. Please do not reward PSE management for failing to lock in low gas prices
	Bryce Merrill	Web	Rates for utilities are already way too high. this rate hike is another blow to the consumer and should NOT happen. Make cuts in their budget instead of burdening consumers who are barely making it by. Washington state taxes are already a massive burden.
	Benjamin Laub	Web	Things are expensive enough as they are. I do not support this!
	Pk	Web	The electricity increase is fine since it has slabs and kind of keeps enforcement on necessary electricity vs my re than necessary. We don't agree with the increase in gas prices as the weather here requires most of it's usage as necessary usage, so it seems unfair.

2/15/2019 12:11 PM Page 177 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Lloyd Mullen	Web	Why would you increase electricity and gas rates to cover operations costs? We already pay a fee to have access to electricity and gas. If you're asking for more revenue for operation costs/capital improvements, it should come out of the connection fee, not the amount of energy used.
	Darrell C Satterlee	Web	I am already over taxed and can hardly pay what I am being charged NOW. Every Year THEY want more money and more MONEY. NO NEW ELECTRIC METER BECAUSE I HAVE A 100 AMP SERVICE And ONLY THE HOMES THAT HAVE BEEN UPGRADED GOT NEW METERS. NO NEW RATE INCREASE TILL ALL HOMES HAVE BEEN CHANGED OVER. I am BEING RATE INCREASED OUT OF MY HOME. GREED, GREED and MISMANAGEMENT!!!!
	Melisande Beauvais	Web	
	Brent Kabat	Web	My rates have more than doubled since the year 2000. Yet, I live in the same house with the same furnace. My paycheck has not doubled since then. If PSE is a company that is beholden to the public, then why should they raise rates so often when the public does not get the same percentage of increases in their paychecks? PSE wants another 2.4% here and another 3.x% there, and during every increase, I nor my neighbors have received complimentary increases in pay form our employers. To average middle class earners, PSE exacerbates inflation, out-pacing cost-of-living increases that most of us do not even receive! Stop this madness and make do with your current PROFIT levels. PSE is not operating in the red.
	Michael Lafreniere	Web	I should not have to pay for a rate increase which is needed to subsidize the construction of the Tacoma LNG plant, which will primarily benefit a single customer. This project will prove to be this generation's WPPSS project, and that outcome is on you, the board of the UTC.

2/15/2019 12:11 PM Page 178 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Edgar Alvarez, Jr.	Web	Dear sir or ma'am; The rate of our services was already going to increase anyways, without the Expedited Rate Filing (ERF). I oppose because it seems more of aligning the accounts more quickly with profit and revenue, as oppose to the expedition of this to be repaid quickly, without knowing the process is effective or not. I would rather hold on the ERF until we know for sure that the recovery utility operations were effective, or the increases should be at a smaller amount. This way, PSE is held accountable for their efficient operations, with the help of our legislatures. It makes no sense to apply something, to which we have no data on the outcome of PSE's side of the agreement. We are guaranteeing money to PSE without the guarantee their recoveries or revisions were successful. Thank you for your time.
	Craig	Web	
	Amory Ballantine	Web	PSE already has astronomically high (and erratic) rates. I think it's reasonable for them to accept the cost of operational expenses and pay those expenses from their profits rather than passing them on to consumers.
	Keith M Olson	Web	PSE business costs should be looked at very hard. For example, in our area PSE offers instant rebates on LED light bulbs yet NO PROOF of purchase of electricity is required. Why is that an issue? In Whatcom and Skagit Counties CANADIAN customers of Costco take advantage of these instant rebates and load up on all the bulbs they can buy with this discounted price, many of which I suspect are used for resale in their small mom and pop stores reaping a huge profit for them. Compounding the fact that there really is no limit, just a limit at one purchase so you can buy the limit and then go back inside Costco and buy another limit. These rebates are paid for by PSE customers in terms of higher rates and rate increases. When I contacted PSE and asked about this practice all I got for an answer was "well they're our neighbors and then we all use less electricity" True but they aren't paying for it, we ARE!

2/15/2019 12:11 PM Page 179 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Barri C Grossi	Web	We pay an exorbitant bill every month and a quarter of the time during the winter we are without power. Our bill is one of the highest on our block. I have contacted PSE on several occasions, I have had their "expert" out and no one can determine the reason that I am paying almost double what my neighbors do. So no - I do not approve an increase.
	Michael Doyle	Web	Greedy bastard need to lower rates you don't have any overhead you got rid of your employees and use all contractors
	Jeff Wells	Web	Enough milking consumers for every penny they earn so you can report more profits and over pay executives. Absolutely absurd. Energy costs should be going DOWN as technology gets better. Stop lining your pockets and share the savings.
	Aderonke Adeyemo	Web	Please do not increase the energy rate as it is high enough already for many of us, seniors! Many of us are struggling with our energy bills, and are afraid to turn on the heat. Please help PSE find ways to cut costs like ordinary citizens have to do. Kindly work together with PSE to identify wastes and trim the fat; supervise them to find creative ways to operate within their current budget and strive for greater efficiency. Thank you for listening.

2/15/2019 12:11 PM Page 180 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Sarah Vatne	Web	Please understand that any increase in Utilities will dramatically impact lower and middle income populations, regardless of the size of the increase. Washington State already has the most regressive taxation system in the nation, and raising costs of utilities will further hurt lower income individuals and families. Through the email I received, it was noted that *most* customers should only see about a dollar or two increase each month on their bill, but also noted that individuals may see a different cost depending on their usage. This statement leaves a lot of room for ambiguity which concerns me. While I am not personally as anxious about paying a few more dollars a month for natural gas, I know many who can hardly afford to pay their utilities on a regular basis and any increase will hurt them. There are many young adults who are living on their own, and already struggling in the Puget Sound area's drastic difference between rent/cost of living and what wages they are receiving. Working at a nonprofit, I spend much time working for the rights of populations who struggle to survive in our upside-down system, rigged for the elite. So once again, though the increase rate is minor, it can have a major impact on many marginalized, impoverished, or food-insecure populations. Please consider all of the potential ramifications of this increase on these populations before you move forward with the rate increase. Thank you.
	Helen Jiang	Web	I have seen my utility bill going up and up, time to stop! your customers are not your resource for collecting unlimited money.
	Joan Stewart	Web	For elderly individuals on a fixed income, this rate increase would cause a severe hardship to heat and operate homes in a comfortable and safe manner. This rate increase for both gas and electric will harm anyone on a fixed income and could cause illness due to an inability to adequately heat a residence and maintain a comfortable atmosphere that is conducive to health and well being. Since respiratory issues are a paramount concern for elderly and/or compromised individuals, an increase in the cost of heating could cause individuals to be unable to afford adequate heat in their homes and result in pneumonia or other respiratory and health problems. Please do NOT allow this increase in rates that will adversely affect many people.

2/15/2019 12:11 PM Page 181 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Dave McGuire	Web	Why are electric and gas rates going up while at the same time, natural gas prices are near 10 year lows?
	Margaret Early	Web	I urge PSE to not raise their rates at this time. People are being run out of their Seattle homes by an incredible, increasing cost of living. I don't know if many families can endure another rise.
	Christine Yamery	Web	The people with low income are struggling hard enough to get by. Especially when you have children that need your undivided attention. I have a mentally challenged son that pretty much keeps me from working. Stop raising the cost of living please. It's killing us little people.
	Brenda Medina	Web	Why is most of the cost being burden on residential consumers vs. industry and commercial use? I feel this is an unfair burden on individual use and disagree with this proposal.
	Chelsea	Web	Electricity in this area is already expensive and difficult to afford for many residents of the Kitsap County area. PSE is the only electric service provider, so we have no choice but to pay whatever they charge. The majority of the residents in this area have to pay for their own water, sewer, and garbage as well, whether they live in an apartment or a home.
	Anne Williams	Web	There is no need for yet ANOTHER rate increase! Please it is SO EXPENSIVE to live in Western Washington already, and the utility rates are very HIGH! It is very hard to afford to keep living in Washington. Please deny the PSE rate increase so we can stay in Washington state,
	Marcell Marias	Web	Referencing docket numbers UE-180899 and UG-180900 I'm not in favor of any rate increases for utilities. If anything, I'm in favor of decreases in rates, as it's getting more and more expensive to live in Seattle. People like me who are just slightly above the threshold for utility discount programs still have to pay the same per kwhour and therms that a person with greater means. All the utilities I have to pay for adds up to becoming almost unaffordable. So no on the increase please. Thank you Marcell Máriás

2/15/2019 12:11 PM Page 182 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Cynthia Becker	Web	I try to live on a fixed income—social security. I have energy assistance. I only get \$15/monthly for food assistance. I pay \$97/month for car insurance. Grocery shopping is expensive these days. I have to be able to have money from month to month. Cannot afford increases in electric bills. Cynthia Becker
	Don L.	Web	I oppose this rate increase request from PSE. They are asking for a .9 percent increase on electric and 2.7 percent increase on gas. This would put unnecessary economic hardship on me and a lot of other PSE customers. Many families are still trying to dig themselves out of debt from the great recession. If this rate increase is allowed, it would just add to the time it takes families to get out of debt and adds more stress to an already stressful situation. Please vote no on this increase rate request. Thank you
	Julie Hord	Web	Please do not allow a rate increase for natural gas. Times are too hard for so many people at this time. My husband has to work 2 jobs plus all the overtime he can get just to keep the bills paid. He works 70-80 hours per week and has no savings to show from it; we still live pay check to pay check because everything is so expensive. A rate increase on natural gas would be a big hardship on many families. I know many in my area of Kent/Auburn already rely on energy assistance just to be able to pay their power bills. It is not the right time to consider increasing natural gas or electric rates. Please do not allow it.
	Nathan Swagart	Web	Electric utility costs are already reaching unaffordable/non-sustainable rates, many might say it is already there and has been there for several years. PSE should be responsible for proactive planning/executing for the future and managing funds away from record profits to concentrate on sustaining and evolving current and future technologies that would warrant increased revenue for their customers under this monopoly. period.
	Emily Henrich	Web	

2/15/2019 12:11 PM Page 183 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Amber Kerr	Web	To keep my small 1300sq ft house warm at 68 degrees during the winter months my utility bill is \$300+ a month. My furnace is less than 5 years old and by no means ill-equipped. PSE has continuously raised rates over the last 10 years. I feel they have been allowed to do this instead of focusing on their own organization's financial instability. We should not continue to be held responsible for the company's inadequacies.
	Tyler	Web	Trying to understand what this rate increase is for? Since people are now trying to be more energy efficient etc, why not raise the rates to try to offset some revenue right?
	Matus Lipka	Web	I'm appalled that PSE's Green Energy program passes on the costs to the customer. PSE should be incentivized by the government to favor green energy, or be taxed at a higher rate for dirty energy sources. The company should swallow these costs, not the consumer. Now they want to raise rates, but green energy will still cost higher?
	Valerie Contreras	Web	Cost of living is rising every day and it gets more difficult to pay bills and to maintain a home. I am against PSE increasing their rates. I believe it will make things even more difficult for us to keep up with rising living costs. Please understand that we are doing our best to provide for our families, especially blue collar working families. Please keep our rates as is or lower. Thank you for your time.
	Raina Pierce	Web	I believe Washington State is charged one of the highest rates for electricity and gas. I don't believe charging the customers for the change in rate hike is right, I'm sure someone can figure out another way I mean really, isn't that what the CEO or the President of the company are paid to do??? Possibly use their brains
	Warren latozke	Web	Do not raise rates. Lay-off managers to keep costs down
	Alan Lee	Web	I disagree with the rate increase.
	Heather Pedersen	Web	

2/15/2019 12:11 PM Page 184 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Julieann Welty	Web	Rates, taxes and costs of living are among the highest in the nation in Washington State. There is no way a company of this size needs to increase rates. A better solution would be to look inward and reduce costs that are unnecessary. Washingtonians are struggling enough, do not add to it.
	Michael D Oxford	Web	Stop increasing our rates you already have a monopoly on utilities. We dont have an option to go elsewhere to get our utilities. That makes it extortion.
	Adrienne Lias	Web	As a long time PSE customer, I very opposed to this. It would have no use for many people and the rates now are already very high. I can hardly afford my Bill in the wintertime as it is. Electricity is something we have to have. We can not just choose to not have heat or electricity t cook food.
	Kathy Foster	Web	I don't think they need an increase in rates. My bills are high enough as it is!!
	John Anderson	Web	I believe that Puget Sound Energy should be held responsible to work within their annual budget and look at their internal expenses, personnel and programs not required to maintain proper service to their customers.
	Cheryl Spink	Web	some folks are already "strapped" enough as far as finances go. An increase might be too much for some.
	Pamela Ng	Web	Naturally any rate increase would not be welcomed. But the natural gas rate increase can mirror the electric rate increase: Not raising the basic rate, and only raising the therm used rate. The more household uses, the higher the rate increase. In doing so, it will discourage excess use.
	Joe Sherman	Web	I am not in favor of PSE's requested rate increase for electricity, unless customers in Redmond can be secure commitments to bury all remaining power lines in our neighborhood. The continued use of lines in the ground contribute each year to several inconvenient power outages, as I have noticed in my 34 years of living in this neighborhood. Projects like this could be opportunistically combined with major infrastructure investments (for example, the upcoming sewer replacement in the Idlywood area).

2/15/2019 12:11 PM Page 185 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Sylvia E Hildebrandt	Web	When does the money grab end? Every city in Washington state is increasing taxes, however seniors cannot absorb more fees. Our retirement income has been eroded by Federal decisions. I will give PSE a high five for installing electronic meters for both electric and gas. Are they attempting to pass this cost onto home owners and businesses before they know the impact whether it results in increased charges. Do we reside in a residence at 65 degree temperatures until summer finally arrives. Citizens have budgets and we are not making the storms that cause outages that need repairing. You could limit every cities ability to place a tax on essential need for heat, refuse, water etc. Enough of constant increased rates. regards, Sylvia Hildebrandt.
	C Sin	Web	I do not support the request to increase rates as it is already high. I don't even get gas where I live because they don't want to invest in it so my electric is all I get from them and that's costing me over \$120 a month. The cost of electricity and it's other fees associated is putting a big dent in our budget.
	Kayte Anderson	Web	Please don't raise rates, most families are ready struggling as it is. Find budget cuts if your broke!
	Dennise	Web	
	Mellissa Andrews	Web	We are fortunate enough to have a wood stove that allows us to burn as much as possible, but even with the wood stove our winter electric bills get to almost \$500 for a single level 1800 sf home and small detached garage. This is outrageous. It seems like every 6 months to a year PSE is asking for another fee increase. PSE has the highest rates in the State and there is no reason that they should be awarded another fee increase.

2/15/2019 12:11 PM Page 186 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Susan McKinnis	Web	I'm a senior citizen, on a fixed Social Security income. I am barely getting by as it is, an increase in my electric bill would be a real hardship. As it is, I don't heat my bedrooms, keep the thermostat at 68, and wear a sweater (or two) all winter. I might be more inclined to say "yes" if you'd put the power lines underground. Everytime the wind blows, the power goes out. Instead of fixing them above ground, bury them - problem of falling trees solved.
	Sharon Cuaresma	Web	I am not in favor of the PSE's proposal to increase rates. Rates are high enough as they are!
	Kim Scattarella	Web	I understand the need for a rate increase, but I am against the date of decrease. I would like to see the rate increase begin as on May 1, 2019 instead of March 7, 2019. That is an awkward date and in the midst of the winter season. Taxes have increased in a number of areas recently and the cost of living is becoming a challenge, thus I want to see this proposed increase delayed until when the impact is less. Respectfully, Kim Scattarella
	James Shanahan	Web	The only way this proposal should be approved if All Board Members take an immediate cut in pay (at least 35%) and No Bonuses are to be given under any circumstances. If PSE is utilizing smart technology and upgrades, we the consumer should see a reduction, not an increase.
	Tam Quach	Web	Please do not allow Puget Sound Energy rate increase request. My bill is already very high and it is difficult for retirees to pay their bill. I think the sale of PSE to private investors in Australia should not have been allowed to begin with. PSE is always telling me I use more energy than my neighbors when I only have three people in my house and I keep the heat low while my neighbors have 5 or 6 people in each household.

2/15/2019 12:11 PM Page 187 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Allison	Web	My bill has been \$400 before. I can not afford rates to be higher.
	Jessica	Web	PSE is already the highest billing power company in the state with rates exceeding all other power companies. I'd there is a necessity for a rate increase, 2.7 percent is extremely high and such be done in long-spanded increments. Residents do not have a choice regarding which power company services their home and or the upgrades made at the decision of PSE and for which presumably are the reason for the rate increase. However, for this reason, the opinions submitted in response to this rate increase should be considered with a high amount of scrutiny and discretion. I am not in favor of a rate increase and feel PSE has other remedies for recouping these costs.
	Ilmira Nugumanova	Web	I would like to vote no on both of the matters
	Kayla Mahaffey	Web	Any increases would be horrible! I don't know anyone making a living wage let alone to keep having their bills go up and up. Paying for power or water is ludicrous as it is. Stop making the cost go up while the rich people don't have any worries!
	DALE DENNEY	Web	PLEASE DO NOT RAISE RATES AS I'M BARELY ABLE TO GO FROM PAYCHECK TO PAYCHECK NOW. I AM DISABLED AS IS MY ROOM MATE. I NEED HIM BECAUSE I CAN'T AFFORD TO LIVE HERE OTHERWISE. I GET PAID ONCE A MONTH, AND YOU HAVE NO CLUE HOW HARD THAT IS TO MANAGE. MY ELECTRIC IN TACOMA WAS AROUND \$50.00 A MONTH, AND THEY GAVE CREDIT FOR BEING DISABLED. HERE MY ELECTRIC RUNS, THE LAST BILL WAS \$147.58 FOR ONE MONTH. IF YOU RAISE RATES I'LL HAVE TO DECIDE EITHER TO GET MY PRESCRIPTIONS OR FREEZING DURING THE WINTER. PLEASE DO NOT DO THIS!

2/15/2019 12:11 PM Page 188 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Shaun Macinnis	Web	Hello. Im very much against PSE raising there rates as they are to high as it is. Ive lived in WA State since 2011, when i became stationed here at JBLM. I'll say this, PSE is probably the worst utility company ive ever had to deal with. They are way to expensive and families who have little money have to suffer for it. I use PSE for gas only now and still OMG. Too expensive. I use Tacoma utility for power and water. Much better in my opinion. I moved to Puyallup last year to escape PSE's ridiculous rates and horrible customer service. Do not allow them to raise there rates. They should be lowering there rates. Smh just insane and like i said those poor families who struggle to get by deserve a good rate to provide heat, water, electric, and whatever else for there families. Deny PSE that right to raise there rates.
	Marc Spears	Web	PSE has a monopoly on natural gas service in the Seattle area. Instead of arbitrarily requesting rate increases, it should focus on being more financially efficient as a company. It already has a huge budget and a growing customer base, Why is that not enough to sustain the company? If the problem is the electric grid, why are natural gas customers paying for electrical customer infrastructure. I have City Light for electric, I do not care about PSE's electric grid and should not be asked to pay for it.
	Malkit Singh	Web	
	Barbara B Decker	Web	We already pay way to much! Why do you want to make it more difficult for people who are on limited income?? Especially now that the government shutdown is going on? Right now the only income we have is mine, from my VA disability and State! Do you all realize how people are struggling to pay our bills? This is another slap in our face.
	Lori Clarke	Web	Our family is already living paycheck to paycheck. We cannot afford a rate increase. We already have to use PSEs payment arrangement system to manage payments as it is. We do the same with TPU, we cannot afford their rates either. We are middle class, and not getting ahead at all. Do not allow this rate increase to happen.

2/15/2019 12:11 PM Page 189 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Heather	Web	It's hard enough to keep up with the bills we, as minimum wage workers, have already. With the government shutdown it's even harder Now you want to make it harder permanently No! enough is enough. Stop gauging our pockets to line your own.
	Abraham E Frank	Web	This is in relation to docket numbers UE-180899 (electric) and/or UG-180900 (natural gas). The rates as they currently exist are more than high enough to provide service, Puget Sound Energy needs to look into cutting pay at their top rather than soaking their customers to make their CEO and board of directors richer. Per their 2017 statement to the SEC President and CEO Kimberly J. Harris has a total ANNUAL compensation of \$6,264,383 of which \$6,244,045 is PAY. While other officers are listed as lower NONE are below 1.1 Million dollars a year is PAY and bonuses. These figures are obscene and unreasonable given what it costs to use electricity and gas currently. These rate increases should be denied until such time as the customers are guaranteed that no future pay raises will occur for any officers and that any increase must be tied to a contractual obligation to only be used to provide service improvements and repairs.
	Rebekah Reich	Web	We already have our taxes being raised constantly and the cost of utilities are already too high. I don't want to be paying more money for utilities, I have enough trouble keeping up with these bills as It is.
	Barbara Backstrom	Web	Oh, gee! We are always getting helpful hints, tips and techniques to conserve energy i.e. keeping the temp. in our homes just above freezing and then PSE decides they aren't getting enough money because we are trying to lower our heating bills so they decide to stick it to the consumer AGAIN and raise our rates? How aboutno!!!
	James Dawes	Web	My utility bills are high enough as it is. I don't believe that a rate hike is justified provided that PSE is simply trying to recoup losses from lawsuits and fines stemming from the Greenwood gas explosion. Do not allow this rate hike!

2/15/2019 12:11 PM Page 190 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Patricia Jenkins	Web	Electricity and propane are the only energy sources available on the island. We have a family and keep our house cool. We have worked on energy efficiency but the power bill keeps raising. If there was more competition I wouldn't be opposed but we have no choices on the island, and if the tax or rates keep increasing it will force good families to move. The local government just passed a new transportation tax, the school and fire has a bond measure. Please don't let them raise the rates.
	Mrs. Spearman	Web	Referencing Docket Numbers UE-180889 (electric) and UG-180900 (natural gas): PSE's request to increase rates for BOTH electric AND natural gas is a tax hardship to owners of single-family dwellings (or similar) who accessing BOTH forms of energy for their dwellings. Isn't this considered to be a form of 'double-jeopardy'/double-taxing practice (for lack of better term)? For homes that are dwellings that are powered only by electric OR only by gas, this would seem acceptable. So, with this said, I would urge a consideration for lessening the rates of increase to consider the fact that some customers would experience 'double-jeopardy' billing. While PSE wishes to 'expedite' rates just in time for spring (when conveniently water rates will also happen to increase) this is another tax hardship on all customers. Instead of expediting PSE's request simply because they seek additional funding to bolster funds back from 2018, make them wait, give the consumer time to react, prepare, and move forward within 6-12 months later. Also, why is the motion for electric charges to increase 0.9% while natural gas is a whopping 2.7%? Where's the logic. Provide evidence as to the 'why's' behind PSE's interest in presenting very unbalanced rate increases. Washington State is already bogging it's citizens down with tax after tax after tax after tax - in ludicrous ways, so, please stop the bleeding of Washington State citizens! Enough is enough.
	Alnoor Virji	Web	They do not need any increased rate hikes. Their profit margin is extremely high as is. Tell them to take a pay cut instead.
	Dustin Field	Web	I do not support raising my energy rates.

2/15/2019 12:11 PM Page 191 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Colin Kuester	Web	I understand why PSE wants to raise their rates but I vote no because we are already paying too much thanks to the UTC's ridiculous renewable energy mandates. These mandates have forced price increases for a decade now with no benefit to the environment. Remove the mandate, let prices reflect the actual market, and I would vote yes.
	Sean Cox	Web	I am opposed to PSE's proposed rate increase under UE - 180899 and UG -180900. The national trend is a reduction in costs for electricity and gas due to newer technologies and lower demand, yet PSE is far behind in pursuing these newer technologies and solutions as it continues to leverage the Washington state regulations that allow it to maximize its profit as a private company.
	Stan Ageev	Web	Please, do NOT raise energy and gas rates! They're already high as it is. I can't afford to pay more. Thank you!
	Nikolay Yanishak	Web	This is unacceptable. I can't afford more and more increased rates. I'm living paycheck to paycheck and my job that I've worked for the last 5 years hasn't increased my hourly rate so where will I come up with extra cash for an increased rate? This is absolutely not fair. I'm married and we are expecting a child this March. That alone is an increased rate for my life right now and increasing more rates on utilities will put us under water and unable to function as a family financially.
	TJ Bush	Web	The company is asking for an increase in prices and revenue to cover their discretionary fixed costs which should have been built into their original price table timeline. I have to ask why we need to cover those costs if they were already part of an infrastructure strategy. I could understand if their variable costs of energy sources were changing, but then I'd also ask to see the the cost of their respective energy sources and the mix of their energy sources that would show me the root cause of their increased variable costs that needed to be passed onto us. Seeing as they've given no indication as to why fixed or variable costs have changed from their original plan, I don't agree to their request. I want more transparency to their need.

2/15/2019 12:11 PM Page 192 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
Undecided			
	Brian Borrelli	E-mail	I live in Tacoma Washington and have been very pleased with PSE. compared to Tacoma public utility Puget sound energy seems like a saint organization. I appreciate not receiving massive monthly minimum service charges as I do with other utilities and I believe my rates are fair.
	Georgerock	E-mail	Seams every time PSE wants to increase the basic charge the basic charge should be \$5.00 for both and frozen. Virus-free. www.avast.com

2/15/2019 12:11 PM Page 193 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
Filing Support	Nam Nam	Source E-mail	Dear. PSE I would like to start by giving thanks to take part in public comments. To be honest, as a customer, I cannot deny that the plan which increase charge rate is not favourable. But the reason why it cannot help it is reasonable, I believe that many including me might accept it.
			By referring the table, which compare the charge between current and proposed, PSE seems to not show how the proposed is estimated. (the more objective, the better) — if the comparison is given with that explanation, it could be better to understand your decision. Normally, I'm afraid to say that charge increment of public service such as electricity and gas DEFINITELY leads those of other products and service. I believe that your decision is made fully pondering the effect to the market as well as soundness of your revenue. Thank you so much
			Best Wishes Nam

2/15/2019 12:11 PM Page 194 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Judith S Mata	Web	I am wondering if the cost increases is due to cost overruns for previous period. We have regular increases in energy costs. This proposal on its' surface indicates that this increase is to cover costs for the last period of time. Is that because estimates were inaccurate, or expenses were simply higher than expected (I get that) or there were unanticipated delays, problems, etc, that resulted in cost overruns that were not able to be paid for or covered by the LAST increase. Please advise. Thank you Judy Mata, RN, BSN, MPHN
	Mark Nakamoto	Web	I live in a community where all utilities are buried. Therefore, we are subject to disruption of input on lines coming into our community. In this light, I have made several inquiries to PSE and Whatcom County officials about a tree leaning on the cables on a pole nearby. Every county official has said that this is the jurisdiction of PSE. Every call I've made to PSE was recorded. Two years later, I pass by that pole with the tree continuing to lean on it. I have noticed even more egregious and preventable power line potential failures due to vegetation (South Lake Whatcom). Isn't prevention worth a pound of cure? PSE needs to be more proactive with protecting their infrastructure before it can be deemed worthy of wisely spending funds that may arise from a rate increase.
	Jan Johnson	Web	I want the elderly who live on a fixed income. Any additional increase in spending will put a hardship on us.
	Cheri Shope	Web	Our electric bill is sky high already. I cannot afford our bill to go up even high! This is ridiculous! Please don't allow this to happen!

2/15/2019 12:11 PM Page 195 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Edward Bauer	Web	Point 1) if the commission finds in favor of PSE, can I expect, as an end user, better delivery of services from PSE? Point 2) as a consumer, I shop for gasoline for my car. So as to pay the best and lowest price without sacrificing quality. I shop for groceries with the same goals in mind. And the list goes on. But short of moving into a different area, I have no ability to "shop" for my electric/gas utility services. I am a captive audience. I have no choices. I depend upon the commission to protect me from being taken advantage of. Point 3) does the commission have oversite to demand that, in this case, PSE build in safeguards for a potential EMP(electro magnetic pulse)? For what it's worth, I'm greatfull for the opportunity to voice my opinion. However, at the end of the day, PSE will get their increase. And that this hearing is nothing more than a formality. Kicking the vulnerability of the electric grid down the road once again. Does PSE deserve an increase? Probably. But, not without guarantees that steps are being taken to insure improvement combined with improved protection of their part of our very vulnerable utility.
	Mark Vossler	Web	PSE continues to stall in the necessary conversion to 100% renewable energy. Given that we have a mere decade left in which to have an impact that will limit warming to less than 1.5 degrees centigrade all four Colstrip MT coal facilities need to be closed by 2025 and replaced with 100% carbon free sources. Expansion of gas is unacceptable on many levels first and foremost being the potency of leaked methane as a greenhouse gas. The clean energy transition MUST be considered when PSE proposes rate changes.

2/15/2019 12:11 PM Page 196 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Gretchen Luxenberg	Web	This is in reference to the rate increase proposed by PSE. I would feel better about approving this increase if I hadn't lost power three times last December. One outage lasted four days. It got very cold in my house. When I looked at the power lines along the main road I live by, I saw there was a lot of vegetation that needed to be cleared from the lines but no maintenance had been done. I am noticing this more and more around Whidbey island where I live. And on day 3 of the long power outage, PSE finally called in out of state crews to help. That should have happened immediately once they realized the scale of the outage. Not sure how well run this utility is and whether they'd spend the additional funds wisely, like maintaining lines by clearing tree limbs. Thank you for opportunity to comment.
	Shira Nahari	Web	My main concern is any plans for PG & E to implement Smart Meters in my area or indeed anywhere! Customers require and deserve adequate notice in advance so they can use legal means to prevent these life-and-health endangering surveillance devices from being installed on their property. There is proof that data collected is sold to third parties. They are a clear violation of the Fourth Amendment. Studies and experience show that Smart Meters can cause spontaneous fires, as well as very serious health issues.
	Ryan Rife	Web	Despite having more paying customers, and consumers using less energy, PSE's operating costs are increasing? That doesn't make sense, please show us the inefficiencies in your operation that would justify anything other than a decrease in operating costs. And it sounds like we need peak billing as well!
	Vladimir Gapon	Web	Regarding rate increase, it s already very high rate on gas and electricity, PSE only think about their profit, but not about people, it should be controlled by government,

2/15/2019 12:11 PM Page 197 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Lyn McKay	Web	Please be aware of those of us who are on a fixed income. Raising our rates without a raise in income makes budgeting difficult with each new raise to payments. My taxes will rise with the new school levy. The Electric bill will likely rise as well. Thank you for taking this into consideration. Sincerely, Lyn McKay
	Gabriel Bauchat Grant	Web	Given the concerns around affordable housing in and around Seattle, I'm curious why the residential electricity increases are greater than the increases in other rates, and would appreciate knowing the reasoning and process behind this change.
	Tim Dunn	Web	Before any increase is allowed, PSE should be mandated to fix issues surrounding power problems in central Issaquah. In the past 3 months my power has gone out some 6 times that I'm aware of. PSE only prunes trees as a RESULT of an outage, not to PREVENT an outage. They must get better.
	Leni Skarin	Web	I oppose the rate increases unless there is a plan to address several concerns. I am willing to pay increased energy costs for renewable energy, but not to keep shareholders happy with their investment. I am not confident that PSE has a plan to transition to clean energy, eliminating the use of all fossil fuels, in a timely manner. In December 2018, there were major windstorms and many in the PSE service area were without power for extended periods of time (we had no power for more than 50 hours). I would be more inclined to support rate increases if I knew that investments in securing major delivery sections (for entire communities) by placing power lines underground and no longer vulnerable to every windstorm were part of PSE's plan. I know that thousands of dollars were spent trimming and removing trees in our area, and still one went down taking out power for my street. Additional huge investments were made in placing new power poles along Hansville road, yet trees still took down the power lines in December. Wind storms will only increase in frequency and severity with climate disruption. Trees are a natural feature of our rural area. When will PSE begin setting aside funds to put all major power lines underground?

2/15/2019 12:11 PM Page 198 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Emily Royce	Web	I'd like to see gas available down the entirety of Tiger Mountain Rd SE in Issaquah. I'd like to see all underground utilities along our road as the power goes out several times a year, in any season and is most difficult in winter.
	Rosalie Rosen	Web	Could you please explain this proposed rate hike in layman's terms? The public needs to know how much our monthly bills will increase with this rate change minus the scientific therm explanation.
	Lauren Hagins	Web	With rising housing costs and cost of living in the Puget Sound, continually upping the PSE rates will push the diversity out of our city and shape an environment and city which caters only to those making far above middle class and even upper middle class wages.
	Nick F McClure	Web	I'm writing a comment here to ask that any committee involved in reviewing the rate increase should also look at the profit margins of the company and if it is absolutely necessary. I know that Seattle did NOT pass I-1631, which would tax carbon emissions. Because of this, I'm surprised that we are getting a rate increase this year. I also understand that because of inflation (and various uncontrollable factors) that rates have to increase eventually. But please review PSE profit margin. Please ask them what technology advances they are investing in to reduce costs for the consumers. Ask if it is absolutely necessary. I'm writing this not just for me to save money (the increase in rate isn't too large for me), but for all the other Seattleites around me that have a hard time making ends meet. Again, just ask them for all the reasons why and then please communicate with us those reasons.
	Benjamyn Ward	Web	What are the reasons for the rate increase? Where is this money going towards? If people are asked to comment on changes to their service, then it's important to know why.

2/15/2019 12:11 PM Page 199 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Laura Balent	Web	UE-180899 and UG-180900: I am suspect of the need to raise rates in the PSE service area because there are so many more households being serviced now than in years past. As well, the price of natural gas remains low. Finally, whenever a utility is a for profit company, and owned by overseas entities, I wonder if they really have our best interests in mind with any of their decisions.
	David Jiang	Web	Obviously no rate increase is welcomed by the consumer. Housing costs are a heavy burden in Seattle. We urge accountability, transparency, and efforts to make efficiencies where it makes sense.
	Gabriel Bauchat Grant	Web	Given that I was incentivized by PSE to switch my appliances from electricity to natural gas when I replaced them a couple years ago, I'm curious to understand more around how and why it is being proposed that the increases to natural gas be greater than the increases to electricity costs. Thank you.
	Benjamin Holochwost	Web	Not in favor of raising rates on electricity, since our electricity is the cleanest in the nation and we should be encouraging more renewable access to the grid via solar and wind power. PSE needs to actively help get more citizens feeding into the grid via solar. Ok with a modest increase in natural gas since I don't use it. Affected individuals, especially those on tight budgets, including many renters, should have easy access to financial assistance due to any rate increase.
	Karen Mulhern- Parks	Web	I Understand the need for an increase but try to minimize the impact on the public. Encourage large consumers to invest in wind and solar. Thank You

2/15/2019 12:11 PM Page 200 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
rung support	Brian Wilcock	Web	I have noticed that this increased rate filing increases the price electric customers pay for their electricity by the full amount needed to capture necessary revenue, but it does not do the same for fossil(so-called "natural") gas. I do not understand why PSE is attempting to shield customers from the full cost of the more polluting product. I know that PSE uses a large amount of fossil gas and fossil coal to produce electricity, however encouraging electric consumption over fossil gas consumption will allow the utility to pivot more quickly to using energy sources that renew on the human time scale while dumping less carbon into our atmosphere. I would ask the UTC to consider only allowing an increase to fossil ("natural") gas prices while keeping electric rates stable. At the very least, I would ask the UTC to grant a price increase (3%)
			in accordance with the necessary revenue for fossil gas with electricity. Thank you for considering our future, -Brian Wilcock
	Edward Bohn	Web	I have a question about the gas rateDocket # UG180900. Though gas prices on the commodity market have continually gone down in response to improved drilling technology, we continue to see gas rate increases. Should the rates not reflect to some extent this gas price decrease? I was told a few years ago that the price PSE pays for gas is determined by the negotiations with gas suppliers. Am I to conclude that PSE management is incompetent in negotiations on our behalf? Before any gas rate increase is granted, should not the UTC look into this apparent anomaly?

2/15/2019 12:11 PM Page 201 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Kathi Wheeler	Web	Seems to me PSE's spending habits might be off. This past year our rental property underwent a bunch of gas line/sewer checking and repair that was handled so inefficiently. Apparently PSE thought that a few years prior when they changed our gas lines they may have shot the line through our sewer line. They hired HydroMax to come check. That company came out maybe 5-6 times to resolve the issue. Right from the start they did not find an issue. But they kept coming out and each time they didn't act like anyone really knew what they were there for. Each time I had to explain what the last person did and thought. At one point when I mentioned I thought it was overkill, the employee of HydroMax commented that PSE had billions of dollars in excess money that they needed to spend so just allow them to do the work. And now they will raise my rates to pay for that? As the last appointment happened the sewer line was to be hydro-jetted. When the employees showed they did not have the hydro-jet equipment and thought they were just suppose to video the line. This had been line the 4th video scope. I work in real estate and know it's not ideal to have lines scoped a lot. It's why we suggest clients scope the line and provide video to potential clients. Either way when I mentioned the appointment was for hydro-jetting according to the person on the phone, they said oh, we don't have hydro-jet equipment. So the scoped the line again and used a hand reel line cleaner which of course didn't work great. Each person checking the line and possible issue stated they were worried about the neighbors gas line in my sewer but that none of them believed it was really an issue. This process went on and on and lead me to truly believe whoever was overseeing this process was not doing a great job. If PSE has lost money on operations, maybe they should look at how they are running their operation. I understand things go up in price, but foolishly spending money while in surplus should not be pasted on to the customer. When my business is

2/15/2019 12:11 PM Page 202 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Aaron Swain	Web	The announcement includes no clarification of the increase: is it for investment in improving delivery system infrastructure? Is it to provide living wages for employees? Is it to pay for environmental clean-up and restoration resulting from historic business practices? If the revenue is some form of reinvestment in the world we ALL live in, I support it.
			If it is some economic-derived "correction" to improve investor dividend, and increase the economic gaps, no I do not support it.
			Thank you for your consideration.
	Geoff Rowe	Web	Understanding that costs continue to rise I would like to know what accommodations are made for fixed income/poverty level families. Social Security received a 2.8% increase which is offset by a rise in part B and part D Medicare, plus the increase in daily rates at most nursing/care facilities. How can families stay in their house, where they have lived for 30-50 years and continue to pay for increasing utilities? Perhaps the grand plan is to make it so expensive for seniors to live in their home they are required to sell?
Yes			
	sterling e snow	Web	The rate increase seems reasonable
	Duong	Web	I don't wants the increasing rates pleases, thanks!
	Jake Reed	Web	

2/15/2019 12:11 PM Page 203 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Bonnie Daut	Web	I see that the highest rates are placed on residential properties, which I find Ludacris. you do realize that most of us do not get pay raises that match these rises in cost from everything else. Every year taxes are placed on my property to the point that I now must sell my home and here you are raising, one more thing to make my life harder then it needs to be. Where the hell do you think this money is going to come from? Not from me anymore as you have already made sure that my life in a home of my own is now over. Thanks for everything in making sure I could no longer afford my home.
	Brianna Widner	Web	I am in favor of the rate increase proposed by PSE. As we ask them to move towards more green energy initiatives they will need a little more funding. As long as they appropriate the funds accordingly I am OK with paying a dollar more a month.
	Angelia Hendrix	Web	These increases need to stop. My gas bill is so high. And I rarely use my gas and it's over \$80 a month. The only gas I have is on the stove and a fireplace that is used minimally. It's too much!
	Asen Lipska	Web	I am myself believe that Puget Sound energy is request to increase our rates should be granted due to the fact that cost of living has gone up the cost of keeping equipment up-to-date has gone up and they need to be able to recruit a new generation of people to do this kind of job and the way to do that is by increasing the amount that they get paid the other thing that's not taking into account is The fact that they go out there and fix the powerlines in the nasty weather and put their lives at risk so I believe this rate hike is necessary in order to keep recruiting new people every year and being able to keep up with the cost-of-living
	Andrea Holmes	Web	While seeing a raise to my bills is never a fun thing, I feel like the rate increase requested by PSE is definitely fair, just, and reasonable. I appreciate the excellent customer service provided by them and their most excellent emergency response during storm related outages any outages really. Thank you, Andrea Holmes

2/15/2019 12:11 PM Page 204 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Rick Wenning	Web	Yes, ONLY if the rate hike is required for maintenance of local electric/gas infrastructure. NONE OF THIS SHOULD BE TO INCREASE PROFITS OF THE COMPANY NOR SHARE HOLDERS. Additionally, none of the rate hike request should go to compensate PSE for loses due to the California fire. California residents should bear the burden of any cost increase associated to the fire.
	Keith H. Watts	Web	I am in favor of the company's rate increase. It seems like a modest and reasonable request. I am a residential rate payer. It seems like a small increase inline with low inflation rates. 10 cents per kwh is still low compared to other parts of the country. This will not affect my household budget as I enter retirement but I am concerned it will affect low income households so wage increases need to keep up. I participate in the PSE Green Energy Program. We need to some how pay for the social cost of carbon to reduce carbon emissions. Please read The Climate Casino by William Nordhaus, 2018 Nobel Prize winner of Economics and inventor of the carbon tax concept.
	Holly O'Neil	Web	The increase seems modest and reasonable
	Sang C. Han	Web	Hello. I trust that folks at PSE (Puget Sound Energy) would efficiently use the rate increase to benefit the American public in general.
	Andy Johhnson	Web	I have no problem with this rate increase if it is to recoup money spent on infrastructure. As long as the rate will be reduced after the money is recovered.
	(Private)	Web	I am fine with the small, incremental increases to electricity and natural gas costs. However, I would like to see even more increase on the cost of natural gas. We urgently need to decarbonize our infrastructure. Natural gas prices need to be much higher in order to discourage use of the green house gases involved in the process of obtaining and using natural gas. I wouldn't be wrong to keep electricity costs constant and only increase natural gas costs, and do so to an even greater extent.
			Thank you for your consideration.

2/15/2019 12:11 PM Page 205 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Catherine Nyagah	Web	Our state is growing very first, our economy is growing and in good shape. Our minimum wages are good too attracting migration from other states. I like the electronic meter reading other than having to leave my gates opened for meter readers. I wish the Seattle Public Utilities would do the same on water meter reading. The efficiency and the ontime response of the company is amazing, I am totally in support of this very minimal increases
	David Weisenburg	Web	My bill is high enough. I am a disabled veteran and have to live off one check a month. And there are many more as well. I am on the budget program as well and it too is more than I can afford to pay. So by raising the power bills you were put many in hardship.
	Laura Beard	Web	I support the residential portion of the increase. The requested amount is so small, and it has been years since one was done. It is fair and justified. We have great service all around with PSE. Thank you for your request of comment. Best Wishes. Laura Beard
	Brenna	Web	
	Julia Ban	Web	
	Eddie Smith	Web	Lets be fare: why their decision is wrong! This company decided to bill everyone, when they should be billing the county that received the majority of the actual infrastructure repairs. There are many customers who have poles and power lines that are old, bent, rotten, and in a state of disrepair; and these people are ignored every year and spend days without power during the winter months. If there was a human element to this commission, someone would realize It would only be fair to be billed for services rendered and I don't think the replacement of a few 30 year old poles down my street would qualify for such a bill raise.

2/15/2019 12:11 PM Page 206 of 207

Total Comments: 748

In Favor: 24 Opposed: 692 Undecided: 32

Filing Support	Commenter	Source	Comments
	Holly Scarlett	Web	The rate increase appears to be reasonable.
	Teri Moore	Web	Puget Sound Energy's request before you for a rate increase should be approved. We strongly support PSE's commitment to energy conservation, sustainability and all aspects of their business that do as little harm as possible to keep our electricity flowing. We are not natural gas customers in that gas lines do not extend for residential services to our location. Further, we are deeply grateful for PSE's commitment to the communities it serves. I have trust that the WUTC will give a thorough review of the proposed rate increase to ensure all items included are justified but we are in favor of the increase. Recently during the massive wind storm, we were shocked at the diligence the workers of PSE to restore power as quickly and safely as possible. Living far in the country, we fully expected power to be out much, much longer. When in reality, we were only out for less than 3 days. Thank you for the opportunity to comment. Teri and Joe Moore. Please call me if you have any questions or email.
	Mary Hargrove	Web	Seems like a reasonable increase.
	Joyce A. Castellane	Web	My only problem with PSE is it's meter readers seeming inability to open and close a gate. My gate has been broken by your clumsy/inept readers. It cost me \$1000.00 to repair my double gate where the meter is just inside. Then the readers proceeded to try to destroy the new gate. the gate swings out, but he/she insists on pushing gate in. even tho the gate fights going in the wrong direction. Who doesn't know how to open or close a gate. Although the following is second hand information, I told my sister about this, she has a purebreed Labrador, she would let the dog out into her back yard to soon discover her dog was gone, this happened 3 times. Each time was because the reader would not close her gate after reading the meter. She has to go out thru her garage look around the corner to make sure gate is closed. Does this seem ridiculous? They can read a meter but are unable to handle a gate? I think some training is in order.

2/15/2019 12:11 PM Page 207 of 207