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Issued: November 6, 2018

Account Number: [REDACTED]

**DUE DATE** November 29, 2018

**TOTAL DUE** \$3,673.93

**DONNA M MARTINEZ**

Account Name: [REDACTED]

**How to reach us**

**Bill Specific Inquiry**

Department: Claims Department  
Email: [claims@pse.com](mailto:claims@pse.com)  
Contact Number: 425-457-5700

**For All Other Inquiries**

Email: [customercare@pse.com](mailto:customercare@pse.com)  
 Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498  
Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161  
Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009  
**24 Hour Emergency and Outage line: 1-888-225-5773**

**Your Account Summary**

**Previous Charges:**

Amount of Your Last Bill \$ 0.00

**Total Previous Charges** \$ 0.00

**Current Charges:**

Other Charges or Credits \$ 3,673.93

**Total Current Charges** \$ 3,673.93

*Total includes current and past due charges* **Total \$ 3,673.93**



**Your Ways to Pay**

- [pse.com](http://pse.com) to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

Account Number: [REDACTED]

**DUE DATE** November 29, 2018

**TOTAL DUE** \$3,673.93

014027 015731 14027 1 AV 0.375 C064



DONNA M MARTINEZ  
10500 221ST LN NE UNIT 202  
REDMOND WA 98053-2015



**Puget Sound Energy**  
P.O. BOX 91269  
Bellevue, WA 98009-9269



# Other Charges or Credits

Invoice: [Redacted]

Description of Charges	Amount
Damage Claims	
Job Order # [Redacted] 0537	
Equipment	\$ 18.51
PSE Labor	246.15
Material	111.17
Primary Contractor Services	2,559.16
Permits	496.00
Company and Constr Overheads	242.94
<b>Total Charges Invoice [Redacted]</b>	<b>\$ 3,673.93</b>

Damage claim # [Redacted]  
 This bill is for damage to electrical equipment at 15725 216th Ave NE, Woodinville on 8/22/2018.  
 \*\*If you had insurance at the time of this incident, please notify your carrier with the claim information.\*\*

### Emergency or Power Outage Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call 1-888-225-5773

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al 1-888-225-5773

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 1-888-225-5773

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру 1-888-225-5773

We can translate for other languages. Call 1-888-225-5773.

### Keeping our word.

You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

### You deserve excellent service.

Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at 1-888-225-5773. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at 1-888-333-WUTC (9882) or complete an online complaint form at [www.utc.wa.gov](http://www.utc.wa.gov).

