



STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

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February 27, 2025

RE: In re *NW Natural's 2024 Gas Residential Energy Assistant Tariff (GREAT) Annual Report*,  
Dockets UG-200994, UG-200995, UG-200996, and UG-210085 (Consolidated)

TO ALL PARTIES:

On October 21, 2021, the Washington Utilities and Transportation Commission (Commission) entered Order 05, Final Order Approving and Adopting Settlement Agreement (Order 05) in the above-referenced dockets. Order 05 approved a full multi-party settlement that, among other things, required Northwest Natural Gas Company d/b/a NW Natural (NW Natural or Company) to file with the Commission annual reports concerning the Gas Residential Energy Assistant Tariff (GREAT) program's status.<sup>1</sup>

On January 31, 2025, NW Natural filed with the Commission its GREAT annual report. The Company's annual report includes its GREAT program report, residential bill discount program report, gas assistant program report, and GREAT advisory group 2024 highlights and 2025 outlook. The GREAT program report provides the amount of benefits from the GREAT program and the Low-Income Home Energy Assistant Program (LIHEAP), the number of customers in GREAT and LIHEAP, the average natural gas usage and average bill for low-income and non-low income customers, the Company's communication and outreach activities, any GREAT program changes in the last program year, and a forward-looking program outlook.

On February 20, 2025, Staff filed a letter in this docket informing the Commission that it reviewed the Company's January 31, 2025, compliance filing and believes that it contains sufficient detail, and that it is both compliant and consistent with Order 05.

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<sup>1</sup> Dockets UG-200994 *et.al.*, Order 05, 44, ¶13-14.

The Commission affirms Staff's position that NW Natural's January 31, 2025, compliance filing complies with Order 05.

A handwritten signature in black ink that reads "Jeff Killip". The signature is written in a cursive, flowing style.

JEFF KILLIP  
Executive Director and Secretary