

QWEST CORPORATION

STATE: Washington  
DOCKET NO: UT-030614  
CASE DESCRIPTION: Request for Competitive Classification of Basic Business Exchange Telecommunications Services  
INTERVENOR: Public Counsel  
REQUEST NO: PC 05-030S1

REQUEST:

Re Attachment A to Qwest's petition, which includes direct inward dialing service: Are customers able to port blocks of DID numbers, obtained from Qwest as a result of being a customer of Qwest's DID service, to other CLECs (so that the customers can retain their DID numbers but receive local service from a different carrier)? If there are any instances in which customers cannot port DID numbers to other CLECs, please explain the reasons.

RESPONSE:

Please refer to the current Washington Statement of Generally Available Terms (SGAT) at <http://www.qwest.com/wholesale/clecs/sgatwireline> for terms and conditions that relate to porting local telephone numbers from Qwest to a CLEC. Section 10.2.2.8 of the Washington SGAT specifies that each party bound by the SGAT "shall offer number portability for any portion of an existing DID block without being required to port the entire block of DID numbers." This is consistent with Qwest's local number portability policy, which provides for number portability only for working telephone numbers. Non-working DID numbers are not eligible for local number portability. There is no limitation regarding porting of working telephone numbers from Qwest to a CLEC, so long as the customer remains within the Qwest rate center from which the number is to be ported. Currently, number porting between rate centers is not allowed, as specified in Section 10.2.2.14 of the Washington SGAT.

Respondent: David Teitzel

SUPPLEMENTAL RESPONSE dated 10/03/03

A CLEC may port any or all DID telephone numbers actually appearing on the Customer Service Record (CSR) of a Qwest PBX customer who wishes to subscribe to PBX service of a CLEC. If the customer's CSR shows the customer has been assigned a defined range of DID telephone numbers (known as a "number block") that contains both active and reserved numbers, that entire block of numbers may be ported to the CLEC when the customer leaves Qwest for a CLEC.

As stated in Qwest's original response to this data request, non-working DID telephone numbers are not eligible for number portability. Non-working telephone numbers do not appear on PBX customers' CSRs nor are they billed to the customer. Examples of non-working numbers are: previously disconnected numbers, unassigned numbers and numbers reserved for new service that has not yet been installed.

Respondent: David Teitzel