



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

February 20, 2025

Jeff Killip, Executive Director and Secretary
Washington Utilities and Transportation Commission
P. O. Box 47250
Olympia, Washington 98504-7250

RE: NW Natural's 2024 GREAT Annual Report
Dockets UG-200994, UG-200995, UG-200996, and UG-210085 (Consolidated)

Dear Jeff Killip:

On October 21, 2021, the Washington Utilities and Transportation Commission (Commission) entered Final Order 05 in the above-referenced dockets. Order 05 approved a full multi-party settlement that, among other things, required Northwest Natural Gas Company d/b/a NW Natural (NW Natural or Company) to file with the Commission annual reports concerning its Gas Residential Energy Assistant Tariff (GREAT) program's status.¹

On January 31, 2025, NW Natural filed with the Commission its GREAT annual report. The Company's annual report includes its GREAT program report, residential bill discount program report, gas assistant program report, and GREAT advisory group 2024 highlights and 2025 outlook. The GREAT program report provides the amount of benefits from the GREAT program and the Low-Income Home Energy Assistant Program (LIHEAP), the number of customers in GREAT and LIHEAP, the average natural gas usage and average bill for low-income and non-low income customers, the Company's communication and outreach activities, any GREAT program changes in the last program year, and a forward-looking program outlook.

¹ *Dockets UG-200994 et.al.*, Order 05, 44, ¶13-14.

Commission Staff (Staff) reviewed the compliance filing provided by NW Natural dated January 31, 2025, and finds that it contains sufficient detail and that it is compliant and consistent with Final Order 05. Therefore, Staff believes that the filing complies with the Commission's Order 05.

Sincerely,

Jisong Wu
Regulatory Analyst