

Information requested may be found in the tables below.

|   |   |   |
|---|---|---|
| 1 | Company name                            | Onvoy, LLC  |
| 2 | Services provided                       | Local, Long Distance                                  |
| 3 | Emergency plan (Y/N)                    | Y   |
| 4 | Emergency plan filed with the UTC (Y/N) | Y   |
| 5 | Company network operations center (Y/N) | Y   |
| 6 | Network operation center location       | One North Wacker Drive, Suite 2500, Chicago, IL 60606 |

|    |                             | Name                | Title             | 24-hour (Y/N) | Address   | Email                      | Tel          | Cell | Change from 2022 submission (Y/N) |
|----|-----------------------------|---------------------|-------------------|---------------|---|----------------------------|--------------|------|-----------------------------------|
| 7  | Regulatory contact          | Andrew M. Lancaster | Senior Manager    | N             | One North Wacker Drive, Suite 2500, Chicago, IL 60606 | IQ-taxdepartment@sinch.com | 312-384-8000 |      | N                                 |
| 8  | Primary emergency contact   | Tech on duty        | Operations Center | Y             | Same as above   | IQ-noc@sinch.com           | 866-388-7258 |      | N                                 |
| 9  | Alternate emergency contact | Tech on duty        | Operations Center | Y             | Same as above   | IQ-noc@sinch.com           | 866-388-7258 |      | N                                 |
| 10 | Network Operations center   | Tech on duty        | Operations Center | Y             | Same as above   | IQ-noc@sinch.com           | 866-388-7258 |      | N                                 |
| 11 | 24-hour emergency contact   | Tech on duty        | Operations Center | Y             | Same as above   | IQ-noc@sinch.com           | 866-388-7258 |      | N                                 |

Approved by: *Andrew M Lancaster*  
 Approval date: 12/07/23