Interim - Packet Switching Process Flow

CLEC	Account Team	Wholesale Interconnect Operations

CLEC inquires with Account Team re: Packet Switching:

- CLEC Collocation is in place
- Qwest DSLAM has been deployed
- Request for remote Collocation has been denied

→ Account Team reviews request, verifies Collo in place, Qwest DSLAM is deployed and remote collo denied. Intiate meeting with CLEC within 10 calendar days of request receipt.

Account Team and CLEC meet to confirm Packet Switching ordering process steps.

1. Unbundled Packet Switch Interface Port to be placed
2. Circuit Level CLEC end-user request for virtual channel
3. Subloop or Digital capable loop related s/o request

CLEC submits Local Service Request (LSR) for Unbundled Packet Switch Interface Port to be placed → Receives and processes LSR. Issue FOC & Initiates Service Order Process → completion notification

CLEC submits Interim Order Form for Unbundled Packet Switch Customer Channel CLEC end-user to establish Circuit level Virtual Channel and Related Service Order for digital capable loop. → Receives and processes Interim Order Form. Confirms Due Date. Initiates Service Order Process → completion notification

CLEC submits LSR for Related Service Order for Unbundled Packet Switch Loop Capability → Receives and processes LSR. Issue FOC & Initiates Service Order Process → completion notification

QWEST BILLING WILL BEGIN CONCURRENT WITH THE COMPLETION OF SERVICE TURN-UP