



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503
P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

March 28, 2024

Friend, Tory
d/b/a Quality Movers; Endurance Movers
PO box 39251
Lakewood, WA 98496

Re: TV-240108– Reinstating Temporary Household Goods Permit - THG069376

Dear Friend, Tory:

On February 21, 2024, Friend, Tory, d/b/a Quality Movers; Endurance Movers, filed an application with the Washington Utilities and Transportation Commission (Commission) to reinstate its permit to provide residential household goods transportation services in the state of Washington. You have met the initial application requirements by attending Household Goods training on February 28, 2024.

The Commission grants Friend, Tory's request to reinstate permit THG069376 for household goods carrier authority and approves the application in full. Permit THG069376 issued in the name of Friend, Tory is enclosed, and the company may operate on a temporary basis.

The Commission will continue to evaluate whether Friend, Tory qualifies for permanent authority. To qualify for permanent authority, your company must satisfy the following requirements:

1. Operate for at least six months.
2. Allow the Commission to review your business operations and records. Commission staff will review records and inspect vehicle(s), and you must receive a satisfactory safety rating as a result of that review.
3. Complete a criminal background check on each person Friend, Tory employs or intends to employ. The Commission will not grant permanent authority if any company employee has been convicted of any crime within the past five years involving theft, burglary, assault, sexual misconduct, identity theft, fraud, false statements, or the manufacture, sale, or distribution of a controlled substance. Even if a conviction for any of these offenses is more than five years old, the Commission will not grant permanent authority

if it determines that the nature or extent of the crime(s) will likely interfere with the proper operation of a household goods moving company.

4. Pay any outstanding monetary penalty or fee owed to the Commission.
5. Resolve all consumer complaints pending with the Commission.

Friend, Tory must continue to comply with state laws, Commission rules, and the provisions of Tariff 15-C. Failure to do so will result in Commission enforcement action, up to and including revocation of the company's permit.

If you have any questions, please contact Licensing Services at 360-664-1222 or transportation@utc.wa.gov.

Sincerely,

Patrick Remfrey
Licensing Services Manager

Enclosure

NOTICE: This action is delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you this letter, the Commission will post on its website for at least 14 days a list of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. Your request should be addressed to Jeff Killip, Executive Director and Secretary, 621 Woodland Square Loop SE, Lacey, WA 98503, PO Box 47250, Olympia, WA 98504-7250. You may also email your request to records@utc.wa.gov. You must file a request for Commission review no later than 14 days after the date of this letter.