

SUB Sep 27, 2023

Third Revised Sheet 34
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Consolidated Communications of Washington Company, LLC

GENERAL SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

C. ESTABLISHMENT AND FURNISHING OF SERVICES (Cont'd.)

2. Customer Billing (Cont'd)

g. Bill Payment Options

Customers may pay their bill by using the following options:

- o mailing the payment to the Company address on the remittance slip attached to the monthly invoice;
- o making a payment via the Company's website by either enrolling for recurring payments or making a one-time payment;
- o making on-line payments via the Customer's banking institution or other non-Company payment application or agent;
- o making a payment via the phone either through a live agent of the Company or via the Company's automated Interactive Voice Response (IVR) system.

When customers choose to make a payment via the phone either through a live agent of the Company or via the Company's automated IVR system, the customer will be charged a Convenience Fee charge of \$4.95 per transaction. (I)

3. Minimum Contract Period

- a. Except as specified elsewhere in this tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the established rate for one month.
- b. Special contractual arrangements for special equipment or special assemblies of equipment are developed as required.

Issued: August 31, 2023

Effective: November 1, 2023

Consolidated Communications of Washington Company, LLC
Kevin J. Kastor, Sr. Director – Government Affairs