



IMPORTANT NOTICE

Date: December 1, 2022

Dear Whidbey Telephone Company Customer,

Whidbey Telephone Company (“Whidbey Telecom”) has filed for approval from the Washington Utilities and Transportation Commission (“Commission” or “WUTC”) to increase its revenue by approximately \$118.00 annually which is less than one percent of the annual revenue. If approved, the increase will take effect January 1, 2023. The rate increase is set forth in the table below.

	Old Rate	Increase	New Rate
Dishonored Payment Charge	\$15.00	\$20.00	\$35.00

The current rate for this charge was approved by the WUTC prior to November 1, 1993. Overall costs incurred in processing dishonored payments, including charges billed by financial institutions and wages, continue to rise.

The Commission has the authority to set final rates that may be lower or higher than the Company’s request, depending on the outcome of its investigation. You can submit comments by going to www.utc.wa.gov and clicking “Submit a Comment,” or by one of the following options:

Washington Utilities and Transportation Commission
P.O. Box 47250, Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: 1-888-333-WUTC (9882)

Commission staff will make a recommendation to the Commissioners at 9:30 a.m. on December 22, 2022. You will have an opportunity to comment at this meeting. The UTC building is closed to the public until further notice. This open meeting will be conducted remotely. If you intend to listen or participate, call 360-664-1234 at least a day before the open meeting for instructions and to sign in.

If you have any questions concerning this filing, please call Whidbey Telephone Company at 866-548-7760.

Sincerely,

Whidbey Telephone Company