

1<sup>st</sup> Revision of Sheet No. 21-D  
Canceling Original  
of Sheet No. 21-D

WN U-2

**PUGET SOUND ENERGY**  
**Natural Gas Tariff****RULES AND REGULATIONS (Continued)****RULE NO. 9: Bills and Payment for Service (Continued)**

9. **LATE PAYMENT FEE:** A late payment fee of 1% per month may be assessed on all balances which remain unpaid more than 10 business days after the statement due date and will be added to the Customer's billing statement at the next subsequent billing date, provided that a late payment fee will not be assessed sooner than 30 calendar days after the bill mailing date. Imposition of the late payment fee will be delayed 30 days for Customers with delinquent balances who have demonstrated that they have made application to an agency for financial aid. Customers who participate in the Budget Payment Plan will be exempt from the late payment fee as long as they remain of the Budget Payment Plan. Customers who make payment arrangements with the Company for an unpaid amount or Customers with delinquent balances which would otherwise be assessed a late payment fee during a period in which the Company voluntarily elects not to perform disconnections for nonpayment will be exempt from the late payment fee, assessed on this amount.
10. **DISCONNECTION VISIT CHARGE:** When a visit by a Company representative to the Customer's service address for the purpose of disconnection of service does not result in disconnection of service, a service fee of \$13.00 will be charged for each visit when the visit does not result in disconnection of service due to:
- collection of payment from the Customer; or,
  - representation regarding payment by the Customer; or,
  - upon the Company and Customer agreeing to payment arrangements satisfactory to the Company; or,
  - the Customer has corrected a violation of rules that prompted the disconnection visit.

Where a Customer premises receives both natural gas and electric service, only one charge will be made for each disconnection visit. Disconnection visits will only be made following the required notice to the Customer.

COVID-19 Pandemic Exception: The Company shall suspend its collection of the disconnection visit charge until 30 days after the Commission issues its Order Adopting Rules or otherwise determines these charges in Docket U-210800. (C)  
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