



JANUARY 28, 2022 CUSTOMER NOTICE

Blue Rock Water Company has filed with the Washington Utilities and Transportation Commission ("Commission") to approve 1) terminating (Rule 25) credit card chargebacks and associated fees (Schedule A), 2) migrating from a flat service charge fee of \$45 and \$65 to hourly fees billed in quarter-hour increments (Schedule A), 3) increasing the service connection fee from \$350 to \$950 to better reflect the value of connections within the operating region (Schedule 4) and a Winter No-read Period only for the Sunnyhills Water System (DOH ID# 23391F).

Blue Rock Water does not assess credit card chargebacks; therefore the change will have no impact on customers. The increased service connection fee will not impact current customers; it is for new connections only. The change to the service charge fee from flat to hourly could impact customers that request service work – it will mitigate the cost of service work requiring less time and increase the cost of service work that is more extensive. This only pertains to work 1) requested by customers or 2) found to be on the customer's side of the meter.

For the Sunnyhills Water system only, the Utility is proposing no meter readings between November and March each year. The Utility will bill the customer all applicable Monthly Charges except Usage Rates. Usage charges will continue to accrue during the Winter No-read Period, but they will not be payable until they can be measured. Customers will have the option of paying the accrued charges in a single payment or in equal payments over the same number of months as the Winter No-read Period.

The Commission has the authority to set final rates that may be lower or higher than the company's request, depending on the outcome of its investigation. You can submit comments by going to www.utc.wa.gov and clicking "Submit a Comment," or by one of the following options:

Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250, Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov Telephone: 1-888-333-WUTC (9882)

Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on February 24, and you will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, you can participate by telephone by calling 360-664-1234 the day before the open meeting for instructions and to sign in. If you plan to attend the open meeting in person, please call the day before to make sure this item is still on the agenda.

A memo containing the staff recommendation will be available on the Commission's website about three days prior to the open meeting. If a memo is available it can be viewed at utc.wa.gov. Click on the link near the bottom that says "Documents." Under "Open Meetings," click on "Agendas, meeting minutes, orders." When the open meeting date (see above) appears, click on the memo for this filing - a page with the memo and any associated attachments will appear. You will be given an option to open or save the document you choose.

The Commission is committed to providing reasonable accommodation to participants with disabilities. If you need a reasonable accommodation, please contact the Commission at (360) 664-1132 or human_resources@utc.wa.gov.

If you have any questions about the proposed filing and how it may affect your account, you can reach the company by phone: (206) 764-3345, email: service@bluerockmgt.com or by mail: 7511 Greenwood Avenue N #4011, Seattle, WA 98103.

BLUE ROCK WATER CO.