



Cascadia
WATER™

(360) 331-7388
info@cascadiawater.com
www.cascadiawater.com

18181 State Route 525
PO Box 549
Freeland, WA 98249

Dear Customer,

Effective September 17, 2021, Discovery Bay Village Water is now owned by Cascadia Water. Cascadia operates a number of water systems on Whidbey Island and the Olympic Peninsula. Cascadia Water currently serves over 5,000 people through 1,800 connections and is a wholly-owned subsidiary of NW Natural Water Company, LLC.

Customers should not experience any disruption in service resulting from the transition of ownership.

Important information about Billing and Payment:

- Bills will now come from Cascadia Water.
- Current water rates, billing cycles*, and information on record will not change because of the water system transfer to Cascadia Water. *Beginning January 2022, we will switch to a bi-monthly billing cycle.

Cascadia Water is regulated by the Washington Utilities and Transportation Commission (WUTC). We are required to provide all new customers with the Washington Utilities & Transportation Commission's Consumer Guide Utility Services Brochure. An electronic copy of this brochure is available from our website (www.cascadiawater.com) by clicking on the 'Links' tab and then clicking 'Useful PDFs'. If you'd prefer a paper copy, please let us know.

Please also fill out the attached Water Service Application and return it to us at your earliest convenience. This is solely a WUTC requirement for us to send to our new customers and does not affect your established water service.

For more information and questions, please contact:

Cascadia Water
Amy Lehman
360-331-7388
amy@cascadiawater.com

About NW Natural Water:

NW Natural Water Company, LLC (NW Natural Water), is a subsidiary of Northwest Natural Holding Company (NYSE: NWN) (NW Natural Holdings). Northwest Natural Holding Company, (NYSE: NWN) (NW Natural Holdings), is headquartered in Portland, Oregon and has been doing business for over 160 years in the Pacific Northwest. It owns NW Natural Gas Company (NW Natural), NW Natural Water Company (NW Natural Water), and other business interests.

NW Natural Water currently provides water distribution and wastewater services to communities throughout the Pacific Northwest and Texas. After pending acquisitions close, NW Natural Water will serve approximately 65,000 people through approximately 27,000 connections.

Additional information is available at nwnaturalholdings.com.



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Water Service Application

Account Holder (Applicant) Name: _____ Rent Own

Service Address: _____ Service start date: 9/17/2021

Mailing Address: _____ Phone #: _____

Email Address: _____ Alt Phone #: _____

Receive bill via: Mail/Paper copy only Email and paper copy

Monthly charges:

Meter size 5/8" & 3/4"\$46.00 (includes up to 500 cubic feet)
Over 500 cubic feet: \$1.00 per 100 cubic feet

2" meter size, per unit\$65.00 (includes up to 1,000 cubic feet)
Over 1,000 cubic feet: \$1.00 per 100 cubic feet

All rates plus state utility tax.

Cascadia Water (hereafter referred to as "The Utility") will supply the Customer with wholesome water adequate for normal household use. The Customer is responsible for the line from the meter to the Customer's house.

By signing below, I agree that authorized personnel of the company have the right to enter my property during reasonable hours to perform meter readings, maintenance, testing, and installation or removal of the company's property necessary for reasonable operation of the Utility.

Customer Signature: _____ Date: _____

For Office Use Only:.....

Utility: _____ Date: _____ Account #: _____