	US DOT # 3180551	Legal: MIRACLE MAN MOVERS LLC Operating (DBA):		
MC/MX #: 125912		State #: THG068778		Federal Tax ID:
Review Type: Compliance Review (CR)				
Scope: Principal Office		Location of Review/Audit: Company facility in the U. S.		Territory:
Operation Types		Interstate	Intrastate	
Carrier:	Non-HM	Non-HM	Business: Corporation	
Shipper:	N/A	N/A	Gross Revenue: \$350,000.00	
Cargo Tank:	N/A		for year ending: 12/31/2019	
Company Physical Address:				
14602 NE FOURTH PLAIN BLVD #J VANCOUVER, WA 98682				
Contact Name: Christopher Bullock				
Phone numbers: (1) 360-205-2294		(2) 509-551-7776		Fax
E-Mail Address: anna@miraclemanmovers.com				
Company Mailing Address:				
14602 NE FOURTH PLAIN BLVD #J VANCOUVER, WA 98682				
Carrier Classification				
Authorized for Hire				
Cargo Classification				
Household Goods				
Equipment				
	Owned	Term Leased	Trip Leased	Owned
Truck	1	1	0	
Power units used in the U.S.:2				
Percentage of time used in the U.S.:100				
Does carrier transport placardable quantities of HM? No				
Is an HM Permit required? N/A				
Driver Information				
	Inter	Intra	Average trip leased drivers/month: 0	
< 100 Miles:		4	Total Drivers: 4	
>= 100 Miles:			CDL Drivers: 0	



	MIRACLE MAN MOVERS LLC U.S. DOT #: 3180551	Review Date: 02/22/2021
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Part A


QUESTIONS regarding this report may be addressed to the Office of Motor Carriers at:

Sandra Yeomans
P.O. Box 47250, Olympia, WA 98504-7250
[cell \(360\)701-1602](tel:3607011602) or sandra.yeomans@utc.wa.gov

This report will be used to assess your safety compliance.

<u>Person(s) Interviewed</u>	
Name: Christopher Bullock	Title: CEO
Name: Anna Bullock	Title: HR-Compliance



	MIRACLE MAN MOVERS LLC U.S. DOT #: 3180551	State #: THG068778	Review Date: 02/22/2021
	Part B Violations		

1 STATE CRITICAL	Primary: 395.8(a)(1) CFR Equivalent: 395.8(a)(1)	Discovered 30	Checked 120	Drivers/Vehicles In Violation Checked 1 4
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Description
Failing to require driver to make a record of duty status.
Example
Driver name: Chris Bullock
Trip date: 12/15/2020
Description of violation: Failing to make a record of duty status.

2 STATE	Primary: WAC 480-15-590 CFR Equivalent: 376.11(a)	Discovered 20	Checked 20	Drivers/Vehicles In Violation Checked 20 20
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Description
Failure to use a written lease agreement to lease equipment
Example
U-Haul Equipment Contract numbers:
96148827, 98036102, 96148827, 97280446, 97320159, 97746099, 97797175, 98036102, 98346240, 98346494, 98346640, 98535702, 98578953, 98679445, 83271475, 83352994, 83672143, 83826832, 84978792, and 85381594.

3 STATE	Primary: 391.15(a) CFR Equivalent: 391.15(a)	Discovered 1	Checked 4	Drivers/Vehicles In Violation Checked 1 4
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Description
Using a disqualified driver.
Example
Driver name: Nick Turner
Trip date: 9/20/2020
Description of violation: Driving a commercial motor vehicle with a suspended license. License was suspended on January 3, 2021.

4 STATE	Primary: 391.21(a) CFR Equivalent: 391.21(a)	Discovered 4	Checked 4	Drivers/Vehicles In Violation Checked 4 4
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Description
Using a driver who has not completed and furnished an employment application.
Example
Name: Mathew Martin
Date of trip: 12/30/2020
Description of violation: Using a driver who had not completed an employment application.

Driver name: Omar Gardner
Trip date: 11/21/2020
Description of violation: Using a driver who had not completed an employment application.

Driver name: Chris Bullock
Trip date: 12/15/2020
Description of violation: Using a driver who had not completed an employment application.

Driver name: Nick Turner
Trip date: 9/20/2020
Description of violation: m Using a driver who has not completed an employment application. Missing three years employment with reason for leaving and certificate of violations.



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Part B Violations

5 STATE	Primary: 391.23(c) CFR Equivalent: 391.23(c)	Discovered 3	Checked 4	<table border="0"> <tr> <td colspan="2">Drivers/Vehicles</td> </tr> <tr> <td>In Violation</td> <td>Checked</td> </tr> <tr> <td>3</td> <td>4</td> </tr> </table>	Drivers/Vehicles		In Violation	Checked	3	4
Drivers/Vehicles										
In Violation	Checked									
3	4									

Description
Failing to investigate driver's background within 30 days of employment.

Example

Driver name: Omar Gardner
Trip date: 11/21/2020
Description of violation: Failing to acquire a motor vehicle report within 30 days of hire.

Driver name: Chris Bullock
Trip date: 8/6/2020
Description of violation: Failing to acquire a motor vehicle report within 30 days of hire.

Driver name: Nick Turner
Trip date: 9/20/2020
Description of violation: Failing to acquire a motor vehicle report within 30 days of hire.

6 STATE	Primary: 391.25(a) CFR Equivalent: 391.25(a)	Discovered 1	Checked 1	<table border="0"> <tr> <td colspan="2">Drivers/Vehicles</td> </tr> <tr> <td>In Violation</td> <td>Checked</td> </tr> <tr> <td>1</td> <td>1</td> </tr> </table>	Drivers/Vehicles		In Violation	Checked	1	1
Drivers/Vehicles										
In Violation	Checked									
1	1									

Description
Failing to make an inquiry into the driving record of each driver to the appropriate State agencies in which the driver held a commercial motor vehicle operator's license at least once every 12 months.

Example

Driver name: Chris Bullock
Trip date: 8/6/2020
Description of violation: Failing to acquire a motor vehicle report every 12 months.

7 STATE	Primary: 391.51(b)(6) CFR Equivalent: 391.51(b)(6)	Discovered 1	Checked 1	<table border="0"> <tr> <td colspan="2">Drivers/Vehicles</td> </tr> <tr> <td>In Violation</td> <td>Checked</td> </tr> <tr> <td>1</td> <td>1</td> </tr> </table>	Drivers/Vehicles		In Violation	Checked	1	1
Drivers/Vehicles										
In Violation	Checked									
1	1									

Description
Failing to maintain a list or certificate relating to violations of motor vehicle laws and ordinances required by 391.27.

Example

Driver name: Chris Bullock
Trip date: 8/6/2020
Description of violation: Failing to maintain a list or certificate relating to violations every 12 months.



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Part B Violations

8 STATE	Primary: 391.51(b)(9) CFR Equivalent: 391.51(b)(9)	Discovered 4	Checked 4	Drivers/Vehicles In Violation Checked 4 4
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Description

Failing to place a note related to the verification of the medical examiner's listing on the National Registry of Certified Medical Examiners required by 391.23(m) in driver disqualification file(s).

Name: Mathew Martin
Date of trip: 12/30/2020

Description of violation: Failing to note, in the driver qualification file, the verification of the medical examiner's listing on the national registry of certified medical examiners.

Driver name: Omar Gardner
Trip date: 11/21/2020

Description of violation: Failing to note, in the driver qualification file, the verification of the medical examiner's listing on the national registry of certified medical examiners.

Driver name: Chris Bullock
Trip date: 8/6/2020

Description of violation: Failing to note, in the driver qualification file, the verification of the medical examiner's listing on the national registry of certified medical examiners.

Driver name: Nick Turner
Trip date: 9/20/2020

Description of violation: Failing to note, in the driver qualification file, the verification of the medical examiner's listing on the national registry of certified medical examiners.

9 STATE	Primary: WAC 480-15-530 Secondary: RCW 81.80.190 CFR Equivalent: 392.2	Discovered 1	Checked 1	Drivers/Vehicles In Violation Checked 1 1
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Description

Carriers insurance or policy number does not match Form H on file with the commission.

Example

Driver name: Nick Turner
Trip date: 9/20/2020

Description of violation: Cargo insurance does not match insurance on file with the commission.

10 STATE	Primary: 395.3(b)(2) CFR Equivalent: 395.3(b)(2)	Discovered 1	Checked 30	Drivers/Vehicles In Violation Checked 1 4
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Description

Requiring or permitting a property-carrying commercial motor vehicle driver to drive after having been on duty 70 hours in 8 consecutive days.

Example


Dates of 8-day period: 12/10/2020 – 12/18/2020

Driver name: Nicholas Turner

Date/Time Violation Began: 12/18/2020 at 18:26

Total Hours Driven in Violation: 1.34



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Part B Violations

11 STATE	Primary: 396.3(b)(1) CFR Equivalent: 396.3(b)(1)	Discovered 2	Checked 2	Drivers/Vehicles In Violation	Checked 2
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Description
Failing to keep a maintenance record which identifies the vehicle, including make, serial number, year, and tire size.
Vehicle: 1HTMMAAM6BH282925
Trip Date: 11/2/2020
Description of violation: Maintenance files missing make and model.

Vehicle: 1HTMMMML9JH422730
Trip Date: 11/21/2020
Description of violation: Maintenance files missing make and model.

12 STATE	Primary: 396.3(b)(2) CFR Equivalent: 396.3(b)(2)	Discovered 2	Checked 2	Drivers/Vehicles In Violation	Checked 2
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Description
Failing to have a means of indicating the nature and due date of the various inspection and maintenance operations to be performed.

Example
Vehicle: 1HTMMAAM6BH282925
Trip Date: 11/2/2020
Description of violation: No chronological list showing repairs, inspections, and maintenance.

Vehicle: 1HTMMMML9JH422730
Trip Date: 11/21/2020
Description of violation: No chronological list showing repairs, inspections, and maintenance.

13 STATE	Primary: 396.19(b) CFR Equivalent: 396.19(b)	Discovered 1	Checked 1	Drivers/Vehicles In Violation	Checked 1
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Description
Failing to maintain evidence of inspector's qualifications.

Example
Inspector's name: Tevgeniy
Date of inspection: 12/17/2020
Vehicle: 1HTMMAAM6BH282925
Trip date: 11/21/2020

14 STATE	Primary: 396.25(d) CFR Equivalent: 396.25(d)	Discovered 1	Checked 1	Drivers/Vehicles In Violation	Checked 1
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Description
Failing to ensure that each brake inspector meets the minimum qualifications.

Example
Brake inspector's name: Tevgeniy
Date of inspection: 12/17/2020
Vehicle: 1HTMMAAM6BH282925
Trip date: 11/21/2020



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	U.S. DOT #: 3180551		02/22/2021

Part B Violations

15 STATE	Primary: WAC 480-15-480 Secondary: 392.2	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
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Description
Failing to provide annual report to Utilities and Transportation by May 1 of each year.
Example
Name: Mathew Martin
Date of trip: 12/30/2020
Description of violation: Failing to file annual report by May 1 of each year.

Safety Fitness Rating Information:	OOS Vehicle (CR): 0
Total Miles Operated 10,000	Number of Vehicle Inspected (CR): 2
Recordable Accidents 0	OOS Vehicle (MCMIS): 0
Recordable Accidents/Million Miles 0.00	Number of Vehicles Inspected (MCMIS): 0

Your proposed safety rating is : CONDITIONAL	Rating Factors	Acute	Critical
	Factor 1: S	0	0
	Factor 2: S	0	0
	Factor 3: U	0	2
	Factor 4: S	0	0
	Factor 5: N	0	0
	Factor 6: S	-	-

This rating will become the final rating 60 days from the date indicated on a forthcoming official notice from the Federal Motor Carrier Safety Administration headquarters in Washington, D.C.


However, if this rating improves a previous Unsatisfactory rating, it will become effective on the date of the official notice from the FMCSA headquarters.

Corrective actions must be taken for the violations (deficiencies) listed on Part B of this review. Title 49 CFR Sections 385.15 and 385.17 provide for administrative review and a change to a safety rating based on corrective actions, respectively. A request for a change to a safety rating under section 385.17 may be made at any time. A motor carrier may request, in writing, a change in the rating by providing evidence of corrective actions to the Field Administrator for the FMCSA Service Center in which the carrier maintains its principal place of business. (See 49 CFR 385.17 for additional details). A request for administrative review under section 385.15 must be made within 90 days of the date of the proposed safety rating issued under section 385.11(c) or a final safety rating issued under section 385.11(b), or within 90 days after denial of a request for a change in rating under section 385.17.

If this was a focused investigation, which will be noted in the Review Type on the first page of this report (Part A), some factors shown above may be marked "SATISFACTORY" even if they were not reviewed. A focused investigation will not result in a SATISFACTORY safety rating because all standards and factors specified in 40 CFR 383.5 and 385.7 were not examined in full, even though it may appear that they were under the rating factors in Part B of this document. It may, however, result in a less than SATISFACTORY rating if sufficient violations are discovered in the parts and factors examined to result in a CONDITIONAL or UNSATISFACTORY rating, or a non-ratable review.

If you receive a conditional or unsatisfactory rating, you may request an administrative review under 49 CFR 385.15 or a safety rating upgrade based on corrective action under 49 CFR 385.17. However, a successful request may only result in a non-ratable status, upgrade to a conditional safety rating, or reinstatement of your most recent safety rating. You will not receive a new satisfactory safety rating as a result of your request(s) under 49 CFR 385.15 and/or 49 CFR 385.17.



	MIRACLE MAN MOVERS LLC U.S. DOT #: 3180551	Review Date: 02/22/2021
Part B Requirements and/or Recommendations		

1. Safety Management Plan Requirement

Within 60 days, send and have approved, a safety management plan to the UTC describing what actions you have taken in response to this review to ensure that you are complying with the Motor Carrier Safety Regulations.

Identify each violation and why the violations were permitted to occur.

Address the actions taken to correct the deficiency or deficiencies that allowed the violations to occur. Include actual documentation of this corrective action (new policies, procedures, training programs etc.).

Outline actions taken to ensure that similar violations do not reoccur in the future. Include actual documentation of this corrective action (new policies, procedures, training programs etc.).

Address your response to:

Washington Utilities and Transportation Commission
Attention: Sandi Yeomans
PO Box 47250
Olympia, WA 98504-7250
or sandra.yeomans@utc.wa.gov

Example of required explanation for violations

Violation #5: Failing to maintain driver qualification file on each driver.

A) Again, with lack of experience I was unaware I needed to keep a driver file on "myself" as owner and "only" driver at this time. To get the permit I had submitted this information prior and believed the commission to have this information.

B) I have corrected this by filling out an "application" for myself, getting a copy of my current drivers "abstract", Updating my DOT medical certificate, and running a WSP background check on myself and creating a physical and digital filing system.

C) I plan on using the "driver" file I have created for "myself" as a template to be completed before I hire any new "driver". Keeping and maintaining current and accurate "drivers" file will be a priority.

Attach copy of corrected item

2. HOS COMPLIANCE BASIC PROCESS BREAKDOWN: Monitoring and Tracking

DESCRIPTION OF PROCESS BREAKDOWN: The carrier has a program to monitor and keep track of hours of service as well as scheduled jobs, however the carrier is not using the program to its potential. This has resulted in the carrier not having hours of service for Chris Bullock and allowing drivers to driver over hours. Also, the carrier is unable to identify what driver is driving which vehicle on any given day which also affects the ability to determine the hours-of-service as driver hours or on-duty status.


BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Monitoring and Tracking Processes.

Implement an effective process for monitoring, tracking, and evaluating all drivers' compliance with Hours-of-Service (HOS) regulations and company policies.

Promptly review all Records of Duty Status (RODS) for Hours-of-Service (HOS) violations and falsification. Look for discrepancies by comparing driver logs with their "check-in" calls and other supporting documents.



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Part B Requirements and/or Recommendations		

Document all findings of fatigue-related noncompliance with regulations and/or company policies.

Systematically check to see if drivers and dispatchers are regularly communicating about Hours-of-Service (HOS) availability and driver-fatigue level.

Maintain roadside inspection, Records of Duty Status (RODS), supporting documents, dispatch schedules, and communication records to help evaluate the performance of all staff (drivers, dispatchers, and managers) involved in Hours of Service (HOS) and the effectiveness of compliance with HOS policies, procedures, and regulations. and how to remedy them.

Implement a system for keeping accurate records of employees' Hours-of-Service (HOS) training needs and completed training, via software, a checklist in the driver's file, and/or another appropriate method.


Evaluate personnel (log clerks, payroll, dispatchers, and third-party safety consultants) who are monitoring drivers' Records of Duty Status (RODS) for accuracy; for whether they are applying performance standards fairly, consistently, and equitably; and for whether they are documenting evaluations.

Consider using Electronic On-board Recorders (EOBRs) to monitor and track Hours-of-Service (HOS) violations.

When monitoring and tracking any fatigue-related issues, always assess whether an issue is individual or represents a systemic breakdown in the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).

3. Obtain a copy of each driver's driving record and review it annually.
4. Toll receipts and other on-the-road expense receipts, invoices, bills of lading, dispatch records, and other "supporting document" must be kept on file for six (6) months. This requirement also applies to records generated by the use of owner-operators. You may keep legible photocopies in lieu of originals.
5. Require all drivers to prepare complete and accurate records of duty status for each day, and to submit them within 13 days. Maintain all duty status records on file, with all supporting documents, for at least 6 months.
6. Establish a systematic maintenance records program for all vehicles. Maintain a complete file for each subject vehicle, recording all repair, maintenance and inspection operations performed.
7. Periodically review the maintenance and inspection records for all lease vehicles as required by Part 396 of the FMCSR. Keep a record to document these reviews and notify the vehicle owner of any violations detected.
8. Carrier must file an annual report with the Utilities and Transportation Commission to pay regulatory fees no later than May 1.
9. This report contains citations of regulations that are deemed serious in nature and could result in penalties against your company and/or your drivers.
10. Carrier must place note related to the verification of the medical examiner's listing on the National Registry of Certified Medical Examiners in driver qualification file(s)
11. Required information for employment application as noted in violation 391.25(b):
 1. Company name and address.
 2. Applicant name, address, date of birth, and social security number.
 3. Three years of residence.
 4. Application date.



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Part B Requirements and/or Recommendations		

5. License number, state, and expiration.
6. Driving experience, equipment driven.
7. Three year crash and traffic history.
8. License restraint history with explanation.
9. Three years employment with reason for leaving, commercial vehicle use, and controlled substance and alcohol program.
10. Add seven years employment for commercial drivers license.
11. Signature of driver with statement.

- 12. Understand Why Compliance Saves Time and Money:** Compliance with FMCSRs will not only save lives, but also saves your business time and money. Tracking how much your business spends on non-compliance activities can help you understand the many benefits of compliance to your business and why safety is good business.

Document and Follow Through on Action Plans: Document and follow through on action plans to ensure the actions you are taking are creating improvement in safety management and compliance.

NOTICE: A pattern and/or repeated violations of the same or related acute or critical regulations (violations of the same Part in Title 49, Code of Federal Regulations) will cause the maximum penalties allowed by law to be assessed under Section 222 of the Motor Carrier Safety Improvement Act of 1999 (MCSIA). A pattern of violations means two or more violations of acute and/or critical regulations in three or more Parts of Title 49, Code of Federal Regulations discovered during any eligible investigation. Repeated violations mean, violation(s) of an acute regulation of the same Part of Title 49, Code of Federal Regulations discovered in an investigation after one or more closed enforcement actions within a six-year period and/or violation(s) of a critical regulation in the same Part of Title 49, Code of Federal Regulations discovered in an investigation after two or more closed enforcement actions within a six-year period.

All motor carriers and truck drivers are needed to fight against terrorism and hijacking. You could be a target. Protect yourself, your trucks, your cargo, and your facilities. Discuss with your employees/drivers the "Security Measures for Truck Drivers and Companies" which were provided and reviewed with motor carrier official. Motor carriers should visit the following website for more information:
<http://www.fmcsa.dot.gov/documents/Hijacking-Brochure.pdf>

PLEASE NOTE: The violations discovered during this compliance review may affect the civil penalty proposed in any subsequent Notice of Claim. In addition, your history of prior violations of the Federal Motor Carrier Safety Regulations or the Federal Motor Carrier Commercial Regulations may also affect the civil penalty proposed in any subsequent Notice of Claim. Your signature for receipt of this report acknowledges your understanding that the violations discovered by the UTC during this review may be used to calculate any civil penalty proposed because of this review.

Serious violations were recorded on this investigation report. These violations will impact your safety record. Furthermore, these violations may result in a follow-up investigation later unless adequate evidence of corrective action is forwarded to our office (see Safety Management Plan):

Sandi Yeomans
Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250
Email: sandra.yeomans@utc.wa.gov

- 13. Carriers must insure that a Form E and/or H has been sent to Utilities and Transportation Commission by the insurance company each time they change insurance carriers.**



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Part C

Reason for Review: Compliance Review
Planned Action: Compliance Monitoring

Parts Reviewed Certification:

325	382	383	387	390	391	392	393	395	396	397	398	399	171	172	173	177	178	180
			ü	ü	ü	ü	ü	ü	ü									

Prior Reviews Prior Prosecutions

Unsat/Unfit Information

Is the motor carrier of passengers subject to the safety fitness procedures contained in 49 CFR part 385 subpart A, AND does it transport passengers in a commercial motor vehicle?

Does carrier transport placardable quantities of hazardous materials?

Unsat/Unfit rule: 60-Day - no Interstate Passengers or Placardable HM

Corporate Contact: Anna Bullock
Corporate Contact Title: HR-Compliance

Special Study Information:

Remarks:

INVESTIGATIVE REPORT RECEIVED BY:

Name: Christopher Bullock
Title: CEO
Carrier/Shipper Name: Miracle Man Movers, LLC
Date: February 22,2021

REASON FOR THE INVESTIGATION:

As part of the 2021 Motor Carrier Safety routine safety investigation, this investigation was assigned to Sandi Yeomans, Special Investigator from the Washington Utilities and Transportation Commission (commission).

SCOPE OF THE INVESTIGATION:

The investigation was assigned to Special Investigator Sandi Yeomans on January 1, 2021. The carrier was contacted on January 7, 2021 and a full investigation was set to begin January 12, 2021. Investigator Sandi Yeomans met with Christopher Bullock (CEO) and Anna Bullock (HR Compliance) at the principal place of business.

SMS was checked on January 11, 2021 and it was noted no BASICS were in alert.

CARRIER OPERATION DESCRIPTION:

The carrier began operations in July 2018. The carrier is a provisional household goods carrier in the Vancouver area. The carrier operates two vehicles and employs four drivers. The carrier's gross revenue as stated by Anna Bullock for fiscal year ending December 31, 2020 was \$350,000. The carrier is not and has not been involved in any emergency relief efforts in the last 365 days. Anna Bullock stated the vehicles traveled 10,000 miles in 2020. The property at 14602 NE Fourth Plain Blvd #J, Vancouver, WA is leased and the principal place of business. The vehicles are kept at the principal place of business.

PRE-INVESTIGATION:

On January 7, 2021, a carrier information packet was emailed to the carrier requesting investigation information, the



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Part C

records that would need to be reviewed, and the information the carrier would need to make available. The carrier was requested to fill-out and return the carrier information packet with a list of all commercial motor vehicle drivers utilized in the past 12 months and a list of all commercial motor vehicles utilized in the last 12 months prior to the start of this investigation. The carrier packet was completed and returned on January 11, 2021 via email. On Tuesday, January 12, 2021, the carrier provided the information requested to the investigator. This is the carrier's initial review with the commission.

CDLIS (DRIVER LICENSE) CHECK:

In accordance with the eFOTM, all drivers were to be checked. Miracle Man Movers, LLC had nine drivers (Chris Bullock, Robert Allinger, Anthony Rasmussen, Christopher Irwin, Christopher Pfeifer, Issac Tiscareno, Omar Gardner, Nick Turner, and Matthew Martin) in the last 365 days. On January 11, 2021, Drivers' license status/histories were checked through CDLIS for all drivers. The drivers had a current license and no violations. Nick Turner has a suspended license as of January 3, 2021. Anna Bullock was informed of the suspended license on January 12, 2021 and directed to remove him from driving until administrative issue with the Department of Licensing was resolved and his license was reinstated. A recheck of CDLIS shows Nick Turner was reinstated on January 28, 2021. See section 391 for violation.

AUTHORITY:

The carrier is a provisional household goods carrier operating in intrastate commerce and required to have operating authority. Commission files were checked, and the carrier has a valid permit (THG68778) at the time this investigation began. Miracle Man Movers, LLC operates under the USDOT number 3180551. The carrier interstate authority is MC125912.

INSURANCE:

Miracle Man Movers, LLC is required to maintain a minimum level of public liability of \$750,000 Auto Liability and \$20,000 Cargo insurance. A check with the carrier's insurance shows a \$1,000,000 liability with Integon National Insurance Company and \$50,000 cargo insurance with Pennsylvania Manufacturers Insurance. See Part 387.

RED FLAG DRIVERS:

A & I (SMS) was checked through Portal on January 11, 2021 and the carrier had no drivers with red flag violations in the last 365 days at the start of the investigation.

DRUG AND ALCOHOL SUPPLEMENTAL REVIEW:

This is a full comprehensive investigation therefore a Drug and Alcohol Supplemental Review was not required.

HAZARDOUS MATERIALS SUPPLEMENTAL REVIEW:

Miracle Man Movers, LLC does not transport any hazardous materials. A Hazardous Materials Supplemental Review is not required.

INVESTIGATION:

This is a comprehensive investigation that checked Parts 376, 380, 382, 387, 390, 391, 392, 393, 395 and 396.

Parts 171, 172, 173, 177, 178, 180, & 397 Hazardous Materials:

Miracle Man Movers, LLC does not transport any hazardous materials. These Parts were not required to be checked.

Part 40 and Part 382:

Miracle Man Movers, LLC operates a vehicle under 26,001 lbs. and is not required to have a controlled substance and alcohol testing program.

Part 376 Lease and Interchange of Vehicles:



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Part C

Miracle Man Movers, LLC does lease vehicles. The carrier did not have written lease agreements.

Twenty violations of WAC 480-15-590 for failure to use a written lease agreement to lease equipment.

Part 380 Special Training:

Miracle Man Movers, LLC does not operate long combination vehicles (LCVs). The carrier has not employed drivers that meet the definition of entry level driver.

Part 383 Commercial Drivers' License:

Miracle Man Movers, LLC does not operate vehicles over 26,001 lbs. and are not required to have commercial driver licenses. (See CDLIS)

Part 387 Financial Responsibility:

The carrier's vehicles are insured with Michelle Vergara Insurance, broker for Integon National Insurance Company, policy number 2008570635 for liability insurance. The insurance agent Michelle Vergara is located at 5219 W Clearwater Ave Ste 6D, Kennewick, WA 99336. Contact number is (509) 436-8186. Investigator verified the carrier maintained \$1,000,000 in Auto Liability coverage without a lapse in the last 365 days. Cargo insurance is insured with Prestige International Insurance Group Inc, policy number CA08391543. The Insurance agent Ashley Marinez is located at 102050 N.W. 46th street, Sunrise, FL 33351. Contact number is (954) 716-7700. Investigator verified the carrier maintained \$50,000 in cargo insurance. The insurance policy does not match the Form H on file with the commission. The commission shows United Financial Casualty Company policy number CA08391543 for cargo insurance.

One violation of WAC 480-15-530 for the insurance policy not matching Form H on file with the commission.

Part 390 General FMSCR:

The carrier has not been involved in a Department of Transportation recordable accident in the last 365 days. Miracle Man Movers, LLC MCS-150 is current with the schedule.

Part 391 Qualification of Drivers:

The carrier employed nine drivers during the last 365 days and currently has four drivers. Per eFOTM guidelines, a sample size of four Driver's Qualification Files were to be inspected. The driver qualification files for Omar Gardner, Chris Bullock, Nick Turner and Mathew Martin. The following violations were discovered.

One violation of 391.15(a) for using a disqualified driver. This violation was not rated as an Acute violation. The carrier would not have know the driver was using a suspended license as the date of the suspension was after the annual review. The license was suspended due to administration fees.

Four violations of 391.21(a) for incomplete employment applications

Three violations of 391.23(a) for failing to investigate driver's background within 30 days of hire.

One violation of 391.25(a) for failing to acquire a motor vehicle report every 12 months.

One violation of 391.51(b)(6) for failing to maintain a list or certification relating to motor vehicle violations.

Four violations of 391.51(b)(9) for failing to note verification of medical examiner's listing on the national registry of certified medical examiners.

In accordance with FMCSA Memorandum MC-ECS-2012-004 medical certificates, 25 percent of the driver qualification file sample size (four), were to be selected for verification.

Driver Name: Matthew Martin
Date of Birth: 7/12/1999
ME's Certification Number: 1145



	MIRACLE MAN MOVERS LLC U.S. DOT #: 3180551	Review Date: 02/22/2021
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Part C

Issue Date: 4/6/2019
Registry Number: 9755618585
Phone Number: (503) 978-1100
Date Checked: 2/2/2021
Time Checked: 9:34 AM
Person Contacted: Lisa
Expiration Date: 4/6/2021

Part 392 - Driving of Commercial Motor Vehicles:

Miracle Man Movers, LLC is an intrastate and interstate carrier and at the time of this investigation the carrier was not current on its annual regulatory fees. The carrier is current on UCR fees.

One violation of WAC 480-15-480 for failing to provide annual report to Utilities and Transportation Commission by May 1 of each year.

Anna Bullock was informed about using radar detectors and texting while driving is prohibited.

Part 395 - Hours of Service:

Miracle Man Movers, LLC utilized nine drivers during the last 365 days and currently has four active drivers. In accordance with eFOTM procedures, a sample size of four Record of Duty Status (RODS) is required to be checked for a 30-day period, December 1, 2020 through December 30, 2020. The following violations were discovered.

One violation of 395.1(o) short-haul property-carrying commercial motor vehicle driver to drive after having been on duty 16 consecutive hours.

Thirty critical violations of 395.8(a)(1) for missing record of duty status.

One critical type violation of 395.3(b)(2) for requiring or permitting a property-carrying driver to drive after 70 hours on duty in eight consecutive days.

The carrier is a short-haul mover and is in compliance with ELD regulations.

Part 393 & 396 - Maintenance and Inspection:

Miracle Man Movers, LLC owns and operates two vehicles that are classified as commercial motor vehicle in intrastate commerce in the last 365 days. Two vehicle maintenance records were to be reviewed. The following violations were discovered.

Two violations of 396.3(b)(1) for failing to identify maintenance records with make, serial number, year, and tire size.

Two violations of 396.3(b)(2) for failing to have a means of indicating the nature and due dates of the various inspection and maintenance operations to be performed.

One violation of 396.19(b) for failing to maintain evidence of inspector's qualifications.

One violation of 396.25(d) for failing to ensure that each brake inspector meets the minimum qualifications.

Per eFOTM, two vehicle inspections were to be performed. The following violations were discovered.

One violation of 393.95(a) for unsecured fire extinguisher.

One violation of 393.95(b) for no spare fuses as required.

One violation of 393.9(a) for inoperable required lamp.

The inspections are attached to report.



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Part C

CLOSING INTERVIEW:

The closing interview was conducted on February 22, 2021 via phone conversation. Present at the closing interview was Investigator Yeomans, along with company representative Christopher Bullock (CEO) and Anna Bullock (HR Manager). This investigation resulted in a potential "Conditional" safety rating.

Anna Bullock and Chris Bullock, of Miracle Man Movers LLC had trouble locating and presenting information to the inspector. The carrier corrected violations immediately as they were discovered. Technical assistance was provided to the carrier. The carrier was cooperative throughout the investigation and showed interest in improving.

DOCUMENTS PROVIDED TO THE CARRIER:

The carrier was provided with one copy of Parts A and B with requirements and recommendations. The carrier was also provided one copy of "Achieving a Satisfactory Motor Carrier Safety Record."

FOLLOW-ON ACTION:

Continued compliance monitoring. Penalties for critical violation 395.8(a)(1) and 391.15(a) per occurrence. Require carrier to prepare and get approved a safety management plan within 60 days of date of closing. Revisit carrier between six months and one year from completion of plan to verify compliance.

Upload Authorized:	Yes	No	
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