From: Jim and Donna Palmer <<u>jdpalmer89@yahoo.com</u>> Sent: Thursday, April 2, 2020 6:24 PM To: UTC DL Transportation <<u>transportation@utc.wa.gov</u>> Subject: UTC reinstatement

To whom it may concern:

I am asking that you waive our reinstatement fees due to the pandemic that has hit our business. The COVID-19 virus has completely halted our limousine services of our business. Although, we are still in business, the limousines are just not being rented out. Therefore, we have been desperately working with our insurance company to negotiate our coverage due to the lack of business. The insurance policy was the only thing holding up the renewal of our license. I had already filed the forms and paid the fees prior to have our license renewed. The insurance policy was the only thing you were waiting on. But now that the policy arrived just a few days past your deadline, we are being charged this fee. We are please asking you to work with us due to this unplanned COVID-19 pandemic that has unfortunately landed at the same time our policy needed to be renewed. Please waive our reinstatement fee.

Please respond by this email or by phone 360-790-6169. Thank you.

I have uploaded the app on the UTC site and attaching it to this file. Confirmation #17382 on filing app.

Donna Palmer