

Tariff No. 80 Revised Page No. 15C

Company Name/Permit Number: Sanitary Service Co, Inc. G-14

Registered Trade Name:

Item 30 – Limitations of Service, continued8. Definitions: (N)

- a. “Reasonably would be expected to accumulate due to missed service” means, at a minimum, the amount of solid waste represented by the number of missed service(s) multiplied by the customer’s subscribed service level. For example, if the company misses two services for a customer who subscribes to one 96-gallon toter, the amount would be the equivalent of 192 gallons (2 services x 96 gallons subscription per service).
- b. “Next scheduled service date” – this date is defined by each customer’s subscription service.
  - i. Example 1: A residential customer subscribes to weekly service that the company schedules for every Wednesday. If the company does not provide service on Wednesday, November 14, the next scheduled service date would be Wednesday, November 21.
  - ii. Example 2: A commercial customer subscribes to daily service. If the company does not provide service on Wednesday, November 14, the next scheduled service date would be Thursday, November 15.
  - iii. Example 3: A residential customer subscribes to every-other-week recycling service scheduled for Wednesday, November 14. If the company does not provide service on Wednesday, November 14, the next scheduled service date would be Wednesday, November 28.
- c. Example of how to calculate a credit: Monthly residential service rates are set based on 4.33 services per month. If the company misses one service, the credit is calculated as: .231 (1 missed service divided by 4.33 services per month) multiplied by the service-related component of the monthly rate (excluding disposal and processing costs); provided that the credit for any specific month does not exceed the full rate per month. Any customer credits for missed recycling services will include the recycling commodity credit.

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(For Official Use Only)

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