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FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 2 4th Revised Sheet 33 Canceling 3rd Revised Sheet 33

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

- C. General Regulations (Continued)
 - 11. Lifeline Service (Continued)
 - b. Eligibility Requirements

Lifeline Service is only available to low income residential customers who meet the qualifications in 47 CFR 54.409.

Subscriber certification (and annual recertification) will comply with 47 CFR 54.410.

c. Terms and Conditions

An applicant may request Lifeline assistance directly through the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website: https://www.lifelinesupport.org/ls/nv/default.aspx.

Advice No. 3362

Effective: March 13, 2020

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