

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

SUPER FRIENDS MOVING L.L.C. D/B/A
SUPER FRIENDS MOVING

DOCKET TV-190835

DECLARATION OF
BRIAN BRAUN

Brian Braun, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a compliance investigator in the Consumer Protection Section. As a compliance investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On May 29, 2019, Super Friends Moving, L.L.C. d/b/a Super Friends Moving (Super Friends or company) received notice from the Commission that its permit was cancelled due to insufficient proof of insurance. Super Friends was also notified that they must immediately cease all operations associated with their permit and that if they advertise or operate as a household goods mover without a valid permit, the Commission may take enforcement action against it.¹
3. On September 10, 2019, I used www.super-friends-moving.com and an assumed name to obtain a quote for moving services between Kent and Seattle, WA. The company offered a rate of \$180 per hour for three workers and a truck.²
4. On December 24, 2019, I used www.super-friends-moving.com and an assumed name to obtain a quote for moving services between two points in Federal Way, WA. The company offered a rate of \$175 per hour for three movers and a truck. The company required a \$100 deposit to secure the moving date.³
5. On January 8, 2020, Super Friends submitted an application to the Commission for Household Goods Authority.

¹ See Attachment A for a copy of cancellation notice, printed on May 29, 2019.

² See Attachment B for a copy of www.super-friends.moving.com page, printed on Sept. 10, 2019

³ See Attachment C for a copy of www.super-friends.moving.com page, printed on Dec. 26, 2019

6. On February 11, 2020, Super Friends notified the Commission that it does not wish to proceed with the application and requested that the application be withdrawn. That request was granted on that day.

DATED this 12th day of February, 2020, at Lacey, Washington.



BRIAN BRAUN

ATTACHMENT A



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

May 29, 2019

Super Friends Moving, L.L.C.
d/b/a Super Friends Moving
6920 Roosevelt Way NE
Seattle, WA 98115

TV190425 - Cancellation of Provisional Household Goods Permit THG064056 Due To Insufficient Proof of Insurance

Dear Super Friends Moving, L.L.C.:

On April 18, 2019, the Washington Utilities and Transportation Commission (Commission) notified you that your transportation permit would be canceled unless you submitted acceptable proof of insurance by May 23, 2019. Our records show that you failed to submit acceptable proof of insurance by that deadline. As a consequence, **the Commission has CANCELED your provisional permit and dismissed your application for permanent household goods authority. You must immediately CEASE all operations associated with this permit. If you advertise or operate as a household goods mover without a valid permit, the commission may take enforcement action against you.**

You have the right to a hearing. If you believe the Commission should not have canceled your certificate, you may ask the Commission to schedule a hearing before an administrative law judge. At the hearing the only issue the Commission will address is whether you had proof of insurance on file to avoid cancellation. Email your request to Mark L. Johnson, Secretary, at records@utc.wa.gov. You may also mail your request to 1300 S. Evergreen Park Drive, SW, PO Box 47250, Olympia, WA 98504-7250. The Commission must receive your request within 14 days after the date of this letter.

You may apply to reinstate your permit. Download the reinstatement application at www.utc.wa.gov. To locate application instructions, type "File Your Transportation Application Electronically" in the site search bar, and select this link. Then, click on the appropriate industry application.

If you have questions about this notice, please contact Licensing Services at (360) 664-1222. You may also email us at transportation@utc.wa.gov.

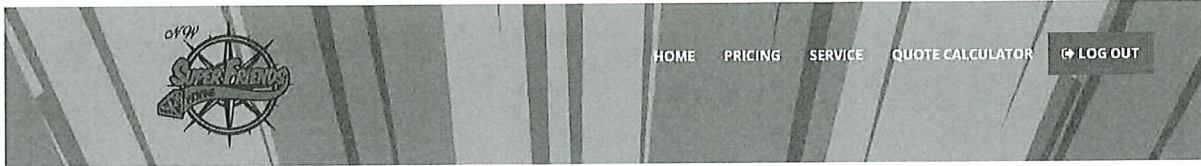
Sincerely,

A handwritten signature in black ink, appearing to read "Suzanne Stillwell".

Suzanne Stillwell
Licensing Services Manager

NOTICE: This action is delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you this letter, the Commission will post on its website for at least 14 days a list of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. Email your request to Mark L. Johnson, Secretary, at records@utc.wa.gov. You may also mail your request to 1300 S. Evergreen Park Drive. SW, PO Box 47250, Olympia, WA 98504-7250. You must file a request for Commission review no later than 14 days after the date of this letter.

ATTACHMENT B



Scott Middleton
 middlescooter2113@gmail.com
 (509) 862-8288

Edit Account Moves History

Additional information
 25% Quote Inventory Details Photos

Move Overview

Update Inventory

Update Details

Upload Photos

Send Me a Message

Moving Insurance

Packing Service

Ulympic National Park Tacoma National Forest

PENDING We are in the process of checking our availability for your upcoming relocation. Once we confirm our availability, you will have the option to proceed and reserve your move. In the meantime, please update your inventory, move details and addresses.

Google Shelton Tacoma Puyallup Cle Elum Wenatchee

Request ID #5883

EDIT YOUR QUOTE
 (CHANGE MOVE DATE, UPDATE/ADD ADDRESS, ADD ROOMS)

SERVICE TYPE: LOCAL MOVING

Move Date: October 19, 2019	Moving From: 1835 Queen Anne Ave , Seattle, WA 98109
Arrival Time Window: 8:00 AM - 10:00 AM	Stairs - 3rd Floor
Crew Size: 3 movers	Moving To: 25102 62nd Ave South , Kent, WA 98032
Hourly Rate: \$180/hr	Stairs - 2nd Floor
Truck: 1 Truck	

Move Size: Large 2 Bedroom condo/aprt. (Total 650 c.f. / 4550 lbs) (with Living room)

Valuation: Basic Value Protection (60 cents per pound)
 Replacement Cost Coverage
 Free of charge, compensation is \$5.60/pound for a damaged item.

Travel Time: 30 min

Estimated Labor Time: 2 hrs 45 min - 3 hrs

Estimated Job Time: 3 hrs 15 min - 3 hrs 30 min
 Estimated Quote: \$585.00 - \$630.00

Update Inventory Upload Photos

Please note, this quote is just an estimate and provided for your convenience only. We give you a database average for generally similar moves. It is best to consider this a thinking tool. However, your final quote is based on hourly rate and actual time your move will take. Additional time may be required if your move



ATTACHMENT C

CONFIRMATION PAGE

ORDER FOR SERVICE

SERVICE TYPE: LOCAL MOVING

Super Friends Moving
https://super-friends-moving.com/
22426 72nd ave s
info@superfriendsmoving.com
(206) 316-8203
HHG-64056

Request #6792

John Martin
☎ (509) 862-8288
✉ tex.martin72@gmail.com

📅 January 09, 2020
🕒 Start Time : 8:00 AM - 9:00 AM (movers arrival time)

LOGISTICS

🏠 Origin (no stairs - ground floor)

35205 Pacific Hwy S.
Federal Way, WA 98003

➤ 🏠 Destination (stairs - 2nd floor)

34720 2nd Lane S. (Apt #202)
Federal Way, WA 98003

Move Size Large 2 Bedroom condo/aprt. (Based on Inventory 629 c.f. / 4403 lbs) (with Living room and Dining room)

Crew Size 3 Movers, 1 Trucks

Rate \$175/Hr

Travel Time **Flat Fee** 1 hr

Estimated Job Time 5 hrs - 7 hrs

Estimated Quote \$1,183.21 - \$1,533.21

Paid Deposit \$100

Please note, this quote is just an estimate and provided for your convenience only. We give you a database average for generally similar moves. It is best to consider this a thinking tool. However, your final quote is based on hourly rate and actual time your move will take. Additional time may be required if your move involves long walks from your apartment to the truck, narrow hallways and/or tight staircases, disassembling and reassembling of furniture, hoisting, moving of oversized, antique items, ones with glass and/or marble, appliances move and items over 300lb. It is important to understand that the time of the move will also depend on how well you are packed and organized: all drawers of all the furniture must be emptied, and all miscellaneous items packed neatly into moving boxes of correct sizes.

LET ONE OF OUR EXPERIENCED MOVE-MANAGERS ASSIST!

Click on this link to schedule a free in-home survey, free box/material delivery, or free phone consultation if you have questions about a quote/upcoming move!

ABOUT US

We have been providing elite moving service in Seattle, Washington State, and across the US since 2007!



VALUATION

Replacement Cost Coverage Amount of Liability: \$22,015.00

Deductible Level: \$0.00

Valuation charge: \$308.21

Deductible level	\$ 300.00	\$ 0.00 (selected)
Valuation charge	\$ 220.15	\$ 308.21
Total Estimate Plus Valuation Charge:	\$ 1095.15 - \$ 1445.15	\$ 1183.21 - \$ 1533.21

We will repair the damage to your satisfaction, or pay you for the lost or damaged articles. The maximum compensation for this option will be \$5.00 times the weight of the item. *Example: 100lbs item is damaged during the move, you receive up to \$500.00/compensation.*

If you'd like your entire shipment covered under this option, the total value declared must be a minimum of \$5 times the total weight of your shipment. *Example: 5,000lbs worth of goods will need to be valued at a minimum of \$25,000.00. Total cost for \$25,000/coverage would be \$250.00.*

ADDITIONAL DETAILS

	Origin	Destination
Door To Parking	5 steps	20 steps
Parking Restrictions	Private Driveway	Commercial Loading Zone
Comments	My stuff is in a storage unit that is gated. I will meet you at the gate and show you to my unit.	

INVENTORY TO BE MOVED

TOTAL ITEMS: 55, TOTAL BOXES: 33, CUSTOM: 0 . TOTAL ESTIMATED: 629 C.F. / 4,403 LBS

Bedroom	Qty.	Kitchen	Qty.	Living Room	Qty.
King Mattress Boxspring Set	1	Kitchen Table	1	Armchair, Recliner	2
King Mattress	1	Large Tote	5	Loveseat	1
Queen/King Headboard	1			Sofa, 3 Seat	1
Armchair, Traditional	1			CD/DVD Tower	1

File Box Letter Size 15x12x10	5
Large Tote	5
Fan, Floor	1
Hamper	1
Armoire 2-Door	1
Chest 3-Draw	1
Mirror, Dresser	1

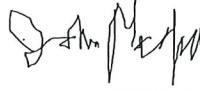
TV Console	1
Large Tote	3
Computer	1
Coffee Table Small	1
Flat Panel TV Over 55	1

Bedroom 2	Qty.
Armchair	1
Crib With mattress	1
File Box Letter Size 15x12x10	8
Large Tote	7
Changing Table	1

I Agree with Super Friends Moving Cancellation And Reschedule Policy and with Super Friends Moving Company

Policies

Deposit Collected: \$100



Confirmation signed: December 26, 2019 9:10 AM

Client`s IP: 172.17.0.6

Client`s browser: Chrome