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December 23, 2019

VIA ELECTRONIC DELIVERY

Mark L. Johnson, Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr., SW
Olympia, WA 98504

Re: Sage Telecom Communications, LLC dba TruConnect (Docket UT-19074)
Supplemental Information re: Petition for Designation as an ETC

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Dear Mr. Johnson:

By this letter, Sage Telecom Communications, LLC dba TruConnect (“TruConnect”) hereby supplements its pending Petition for Designation as an Eligible Telecommunications Carrier (“ETC”) to reflect updated proposed Lifeline rate plans in compliance with changes in the Federal Communications Commission’s (“FCC”) minimum service standards.¹ The FCC’s MSS Order waived the revised Lifeline minimum service standard to the extent it would require mobile carriers in the Lifeline program to offer more than 3 gigabytes (“GB”) of broadband data per month, but did not pause the scheduled phasedown of support for Lifeline voice service.

As summarized in Attachment A attached hereto, the Company’s non-tribal Lifeline plan will provide eligible consumers with 1,000 voice minutes, unlimited text messages and 3 GB of data at a net cost of \$0.00 (after application of Lifeline support), and the Company’s tribal Lifeline plan will provide eligible tribal residents with unlimited talk & text plus 3 GB data at a net cost of \$0.00 (after application of Lifeline support).

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 770-232-9200 or info@telecomcounsel.com. Thank you.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby
Regulatory Specialist
Lance J.M. Steinhart. P.C.

Attachment

¹ See *In the Matter of Lifeline and Link Up Reform and Modernization, Telecommunications Carriers Eligible for Universal Service Support, Connect America Fund*, WC Docket Nos. 11-42, 09-197 and 10-90, Order, FCC 19-116 (rel. Nov. 19, 2019)(“MSS Order”).

ATTACHMENT A

Sage Telecom Communications, LLC d/b/a TruConnect

LIFELINE OFFERING EFFECTIVE 12/1/2019

Plan	Minutes	Text	Data	Net Cost to Lifeline Customer	Net Cost to Tribal Lifeline Customer
Basic Lifeline	1,000	Unlimited	3.0 GB	\$ 0.00	N/A
Tribal Lifeline	Unlimited	Unlimited	3.0 GB	N/A	\$ 0.00

Plans Include:

- Free data-capable device or SIM card (upgraded device for Tribal customers)
- Free calls to Company Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, Call Waiting, Call Forwarding, and 3-Way Calling
- Free Domestic Long Distance
- Data at 3G speeds or higher

Additional airtime available for purchase

Voice, Data, and International Talk refill options are maintained on the Company's website:
<https://www.truconnect.com/international>

Price	Domestic Minutes	Int'l Minutes**	Data
\$2.00			150 MB
\$5.00	500**	Unlimited to Mexico, China, Canada & 55 more or \$5 additional international minutes	500 MB**
\$10.00	1000**		1 GB**
Included in all plans		Unlimited to Mexico, China, and Canada (1st 10 unique numbers each month)	

All Top Up options expire after 30 days

** \$5 and \$10 Top Up options are “either/or”, meaning for example, for the top up price of \$5.00, customers can purchase either 500 Domestic minutes or 500 MB of data or Unlimited to Mexico, China, Canada & 55 more or \$5 additional international minutes.