

WN U-4      SUBSTITUTE ORIGINAL SHEET NO. 11

HOOD CANAL TELEPHONE CO., INC.

GENERAL PROVISIONS

DESCRIPTION OF SERVICE

The 911 Service offered under this Tariff is available in the territory served by the Company, as shown on its Exchange area map, filed as a part of its Tariff WN U-2.

911 is the three-digit telephone number designated as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue and other emergency services.

When an end user served by an exchange access line to which E911 Service is provided dials 9-1-1, the call will be routed to a dedicated 911 trunk that normally connects either directly or indirectly with a PSAP. E911 includes certain special features, including ANI and, if the PSAP procures such services from the Company or another Company-authorized source, Automatic Location Identification ("ALI"). With respect to telephone lines served by the Company, ALI normally consists of providing to the PSAP what is shown in the Company's records as the service address of the calling station, together with certain other information pertaining to the calling station.

CONDITIONS

1. These conditions apply to all services offered by the Company pursuant to this Tariff, and apply in addition to the conditions set forth in other specific schedules of this Tariff.
2. All 911 Customer orders for service shall be submitted to the Company in writing. When a 911 Customer places, modifies or cancels an order for service offered by this Tariff for a specific geographic area or Central Office service area, such action shall constitute a representation and warranty by the 911 Customer that it is duly authorized by law and by all other governmental and/or emergency assistance agencies having an interest therein to take such action. If more than one 911 Service Customer orders service for the same geographic area, it shall be the responsibility of the potential 911 Customers to resolve the jurisdictional dispute.

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Issued by: HOOD CANAL TELEPHONE CO., INC.

By: Richard Buechel

Title: President

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HOOD CANAL TELEPHONE CO., INC.

GENERAL PROVISIONS (Continued)

CONDITIONS (Continued)

damages associated with the provision of such data or the inclusion of such data in any 911 Data Base.

- H. Neither the Company, nor any of its officers, directors, employees or agents, shall be liable or responsible for any direct, indirect, incidental, or consequential damages associated with the offering or provision of service when there is a failure, interruption or impairment due to either (1) the attachment of any equipment by a Customer or Subscriber to Company facilities or (2) a failure, impairment or interruption in any facilities provided by any person or entity other than the Company.
- I. Except for Company acts or omissions constituting gross negligence or wanton or willful misconduct, neither the Company, nor any of its officers, directors, employees or agents, shall be liable for any mistakes, omissions, interruptions, delays, errors, defects or data errors in transmission or service caused or contributed to by the negligence or willful act or omission of any person other than the Company, or arising from the use of Customer-provided facilities or from the use of services or facilities of any other telecommunications company.
- J. 911 Service is offered and provided solely for the benefit of the 911 Customer operating the Public Safety Answering Point (PSAP). The offering and/or provision of service by the Company shall not be interpreted, construed or regarded as being for the benefit of, or creating any obligation of the Company, its officers, directors, employees or agents toward any person or entity other than the 911 Customer, either expressly or by implication. The tort liability, if any, of the Company, its officers, directors, employees and agents, to any third party shall be limited to instances in which the Company's conduct constitutes gross negligence or wanton or willful misconduct.

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