

WN U-3

SUBSTITUTE ORIGINAL SHEET NO. 4

THE TOLEDO TELEPHONE CO., INC.

## II. DEFINITIONS

The definitions contained herein are in addition to the definitions set forth in WN U-1, which are hereby incorporated by reference. If there is any conflict in the definitions, the definitions set forth below shall control. These definitions apply whether or not the term has an initial capital when used.

A. **9-1-1 ENHANCED SERVICE**

9-1-1 Enhanced Service is 9-1-1 Service which includes ANI, Automatic Line Identification (ALI), and either Non-Selective Routing or selective Routing.

B. **9-1-1 SERVICE**

Service furnished pursuant to this Tariff.

C. **9-1-1 SERVICE AREA**

The geographic area in which the customer will respond to all 9-1-1 calls and dispatch appropriate emergency assistance.

D. **9-1-1 SERVICE LINE**

A facility or facilities connecting a PSAP to its serving Central Office.

E. **9-1-1 TRANSPORT**

A dedicated circuit between central offices or between the Company's CO and the facilities of another LEC servicing the PSAP for the provision of 9-1-1 Service.

F. **9-1-1 TRANSPORT TERMINATION**

A connection at each end of the 9-1-1 Transport.

Issued: June 18, 2019

Effective: August 1, 2019

Issued by: THE TOLEDO TELEPHONE CO., INC.

By: Russ Ramsey

Title: President

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G. **AUTOMATIC NUMBER IDENTIFICATION (ANI)**

The feature by which the calling party's telephone number is forwarded to the customer's customer premises equipment for display.

H. **AUTOMATIC LOCATION IDENTIFICATION (ALI)**

The automatic display at the PSAP of the caller's telephone number, the service address for the telephone line and supplementary information.

I. **CALLER**

An individual who places a 9-1-1 call in an effort to request assistance of a public safety nature.

J. **CENTRAL OFFICE (CO)**

A company facility that houses the switching and trunking equipment serving telephones in a defined area.

K. **CODE RECOGNITION**

Enables a Central Office to accept 9-1-1 calls and direct them to a 9-1-1 Transport or 9-1-1 Service Line.

L. **COMPANY**

The Toledo Telephone Co., Inc.

M. **CUSTOMER PREMISES EQUIPMENT (CPE)**

Terminal equipment at the PSAP.

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N. **CUSTOMER**

Governmental unit or other entity authorized to receive and process 9-1-1 calls.

O. **DATA BASE**

A collection of information organized in a computer to facilitate rapid search and retrieval. Data Bases include ALI, Master Street Address Guide (MSAG), Emergency Service Number (ESN), and subscriber line data.

P. **DEDICATED CIRCUIT**

A telephone circuit used for one purpose only; e.g., transmission of 9-1-1 calls.

Q. **DEFAULT ROUTING**

The capability to route a 9-1-1 call to a designated (default) PSAP when the incoming 9-1-1 call cannot be selectively routed due to an ANI failure, unreadable digits or other cause.

R. **DIVERSE ROUTING**

The practice of routing calls through different circuit paths in an effort to prevent total loss of the 9-1-1 Service in an event an individual circuit is disabled.

S. **EMERGENCY SERVICE NUMBER (ESN)**

A number used in the DMS to designate the public safety agencies responsible for service to the location of each telephone number in a 9-1-1 Service area, for the purpose of determining call routing.

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T. **EXCHANGE**

A defined area, served by one or more telephone central offices, within which the Company furnishes services.

U. **LEC**

Local Exchange Telecommunications Company.

V. **MASTER STREET ADDRESS GUIDE (MSAG)**

A data base of street names and address ranges within their associated postal communities defining 9-1-1 Service Areas for 9-1-1 Enhanced Service.

W. **NON-SELECTIVE ROUTING**

The capability of routing 9-1-1 calls by the use of the NXX or trunk group.

X. **NXX**

The first three digits of a local telephone number that identifies the central office switching location within its area code.

Y. **P.01 GRADE OF SERVICE**

A measure of emergency telephone service in which no more than one call in 100 attempts will receive a s busy signal during the average busiest hour.

Z. **PSAP ATTENDANT**

A person responsible for answering incoming 9-1-1 calls at a PSAP, determining the action to be taken, and executing the PSAP's procedures in the disposition of such calls.

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AA. **PUBLIC SAFETY ANSWERING POINT (PSAP)**

A facility equipped and staffed to receive 9-1-1 calls. A primary PSAP receives the calls directly. A secondary PSAP receives the 9-1-1 calls that are relayed or transferred from the primary PSAP.

BB. **REVERSE SEARCH**

A query of the ALI database initiated at the PSAP to electronically obtain all ALI data associated with a known telephone number for purposes of handling an emergency call when that telephone number is not directly connected to the PSAP. It can also be used for an ANI failure on a telephone line that is connected to the PSAP.

CC. **SELECTIVE ROUTING**

The capability of routing a 9-1-1 call to a designated PSAP based upon the location stored in a selective routing table based upon information stored in the ALI record.

DD. **SERVING CENTRAL OFFICE**

The central office (CO) from which a PSAP is served.

EE. **SUBSCRIBER**

A person or business that orders access line service from a telephone company.

FF. **SUBSCRIBER LINE DATA**

The telephone number, service address for telephone line, and supplementary information for a subscriber for development and maintenance of ALI and MSAG.

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