

WN U-7

MASHELL TELECOM, INC.  
d/b/a Rainier ConnectII. DEFINITIONS

The definitions contained herein are in addition to the definitions set forth in WN U-3, which are hereby incorporated by reference. If there is any conflict in the definitions, the definitions set forth below shall control. As used in this Tariff, defined terms have their respective meanings regardless of whether or not capitalized, unless the context requires otherwise.

## A. 9-1-1 ENHANCED SERVICE

9-1-1 Enhanced Service is 9-1-1 Service, which includes ANI, Automatic Line Identification (ALI), and either Non-Selective Routing or Selective Routing.

## B. 9-1-1 SERVICE

The 9-1-1 Service offered by the Company is 9-1-1 Enhanced Service.

## C. 9-1-1 SERVICE AREA

The geographic area in which the customer will respond to all 9-1-1 calls and dispatch appropriate emergency assistance.

## D. 9-1-1 TRANSPORT

A dedicated circuit between central offices or between the Companies CO and the facilities of another LEC serving the PSAP for the provision of 9-1-1 Service.

## E. 9-1-1 TRANSPORT TERMINATION

A connection at each end of the 9-1-1 Transport.

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II. DEFINITIONS (Continued)

F. AUTOMATIC LOCATION IDENTIFICATION (ALI)

The automatic display at the PSAP of the caller's telephone number, the service address for the telephone line and supplementary information.

G. AUTOMATIC NUMBER IDENTIFICATION (ANI)

The feature by which the calling party's telephone number is forwarded to the customer's customer premises equipment for display.

H. CALLER

An individual who places a 9-1-1 call in an effort to request assistance of a public safety nature.

I. CENTRAL OFFICE (CO)

A company facility that houses the switching and trunking equipment serving telephones in a defined area.

J. CODE RECOGNITION

Enables a Central Office to accept 9-1-1 calls and direct them to 9-1-1 Transport.

K. COMPANY

Mashell Telecom, Inc.

L. CUSTOMER

Governmental unit or other entity authorized to receive and process 9-1-1 calls.

M. CUSTOMER PREMISES EQUIPMENT (CPE)

Terminal equipment at the PSAP.

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II. DEFINITIONS (Continued)

N. DATA BASE

A collection of information organized in a computer to facilitate rapid search and retrieval. Data Bases include ALI, Master Street Address Guide (MSAG), Emergency Service Number (ESN), and subscriber line data.

O. DATA MANAGEMENT SYSTEM (DMS)

The combination of manual procedures and computer programs used to create, store, manipulate, and update data required to provide Selective Routing and ALI.

P. DEDICATED CIRCUIT

A telephone circuit used for one purpose only; e.g. transmission of 9-1-1 calls.

Q. DEFAULT ROUTING

The capability to route a 9-1-1 call to a designated (default) PSAP when the incoming 9-1-1 call cannot be selectively routed due to an ANI failure, unreadable digits or other cause.

R. DIVERSE ROUTING

The practice of routing calls through different circuit paths in an effort to prevent total loss of the 9-1-1 Service in the event an individual circuit is disabled.

S. EMERGENCY SERVICE NUMBER (ESN)

A number used in the DMS to designate the public safety agencies responsible for service to the location of each telephone number in a 9-1-1 Service Area, for the purpose of determining call routing.

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II. DEFINITIONS (Continued)

T. LEC

Local Exchange Telecommunications Company

U. MASTER STREET ADDRESS GUIDE (MSAG)

A Data Base of street names and address ranges within their associated postal communities defining 9-1-1 Service Areas for 9-1-1 Enhanced Service.

V. NON-SELECTIVE ROUTING

The capability of routing 9-1-1 calls by the use of NXX or trunk group.

W. NXX

The first three digits of a local telephone number that identifies the Central Office switching location within its area code.

X. P.01 GRADE OF SERVICE

A measure of emergency telephone service in which no more than one call in 100 attempts will receive a busy signal during the average busiest hour.

Y. PSAP ATTENDANT

A person responsible for answering incoming 9-1-1 calls at a PSAP, determining the action to be taken, and executing procedures in the disposition of such calls.

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II. DEFINITIONS (Continued)

Z. PUBLIC SAFETY ANSWERING POINT (PSAP)

A facility equipped and staffed to receive 9-1-1 calls. A primary PSAP receives the calls directly. A secondary PSAP receives the 9-1-1 calls that are relayed or transferred from the primary PSAP.

AA. REVERSE SEARCH

A query of the ALI Data Base initiated at the PSAP to electronically obtain the ALI data associated with a known telephone number for purposes of handling an emergency call when that telephone number is not directly connected to the PSAP. It can also be used for an ANI failure on a telephone line that is connected to the PSAP.

BB. SELECTIVE ROUTING

The capability of routing a 9-1-1 call to a designated PSAP based upon the location stored in a selective routing table based upon information stored in the ALI record.

CC. SERVING CENTRAL OFFICE

The Central Office (CO) from which PSAP is served.

DD. SUBSCRIBER

A person or business that orders access line service from a telephone company.

EE. SUBSCRIBER LINE DATA

The telephone number, service address for telephone line, and supplementary information for a Subscriber for development and maintenance of ALI and MSAG.

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III. CONDITIONS (Continued)

- T. The Customer must purchase 9-1-1 service elements contained within the tariff sufficient to maintain a P.01 Grade of Service. A minimum of two circuits is required between each Central Office and the Serving Central Office.
- U. Prior to dispatch, the PSAP Attendant dispatcher will attempt to obtain the location of the incident from the Caller. The address information maintained by the Company may not be the actual location of the Caller's need.
- V. CPE must be compatible with the service furnished by the Company and the interface standards of the Company. The Company's interface standard will be furnished to the Customer upon request.
- W. The Company or Customer shall each notify the other in the event one finds that the 9-1-1 Service is not functioning properly.
- X. The Customer shall be billed monthly for payment of recurring charges in advance. The Customer shall be billed for non-recurring charges after they have been incurred. Payments shall be made at the office of the Company or to an authorized collector of the Company. All bills are due and payable upon presentation and delinquent if not paid within 15 days from presentation. Late payments shall bear interest at one percent per month, pro-rated to date of payment. Service may be disconnected if payment is not received within sixty days of presentation of the bill.
- Y. 9-1-1 Service shall be temporarily interrupted for CO upgrades or updates. The Company shall try to keep such interruptions to a minimum.
- Z. The following Rules from WN U-3 General Rules and Regulations Section shall apply and are hereby incorporated by this referral as if fully set forth:

C. (1) Provision of Equipment:

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IV. LIABILITY

- A. The Company, and its directors, officers, employees and agents, shall not be liable for civil damages caused by an act or omission of the Company, its employees or agents in the:
- i. Good-faith release of information not in the public record, including unpublished or unlisted Subscriber information to emergency service providers responding to calls placed to a 9-1-1 Service, or;
  - ii. Design, development, installation, implementation, maintenance, or provision of 9-1-1 Service other than an act or omission constituting gross negligence or wanton or willful misconduct.
- B. The Company's liability for civil damages to the Customer or any person for interruption or failure of 9-1-1 Service shall be limited by the terms set forth in this section and in any sections of other tariffs which apply to the provision of 9-1-1 Service (or components thereof) by the Company.
- C. The Company, and its directors, officers, employees and agents, shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation or other entity for any loss or damage caused by any act or omission of the Company, its directors, officers, employees and agents in the design, development, installation, testing, maintenance, supervision or provision of 9-1-1 Service other than an act or omission constituting gross negligence or wanton or willful misconduct.
- D. Except for gross negligence and/or wanton or willful misconduct, the Company's liability to any person, corporation or other entity for any loss or damage shall not exceed an amount equal to the prorated portion of the Company's applicable rates for the 9-1-1 Service or facilities provided by the Company to the Customer for the time such interruption to service or facilities continues, after notice by the

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