



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

October 16, 2018

Pro Movers LLC  
d/b/a Groovin Movin  
3101 NE 138th Ave.  
Vancouver, WA 98682

Re: TV-180730– Reinstating Temporary Household Goods Permit - THG066237

Dear Pro Movers LLC:

On August 30, 2018, Pro Movers LLC, d/b/a Groovin Movin, filed an application with the Washington Utilities and Transportation Commission (Commission) to reinstate its permit to provide residential household goods transportation services in the state of Washington.

The Commission grants Pro Movers LLC's request to reinstate permit THG066237 for household goods carrier authority and approves the application in full. Permit THG066237 issued in the name of Pro Movers LLC is enclosed, and the company may operate on a temporary basis.

The Commission will continue to evaluate whether Pro Movers LLC qualifies for permanent authority. To qualify for permanent authority, your company must satisfy the following requirements:

1. Operate for at least six months.
2. Personnel responsible for company management and operations **must** attend one of the following free Commission-sponsored training classes to learn about consumer protection rules, safety regulations and industry-wide tariff provisions that apply to your business. You should consider registering soon since there is a limited number of registrations accepted for each class. Sign up by contacting Jason Hoxit at [jason.hoxit@utc.wa.gov](mailto:jason.hoxit@utc.wa.gov) or 360-664-1320.
  - Wednesday, November 7 at UTC Headquarters in Olympia.
  - Wednesday, February 20, 2019 at UTC Headquarters in Olympia
  - Wednesday, May 22 at EWU, Digital Archives Building in Cheney

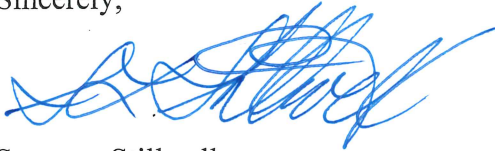
Failure to attend the training may result in denial of your permanent authority.

3. Allow the Commission to review your business operations and records. Commission staff will review records and inspect vehicle(s), and you must receive a satisfactory safety rating as a result of that review.
4. Complete a criminal background check on each person Pro Movers LLC employs or intends to employ. The Commission will not grant permanent authority if any company employee has been convicted of any crime within the past five years involving theft, burglary, assault, sexual misconduct, identity theft, fraud, false statements, or the manufacture, sale, or distribution of a controlled substance. Even if a conviction for any of these offenses is more than five years old, the Commission will not grant permanent authority if it determines that the nature or extent of the crime(s) will likely interfere with the proper operation of a household goods moving company.
5. Pay any outstanding monetary penalty or fee owed to the Commission.
6. Resolve all consumer complaints pending with the Commission.

Pro Movers LLC must continue to comply with state laws, Commission rules, and the provisions of Tariff 15-C. Failure to do so will result in Commission enforcement action, up to and including revocation of the company's permit.

If you have any questions, please contact Licensing Services at 360-664-1222 or [transportation@utc.wa.gov](mailto:transportation@utc.wa.gov).

Sincerely,



Suzanne Stillwell  
Licensing Services Manager

Enclosure

**NOTICE:** This action is delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you this letter, the Commission will post on its website for at least 14 days a list of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. Your request should be addressed to Mark L. Johnson, Secretary, 1300 S. Evergreen Park Drive. SW, POI Box 47250, Olympia, WA 98504-7250. You may also email your request to [records@utc.wa.gov](mailto:records@utc.wa.gov). You must file a request for Commission review no later than 14 days after the date of this letter.