

Instagram navigation: Home, Search, Add, Post, Profile, Activity, Direct, Log out

Profile: Dolly Jobs & Careers - Dolly (@getdolly) • Inst... • X

Buttons: Get the app, Sign up, Log in

getdolly Follow

getdolly Featured in the Seattle Times!

trippymixtape Do you move out apartments? Expensive? Is there an email I can reach out to for questions as I have a total of 17,000 questions in regards to this because I am a small person with a large amount of furniture

beckaaaaaaahhh If only I'd know sooner!! I needed a bed moved from a friends house to mine but neither of us own a truck!! They got someone else to take it :(

soontobemrsweintraub21 @smoney23

maryjomontevirgen @thelshelgirl

mitchhull Cool, I need you! Downloaded the app. Will try when I return. Great idea!

seattlepomadeco Nice work!

ms821 Remember the truck we saw

27 likes

MARCH 9, 2015

Log in to like or comment

TECH SPOTLIGHT

Need to move something? Dolly will take care of it

Company: Dolly

Who's in charge: Seattle native Michael Howell, co-founder and CEO. He also co-founded WePaint in 2005.

What it does: Connects people who need something moved with someone who has a truck. Think Uber, but for hauling a couch just purchased on Craigslist.

Cost: Averages \$50 to \$75 per load, depending on the size, how far it has to go and how much work the driver — called a "helper" — has to do. A love seat moved from the sidewalk outside an apartment to the sidewalk outside another one not too far away could cost as little as \$30. But if the helper needs to move it in or out of a home, it costs more for the "muscle."

The biggest mover: The company moved to Seattle from Chicago in September, before it officially started operating.

The team: Seven employees, six in the South Lake Union office and one still in Chicago. Howell expects to be up to 20 employees by the end of the year.

Customers: Since it began operations in Chicago in October, Dolly has had hundreds of customers and says it's growing by 80 percent each month. Chicago currently has a fleet of 50 trucks. Seattle is still in testing mode. As of two weeks ago, some helpers are available, but there is not yet a full fleet. Dolly is refining and expanding in Chicago first; Seattle will follow.

Future: The company hopes to expand nationally by 2016 and is working to partner with retailers, managers of apartment buildings, storage units and charities.

— Cori Gernick

MARKET THE EDITORS | Becky Biber, Editor 206-464-8552 biber@seattletimes.com | Mark Wataabe, Technology 206-464-3265 mwataa@seattletimes.com

Turnaround specialist Christoph Mueller is the new CEO of Malaysia Airlines after reviving Ireland's Aer Lingus

Chris Mueller

W ca in

by TRV Ana career chang success whiz, j shan a In 21 ing 1 m Gara almita chngs forw Neil "The years, forwa the cu The Acco puna 1.4 m

A screen shot of the Dolly app, which connects someone who needs something moved with someone who can move it.

Funding: Dolly scored \$1.7 million in seed funding from investors including Ansoo.com executive Jeff Wilke. Blue Bird co-founder and former WePaint CEO Ben Elowitz.

Sign up to see photos and videos from your friends.

APPENDIX B

mullinax Ford OLYMPIA UP FRONT[®] PRICING
• NO DEALER FEES • HUGE SELECTION SHOP NOW

Business | Local Business | Technology

Dolly raises \$8 million to be 'the friend who has a pickup truck'

Originally published October 1, 2015 at 4:30 am | Updated September 30, 2015 at 7:12 pm



Seattle startup Dolly pairs customers who need to move with people nearby who own trucks and have some extra time. (Dolly)

Seattle startup Dolly raised \$8 million in a round led by Maveron to connect people who need to move with people who own trucks.



By **Rachel Lerman** *Seattle Times business reporter*

Share story

Share

Email

Tweet

That guy you know who has a pickup has some relief coming — friends may stop asking him for help moving their stuff.

A Seattle startup that connects people who are moving with people who own trucks raised \$8 million and launched in Seattle on Thursday.

Dolly, which kicked off in Chicago last October, [has been testing in Seattle](#) for



several months and is ready to officially open for business in the Greater Seattle area.

The startup, which is joining the increasingly popular “shared economy,” raised the Series A financing round from Maveron, with participation from Jeff Wilke, an Amazon executive; KGC Capital; and other angel investors. Dolly raised a \$1.7 million seed round last year.

Dolly was formed by Jason Norris, Kelby Hawn and Mike Howell, who also co-founded Wetpaint, and Chad Wittman after Wittman had a particularly disastrous moving experience. In moving from one Chicago suburb to another, he had to hold a mattress onto the top of his car while driving down a highway.

Dolly works much like Uber or Lyft. Users enter details of what they need moved into an app or website and then schedule a time for pickup. The drivers, whom Dolly calls “helpers,” are mostly people with other jobs who happen to own trucks, vans or SUVs and want some extra cash, Howell said.

Customers pay for the “truck and the muscle,” Howell said. Price is set upfront after the customer enters info about the move, and varies based on distance, stairs, number and weight of items and other factors.

Dolly also offers trucks for new furniture purchases and hauling away old stuff.

The startup competes with a growing number of services, including a branch of Uber that hasn’t launched in the U.S. and fellow Seattle startup Ghostruck.

Ghostruck and Dolly have one key difference: Dolly mainly partners customers with individuals who own trucks, while Ghostruck connects customers with licensed movers.

Dolly tries to maintain security by putting every prospective driver through a seven-step process that involves checking auto-insurance and driving records and providing in-person training. It also has a \$2 million liability insurance policy.

Moving jobs can be scheduled on Dolly as far in advance as the customer wants, and most take place within a couple of weeks, Howell said. The record so far is a job scheduled four months out.

“It’s tied to a wedding,” he said. “The couple needed to have someone to deliver chairs from the ceremony to the reception.”

Most Read Stories

- 1 Train derailment near Olympia: Officials pushed ‘aggressive’ timeline before safety technology was ready | Times Watchdog
- 2 All southbound I-5 lanes blocked by Amtrak train crash in Washington state reopen
- 3 Auburn man, 40, among those killed in Amtrak train derailment
- 4 Early signing period: Live updates on UW Huskies’ 2018 recruiting class WATCH
- 5 Analysis: The top 10 things we know about the Huskies’ top-10 recruiting class WATCH

Unlimited Digital Access. \$1 for 4 weeks.



Dolly has already moved more than 30,000 items this year, mainly in Chicago, where it has more than 100 drivers.

Seattle has only 20 drivers for now, though Howell expects that number to grow to 100 in the next couple of months.

The company, originally based in Chicago, moved its headquarters to Seattle, Howell's home base, before it officially launched.

Dolly has 10 employees and plans to quadruple to 40 in the next year. It wants to expand its coverage area even faster. It hopes to be in 20 cities by the end of 2016.

Rachel Lerman: rlerman@seattletimes.com; on Twitter [@rachelelman](https://twitter.com/rachelelman).



We need your support

In-depth journalism takes time and effort to produce, and it depends on paying subscribers. If you value these kinds of stories, consider subscribing.

Subscribe

View 10 Comments

No personal attacks or insults, no hate speech, no profanity. Please keep the conversation civil and help us moderate this thread by reporting any abuse. See our [Commenting FAQ](#).

You must be logged in to leave a comment. [Log in](#) or [create an account](#).

8 People Viewing

Post comment

[Newest](#) | [Oldest](#) | [Top Comments](#)

Cmp73

Oct 1, 2015

Sounds like a hipster version of U-Ship, which also has hordes of unlicensed people doing commercial work. You think the state isn't going to want people to have a CDL, stop at weigh stations, pay fees - and particularly fines - for doing this kind of work?

Flag Share

Like Reply

Bert Chadick

Oct 1, 2015

I think this is an excellent idea. Having been that "friend" with a pickup more than once I am glad that there is an alternative.

Flag Share

3 | Like Reply

domenicfeeney

Oct 1, 2015

another business model that will pay no taxes,is that liability on the truck only? what if one of the " friends" with a truck gets hurt on your property ,or something disappears is that covered ,

Flag Share

2 | Like Reply

LRacing

Oct 1, 2015

@domenicfeeney or they damage something while moving it. It's Pets dot Com all over again...

Flag Share

3 | Like Reply

radishes

Oct 1, 2015

@LRacing @domenicfeeney I don't understand this comment, or what "Pets dot Com" has to do with anything. Licensed movers in this state are regulated by the state, and by law all moving companies charge about the same amount for the same work. Professional movers offer a "high-end" service that is somewhat expensive but should be reliable. It sounds like Dolly is positioning to offer a "low-end" option that is cheaper but potentially less reliable. It's great that we will have more choices of how to move stuff from one location to another.

domenicfeeney

Oct 1, 2015

@radishes @LRacing @domenicfeeney by low end you mean unlicensed maybe with no experience

Flag Share

1 | Like Reply

savion

Oct 1, 2015

@domenicfeeney @radishes @LRacing but... they were "trained"!

Flag Share

1 | Like Reply

radishes

Oct 1, 2015

@domenicfeeney Why do you assume that no taxes will be paid? It sounds like Dolly will take a cut of the money and would pay taxes on that cut.

Flag Share

1 | Like Reply

domenicfeeney

Oct 1, 2015

@radishes @domenicfeeney maybe just like uber and air bnb more "contractors" working under the table

Flag Share

Like Reply



APPENDIX C

Browser address bar: <http://www.chicagotribune.com/bluesky/chi-dolly-seed-funding-bst-20141210-story.html>

Chicago Tribune logo

START TRIAL 3 FREE MONTHS | LOG IN

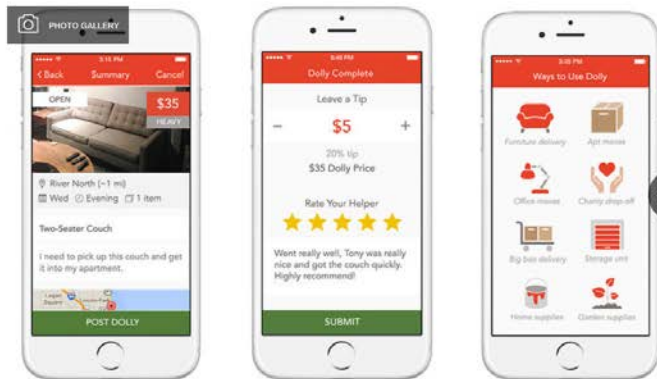
FRIDAY DEC. 22, 2017 | SPORTS | BREAKING | MOST POPULAR | OPINION | SUBURBS | ENTERTAINMENT | BUSINESS | ADVERTISING | 39°

Build analytics into your curriculum. Fast, easy and free. [LEARN MORE >](#)



Blue Sky Innovation

Dolly, the app to summon help to move heavy stuff, raises \$1.7 million



By **Meg Graham** · Contact Reporter
Blue Sky Reporter



SHARE THIS | What Dolly, a moving marketplace active in Chicago, plans to do with \$1.7 million in seed funding

DECEMBER 11, 2014, 9:00 AM

Dolly, a Seattle-based online moving and delivery platform that made Chicago its first market, raised \$1.7 million in seed funding and launched a public mobile app, the company announced Thursday.

Dolly uses an app to connect people who want to move tough-to-carry items with people who have a truck, van or large SUV.



Co-founder and CEO Mike Howell says Dolly, which has been beta testing in Chicago for four months, gives people a way of moving things without the awkwardness of asking a friend, or the inconvenience of renting trucks or using a moving company.

"Traditional moving companies have been in the ice age forever," Howell told Blue Sky. "Most of the people we talk to usually say their experience was so dated."

Howell said the company made Chicago its first market because its co-founders were based here. He started the company last year with Jason Norris, Kelby Hawn and Chad Wittman.

ADVERTISEMENT

Users who create a "Dolly" answer a series of questions, including what they'd like to move, where they'd like to take it, when they'd like it to get there, whether there are stairs and if the person requesting a vehicle and "helper" is willing to help. The platform uses an algorithm to set a price, with jobs averaging \$50 to \$85.

The people with trucks, the "helpers," function as independent contractors and are vetted by the company, Howell said.

Related



Why Google Express delivers and how WeDeliver received the news

Dolly has partnered with 40 organizations, including furniture retailers, apartment buildings and storage warehouses, Howell said. Greg Barnes of Hyde Park Venture Partners, which participated in the funding round, said he sees potential value in partnering with charitable organizations.



ADVERTISEMENT

"I've had experiences many times where I've wanted to take something to Goodwill or Salvation Army but literally couldn't move it there and ended up not getting it there," Barnes said. "That could be really interesting — partnering with folks in the donation space or item removal."

Howell said the funding will be used to increase marketing, add to the development team and sign on new partners.

Other participants in the funding round were KGC Capital and angel investors including Jeff Wilke, Bill Wolf, Terry Diamond, Ben Elowitz, Kim Rachmeler and Edward Yim.

Suggested Stories



I study liars. I've never seen one like Donald Trump.
13 days ago on 12/8/2017



Joe Biden tells Chicago audience 'those memes are basically true'
9 days ago on 12/12/2017



Woman found dead in Target parking lot in West Rogers Park is identified
9 days ago on 12/13/2017

[See more](#)

Get the Blue Sky Innovation weekly newsletter.

ORIGINALS
Exclusive interviews, news and more

Hello, Dolly: Online mover rolls out public mobile app

Dolly, a Seattle-based online moving and delivery platform that made Chicago its first market, raised \$1.7 million in seed funding and launched a public mobile app, the company said.

Dolly uses an app to connect people who want to move tough-to-carry items with people who have a truck, van or large SUV.

Co-founder and CEO Mike Howell said Dolly, which has been beta-testing in Chicago for four months, gives customers a way of moving items without the awkwardness of asking a friend, or the inconvenience of renting trucks or using a moving company.

Dolly made Chicago its first market because its co-founders were based here, Howell said. The platform uses an algorithm to set a price, with jobs averaging \$50 to \$85.

— Meg Graham, Blue Sky reporter. To read the entire article, go to blueskyinnovation.com.

EVENTS
Networking, digital classes and more

getdolly [Follow](#)

getdolly Mentioned in the paper!
 getdolly #ChicagoTribune #Startups
 flightmedia We love it! :)
 melina910 @alocamponunez genius
 alocamponunez This is awesome @melina910
 indigo_mp Love it! @zoe_kristen
 rlchrstnmlr Go Seattle!

11 likes
 DECEMBER 16, 2014

Log in to like or comment.

APPENDIX D



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • www.utc.wa.gov

March 20, 2015

Michael Howell
Dolly, Inc.
1500 Westlake Ave. N., Ste. 212
Seattle, WA 98109-3008

Chad Wittman
Dolly, Inc.
1500 Westlake Ave. N., Ste. 212
Seattle, WA 98109-3008

Re: **Dolly, Inc.**

Dear Mr. Howell and Mr. Wittman:

On March 9, 2015, Utilities and Transportation Commission staff (staff) received information from a permitted carrier about your company, Dolly, Inc. Staff reviewed your company's website, getdolly.com. Your business practice, as we understand it, connects people with trucks (helpers), with people who need something moved. In addition, before performing any move, your company interviews and performs background checks on all "helpers." The items helpers move are varied and may include household good items.

Commission staff would like to inform you that the moving of the household good items is regulated by the commission and only permitted household goods carriers are able to move these items for compensation. If a person is found to be operating as a household goods carrier, without the required commission issued permit, the person is subject to a penalty of \$5,000 per violation. In addition, advertising for the transportation of household goods for compensation, without the proper permit, is also against the law and subject to a penalty of \$5,000 per violation. The definitions of a household goods carrier and household goods are as follows:

- WAC 480-15-020 defines a household goods carrier as "a person who transports for compensation, by motor vehicle within this state, or who advertises, solicits, offers, or enters into an agreement to transport household goods."
- WAC 480-15-020 defines household goods as "[t]he personal effects and property used, or to be used, in a residence when transported or arranged to be transported between residences or between a residence and a storage facility with the intent to later transport to a residence or when referenced in connection with advertising,

soliciting, offering, or entering into an agreement for such transportation.
Transportation of the goods must be arranged and paid for by the customer or by another individual, company or organization on behalf of the customer.”

The commission would like to inform you that only permitted household goods carriers are able to perform household goods moves. As part of your background checks, your company must ensure that the helpers (household goods carriers) are permitted by the commission and that their permits are in good standing. For more information on household goods carriers, please refer to our website at www.utc.wa.gov/mover.

If you have any questions, please contact Megan Banks, Compliance Investigator, at (360) 664-1129 or mbanks@utc.wa.gov.

Sincerely,

Sharon Wallace, Assistant Director
Consumer Protection and Communications

APPENDIX E



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

Oct. 9, 2015

Michael Howell
Chad Wittman
Ralph Arnheim
Dolly, Inc.
1500 Westlake Ave. N., Ste 212
Seattle, WA 98109-3008

Re: **Dolly, Inc.**

Dear Mr. Howell, Mr. Wittman, and Mr. Arnheim:

On March 20, 2015, Utilities and Transportation Commission staff sent you a letter regarding your company, Dolly, Inc. Staff had reviewed your company's website, getdolly.com, and notified you that your business practice, as we understand it, connects people with trucks (helpers), with people who need something moved. In addition, before performing any move, your company interviews and performs background checks on all "helpers." The items helpers move are varied and may include household good items.

Commission staff is sending this letter to remind you that the moving of the household good items is regulated by the commission and only permitted household goods carriers are able to move these items for compensation. If a person is found to be operating as a household goods carrier, without the required commission issued permit, the person is subject to a penalty of \$5,000 per violation. In addition, advertising for the transportation of household goods for compensation, without the proper permit, is also against the law and subject to a penalty of \$5,000 per violation.

The definitions of a household goods carrier and household goods are as follows:

- WAC 480-15-020 defines a household goods carrier as "a person who transports for compensation, by motor vehicle within this state, or who advertises, solicits, offers, or enters into an agreement to transport household goods."
- WAC 480-15-020 defines household goods as "[t]he personal effects and property used, or to be used, in a residence when transported or arranged to be transported between residences or between a residence and a storage facility with the intent to later transport to a residence or when referenced in connection with advertising,

Dolly, Inc.
Oct. 9, 2015
Page 2

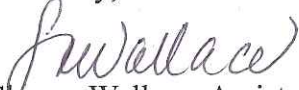
soliciting, offering, or entering into an agreement for such transportation. Transportation of the goods must be arranged and paid for by the customer or by another individual, company or organization on behalf of the customer.”

As part of your background checks, your company must ensure that the “helpers” who are performing household goods moves are permitted by the commission and that their permits are in good standing. For more information on household goods carriers, please refer to our website at www.utc.wa.gov/mover.

Please respond to the commission in writing by Oct. 23, 2015, confirming that your company will ensure that all “helpers” providing household goods moves are permitted with the commission.

You may address your response, and any questions, to Megan Banks, Compliance Investigator, Consumer Protection. Ms. Banks may be reached at (360) 664-1129 or mbanks@utc.wa.gov.

Sincerely,



Sharon Wallace, Assistant Director
Consumer Protection and Communications

APPENDIX F

From: [Wallace, Sharon \(UTC\)](#)
To: [Banks, Megan \(UTC\)](#); [Paul, Susie \(UTC\)](#)
Cc: [Tinnerstet, Darren \(UTC\)](#); [Hazzard, Pat \(UTC\)](#); [King, Steve \(UTC\)](#)
Subject: FW: Dolly
Date: Thursday, October 29, 2015 9:15:55 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[2015-10-09 Letter to Dolly - signed.pdf](#)

Hi Susie and Megan: Please hold these times on your calendars. Darren, Pat, and Steve: Please let me know if you would like to attend. The technical assistance letter that Mike Howell refers to is attached. Thank you. Sharon

From: Wallace, Sharon (UTC)
Sent: Thursday, October 29, 2015 9:09 AM
To: Michael Howell <mike@dolly.com>
Subject: RE: Dolly

Hi Mike: I think a meeting would be a good idea. Below are some potential dates and times. Please let me know if any of those work for you – and please feel free to suggest another. Thank you for you call, and email. Sharon

Tuesday, 11/3 – I am available between 1 and 3 p.m.
Wednesday, 11/4 – Available between 1 and 5 p.m.
Friday, 11/6 – Available between 9 a.m. and noon

Sharon Wallace, Assistant Director
Consumer Protection and Communications
Utilities and Transportation Commission
(360) 664-1143
swallace@utc.wa.gov



From: Michael Howell [<mailto:mike@dolly.com>]
Sent: Friday, October 23, 2015 1:45 PM
To: Wallace, Sharon (UTC) <swallace@utc.wa.gov>
Subject: Dolly

Hi Sharon, I just left you a short voicemail but thought I'd follow-up in email as well. I received your letter on Oct 9th and wanted to be sure we responded in the allotted timeframe. Would it be possible to schedule a time for us to meet in Olympia? I'd like to have an open conversation about our business so you have full view of what we do and we can be sure we're living within the appropriate regulations.

Look forward to hearing from you. If phone is better, you can reach me at the number below at any time.

Cheers,
Mike

Michael Howell
Dolly | CEO
425.443.0554
mike@dolly.com
dolly.com

ATTACHMENT G

Nov. 4, 2015 Meeting w/ Dolly

Kristin Smith
Michael Howell

- * contract between customers/drivers
- * customers/drivers (helpers) have different apps
- * can go in homes
- * customer can message helper
- * provides training
- * does condo / household moves ?
- * background checks done / on-line reviews

APPENDIX H

Paul, Susie (UTC)

Subject: Residential Household Goods Moving Topics
Location: UTC FA Room 139

Start: Wed 1/13/2016 1:30 PM
End: Wed 1/13/2016 3:00 PM

Recurrence: (none)

Meeting Status: Accepted

Organizer: Wallace, Sharon (UTC)
Required Attendees: Banks, Megan (UTC); Susie Paul (spaul@utc.wa.gov); Tinnerstet, Darren (UTC); Hazzard, Pat (UTC); Lewis, Jason (UTC); mike@dolly.com; Nathanael Nienaber; Jim Tutton; ben@crateaway.com; terry.drayton@storage.com; mnaubert@getcubbie.com; sclerget@allwesttrans.com; Help@livible.space

Good morning: This meeting is to discuss issues related to the operation and regulation of residential household goods moving companies – whether traditional, or part of the sharing or peer economy. I hope you will be able to attend and participate in discussions that are important to your consumers and to your industries. Please email or call me with any questions. I will send an agenda in a few days. Thank you.

Sharon Wallace (360) 664-1143



Residential Household Goods Moving Topics

Wednesday, Jan. 13, 2016

1:30 p.m. – Richard Hemstad Building
Room 139

AGENDA

Topic	Lead or Presenter(s)	Notes
Welcome <ul style="list-style-type: none"> ▪ Introductions ▪ Overview of current HHG regulatory work 	Sharon Wallace (UTC)	
Brief Description of Current Businesses	Charlie Naubert (Urban Attic) Terry Drayton (Livable) Mike Howell (Dolly) Nathanael Nienaber (Ghostruck) Mike Hanson (Wagon)	
Discussion of Regulation <ul style="list-style-type: none"> ▪ Commission jurisdiction ▪ Options for tailored regulation ▪ Discussion, Q&A, open mic 	Sharon Wallace and Everyone	
Next Steps	Sharon Wallace (UTC)	

di

Rulemaking - ideas / ^{business} model /

Urban Attic

Dolly

Livable

Ghostruck

Allwest

Mayflower agent

Charlie - Urban Attic

Permitted { provide on-line portal / request for service
 trans. fee track + manage
 preregistered credit card

Livable - Do it for me

Easier use / no comment

partners w/ Extra Space

- download labels

full-service storage - p/u from home

+ storage - p/u delivery / handling fees

views as self storage co.

Dolly

Enhostruck -

uses UTC only companies

Sharon - regulation ~~is~~ in other states

* Very Similar - rates similar

Hanson -

Tariff rules don't allow HHC movers
to do small moves -
problems - estimate

HHC would do small moves because
it is fill-in work

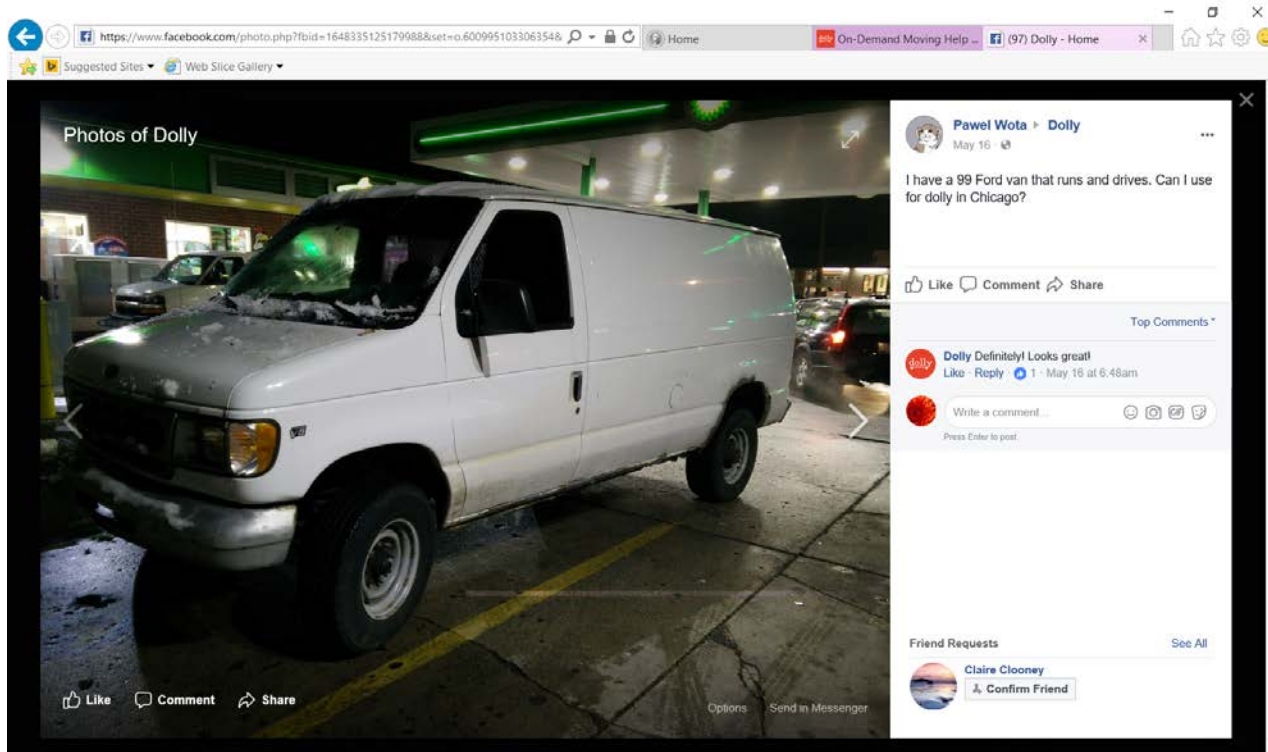
~~Hbar - pt~~

Dolly

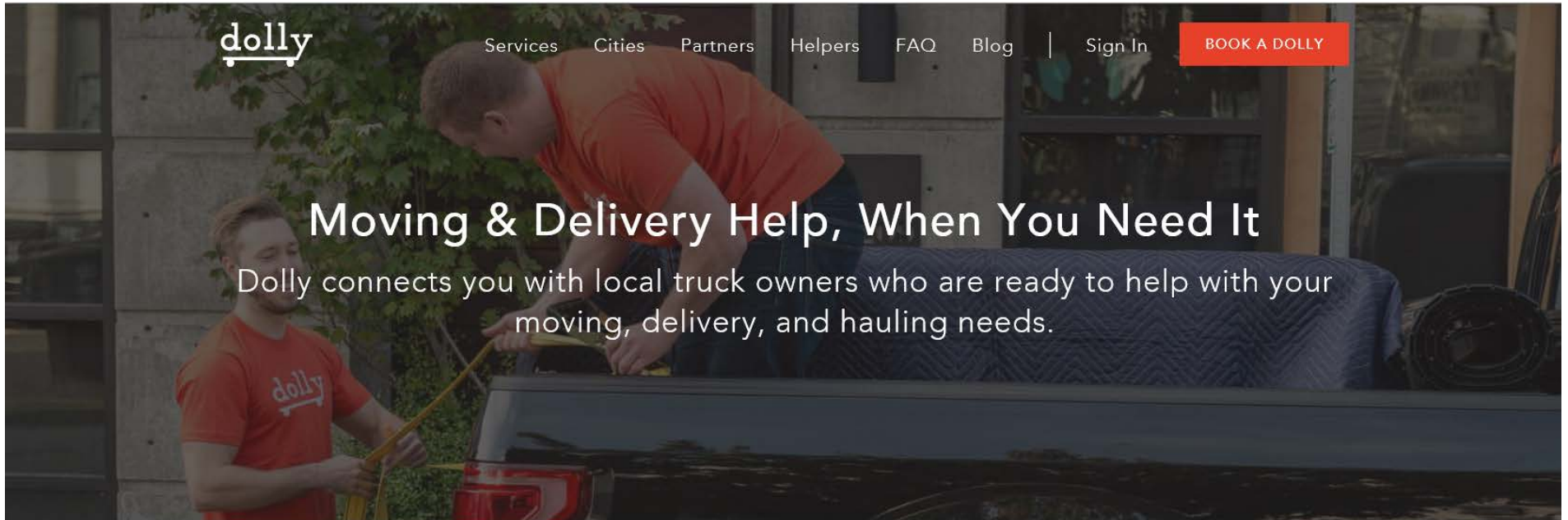
LEI - 1099 Contractors

Contractors carry own insurance - Dolly
may fill in gap if needed

APPENDIX J



Printed 9/19/17



dolly

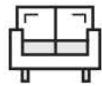
Services Cities Partners Helpers FAQ Blog | Sign In

BOOK A DOLLY

Moving & Delivery Help, When You Need It

Dolly connects you with local truck owners who are ready to help with your moving, delivery, and hauling needs.

Our Most Common Dollys



Mini & Small Moves

The perfect solution for moving one or a few items easily.



Apartment Moves

For DIY moves that need help moving large items like beds, dressers, tables, couches and more.



Craigslist & Offerup Pick-Up & Delivery

Don't let public transit or a small car keep you from that sweet Craigslist deal.



Donation Pick-Up & Drop-Off

Feeling charitable? Book a Dolly to drop-off at your favorite donation site.



Labor Only Moves

Don't lift a finger. Get help moving and disassembling furniture and other large items.



Retail Store Delivery

Convenient, faster and often cheaper than traditional store delivery options.

[Learn about using Dolly Delivery for your business.](#)



Small Business Moves

Office move? Dolly is your truck rental, trailer rental and moving company alternative.



Storage Moves

Ditch the truck rental. Load and unload your storage unit in one trip.



Junk Removal

Dolly Helpers will remove and haul away your junk. Includes trash removal and responsible disposal.

Don't Need a Truck, Just Some Extra Muscle?

Dolly Helpers can assist with many of your house projects that require an additional set of hands. Don't bother your family, friends or neighbors—book a Dolly to help.

Furniture relocation and removal

Loading and unloading a box truck

Appliance moves

Anything that two people can reasonably move

Why Dolly?



Trustworthy Help

All Dolly Helpers are independent contractors who are background checked, reviewed, and backed by a commercial insurance policy.



On Your Schedule

We think 4-hour delivery windows suck, too. So we don't have them. You set the time—your Helper will be there.



Guaranteed Pricing

Find out the cost of your Dolly upfront before you book—no surprises! Pay, tip, and review in the app or [online](#).



Save Time & Your Back

No need to rent a truck from U-Haul where you haul everything on your own. Dolly Helpers do the driving and heavy lifting for you.

There are more than 2,000 Helpers working with Dolly waiting to help you with your apartment move, IKEA delivery, furniture donation, storage unit move, mattress removal, office move and everything in between.

Dolly is your go-to source for finding local moving and delivery help. We connect vetted pick-up truck owners with people who need help moving large, heavy, or bulky items. Dolly is a fast, easy, and affordable way to get help moving furniture between apartments, pick up that exercise gear on Craigslist or to get stuff home from stores like Lowe's, Crate & Barrel, and IKEA.

Available in Chicago, Denver, San Diego, and Seattle.

APPENDIX L

[Services](#) [Cities](#) [Partners](#) [Helpers](#) [FAQ](#) [Blog](#) [Sign In](#)

BOOK A DOLLY

Frequently Asked Questions

What is Dolly?

Think of Dolly as your moving, delivery, and heavy lifting concierge. We connect you with local truck owners (called "Helpers") who are ready to help with your moving, delivery, and hauling needs.

Who are the Dolly Helpers?

Every Dolly Helper is an independent contractor that is background checked and vetted by Dolly and continuously rated and reviewed by other Dolly customers. Rest assured that Dolly aims to work with only the best contractors who can provide an incredibly high level of service and pays close attention to their ratings to ensure that's the case.

How much does a Dolly cost?

Pricing is personalized based on the details of every Dolly. In general, the cost varies based on the number and type of items being moved, the number of Helpers requested, the distance between pickup and drop off and the service level selected. For a quick price quote, visit Dolly's [quoting tool](#).

What's the difference between curbside and standard service?

With standard service, your Helper(s) will pick-up and place your items from and to a room of your choosing. With Curbside, your Helper(s) will pick-up the items at the

curb and drop them off at the curb. You are responsible for getting it to and from the Helper's vehicle.

[Services](#) [Cities](#) [Partners](#) [Helpers](#) [FAQ](#) [Blog](#) [Sign In](#)

BOOK A DOLLY How do I pay my Helper(s)?

All payment is done directly through Dolly via credit card or the other electronics forms of payment offered—no cash needed!

Can I tip my Helper(s)?

Yes, but tipping is completely optional (though much appreciated by Helpers). You'll be able to tip your Helpers directly through the Dolly app once the Dolly has been completed. Helpers receive 100% of the tip and the tip amount is added to the cost of your Dolly.

Is there a cancellation fee?

In the event that you cancel your Dolly with more than 24 hours notice, your hold is released. If you cancel with less than 24 hours notice and a Helper is scheduled, a 20% cancellation fee is applied. In the event that your Dolly has "started" and/or your Helper(s) have arrived at the first location and cannot complete your Dolly due to cancellation, rescheduling, or any reasons outside of their control, a 50% cancellation fee is applied.

How do I communicate with my Helper(s)?

You and your Helper(s) will be able to message and call one another via the Dolly app or website. Phone numbers are made anonymous for both you and the Helpers' protection.

Will Helpers pack boxes?

Helpers do not pack boxes. It is expected that you will have everything packed and ready for transport before your Helper(s) arrives.

Will Helpers assemble/disassemble furniture?

Helpers will perform light assembly or disassembly that's necessary to transport an item if selected during the booking process. **DO NOT** do full furniture assembly (e.g. assemble IKEA furniture). If assembly/disassembly is required it is best to communicate that with your Helper(s) ahead of time.

Do Helpers wrap items?

Helpers will come equipped with straps and tarps, but if there is any item you are concerned about protecting, it's best to wrap it up beforehand.

How should I list a bed?

We get this one a lot! If you enter "Bed (Your Size of Bed)" it includes a mattress, box spring, and bed frame. Feel free to add each of the parts of your bed individually as well, it's up to you!

What if an item doesn't fit into my home?

In the event your item can't be delivered because it doesn't fit through the door, your Helper can leave the item outside your home or return it to the pickup location for an additional fee. It is highly encouraged to take the appropriate measurements of all doorways, hallways and other spaces in the delivery path to ensure the items will fit before booking a Dolly.

How do I become a Helper?

You can apply to become a Helper [here](#).

Still have questions? [Contact Us](#)

[Services](#) [Cities](#) [Partners](#) [Helpers](#) [FAQ](#) [Blog](#)
[About](#) [Services](#)
[BOOK A DOLLY](#)
[Blog](#) [Cities](#)
[Careers](#) [Partners](#)
[Contact Us](#) [Helpers](#)
[FAQ](#)

[Sign In](#)
[BOOK A DOLLY](#)



©2017 Dolly [Terms](#) [Privacy](#)

APPENDIX M

[Services](#) [Cities](#) [Partners](#) [Helpers](#) [FAQ](#) [Blog](#) [Sign In](#)

BOOK A DOLLY

Dolly Terms of Service

Last Revised: April 22, 2015

Welcome to Dolly—the app from Dolly, Inc. ("Dolly," "we," "us," or "our") that connects you with vehicle owners (each, a "Helper") who will move your stuff wherever you want.

These Terms of Service ("Terms") apply to your access and use of the mobile application (the "App"), website ("Site") and other online products and services (collectively, the "Dolly Platform") of Dolly.

Accepting these Terms

BY DOWNLOADING THE APP OR OTHERWISE ACCESSING OR USING THE DOLLY PLATFORM, YOU AGREE TO BE BOUND BY ALL OF THE TERMS BELOW. Please read all of the terms before you use the Dolly Platform. If a term does not make sense to you, please let us know. If you don't agree to all of the terms below, you may not use the Dolly Platform.

Modifications

We reserve the right to change these Terms from time to time. For example, we may need to change these Terms if we come out with a new feature. If we make changes, we will notify you by revising the date at the top of the policy and, in some cases, we will provide you with additional notice (such as adding a statement to our homepage or sending you an email notification). We encourage you to review these Terms periodically to stay informed about our practices.

Whenever we make changes to these Terms, they are effective when the revised Terms are posted unless we notify you otherwise. If you continue to use the Dolly Platform after the revised Terms have been posted, then you will be deemed to have accepted the changes to these Terms.

Privacy Policy

For information about how we collect, use and share information about users of the Dolly Platform, please see our Privacy Policy at <http://dolly.com/privacy>.

[Services](#) [Cities](#) [Partners](#) [Helpers](#) [FAQ](#) [Blog](#) [Sign In](#)

Description of the Dolly Platform

Through the Dolly Platform, you can submit a request (a "**Request**") for a Helper to pick up the item(s) you specify (each, an "**Item**") for loading, unloading, moving, hauling, packing, lifting, assembly or disassembly (the "**Services**"). You will receive price quote for the fee that will apply to completing your Request (the "**Services Fee**"). Once you submit the payment information for the Request, your Request will be sent out to our network of Helpers. You will receive a notification through the Dolly Platform when a Helper has accepted your Request, and you will be able to communicate with that Helper through the Dolly Platform to confirm and coordinate certain logistics involved with completing your Request.

You represent and warrant that the Items related to any Request are your personal property and you have all right, title and permission to request and allow the loading, unloading, moving, packing, or lifting of any Items, and that the performance of the Services by a Helper will not result in the violation of any third party's ownership or privacy rights.

For more information about the Dolly Platform, please see our FAQs at <http://dolly.com/faq>.

Creating Accounts

When you create an account you must maintain the security of your password and accept all risk that someone may access your account without your permission. If you discover or suspect any Dolly Platform security breaches, please let us know as soon as possible. You represent and warrant to us that all information that you provide in connection with your account is accurate, truthful, current and complete. Dolly reserves the right to deny any account at our discretion.

Payment for Services

You must provide credit card information to submit a Request. You are responsible for paying the applicable Services Fee for any completed Services. Once you submit a Request, we will place a temporary hold on the credit card account you provided in an amount equal to 100% of the applicable Services Fee. Once you and the Helper have verified that the Services are completed, you will have the option of paying an additional gratuity (a "**Tip**") to the Helper, and your credit card account will be charged for the sum of the Services Fee, any Tip, and the fees for any additional services you may request.

You agree to make all payments to the Helper through the Dolly Platform and will not pay any Helper in cash or means other than directly through the Dolly Platform.

[Services](#) [Cities](#) [Partners](#) [Helpers](#) [FAQ](#) [Blog](#) [Sign In](#)
Canceling a Request

If you cancel any Request: (a) before a Helper accepts it, or (b) after it has been accepted by a Helper but more than 24 hours before the Services are to be performed, you will not be charged, and the hold will be lifted on your credit card. If you cancel any Request less than 24 hours before the Services are to be performed, your credit card account will be charged 20% of the applicable Services Fee.

In the instance where the Helper attempts to fulfill the Request but cannot do so for reasons out of the Helper's or Dolly's control, your credit card will be charged 50% of the applicable Services Fee.

Right to Use the Dolly Platform

On the condition that you fully comply with these Terms, Dolly grants you a limited, nonexclusive, non-transferable and revocable license to access and use the Dolly Platform for your own personal, non-commercial use. However, the App may only be used on mobile devices that you own or control. The terms of this license will also govern any upgrades provided by Dolly that replace and/or supplement the original App, unless the upgrade is accompanied by a separate license, in which case the terms of that license will govern.

Except as expressly authorized by these Terms, you may not (a) modify, disclose, alter, translate or create derivative works of the Dolly Platform, (b) license, sublicense, resell, distribute, lease, rent, lend, transfer, assign or otherwise dispose of the Dolly Platform, (c) disassemble, decompile or reverse engineer any of the software components of the Dolly Platform, (d) copy, frame or mirror any part of the Dolly Platform, (e) interfere with or disrupt the integrity or performance of the Dolly Platform, or (f) attempt to gain unauthorized access to the Dolly Platform or its related systems or networks.

Prohibited Use of the Dolly Platform

You may not post or otherwise make available on or through the Dolly Platform any of the following:

- Private information of any other persons (including names, email addresses, phone numbers, Social Security numbers and financial information);
- Content that is libelous, defamatory, abusive, offensive or hateful;

- Content that is obscene, pornographic, indecent or sexually explicit, depicts graphic, excessive or gratuitous violence;
- Content that is illegal, harmful, offensive, fraudulent or that would encourage, solicit, foster, glorify or provide instructions for any criminal or civil offense;
- Content that may infringe, misappropriate or violate any intellectual property rights, rights of privacy, rights of publicity or any other rights of others;
- Viruses, corrupted data or other harmful, disruptive or destructive files or code;
- Content that, in Dolly's judgment, is objectionable, may restrict or inhibit another from enjoying the Dolly Platform or may expose Dolly or users of the Dolly Platform to harm or liability of any type; and/or
- Content that you are contractually or legally required to keep confidential.

Also, you may not do any of the following in connection with the Dolly Platform or other users:

- Use the Dolly Platform in any manner that could interfere with, disrupt, negatively affect or inhibit other users from fully enjoying the Dolly Platform or that could damage, disable, overburden or impair the functioning of the Dolly Platform;
- Collect any personal information about other users;
- Intimidate, threaten, stalk, bully or otherwise harass other users;
- Post spam or commercial messages through the Dolly Platform;
- Create an account or submit a Request if you are not over 13 years of age;
- Use the Dolly Platform for any illegal or unauthorized purpose or to engage in, encourage or promote any activity that is unlawful or that violates these Terms; or
- Circumvent or attempt to circumvent any filtering, security measures, rate limits or other features designed to protect the Dolly Platform, its users, or third parties.

Your use of the Dolly Platform is at your own risk. Dolly is not responsible or liable for the conduct of, or your interactions with, any other users (whether online or offline) or for any related damage or harm. As a provider of interactive services, Dolly is not liable for the content of any Requests. Although we have no obligation to screen, edit or monitor Requests, we reserve the right, and have the discretion, to screen, edit or remove any Requests at any time, for any reason and without notice.

Disputes between You and a Helper

The Dolly Platform is merely a neutral means of connecting you with Helpers. We do not represent or warrant that any Helper will meet your expectations or instructions in performing any Services. Any dispute that you may have regarding the performance of any Services, including any dispute related to the time, place, and manner of doing so, is between you and the applicable Helper. Dolly is not responsible for the replacement or repair of any of your personal property that may be damaged by a Helper while performing the Services.

Please report any suspected illegal or unethical behavior by a Helper during the performance of any Services to: support@dolly.com.

Reporting and Removal

Dolly users may report content to Dolly that they think violates these Terms, and Dolly may remove such content, suspend or terminate the account of the user who posted or otherwise made available such content and/or take additional action to enforce these Terms against such user.

Also, in accordance with the Digital Millennium Copyright Act (**DMCA**) and other applicable law, Dolly has adopted a policy of terminating, in appropriate circumstances and at Dolly's sole discretion, subscribers or account holders who are deemed to be repeat infringers. Dolly may also at its sole discretion limit access to the Dolly Platform or terminate the accounts of any users who infringe any intellectual property rights of others, whether or not there is any repeat infringement.

If you believe that anything on the Dolly Platform infringes upon any copyright that you own or control, you may file a notification with Dolly's Designated Agent as set forth below:

Designated Agent: Dolly, Inc.

Address of Designated Agent: 901 5th Ave Ste 600, Seattle, WA 98164

Email Address of Designated Agent: copyright@dolly.com

Fax Number of Designated Agent: 206-494-3198

Phone number of Designated Agent: 206-494-3198

Please see 17 U.S.C. § 512(c)(3) for the requirements of a proper notification. If you knowingly misrepresent in your notification that the material or activity is infringing, you may be liable for any damages, including costs and attorneys' fees, incurred by Dolly or the alleged infringer as the result of Dolly relying upon such misrepresentation in removing or disabling access to the material or activity claimed to be infringing.

Dolly's Rights

As between you and Dolly, all information, materials and content of the Dolly Platform, including text, graphics, data, formatting, graphs, designs, HTML, look and feel, photographs, music, sounds, images, software, videos, designs, typefaces, services, Cities, Partners, Helpers, FAQ, Blog, Sign In, source and object code, format, queries, algorithms and other content is owned by Dolly or is used with permission. When you create, share, link to, or otherwise make available any Requests, you grant us a nonexclusive, royalty-free, perpetual, irrevocable and fully sublicensable right to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, perform and display such Requests throughout the world in any manner or media, on or off the Dolly Platform. Dolly reserves all rights not expressly set forth in these Terms. You hereby irrevocably waive in favor of Dolly any and all moral rights that you may possess in or to any Requests.

Feedback

Any suggestions, comments or other feedback you give us about the Dolly Platform (the "Feedback") will constitute our confidential information. We are free to use, disclose, reproduce, license, distribute and exploit this Feedback as we see fit, without compensation to you or any obligation or restriction because of any intellectual property rights or otherwise.

Location Information

The Dolly Platform collects location information and it will be used and disclosed as set forth in the Privacy Policy at <http://dolly.com/privacy>.

By accepting these Terms or using the App you affirmatively consent to Dolly's collection, use, disclosure and storage of your location information. You may revoke your consent with respect to Dolly's collection, use, disclosure and storage of your location information at any time by deleting the App from your mobile device, or by changing the privacy settings on your mobile device. Please know that if you revoke your consent by doing one of the foregoing or you delete or deactivate your account, we may retain certain information as required by law or for legitimate business purposes. We may also retain cached or archived copies of information about you for a certain period.

If you consent to our collection of location information and you do not subsequently stop the collection of this location information, Dolly will continue to collect this location information. If you consent to our collection of location information, subsequently stop the collection of this location information and later consent to the collection of this location information, Dolly will resume the collection of location information.

Dolly takes reasonable measures to protect your location information from loss, theft, misuse and unauthorized access, disclosure, alteration and destruction.

[Services](#)
[Cities](#)
[Partners](#)
[Helpers](#)
[FAQ](#)
[Blog](#)
[Sign In](#)
[Disclaimers](#)

EXCEPT AS REQUIRED OTHERWISE OF DOLLY BY APPLICABLE LAW, THE DOLLY PLATFORM AND ANY OTHER SERVICE AND CONTENT INCLUDED ON OR OTHERWISE MADE AVAILABLE TO YOU THROUGH THE SERVICE (INCLUDING REQUESTS) ARE PROVIDED TO YOU ON AN "AS IS," "AS AVAILABLE" BASIS WITHOUT ANY REPRESENTATIONS OR WARRANTIES OF ANY KIND. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, WE DISCLAIM AND EXCLUDE ANY AND ALL OTHER WARRANTIES, CONDITIONS, AND REPRESENTATIONS (EXPRESS OR IMPLIED, ORAL OR WRITTEN), AND ALL OTHER TERMS WHICH MAY BE IMPLIED INTO THESE TERMS BY LAW, WITH RESPECT TO THE DOLLY PLATFORM AND CONTENT INCLUDED ON OR OTHERWISE MADE AVAILABLE TO YOU THROUGH THE DOLLY PLATFORM (INCLUDING REQUESTS) AND THE SERVICES PERFORMED BY HELPERS.

Limitation of Liability

TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT WILL DOLLY BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INCIDENTAL, SPECIAL, INDIRECT, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES WHATSOEVER INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROPERTY, PHYSICAL LOSSES, DEATH OR ANY OTHER DAMAGES OR LOSSES, ARISING OUT OF OR RELATED TO THESE TERMS, THE DOLLY PLATFORM (INCLUDING THE APP AND ANY REQUEST OR BID), SERVICES PERFORMED BY HELPERS, AND/OR THIRD-PARTY SERVICES OR MATERIALS, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE, WHETHER ACTIVE, PASSIVE OR IMPUTED), PRODUCT LIABILITY, STRICT LIABILITY OR OTHER THEORY) AND EVEN IF DOLLY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU.

FOR ANY LOSS OR DAMAGE THAT IS NOT EXCLUDED UNDER THESE TERMS, THE TOTAL LIABILITY OF DOLLY AND ITS DIRECTOR, EMPLOYEES, AGENTS, AFFILIATES AND INVESTORS WILL NOT EXCEED THE FEE TO DOWNLOAD THE APP (IF ANY) AS OPPOSED TO ANY OTHER FEES/COSTS INCLUDING, BUT NOT LIMITED TO, ANY FEES ASSOCIATED WITH YOUR DEVICE.

Indemnification

You will defend us from and against any actual or threatened suits, actions, proceedings (at law or in equity), and claims, and indemnify us for any and all damages, payments, deficiencies, fines, judgments, settlements, liabilities, losses, costs, and expenses (including reasonable attorneys' fees, costs, penalties, interest, and disbursements) arising from or related to any of your conduct with respect to the Dolly Platform or your violation (or alleged violation) of these Terms or the rights of any third party by you or any person using your Dolly account.

Third Party Software

The software you download consists of a package of components, including certain third party software provided under separate third party license terms. Your use of this third party software in conjunction with the App in a manner consistent with the terms of these Terms is permitted, however, you may have broader rights under the applicable third-party license terms, and nothing in these Terms is intended to impose further restrictions on your use of this third-party software.

Changes to the Dolly Platform

Dolly reserves the right in our discretion to review, improve, change or discontinue, temporarily or permanently, the Dolly Platform and/or any features, information, materials or content on the Dolly Platform with or without providing notice to you. Dolly will not be liable to you or any third party for any changes or discontinuance of the Dolly Platform or any part of the Dolly Platform.

Consent to Electronic Communications

By using the Dolly Platform, you agree that we may communicate with you electronically regarding your use of the Dolly Platform and that any notices, agreements, disclosures or other communications that we send to you electronically will satisfy any legal communication requirements, including that the communications be in writing. To withdraw your consent from receiving electronic notice, please notify us at support@dolly.com.

Suspension and Termination

Dolly may suspend or terminate your rights to access or use the Dolly Platform (including the App) for any reason or for no reason at all and with or without notice at Dolly's discretion. Suspension or termination may include restricting access to and use of the App. All of the terms of these Terms (excluding the license grant) will survive any termination or suspension.

Governing Law; Arbitration

PLEASE READ THE FOLLOWING PARAGRAPHS CAREFULLY BECAUSE THEY FORCE YOU TO ARBITRATE DISPUTES WITH DOLLY AND LIMIT THE MANNER IN WHICH YOU CAN SEEK RELIEF FROM DOLLY.

Services Cities Partners Helpers FAQ Blog Sign In

These Terms shall be governed by and construed in accordance with the laws of the State of Washington and the United States of America, without resort to any conflict of law provisions.

In the event of any controversy or claim arising out of or relating in any way to these Terms or the Dolly Platform, you and Dolly agree to consult and negotiate with each other and, recognizing your mutual interests, try to reach a solution satisfactory to both parties. If we do not reach settlement within a period of 60 days, then either of us may, by notice to the other demand mediation under the mediation rules of the American Arbitration Association in Seattle, Washington. We both give up our right to litigate our disputes and may not proceed to arbitration without first trying mediation, but you and Dolly are NOT required to arbitrate any dispute in which either party seeks equitable and other relief from the alleged unlawful use of copyrights, trademarks, trade names, logos, trade secrets or patents. Whether the dispute is heard in arbitration or in court, you and Dolly will not commence against the other a class action, class arbitration or other representative action or proceeding.

If settlement is not reached within 60 days after service of a written demand for mediation, any unresolved controversy or claim will be resolved by arbitration in accordance with the rules of the American Arbitration Association before a single arbitrator in Seattle, Washington. The language of all proceedings and filings will be English. The arbitrator will render a written opinion including findings of fact and law and the award and/or determination of the arbitrator will be binding on the parties, and their respective administrators and assigns, and will not be subject to appeal. Judgment may be entered upon the award of the arbitrator in any court of competent jurisdiction. The expenses of the arbitration will be shared equally by the parties unless the arbitration determines that the expenses will be otherwise assessed and the prevailing party may be awarded its attorneys' fees and expenses by the arbitrator. It is the intent of the parties that, barring extraordinary circumstances, arbitration proceedings will be concluded within 90 days from the date the arbitrator is appointed. The arbitrator may extend this time limit only if failure to do so would unduly prejudice the rights of the parties. Failure to adhere to this time limit will not constitute a basis for challenging the award. Consistent with the expedited nature of arbitration, pre-hearing information exchange will be limited to the reasonable production of relevant, non-privileged documents, carried out expeditiously.

For any disputes that are not handled by arbitration, you agree that any action at law or in equity arising out of or relating to these Terms shall be filed only in the state and federal courts located in Seattle, Washington and you hereby irrevocably and unconditionally consent and submit to the exclusive jurisdiction of such courts over any suit, action or proceeding arising out of these Terms or the use of the Dolly Platform.

General

Enforcement of these Terms is solely at Dolly's discretion. Failure to enforce any part of these Terms in some instances does not constitute a waiver of our right to enforce the same or other part of these Terms in other instances. If any provision of these Terms is or becomes unlawful, void or otherwise unenforceable (including the warranty disclaimers and liability limitations above), then that provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision, and the remaining provisions of these Terms will continue in full force and effect. The section headings of these Terms are for reference purposes only and will not affect the meaning or interpretation of these Terms.

These Terms (and the other policies and terms referred to above) make up the entire agreement between you and us regarding the Dolly Platform and the Services, and they supersede any prior agreements that may have been made.

Contact Us

If you have any questions about these Terms, please email us at support@dolly.com or send a letter to:

Dolly, Inc.
901 5th Ave Ste 600
Seattle, WA 98164

Notice for California Users

If you are a California resident, you may have these Terms mailed to you electronically by sending a letter to the address above with your electronic mail address and a request for these Terms. Under California Civil Code Section 1789.3, California Website users are entitled to the following specific consumer rights notice: The Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs may be contacted in writing at 1625 N. Market Blvd., Suite S-202, Sacramento, California 95834, or by telephone at (800) 952-5210.

Notice Regarding Apple

Apple, Inc. and Other Third-Party Beneficiaries. You acknowledge and agree that Apple, Inc. ("Apple") and its subsidiaries are third-party beneficiaries of this Agreement and further that (a) upon your acceptance of the terms and conditions of this Agreement, Apple will have the right (and will be deemed to have accepted the right) to enforce this Agreement against you as a third-party; (b) this Agreement is conducted between you and Dolly only, and not Apple; (c) Dolly, and not Apple, is solely responsible for the Software and the content thereof; (d) Apple has no obligation whatsoever to furnish any maintenance and support services with respect to the Software; (e) to the maximum extent permitted by applicable law, Apple will have no warranty obligation with respect to the Software; and Dolly, and not Apple, will be responsible for any claims, losses, liabilities, damages, costs or expenses attributable to any failure of the Software to conform to any applicable warranty; (f) in the event of any third party claim that the Software or your possession and use of that Software infringes that third party's intellectual property rights, Apple will not be responsible for the investigation, defense, settlement and discharge of any such intellectual property infringement claim; and (g) Apple will not be responsible for addressing any of your claims or any third party claims relating to the Software or your possession and/or use of the Software, including, but not limited to: (i) product liability claims; (ii) any claim that the Software fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation.

- About Services
- Blog Cities
- Careers Partners
- Contact Us Helpers
- FAQ

[BOOK A DOLLY](#)



APPENDIX N

What does that “Muck Foving” billboard in Seattle mean?

📅 July 28, 2016 👤 stevekennedy 📁 Moving, Pacific Northwest Real Estate News



If

you live in Ballard, Magnolia, or Queen Anne, chances are you have seen the MUCKFOVING.COM billboard in Seattle’s Interbay neighborhood this week. Well, we noticed it too, so in the spirit of making you an expert, we returned to the office to investigate.

It turns out that the close-to-cussing billboard (located right above the Whole Foods store on 15th in Interbay) is really a clever marketing campaign from Dolly.com, a Seattle-based startup that connects folks with trucks to people who need stuff moved. Think Uber or Airbnb for moving!

Whether you are moving to an apartment or a new home, moving a couch or a ping pong table, Dolly.com is an interesting service that I will be taking advantage of in the future, and also recommending to clients. Pricing is determined by distance, the number of items being moved, and specific details about what you are moving, as well as the level of service that you require. Each customer has the choice of Curbside delivery, for a

discounted price (prices start at just \$30), or you can hire out the whole moving job. Drivers and movers are called “Helpers”, and they are screened by Dolly and rated by customers, much like other “sharing economy” services including Uber, Airbnb, and Wag. And just like other peer-to-peer solutions, the idea was born out of necessity. According to co-founder Chad Wittman, “It all started when I was in the midst of a move. I found myself barreling down the interstate with a mattress strapped to the top of my car. I was forced to take moving into my own hands, and here was this mattress flapping in the wind. It became very clear—there had to be a better way.”

Dolly.com currently operates in five cities: Chicago, Denver, Salt Lake City, San Diego, and Seattle. There are only three billboards in the United States now, and we were lucky enough to be entertained by one of them. (Chicago has the other two.)

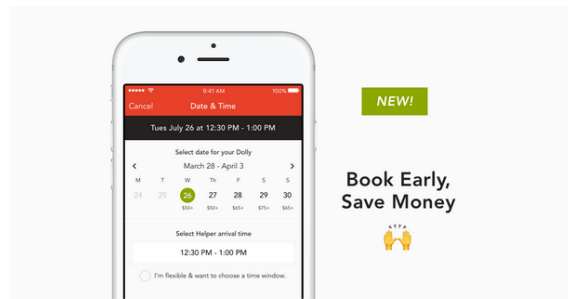
The thing that I also love about this service is that it makes it easier for folks to purchase and sell second-hand items. Sometimes trying to figure out how to move big bulky items keeps us from selling things that we really should get rid of, or from buying something second hand because figuring out the transportation issues can be daunting. With this service, the barrier of hiring a mover and renting or borrowing a truck is completely removed. With the app, your move is on demand.

The site features a one-minute video explaining how simple the Dolly app is to use, and the FAQ section on their website will answer most of your remaining questions. What if my item won't fit through the door? What if I need to cancel? How do you screen your Helpers? How does one apply to BE a Helper? Answers to these questions are all there. Thanks Dolly.com for making us smile with your marketing campaign, and for educating us about your service!

<input type="text" value="Search Team Kennedy Real Estate"/>	<input type="button" value="Search"/>
--	---------------------------------------

Recent Posts

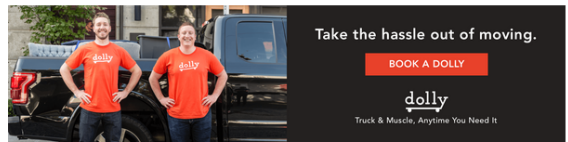
- 802 West Garfield
- 5 Favorite Seattle Day Trips
- Paul Thiry's Magnolia Legacy
- American Standard: The History of a Seattle Cover Band
- 6 Advantages to Minimalist Living in Seattle
- Queen Anne Hill New Safeway Store
- Historic Victorian Home on Queen Anne
- A Contemporary Artist's Modern Home



One pillar of our mission is to create freedom of time – and when we saw in our feedback from 2016 that getting a quote took too long, we decided to simplify it, and launched our [quote tool](#) that speeds up the quoting process. And to make things even easier for you, we redesigned our [website](#) for easier navigation and a clearer booking process. We also introduced our [pricing calendar](#), which lets you see different prices available for each day of the week, making it easier for you to save money and easier for Helpers to schedule their jobs.

To make all this possible, we needed to expand the Dolly team – we’ve nearly doubled since 2016! Our new team members not only made all these programs possible, but they made the Dolly experience smoother than ever. Now we just need to find a bigger table for our office kitchen (and have Dolly deliver it, of course!).

On behalf of the Dolly team, I want to say thank you to all of you: our customers, Helpers, Hands, Partners, and fans. It’s thanks to you that we’ve accomplished all this in 2017, and with your support, we’ll do even more in 2018.



Mike Howell
Co-Founder & CEO, Dolly



Dolly helps you move on your schedule and at an affordable price. Book now and see the difference: <https://dolly.com>.

Dolly

Katie Home Find Friends

97



Like Follow Share

Use App

Message

Dolly

@dolly

Home

About

Posts

Reviews

Photos

Videos

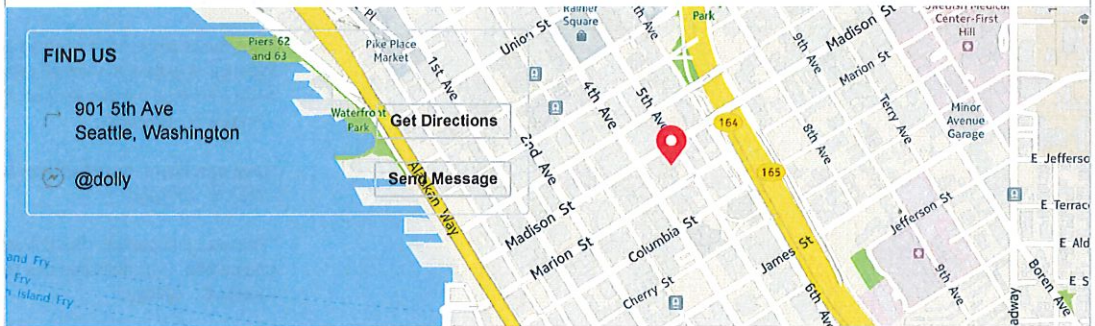
Events

Community

Create a Page

About

Suggest Edits



BUSINESS INFO

Founded on December 22, 2013

ADDITIONAL CONTACT INFO

social@dolly.com

https://dolly.com

MORE INFO

About

Truck & Muscle, Anytime You Need It.

Internet Company · Moving & Storage Service · Transportation Service

STORY

Request a truck and Helper with the tap of a button, then relax. We'll keep large items off the roof of your car, save you a trip to the chiropractor, and help make moving things—big and small—easy and fast.

Ways to use Dolly:

- Move furniture between apartments, storage units, or a friend's house
- Pick up big items purchased on Craigslist, at a garage sale, or at Ikea, Lowes, Crate & Barrel, or other retailers
- Donate furniture to a local charity
- Move stuff within your home

...or any time you need a truck and some extra muscle!

How it works:

- Download the app
- Provide details about what you need help moving
- Select a date and time: today, tomorrow, or whenever
- Select a service level and get an immediate price quote
- Post your Dolly
- Get connected with a Dolly Helper who will load, haul and deliver your items
- Track progress and communicate directly with your Helper throughout the Dolly
- Rate, tip and pay all via the app—no cash needed!

About Dolly Helpers:

- All Helpers are comprehensively vetted through a 7-step screening process including background and DMV checks and training.
- All Helpers are continually evaluated by other customers, and only the highest rated can do Dollys

• All Helpers are backed by Dolly's multi-million dollar insurance policy to make sure you're in good hands

It's not just for consumers, but for businesses too! Dolly is your truck, van, trailer rental, and moving company alternative. Never rent a U-Haul again!

Dolly is currently available in Chicago, Denver, Salt Lake City, San Diego, and Seattle. If you'd like Dolly in your city, go to <https://dolly.com/cities> and tell us where!

Customer feedback:

"Fantastic! Friendly, safe, efficient!"
- Ashley S., Chicago

"I had some anxiety about moving some furniture and he was able to both allay my fears and keep me laughing. Most moves are not enjoyable, but this one certainly went against the trend!"
- Sayiddah M., Chicago

"Amazingly simple and easy. They were so professional and made moving seem like no big deal!"
- Christina P., Chicago

"They were fantastic! It seemed like I had a million and one logistics of getting the actual sofa here..... AND now it's here! Fabulous moving service :)"
- Angela R., Chicago

"Best apartment move I've ever had."
- Alex K., Chicago

"This was just perfect. The drivers were courteous, on time, and careful. I will definitely use Dolly again."
- Kathy C., Chicago

"The truck was clean and the Helpers were right on-time and fast, never renting a U-haul again! Would definitely recommend!"
Michele F., Seattle

▼ Milestones

2013 [Founded on December 22, 2013](#)

[About](#) [Create Ad](#) [Create Page](#) [Developers](#) [Careers](#) [Privacy](#) [Cookies](#) [Ad Choices](#) [Terms](#) [Help](#)

Facebook © 2017

[English \(US\)](#) [Español](#) [Français \(France\)](#) [中文\(简体\)](#) [العربية](#) [Português \(Brasil\)](#) [Italiano](#) [한국어](#) [Deutsch](#) [हिन्दी](#) [日本語](#)

Chat (Off)



ORIGINALS
 Exclusive interviews, news and more

Hello, Dolly: Online mover rolls out public mobile app

Dolly, a Seattle-based online moving and delivery platform that made Chicago its first market, raised \$1.7 million in seed funding and launched a public mobile app, the company said.

Dolly uses an app to connect people who want to move tough-to-carry items with people who have a truck, van or large SUV.

Co-founder and CEO Mike Howell said Dolly, which has been beta-testing in Chicago for four months, gives customers a way of moving items without the awkwardness of asking a friend, or the inconvenience of renting trucks or using a moving company.

Dolly made Chicago its first market because its co-founders were based here, Howell said. The platform uses an algorithm to set a price, with jobs averaging \$50 to \$85.

— Meg Graham, Blue Sky reporter. To read the entire article, go to blueskyinnovation.com.

EVENTS
 Networking, digital classes and more

Sign up to see photos and videos from your friends.



Mentioned in the paper!
 #ChicagoTribune #Startups
 flightmedia We love it! :)
 melina910 @alocamponunez genius
 alocamponunez This is awesome @melina910
 indigo_mp Love it! @zoe_kristen
 rlchrstnmlr Go Seattle!

Follow



11 likes

DECEMBER 16, 2014

Log in to like or comment.

Sign up



Tweets **615** | Following **7** | Followers **1,155** | Likes **759**

[Follow](#)

Dolly
@getDolly

Dolly—Truck & Muscle Anytime You Need It. Use our app to load, haul, and deliver just about anything, whenever you need it!

<https://dolly.com/cities>

dolly.com

Joined January 2014

Tweets | **Tweets & replies** | Media

Dolly @getDolly · 19h
Feel like you're in the great outdoors without leaving your couch 🌿🌿

New to Twitter?
Sign up now to get your own personalized timeline!

[Sign up](#)

You may also like · Refresh

هداية
@hedayh_ar



Sign in

Join now

Keep up with Dolly, Inc.



Stay up to date with company news



Discover new job opportunities



See how you're connected to employees

Join LinkedIn to get the latest news, insights, and opportunities from over 3 million companies. It's free!

[Join LinkedIn](#)



Dolly, Inc.
Consumer Services
11-50 employees

355 followers

[Follow](#)

[See jobs](#)

Home



Dolly, Inc. employees



Kevin Goldsmith
Member, Board of Advisors

[See how you're connected](#)

Truck & Muscle, Anytime You Need It. Have moving or delivery needs? Don't waste your time or money—use Dolly to find help on your schedule at an affordable price.

Request a truck and Helper with the tap of a button, then relax. We'll keep large items off the roof of your car, save you a trip to the chiropractor and help make moving things—big and small—easy and fast.

Ways to use Dolly:

- Move furniture between apartments, storage units, or a friend's house
- Pick up big items purchased on Craigslist, at a garage sale, or at Ikea, Lowe's, Crate & Barrel, or other retailers
- Donate furniture to a local charity
- Move stuff within your home
- ...or any time you need a truck and some extra muscle!

How it works:

- Download the app
- Provide details about what you need help moving
- Select a date and time: today, tomorrow, or whenever
- Select a service level and get an immediate price quote
- Post your Dolly
- Get connected with a Dolly Helper who will load, haul and deliver your items
- Track progress and communicate directly with your Helper throughout the Dolly
- Rate, tip and pay all via the app—no cash needed!

Currently serving Chicago, Seattle, Denver and San Diego. Available on iPhone and Android.

Website
<https://dolly.com>

Industry
Consumer Services

Type
Privately Held

Company Size
11-50 employees

Founded
2014



People Also Viewed



iTunes Preview

Overview Music Video Charts

iTunes is the world's easiest way to organize and add to your digital media collection.

We are unable to find iTunes on your computer. To download the free app Dolly: Find Movers, Delivery & More On-Demand by Dolly, Inc., get iTunes now.

Already have iTunes? Click I Have iTunes to open it now.

I Have iTunes

Free Download

Dolly: Find Movers, Delivery & More On-Demand

[View More by This Developer](#)

By Dolly, Inc.

This app is only available on the App Store for iOS devices.



This app is designed for both iPhone and iPad

Description

Dolly connects you with truck and muscle, anytime you need it. The perfect alternative to traditional movers – our app connects you with vetted, independent pick-up truck owners when you need help with moving, hauling and junk removal. Dolly is a fast, easy, and affordable way to get help with your apartment move, to pick up that exercise bike

[Dolly, Inc. Web Site](#) [Dolly: Find Movers, Delivery & More On-Demand Support](#)

[...More](#)

What's New in Version 3.24.0

// On-Demand Movers, Furniture Delivery & More – Use Dolly to load, haul, and deliver just about anything! Easy. Affordable. Whenever you need it. Available in Chicago, Denver, San Diego, and Seattle. //

Free

Category: [Lifestyle](#)
Updated: Sep 05, 2017
Version: 3.24.0
Size: 140 MB
Language: English
Seller: Dolly, Inc.
© 2016 Dolly, Inc.
[Rated 4+](#)

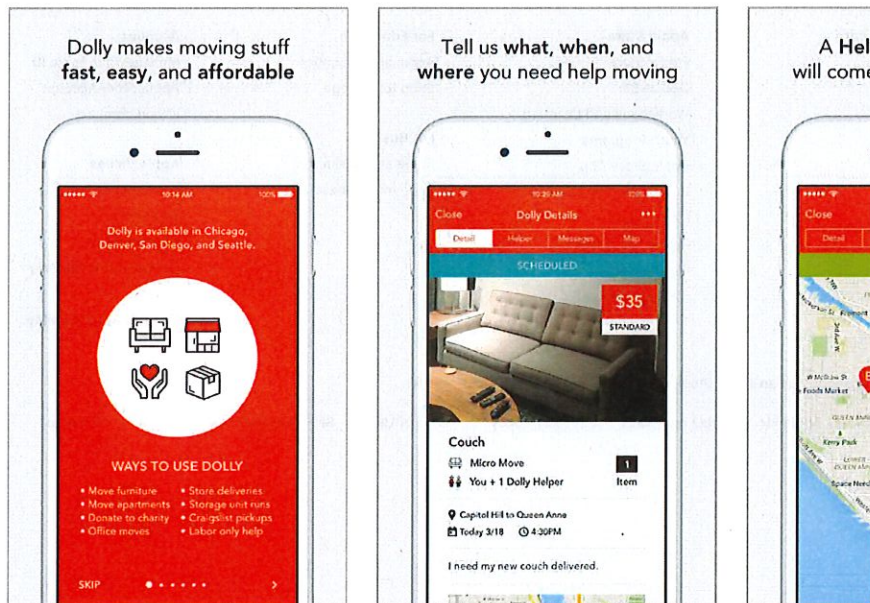
Compatibility: Requires iOS 9.0 or later. Compatible with iPhone, iPad, and iPod touch.

Customer Ratings

Current Version:
129 Ratings
All Versions:
3572 Ratings

Screenshots

iPhone | iPad



Customer Reviews

I recommend!

by Elliott3489

I had Joel G and his assistant. They were great! They both worked efficiently and carefully to ensure my furniture was transported with no damage. Joel even gave me some tips and tricks about how to keep the furniture clean and what material to put on the feet of the furniture to keep them from damaging my wood floors. Awesome job!






Don't waste your time.
by Lee-lee cakes

They never showed up nor did I get updates about my requests.
Don't wait around for them to show up.


This app blows!
by Faafafine

This app is ridiculous. It tried to charge me \$46 for a 5 mins ride from Home Depot. What a complete waste of money and time. Dont bother.

Customers Also Bought

				
TaskRabbit – Han... Lifestyle	My Chi Parks Lifestyle	Handy – Book top... Lifestyle	Lugg – On-Deman... Lifestyle	Moving, Delivery,... Lifestyle


App Store on Facebook and Twitter



Discover and share new apps.
Follow us on @AppStore.

14M Like

iTunes on Facebook



Discover and share new music, movies, TV, books, and more.

30M Like

iTunes on Twitter



Follow us @iTunes and discover new iTunes Radio Stations and the music we love.

🍏 iTunes

- Shop and Learn
- Mac
- iPad
- iPhone
- Watch
- TV
- Music
- iTunes
- iPod
- Accessories
- Gift Cards

- Apple Store
- Find a Store
- Genius Bar
- Workshops and Learning
- Youth Programs
- Apple Store App
- Refurbished and Clearance
- Financing
- Reuse and Recycling
- Order Status
- Shopping Help

- For Education
- Apple and Education
- Shop for College
- For Business
- Apple and Business
- Shop for Business

- Account
- Manage Your Apple ID
- Apple Store Account
- iCloud.com
- Apple Values
- Accessibility
- Education
- Environment
- Inclusion and Diversity
- Privacy
- Supplier Responsibility

- About Apple
- Apple Info
- Newsroom
- Job Opportunities
- Press Info
- Investors
- Events
- Contact Apple

More ways to shop: Visit an [Apple Store](#), call 1-800-MY-APPLE, or [find a reseller](#).

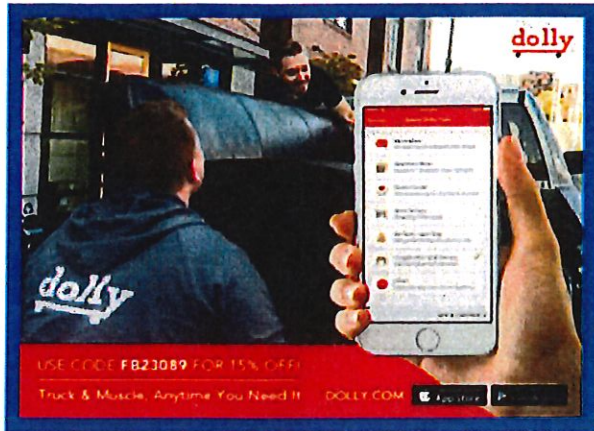
Copyright © 2017 Apple Inc. All rights reserved. [Privacy Policy](#) | [Terms of Use](#) | [Sales and Refunds](#) | [Legal](#) | [Site Map](#)

United States

[reply](#)
prohibited
Posted about a month ago

[< prev](#)
▲
[next >](#)

☆ **Need a truck to movers? Use the new Dolly app instead (Seattle)**



If you're like most of us, you do not like the idea of moving things.
 Thankfully there's a nice app called Dolly to assist with exactly that.
 Dolly provides the truck in fact the labor to promptly and affordably move your stuff when you need it.

- services**
 labor / hauling / movi...
 household services ¹⁰
 creative services ¹
 + show 18 more ⁰
 select all
- search titles only
 has image
 posted today
 bundle duplicates
 include nearby areas
- MILES FROM ZIP**

[reset](#) [update search](#)

Dolly movers [save search](#)

list << < prev 1 - 120 / 364 next > >>

- ☆ Sep 14 **Let Dolly provide the truck & labor to movers your stuff (Seattle)** [pic](#) [map](#)
- ☆ Sep 12 **Need a truck to movers? Use the new Dolly app instead (Seattle)** [pic](#) [map](#)
- ☆ Sep 11 **Need a truck to movers? Use the new Dolly app instead (Seattle)** [pic](#) [map](#)
- ☆ Sep 7 **Dolly is Your movers Anything App (Seattle)** [pic](#) [map](#)
- ☆ Sep 14 **Dolly -- Your fast & affordable moving app (Seattle)** [pic](#) [map](#)
- ☆ Sep 14 **Dolly - Fast & affordable - Your new moving app (seattle)** [pic](#) [map](#)
- ☆ Sep 14 **AFFORDABLE MOVERS EXPERIENCED QUALITY SERVICE 2 MOVERS & TRUCK \$100/HR (King, Pierce, Snohomish, Thurston, and all Washington state.)** [pic](#) [map](#)
- ☆ Sep 14 **XXXXXXXXRELIABLE & FAST PASTE MOVERS ON THE GO** [\(x\)\(o\)\(f\)\(o\)\(k\)](#) [map](#)
- ☆ Sep 14 **▶▶▶RELIABLE & FAST PASTE MOVERS ON THE GO▶▶▶** [\(x\)\(o\)\(f\)\(o\)\(k\)](#) [map](#)
- ☆ Sep 14 **▶▶CALL IF YOU WANT THE BEST MOVERS+☆☆** [\(x\)\(o\)\(f\)\(o\)\(k\)](#) [map](#)
- ☆ Sep 14 **XXXXXXXXRELIABLE & FAST PASTE MOVERS ON THE GO** [\(x\)\(o\)\(f\)\(o\)\(k\)](#) [map](#)
- ☆ Sep 14 **▶▶CALL IF YOU WANT THE BEST MOVERS+☆☆** [\(x\)\(o\)\(f\)\(o\)\(k\)](#) [map](#)
- ☆ Sep 14 **Need Great Movers?▲ (Seattle)** [pic](#) [map](#)

Browser address bar: https://www.youtube.com/watch?v=V4I2xUG_Ft4

Browser tabs: apps.utc.wa.gov, What is Dolly and How to U...

YouTube Header: YouTube | Dolly Inc. mobile app | Sign in

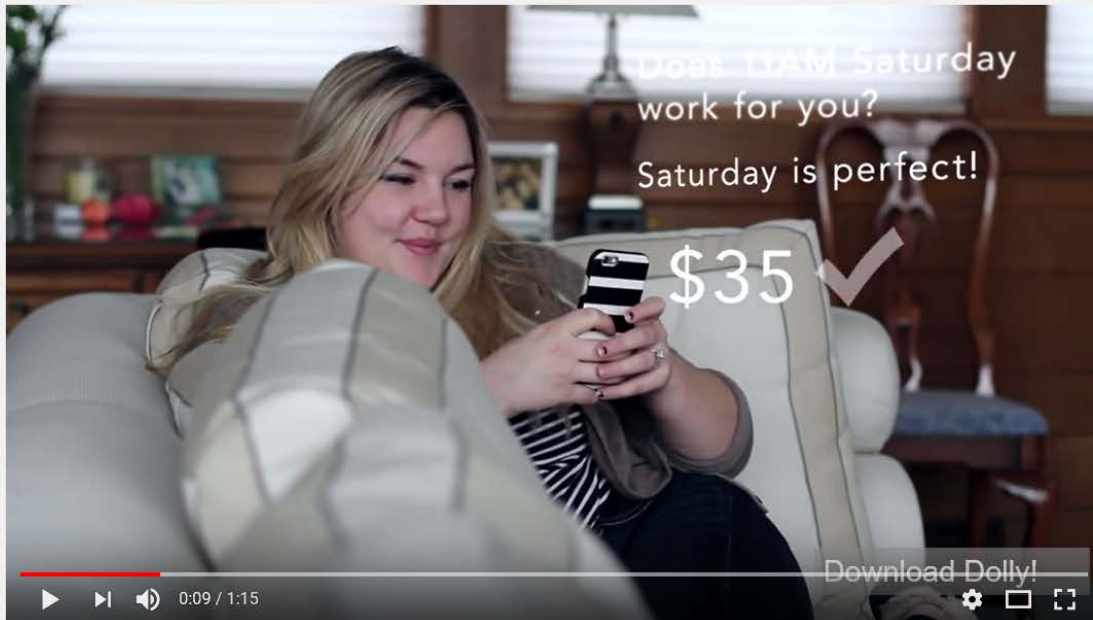
dolly

What is Dolly and How to Use it

Dolly | [Subscribe](#) 21 | 3,991 views

Up next:

- Rent Your Car for CASH!! Turo!** | Uber Man | 17,668 views | 21:00
- Michael Howell of Dolly | Bootstrapping in America** | tastytrade | 1,643 views | 21:28
- How to Transport a Fridge by Yourself (((Part 1)))** | Gershom-ology | 235,638 views | 1:30
- Mastering the Art of The Dolly Zoom** | Filmmaker IQ | 228,105 views | 6:52
- The Difference Between Dolly & Zoom Shots** | Film Riot | 134,397 views | 6:23
- Awesome Directors Project :**



What is Dolly and How to Use it



Dolly

Subscribe 21

3,991 views

Add to Share More

Up next

Autoplay



Rent Your Car for CASH!! Turo!
Uber Man
17,668 views



Michael Howell of Dolly | Bootstrapping in America
tastytrade
1,643 views



How to Transport a Fridge by Yourself (((Part 1)))
Gershom-ology
235,638 views



Mastering the Art of The Dolly Zoom
Filmmaker IQ
228,105 views



The Difference Between Dolly & Zoom Shots
Film Riot
134,397 views



Awesome Directors Project :

Search: Dolly Inc moving app

Home Explore Katie

Enable desktop notifications to stay up to date Not now Enable

by Dolly

Summary Cancel

OPEN \$35 HEAVY

River North (~1 mi)

Wed Evening 1 item

Two-Seater Couch

I need to pick up this couch and get it into my apartment.

Logan Square Lincoln Park

POST DOLLY

A Helper with a truck will come to move your stuff

by Sheri Ann Richerson

Movers

Search location here

Request a movers

Message with your Helper in-app to discuss details

Dolly Details

DETAILS HELPER MESSAGES MAP

Mark O

I'm your Helper for this Dolly. Let me know if you have any questions.

Great! Thank!

Where's a good place for me to park?

There is street parking in front of my building.

Write a message

Dolly makes moving stuff fast, easy, and affordable.

Browser tabs: Dolly Helpers Application, Easy retail delivery, Business Partner Success, The Moves We Made: Dolly's 2017

Address: dolly.com/blog/dolly-2017-in-review/

Choose a Pin to save

It's easier to pin from your browser when you find something good on the web

"Our Mission: to create freedom of choice, of time, from worry." We painted these words

dolly.com

"Our Mission: to create freedom of choice, of time, from worry." We painted these words

dolly.com

"Our Mission: to create freedom of choice, of time, from worry." We painted these words

dolly.com

"Our Mission: to create freedom of choice, of time, from worry." We painted these words

dolly.com

"Our Mission: to create freedom of choice, of time, from worry." We painted these words

dolly.com

"Our Mission: to create freedom of choice, of time, from worry." We painted these words

dolly.com

The Moves We Made: Dolly's 2017 in Review

dolly.com

The Moves We Made: Dolly's 2017 in Review | Dolly Blog

dolly.com

Book Early Save Money

"Our Mission: to create freedom of choice, of time, from worry." We painted these words

dolly.com

"Our Mission: to create freedom of choice, of time, from worry." We painted these words

dolly.com

Find Dolly

Near Seattle, WA

Restaurants

Nightlife

Home Services

Write a Review

Events

Talk

Log In



Dolly ✓ Claimed

★★★★★ 106 reviews [Details](#)

Movers, Couriers & Delivery Services, Junk Removal & Hauling [Edit](#)

Serving Seattle and surrounding area
 901 5th Ave
 Ste 600
 Seattle, WA 98164
 Downtown
 (312) 625-5355
dolly.com
[Send to your Phone](#)



"Definitely the most painless moving experience I've had with pleasant **helpers**, no hassle and no outrageous fees to boot!" in 34 reviews



"This **app** is easy to use, provides great service that we needed and undercuts the competition in price." in 21 reviews



"Now it finally exists and works just like it should-- Like **Uber**, but for people with trucks." in 11 reviews

Ask the Community

Yelp users haven't asked any questions yet about Dolly.

Recommended Reviews for Dolly

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more](#)

Search within the reviews

Sort by Newest First Language English (106)



[Start your review of Dolly.](#)

Shin K.
Seattle, WA
0 friends
4 reviews

★★★★★ 8/29/2017

Dolly is an amazing new service and I'm already a fan! Shewit, my helper, was super friendly as well as efficient with helping me to move from one unit to another in the same building. He brought all necessary equipment and even taught me a few moving tricks :) I appreciated that I could book this at short notice and was guaranteed to have

Request Quotes

This provider has not enabled messaging on Yelp. Request a quote from other similar providers.

🕒 Today 7:00 am - 9:00 pm **Open now**

Hours

By appointment only

Mon	7:00 am - 9:00 pm
Tue	7:00 am - 9:00 pm
Wed	7:00 am - 9:00 pm
Thu	7:00 am - 9:00 pm Open now
Fri	7:00 am - 9:00 pm
Sat	7:00 am - 9:00 pm
Sun	7:00 am - 9:00 pm

[Edit business info](#)

More business info

Accepts Credit Cards **Yes**
 Accepts Apple Pay **Yes**
 Accepts Android Pay **Yes**
 By Appointment Only **Yes**

Bob G.
First to review

You might also consider

People also viewed

Frogbox Seattle
★★★★★ 45 reviews