



RIVERCOM 911

P.O. Box 3344, Wenatchee, WA 98807

Phone: 509-662-4650 / Fax: 509-662-4659 / Web: www.rivercom911.info

RiverCom Administrative Board:

Keith Goehner, Commissioner, Chelan County

Dan Sutton, Commissioner, Douglas County

Keith Huffaker, Councilmember, City of Wenatchee

Wayne Barnhart, Councilmember, City of East Wenatchee

Ray Coble, Assistant Chief, East Wenatchee Police Department

September 29, 2017

Washington State Utilities and Transportation Commission

Dear Sirs,

RiverCom 911 is submitting the attached complaint regarding Frontier Communications and Century Link 9-1-1 outage that occurred on August 23, 2017. The complaint is being submitted via the web portal ID #7922.

Please contact me if you have any questions. Thank you very much for your attention to this matter.

James C. Fosse

Director, RiverCom 911

509-662-4651

jfosse@rivercom911.org