Service Date: September 25, 2017 BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against: DOCKET TV-170972

DECLARATION OF RACHEL JONES

JAKE THEIS d/b/a ROYAL MOVING

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

- 1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. On Aug. 16, 2017, I conducted a search on <u>www.craigslist.org</u> for non-permitted household goods carrier. I found an advertisement for Royal Moving offering moving services. The contact name was Jake, who could be reached at (425) 350-3386.¹
- 3. On Aug. 16, 2017, I searched Commission records to see if Royal Moving is a permitted household goods carrier. Records show that Royal Moving is not a permitted household goods carrier with the Commission. An inactive record was produced for a Royal Moving, Inc., that listed a different address, telephone number, and UBI number. It appears to be a company that is not associated with Royal Moving.²
- 4. On Aug. 16, 2017, I searched Department of Revenue's database for any records associated with Jake Theis or Royal Moving. The search produced a business license for Jake Theis d/b/a Royal Moving that was opened on Feb. 1, 2016. The record shows a UBI number of 603588621 and a mailing and business address of 23009 29th Ave. W, Brier, WA 98036-8313.³

¹ See Attachment A for a copy of Craigslist advertisement, printed on Aug. 16, 2017.

² See Attachment B for a copy of Commission record, printed on Aug. 16, 2017.

³ See Attachment C for a copy of DOR record, printed on Aug. 16, 2017.

- On Aug. 16, 2017, I search Department of Licensing's Driver and Plate Search for any records associated with Jake Theis. The search produced a record for Jacob Reilly Theis, address of 23009 29th Ave. W., Brier, WA 98036-8313.⁴
- 6. On Aug. 16, 2017, I performed a Google search for Royal Moving. The search produced a record for Royal Moving. The address was listed as Brier, WA, with a contact number of (425) 350-3386, and a note saying open until 9 p.m.⁵
- 7. On Aug. 16, 2017, I found a Yelp advertisement for Royal Moving. The contact number on the advertisement is (425) 350-3386. Also included was a note from the business owner Jake T. that stated, "I started Royal Moving in 2015, I was drafted by Kansas City in 2008 and played in the minor leagues for a few years but battling injuries put me out of the game in 2013. I came back home and started working for a moving company and decided to open up my own company so a few months later after learning the trade I started Royal Moving."⁶
- 8. On Aug. 18, 2017, a compliance letter was sent to Jake Theis d/b/a Royal Moving notifying Mr. Theis to cease and desist operations as a household goods carrier in Washington State until he obtains a household goods permit from the Commission.⁷
- 9. On Aug. 18, 2017, I sent a text message to (425) 350-3386, requesting moving services, including workers and a truck. I received a text response immediately with a moving quote of two guys and a truck for \$120 per hour and a three hour minimum.⁸

DATED this 22nd day of September, 2017, at Olympia, Washington.

⁴ See Attachment D for a copy of DAPS record, printed on Aug. 16, 2017.

⁵ See Attachment E for a copy of Google search, printed on Aug. 16, 2017.

⁶ See Attachment F for a copy of Yelp advertisement, printed on Aug. 16, 2017.

⁷ See Attachment G for a copy of compliance letter, dated Aug. 18, 2017.

⁸ See Attachment H for a copy of text message, dated on Aug. 18, 2017.

RACHEL JONES

Attachment A

8/16/2017

Aug 16 ROYAL MOVING.. honest movers (Seattle areas) map

Aug 16 ROYAL MOVING.. honest movers (Seattle areas) map

Aug 16 ROYAL MOVING.. honest movers (Seattle areas) map

Aug 16 ROYAL MOVING.. honest movers (Seattle areas) map

Aug 16 CONCRETE FOUNDATION CUTTING & DEMOLITION (King County) pic map

Aug 16 CONVERT YOUR PARKING STRIP-Ballard, Caphill, UDistrict, greenlake (Seat map

Aug 16 Getting in the Move! (Anywhere) pic map

Aug 16 !!!! CY Moving Best Rates! !!!! pic map

Aug 16 Forklift For Rent \$1 (Auburn) pic map

Aug 16 Affordable Gutter Cleaning & Pressure Washing (North Seattle) pic map

Aug 16 Hauling and Towing (Puget Sound) pic map

Aug 16 The Hauler (THURSTON AND PIERCE COUNTY) map

Aug 16 HOME CLEANOUTS (ALL) map

Aug 16 RUAL AREA TRASH PICK-UP!!!!!!! (ALL) map

Aug 16 YOUR PACKED AND YOU GOT THE TRUCK (ALL) map

Aug 16 MOVING INTO TOWN???? (ANY) map

Aug 16 WHY PAY HOURLY FOR A MOVE (ALL) map

Aug 16 MOVING INTO TOWN???? (ANY) map

Aug 16 CALL ME 4 FLAT RATE (KING) map

Aug 16 WHY PAY HOURLY FOR A MOVE (ALL) map

Aug 16 RENTING A U-HAUL??? (OYLIMPIA) map

Aug 16 RENTING A U-HAUL??? (OYLIMPIA) map

Aug 16 DELIVERY!!!!!!!!!! (Tacoma) map

	ROYAL MOVING honest movers (Seattle areas) 🗵	
	ROTAL MOVING nonest movers (seattle areas)	
F	ROYAL MOVING	
C	CALL NOW! FREE ESTIMATE!	
V	VE HANDLE BIG MOVES FOR CHEAP RATES!	+
J	AKE 425 350 3386	
	do NOT contact me with unsolicited services or offers	ALDER'
		MAN
		*
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		Craigslist - Map data CopenStreetMap
		(google map)
	post id: 6244041792 posted: 16 days ago updated: about 2 hours ago email to friend V best of []	
	before hiring a mover	

Aug 16, 2017 10:29:34 AM

Attachment B

Pages - Companies Search

Page 1 of 1

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	companies cases Companies Search			Search Company Name	₹ Ø
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Royal Moving	Q				
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200 Regulatory Status	ROYAL MOVING, INC. apps.utc.wa.gov/apps/companies//Companies/E	DispForm.aspx?ID=38	604		
Inactive					
Modified date		Preferences	result Advanced Search		
One Year Ago Today					
All					
Modified By					
UTCSPSETUP (UTC)					
SHOW MORE					

http://apps.utc.wa.gov/apps/companies/Pages/default.aspx

Attachment C

Page 1 of 1

Home Back to search results File & pay taxes Back to search results Doing business If "Non-revenue" appears after Tax Registration Number, the account is not registered with the Department However, it may be registered with other agencies in the state. Business types Register my business My account Audits Find taxes & rates Workshops & education Workshops & education Tax REGISTRATION NO : 603588621 UBT : 603588621 ENTITY NAME : THEIS JAKE Workshops & education MAILING ADDRESS : 23009 29TH AVE W Mailing ADDRESS : 23009 29TH AVE W BUSINESS LOCATION : 23009 29TH AVE W Find a law of rule Find a law of rule	logon register Search
Register my business Washington State Department of Revenue State Business Records Database Detail Audits TAX REGISTRATION NO : 603588621 Business Records Database Detail Find taxes & rates UBI : 603588621 Business NAME : THEIS JAKE Business NAME : ROYAL MOVING ACCOUNT OPENED : 2/1/2016 12:00:00 AM ACCOUNT CLOSED : OPEN Workshops & education MAILING ADDRESS : 23009 29TH AVE W BRIER, WA 98036-8313 BUSINESS LOCATION : 23009 29TH AVE W BRIER, WA 98036-8313	ent of Revenue.
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We need your help. FOR NON-COMMERCIAL USE ONLY Take a 30 sec survey 5 8/36/2017 9:46 AM	
Help us improvel Tate our Survey	
CONTACT US ABOUT US QUESTIONS & ANSWERS PRINTER FRIENDLY CAREERS	hington . assistance (SECRETARY OF STATE

http://dor.wa.gov/content/doingbusiness/registermybusiness/brd/default.aspx

Page 1 of 1

eServices



Help

My DOR

My DOR » Business License Lo... » ROYAL MOVING

License Information		New search	Previous search
Entity name:	THEIS, JAKE		
Business name:	ROYAL MOVING		
Entity type:	Sole Proprietor		
UBI:	603-588-621 Business ID: 001 Location ID: 0001		
Location:	Open		
Status:	To check the status of this company, go to the link(s) below: Department of Revenue		
Location and Mai	ing address:		
23009 29TH AVE	N		
BRIER, WA, 9803	n		

Governing people	Title	
THEIS,JAKE		
Registered Trade Names		
Registered Trade Names Registered trade names	Status	First issued

Information current as of 8/16/2017 9:51:16 AM

Contact us

Your Privacy
© 2017 Washington State Department of Revenue and its licensors. All rights reserved.

https://secure.dor.wa.gov/gteunauth/_/

Attachment D

Driver Details

Page 1 of 2

Driver and Plate Search

Help

Selected D	river						
PIC:	THEI	SJR107JH					
Last:	THEI				Suffix:		
First:	JACO	В					
Middle:	REILL	_Y					
SSN:				Date of birth:	04/08/1990	Gender:	м
Height:	6'6"			Weight:	225	Eye color:	Brown(BRN)
Street:	2300	9 29TH AVE W	1	City:	BRIER	State:	WA
Zip code:	9803	6 -8313		County:	Snohomish	Country:	USA
Out of state:					Return to WA:		
CDL class:					License info:		
Last trans:	32 - 1	License Renew	al				
Expires:	04/08	3/2022		Last update:	09/02/2016 12:00:0	MA 00	
Driver End	lorsements	5					
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https://secureaccess.wa.gov/dol/doldaps/Search/DriverDetails

Driver Details

Page 2 of 2

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Related Vehi	cles							
License plate	Model year	Make	Series body	Primary color	Secondary color	VIN	Old plate	New plate

The information contained in this system is confidential. Inappropriate access or use of this information may result in civil and or criminal actions.

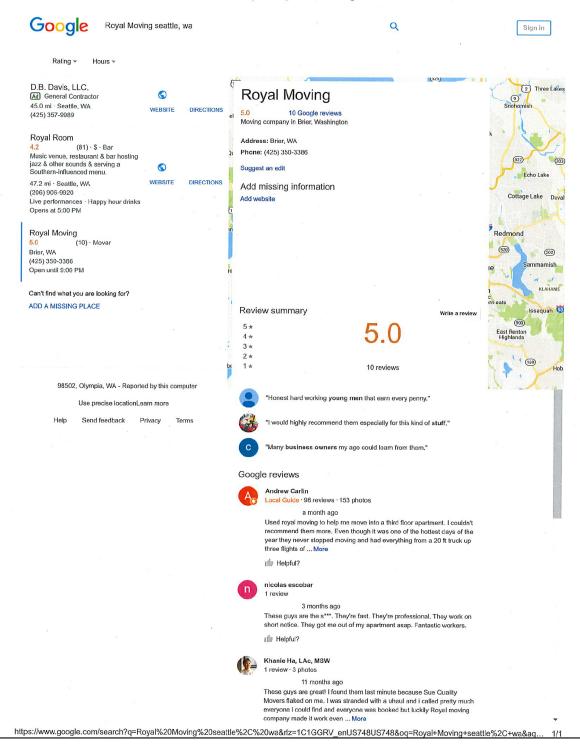
DAPS Home | Copyright © 2017 DOL

https://secureaccess.wa.gov/dol/doldaps/Search/DriverDetails

Attachment E

8/16/2017

Royal Moving seattle, wa - Google Search



Attachment F

8/16/2017

Royal Moving - Movers - Brier, WA - Phone Number - Yelp

Find tacos, cheap dinner, Max's

Near Long Beach, WA, 98631, US

Restaurants Nightlife Home Services Write a Review Events Talk

Log In

yelp

Royal Moving S Claimed



See all 6 photos

Ask the Community

Search within the reviews

Yelp users haven't asked any questions yet about Royal Moving.

Recommended Reviews for Royal Moving

Your trust is our top concern, so businesses can't pay to aller or remove their reviews. Learn more.

Sort by Yelp Sort - Language English (1) -

With so few reviews, your opinion of Royal Moving could be huge. Start your review today.

You can now request a quote from this business directly from Yelp



Page 1 of 1

7/14/2017

Jake and his helper did a great job with our move. They were professional, very helpful and polite. I've never dealt with such a kind moving crew before. I highly recommend them, you won't be disappointed! Request a Quote

You can now request a quote from this business directly from Yelp

C Today 8:00 am - 8:00 pm Open now

Hours

 Mon
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 Zelit business info

More business info

Accepts Credit Cards No By Appointment Only No



You might also consider

Other Movers Nearby

Find more Movers near Royal Moving

- Browse nearby
- Restaurants
- Y Nightlife

https://www.yelp.com/biz/royal-moving-brier

1 other review that is not currently recommended -

1/2

From the busine), (1.1. Here	s Show all
	155	•	•• Show all
Specialties		Μ	lovers in Brier
Honest hard working stron	ng movers		
History			Get free quotes on Yelp now
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Stared in 2015 and been g	growing ever since.		
Meet the Business Owne			
Jake T. Business Owner			
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About Yelp Order Food on Eat24 Careers Press Investor Relations Content Guidelines Terms of Service Privacy Policy Ad Choices Site Map Atlanta Austin	The Local Yelp Yelp Blog Support Yelp Mobile Developers RSS Boston Chicago Dallas Denver D fortland Sacramento San Diego Sar Copyright © 2004–2017 Yelp Inc. Yelp,	Claim your Business Page Advertise on Yelp Online Ordering from Eat24 Yelp Reservations Business Success Stories Business Support Yelp Blog for Business Owners	English • Countries United States • Minneapolis New York Philadelphia More Cilies

Attachment G



STATE OF WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION 1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

Aug. 18, 2017

Jake Theis Royal Moving 23009 29th Ave W Brier, WA 98036

RE: Household Goods Moving in Washington State

Dear Mr. Theis:

The Utilities and Transportation Commission believes that you are operating as a household goods mover within the state of Washington. Advertisements for your household goods services have been found on <u>www.craigslist.org</u> and <u>www.yelp.com</u>. You do not have a valid permit, as required by state law, to conduct this type of work. Operating as a household goods mover requires a permit issued by the commission.

To avoid enforcement action, you must submit a complete household goods permit application, supporting materials, and application fee to the commission by **Sept. 1, 2017**.

Until you obtain a permit, you must immediately <u>cease operating</u> as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately <u>cease advertising</u> as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Royal Moving.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Respect. Professionalism. Integrity. Accountability.

Royal Moving Aug. 18, 2017 Page 2

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by Sept. 1, 2017.

If you have questions about the household goods laws, please contact Rachel Jones, Compliance Investigator, at (360) 664-1129 or <u>rjones@utc.wa.gov</u>.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,

Mike Turcott Compliance Investigations Supervisor Consumer Protection

Attachment H

••••• Verizon LTE 1:54 PM

Kessages (425) 350-3386

Details

iMessage Today 1:53 PM

Hi Jake

I got your number off of Craigslist. I'm looking for someone to help me move. Need workers, truck, and able to help me pack my stuff. What do you charge?

2 guys and truck 120\$ hr all jobs 3 hr min Delivered