

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

JOSEPH SCHOTT d/b/a PAIN
MANAGEMENT MOVING

DOCKET TV-170197

DECLARATION OF
RACHEL JONES

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On January 26, 2017, an Internet search on www.craigslist.org produced an advertisement for Pain Management Moving offering to do residential household goods moves for \$89.99 per hour, including two men and a 17 foot truck. Contact names listed in the advertisement were Chelsea at (425) 409-1762 and Joey at (425) 261-9751.¹
3. On January 27, 2017, a search of commission records produced no records for Pain Management Moving as being a permitted household goods carrier.²
4. On January 27, 2017, a search of Accurint.com produced a record of Joseph Schott being associated with the telephone number (425) 409-1762 with an address as 2421 206th Pl. SW, Lynnwood, WA 98036-8701. The telephone number (425) 261-9751 was associated with Cheryl Zaragoza with an address as 20102 67th Ave. NE SPC 25, Arlington, WA 98223-7798.³
5. On January 27, 2017, a search of Department of Revenue's database produced no records for Joseph Schott or Pain Management Moving.⁴

¹ See Attachment A for a copy of Craigslist advertisement, printed on Jan. 26, 2017.

² See Attachment B for a copy of Commission records, printed on Jan. 27, 2017.

³ See Attachment C for a copy of Accurint records, printed on Jan. 27, 2017.

⁴ See Attachment D for a copy of DOR record, printed on Jan. 27, 2017.

6. On January 27, 2017, a search of Washington Secretary of State's database produced no records for Joseph Schott or Pain Management Moving.⁵
7. On January 27, 2017, a search of Department of Licensing's database produced no records for Joseph Schott or Pain Management.⁶
8. On January 27, 2017, a search of U.S. Department of Transportation's Safety and Fitness Electronic Records (SAFER) produced no records for Joseph Schott or Pain Management.⁷
9. On January 27, 2017, a search of Better Business Bureau's website produced no records for Joseph Schott or Pain Management Moving.⁸
10. On January 27, 2017, a search of Washington Department of Licensing's Driver and Plate Search produced a record for Joseph Schott of 2421 206th Pl. SW, Lynnwood, WA 98036-8701.⁹
11. On February 3, 2017, a compliance letter was sent to Joseph Schott requesting him to cease and desist as a household goods carrier in Washington state, until a household goods permit is issued from the Commission.¹⁰
12. On March 22, 2017, a search on www.craigslist.org produced advertisements for Pain Management Moving offering residential household goods moves for \$89.99, which includes two movers and a truck.¹¹
13. On March 24, 2017, I sent a text to (425) 409-1762 asking for a quote for a residential move including a truck and laborers. I received a response stating it will be \$89.99 per hour plus tax, with a three hour minimum, and a non-taxed flat fuel charge of \$35, which includes two movers, a truck, and supplies.¹²

DATED this 27th day of March, 2017, at Olympia, Washington.

RACHEL JONES

⁵ See Attachment E for a copy of WA Secretary of State record, printed on Jan. 27, 2017.

⁶ See Attachment F for a copy of DOL record, printed on Jan. 27, 2017.

⁷ See Attachment G for a copy of SAFER record, printed on Jan. 27, 2017.

⁸ See Attachment H for a copy of BBB record, printed on Jan. 27, 2017.

⁹ See Attachment I for a copy of DAPS record, printed on Jan. 27, 2017.

¹⁰ See Attachment J for a copy of the compliance letter, dated on Feb. 3, 2017.

¹¹ See Attachment K for a copy of Craigslist advertisement, printed on March 24, 2017.

¹² See Attachment L for a copy of text messages, dated on March 24, 2017.

Attachment A

The screenshot shows a web browser window with the following content:

- Browser Address Bar:** <https://seattle.craigslist.org/see/tbs/5963525312.html>
- Listing Title:** ☆ Pain Management Moving \$89.99 two men 17ft (within 50 miles of seattle)
- Image:** A cartoon illustration of two movers in blue uniforms carrying a large red house on their backs.
- Map:** A map showing the location of the listing, with labels for 'The Blue Heron Golf Course' and 'Maplewood'.
- Description:**

Pain management movers!!! Lowest Rates!!! Available Anytime!!!! (Anywhere you want to go) 15 plus years experience! Moving can be a stressful time for your family or business. Pain management Movers has the professional expertise to create a calm and stress free experience anywhere in the Pacific Northwest. We coordinate local and semi long distance moves that incorporate all the necessary moving services such as installing/uninstalling , loading/unloading , and packing/unpacking. Discover how we are trusted movers with the timely and secure transport that doesn't empty your pockets or get you off schedule. We do not charge any hidden service fees just a LOW HOURLY RATE of \$89.99 plus a flat gas rate that ranges upon destination. We come prepared with up a large truck, 2 movers, heavy duty dollies, 4-wheeler, blankets, and tools that are necessary to complete the job. Ready for winter weather in case we are going over the mountains, we love the snow and rain and are ready for it.. There is no job we cannot handle. Snow, Rain or shine! We treat your belongings like our own. Licensed and bonded. Call or text us today at 425-409-1762.
- Thank You:**

Chelsea 425-409-1762 and Joey 425-261-9751
- Disclaimer:**
 - do NOT contact me with unsolicited services or offers
- Metadata:**

post id: 5963525312 posted: 9 days ago updated: about 2 hours ago [email to friend](#) [best of](#)
- Footer:**

© craigslist help safety privacy feedback cl jobs terms about mobile

Jan 26, 2017 4:30:16 PM

Attachment B

SharePoint

Newsfeed OneDrive Sites Jones, Rachel (UTC) ?



Companies Cases

Search Company Name

Companies Search

Recently Modified Companies

Pain Management Moving

Company Name All company fields Industry

We don't have any refiners to show you Preference for results in English

Nothing here matches your search

Suggestions

- Make sure all words are spelled correctly
- Try different search terms
- Try more general search terms
- Try fewer search terms
- Try these tips for searching

Preferences Advanced Search

Advanced Person Search

Middle Name
 Include similar-sounding names Strict Search Include name variations
 Include Full Address History

Radius (miles) -

Show Additional Subject Information Fields

Coverage | Help?

Search Clear Form

207

Important:
The Public Records and commercially available data sources used in this system have errors. Data is sometimes outdated, possibly processed incorrectly and is generally not free from defect.
[Read More](#)

Important Security Mes

Advanced P...
Real-Time...
Real-Time...

Use of Recent Sata
your [Security](#)

You last signed in on **Tu, 2017 at 07:17 PM EDT.**
Security Center

Results 1 to 1 of 1

Last Name: SCHOTT; First Name: JOE; Street: 2421 206TH PL SW; City: BRIER; State: WA; Zip: 98036;

FURTHER RESEARCH

No Images Available

Reports for this Record

- Comprehensive Report
- Custom Comprehensive Report
- Finder Report
- Contact Card Report
- Address Report
- Asset Report
- Summary Report
- Neighbors
- Relatives, Neighbors & Associates
- Virtual Identity Report
- Entitlements Report
- Relatives
- Associates
- Business Link Report

[See report type examples](#)

Alerts for this Record

Setup Person Alert

ALL	NAME	SSN	ADDRESS	PHONE(S)	INDICATORS
1.	JOSEPH J SCHOTT JOSEPH SCHOTT JOE SCHOTT DOB: 8/22/1981 Age: 35 Gender - Male View Sources (-7)	SSN: xxx-xxx-2175 LexID: 2268346316	2421 206TH PL SW LYNNWOOD, WA 98036-8701_SNOHOMISH COUNTY Aug 1999 - Jan 2017 ✓ Probable current address Map	425-361-2974 - PST SCHOTT TRISTAN L (CURRENT LISTING NAME) CURRENT DA COMCAST PHONE-WAOR HALLS LAKE, WA Apr 2011 - Jan 2017 425-672-8337 - PST POSSIBLE NON DA phone number may be disconnected. FRONTIER COM NW - WA HALLS LAKE, WA Aug 1999 - May 2011	 

Results 1 to 1 of 1

Last Name: SCHOTT; First Name: JOE; Street: 2421 206TH PL SW; City: BRIER; State: WA; Zip: 98036;

Your DPPA Permissible Use: Court, Law Enforcement, or Government Agencies
 Your GLBA Permissible Use: Law Enforcement Purposes
 Your DMP Permissible Use: No Permissible Purpose



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 Search

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- Doing business**
- Business types
- Register my business
- My account
- Audits
- Find taxes & rates
- Workshops & education
- Get a form or publication
- Find a law or rule

DOING BUSINESS > REGISTER MY BUSINESS > LOOKUP BUSINESS INFORMATION

If you have questions or would like to update your account information, please contact us.

Search by

Business or owner name

UBI/Tax Registration Number

Reseller permit number

Reset | Help Search

This database provides public information for businesses registered in Washington State. It is a free service provided for informational purposes only.

More information

- Consumer Protection
- Contractor, Electrician or Plumber Registration
- Corporation Data Search
- NAICS & SIC Tables
- Reseller Permit Verification Service
- Search Business Licenses
- Tobacco License Search



Mobile-friendly business lookup

No records found. Please try your search again.

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Voter registration assistance (SECRETARY OF STATE)

Search Results

There were no matches for "Pain Management Movers".

If the results of your Nonprofit Corporation search was unsuccessful, try searching the name using the [Charities database search \(http://sos.wa.gov/charities/\)](http://sos.wa.gov/charities/).

[« Start New Search \(corps_search.aspx\)](#)

Disclaimer

Neither the State of Washington nor any agency, officer, or employee of the State of Washington warrants the accuracy, reliability, or timeliness of any information in the Public Access System and shall not be liable for any losses caused by such reliance on the accuracy, reliability, or timeliness of such information. While every effort is made to ensure the accuracy of this information, portions may be incorrect or not current. Any person or entity who relies on information obtained from the System does so at his or her own risk.

All documents filed with the Corporations Division are considered public record.

Search Apps on Mobile Devices



<http://itunes.apple.com/us/app/washington-state-corporations/id380001551?mt=8&uo=4>



<https://play.google.com/store/apps/details?id=gov.wa.sos.businesSearch2>

All Corporations Data Download

[Download the whole Corporations search database \(AllData.aspx\)](#) in XML format. Average file size is 70 MB compressed, 750 MB uncompressed.

https://www.sos.wa.gov/corps/search_results.aspx?search_type=simple&criteria=all&nam... 1/27/2017

Search
BUSINESS & PROFESSIONAL LICENSES

Search Results

Your Search Criteria:

License Type: All Professional Licenses
Business Name: Pain Management Movers
Last Name: Schott
First Name: Joseph
County: All Counties

[Take a quick Survey](#)

No matches were found for your search.

Information Current as of 01/27/2017 3:07AM Pacific Time

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Possible Keyword Matches

CARRIER/DBA NAME	LOCATION
<i>Sorry, no records matching JOSEPH SCHOTT were found. Try a different value and resubmit the query.</i>	

[SAFER Home](#) | [Feedback](#) | [Privacy Policy](#) | [USA.gov](#) | [Freedom of Information Act \(FOIA\)](#) | [Accessibility](#) | [OIG Hotline](#) | [Web Policies and Important Links](#) | [Plug-ins](#)
Federal Motor Carrier Safety Administration
1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339 • [Field Office Contacts](#)

BBB Northwest

[Change Location](#)

No results found. Ask BBB to develop a report on this business by clicking [here \(/search/business-review-form/\)](/search/business-review-form/).

BBB Search Tips

Use BBB's search bar above to check out businesses and charities from our comprehensive database of BBB Business Profiles. Enter any of the following into the search box:

- Business or Charity Name
- Website URL
- Phone Number
- Email Address

Or, select from the categories in the drop-list to search by Type of Business or Type of Charity.

Want to know more about our rating system? Find out more [here \(/overview-of-bbb-grade/\)](/overview-of-bbb-grade/).

Need more info? Try the [search FAQs \(/search/search-faqs/\)](/search/search-faqs/).



Driver and Plate Search

[Help](#)

[Back](#)

Selected Driver					
PIC:	SCHOTJJ199N2	Suffix:			
Last:	SCHOTT				
First:	JOSEPH				
Middle:	JASON				
SSN:		Date of birth:	08/22/1981	Gender:	M
Height:	5'10"	Weight:	200	Eye color:	Hazel(HAZ)
Street:	2421 206TH PL SW	City:	LYNNWOOD	State:	WA
Zip code:	98036 -8701	County:	Snohomish	Country:	USA
Out of state:		Return to WA:			
CDL class:		License info:	Organ Donor		
Last trans:	23 - ID Card - Duplicate				
Expires:	08/22/2022	Last update:	11/10/2016 12:00:00 AM		

Driver Endorsements		
Code Info	Code Desc	Code Detail

Driver Restrictions		
Code Info	Code Desc	Code Detail
Restriction G	Ignition Interlock Device	
Restriction *	Probationary License	
Restriction F	Financial Responsibility	

Ignition Interlock (IIL) Information		
Effective date	Expiration date	Reason for license

CDL Certification Information		
CDL self-certification	Self-certification date	Medical certification

Driver CDL Waiver Information			
Waiver type	Issue date	Effective date	Status

Driver History					
Related PIC	Name	City	Birth date	Relation	Last update

Driver Comments				
Code Info	Sequence ID	Last update	Effective	Comment info
Temporary License	00	11/10/2016 12:00:00 AM	10/27/2003	Arrest Date: 10/20/2003 Temp License Expires: 12/19/2003 Code: SE-Admin Per Se Citation: Arresting Agency: WA0310000 TLIC Date: 10/27/2003
Insurance	00	11/10/2016 12:00:00 AM	10/25/2006	Seq: 1 Company: 00097 Rein Date: 10/25/2006 Policy: 475662513 Status: In Effect(SR22) Date Policy Typed: 10/06/2006

Driver Address History						
Street	City	County	State	Address type	Request date	Last update

Driver Transactions			
PIC	Transaction code	Previous transaction code	Transaction date
SCHOTJJ199N2	23 - ID Card - Duplicate	23	11/10/2016

Related Vehicles								
License plate	Model year	Make	Series body	Primary color	Secondary color	VIN	Old plate	New plate
192RTI	2003	FORD	EXPLOR	GREEN		1FMZU73E83UA89790	PURGED	
377KZO	2000	FOR	MUSCP	RED		1FAFP4049YF224785		
396XHG	1985	VOLKS	JET4D	WHITE		WVWGA0168FW268962	PURGED	
ACS8611	2003	FORD	EXPLOR	GREEN		1FMZU73E83UA89790	PURGED	

The information contained in this system is confidential.
 Inappropriate access or use of this information may result in civil and or criminal actions.

Attachment J



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

Feb. 3, 2017

Joseph Schott
Pain Management Moving
2421 206th Pl SW
Brier, WA 98036-8701

RE: Household Goods Moving in Washington State

Dear Mr. Schott:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on www.craigslist.org. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by **Feb. 17, 2017**.

Until you obtain a permit, you must immediately cease operating as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of **\$5,000 per violation**. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately cease advertising as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is **\$5,000 per violation**. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Pain Management Moving.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Respect. Professionalism. Integrity. Accountability.

Pain Management Moving
Feb. 3, 2017
Page 2

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by **Feb. 17, 2017**.

If you have questions about the household goods laws, please contact Rachel Jones, Compliance Investigator, at (360) 664-1129 or rjones@utc.wa.gov.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,



Susie Paul, Compliance Investigations Manager
Consumer Protection

Mail - ldouglas40@outlook... x seattle labor / hauling / m... x

https://seattle.craigslist.org/search/lbs?query=Pain+Management+Movers

CL seattle > all seattle > services > labor & moving post account

labor / hauling / moving

search titles only
 has image
 posted today
 bundle duplicates
 include nearby areas

MILES FROM ZIP
 mile from zip

reset

Pain Management Movers

☆ Mar 21 PM Moving Afternoon opening \$89.99 17ft truck Call Now (Seattle and All locations) map

☆ Mar 21 PM Moving \$55/\$89with truck an hour (lynnwood and bothell area) map

☆ Mar 21 PM Moving Afternoon opening \$89.99 17ft truck Call Now (Seattle and All locations) map

☆ Mar 20 Moving services(the solution PM)89.99 w truck (Redmond and surrounding areas) map

☆ Mar 20 Moving services(the solution PM)89.99 w truck (Redmond and surrounding areas) map

☆ Mar 20 Moving services(the solution PM)89.99 w truck (Redmond and surrounding areas) map

☆ Mar 20 Moving weekend special Two men and truck (Washington state) map

☆ Mar 20 The SOLUTION Moving(PM) 89.99 26ft truck (bellevue and surrounding areas) map

☆ Mar 20 PM Moving \$89.99 20ft truck Call Now (all washington locations) pic map

☆ Mar 20 Muscle Moving \$89.99 two men/box truck (kirkland and surrounding area) pic map

☆ Mar 20 Moving services(the solution PM)89.99 w truck (Redmond and surrounding areas) map

☆ Mar 20 Moving services(the solution PM)89.99 w truck (Redmond and surrounding areas) map

☆ Mar 20 Moving services(the solution PM)89.99 w truck (Redmond and surrounding areas) map

☆ Mar 20 Moving services(the solution PM)89.99 w truck (Redmond and surrounding areas) map

☆ Mar 19 PM Moving \$55/\$89 with truck an hour (lynnwood and bothell area) map

☆ Mar 19 PM Moving \$55/\$89 with truck an hour (lynnwood and bothell area) map

☆ Mar 19 The SOLUTION Moving(PM) 89.99 26ft truck (bellevue and surrounding areas) map

☆ Mar 19 Moving weekend special Two men and truck (Washington state) map

☆ Mar 18 PM Moving Afternoon opening \$89.99 17ft truck Call Now (Edmonds, lynnwood,bothell) map

☆ Mar 18 PM Moving Afternoon opening \$89.99 17ft truck Call Now (lynnwood and bothell area) map

☆ Mar 17 Ready Packed Lets move (Truck two men)Available today (bellevue and surrounding areas) map

☆ Mar 17 The SOLUTION Moving(PM) 89.99 20ft truck (Redmond and surrounding areas) map

☆ Mar 17 The SOLUTION Moving(PM) 89.99 for two men and a truck (Redmond and surrounding areas) map

☆ Mar 17 PM Moving Afternoon opening \$89.99 17ft truck Call Now (lynnwood and bothell area) map

☆ Mar 16 LET US HELP YOU MOVE! We are ready for the cold (marysville All locations) map

☆ Mar 16 The SOLUTION Moving(PM) 89.99 17ft truck two men (everett(all washington locations)) map

☆ Mar 16 Opening Sunday and Monday give us a call (everett(all washington locations)) map

☆ Mar 15 Moving services(the solution PM)89.99 w truck (bellevue(all washington locations)) map

^ back to top << < prev 1 - 68 / 68 next > back to top

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Mar 22, 2017 2:05:12 PM

reply

prohibited

Posted 16 days ago

print

◀ prev ▲ next ▶

☆ PM Moving pain \$89.99 two movers plus truck (within 50 miles of seattle)

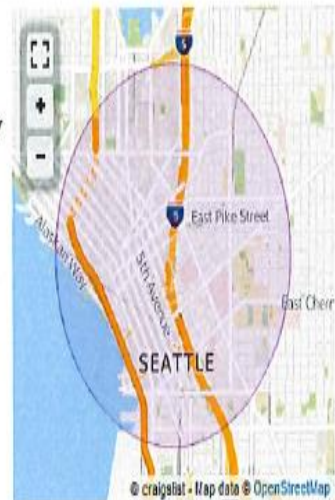
Pain management movers!!! Lowest Rates!!! Available Anytime!!!! (Anywhere you want to go) 15 plus years experience! Moving can be a stressful time for your family or business. Pain management Movers has the professional expertise to create a calm and stress free experience anywhere in the Pacific Northwest. We coordinate local and semi long distance moves that incorporate all the necessary moving services such as installing/uninstalling, loading/unloading, and packing/unpacking. Discover how we are trusted movers with the timely and secure transport that doesn't empty your pockets or get you off schedule. We do not charge any hidden service fees just a LOW HOURLY RATE of \$89.99 plus a flat gas rate that ranges upon destination. We come prepared with up to 2 men, heavy duty dollies, 4-wheeler, blankets, and tools that are necessary to complete the job. Ready for winter weather in case we are going over the mountains, we love the snow and rain and are ready for it.. There is no job we cannot handle. Rain or shine! We treat your belongings like our own. . Call or text us today at

[show contact info](#) Thank You

Please call Joseph..... [show contact info](#)

Pain Management moving.....

- it's ok to contact this poster with services or other commercial interests



(google map)

post id: 6032502786

posted: 16 days ago

updated: about 23 hours ago

[email to friend](#)

[best of](#)



< Messages (425) 409-1762

Details

Text Message
Today 8:28 AM

Good morning
Found your ad on
Craigslist. Looking for
someone to help me
move into my new home
in Everett. Need
someone with a truck
and strong movers. Not
looking to have my
things damaged. Can
you give me quote?
Looking to move on April
1, I live in Everett in a 3
bdrm townhouse,
moving to a 3brdm
house. I have some
heavy furniture. I'm at
work, so please just text
me a response.

plus tax with a 3 hour minimum. There is also a non taxed \$35 flat fuel fee. That incl

udes 2 movers, a truck and supplies.

In order to book all I need is your full name, address you're moving to and from, date and time preference and any other phone numbers that can be used t

o reach you. We accept cash or check.