

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

EDUARDO PONCE d/b/a AMERICA'S
MOVING MACHINE

DOCKET TV-170169

DECLARATION OF
RACHEL JONES

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On December 23, 2016, I requested a quote, under an assumed name, for a household goods move from an alleged non-permitted household goods carrier. On the same date, I received an email from hello@gosmith.com stating I have received a quote from America's Moving Machine.¹
3. On December 29, 2016, a search of Commission records, produced an inactive record for America's Moving Machine.² On March 1, 2014, America's Moving Machine permit (HG-63655) was cancelled for failure to file proof of liability and property damage insurance.³
4. On December 29, 2016, I conducted a google search for America's Moving Machine. The results produced advertisements on www.americasmovingmachine.com, www.yelp.com, and www.facebook.com. All searches associated America's Moving Machine with an address of 14355 Aurora Ave. N., Seattle, WA 98133 and telephone number (206) 218-8641.⁴

¹ See Attachment A for a copy of the email, dated on Dec. 23, 2016.

² See Attachment B for copy of Commission records, which I printed on Dec. 29, 2016.

³ See Attachment C for a copy of Order 01-TV-140329, dated on March 1, 2014.

⁴ See Attachment D for a copy of the google search and advertisements on www.americasmovingmachine.com, www.yelp.com, and www.facebook.com, which I printed on Dec. 29, 2016.

5. On December 29, 2016, a search of Washington Secretary of State Corporations Registration Data produced a record for America's Moving Machine Inc. The documented agent on the account is Eduardo Ponce, address: 14355 Aurora Ave N, Seattle, WA 98133, and UBI number 602693858.⁵
6. On December 29, 2016, a search of Department of Revenue's Business Licensing Services produced an open account for America's Moving Machine Inc., mailing address of 14355 Aurora Ave N, Seattle, WA 98133-6916, business location: 8911 Evergreen Way, Everett, WA 98208-0000, and UBI number 602693858.⁶
7. On December 29, 2016, I conducted a search on WA State Licensing which produced no results for America's Moving Machine or Eduardo Ponce.⁷
8. On December 29, 2016, a search of the U.S. Department of Transportation's Safety and Fitness Electronic Records (SAFER) produced a physical and mailing address of 4355 Aurora Ave N, Seattle, WA 98133, phone number (206) 218-8641, and US DOT number 2009093.⁸
9. On December 29, 2016, a search of Department of Licensing's Driver and Plate Search produced an address of 8356 16th Ave NW Apt. 402, Seattle, WA 98117-3668 as associated with Eduardo Ponce.⁹
10. On January 27, 2017, a compliance letter was sent to Eduardo Ponce requesting him to cease and desist as a household goods carrier in Washington state, until a household goods permit is issued from the Commission.¹⁰
11. On February 16, 2017, I requested a moving quote on www.americasmovingmachine.com. On the same date, I received a confirmation note that my information was received.¹¹ On February 21, 2017, I received an email from Ed Ponce from the email address americasmovingmachine@gmail.com. The email stated that he will charge me \$47.50 per mover per hour and that his moving rates include the truck or trailer, and all moving equipment.¹²

DATED this 27th day of March, 2017, at Olympia, Washington.

⁵ See Attachment E for a copy of WA Secretary of State record, which I printed on Dec. 29, 2016.

⁶ See Attachment F for a copy of DOR record, which I printed on Dec. 29, 2016.

⁷ See Attachment G for a copy of WA State Licensing record, which I printed on Dec. 29, 2016.

⁸ See Attachment H for a copy of SAFER record, which I printed on Dec. 29, 2016.

⁹ See Attachment I for a copy of DAPS record, which I printed on Dec. 29, 2016.

¹⁰ See Attachment J for a copy of the compliance letter, dated on Jan. 27, 2017.

¹¹ See Attachment K for a copy of my moving quote, dated on Feb. 16, 2017.

¹² See Attachment L for a copy of the email, dated on Feb. 21, 2017.

RACHEL JONES
Attachment A



Patty Dana <danapatty663@gmail.com>

New estimate from America's Moving Machines

1 message

Smith <hello@gosmith.com>
To: danapatty663@gmail.com

Fri, Dec 23, 2016 at 1:10 PM

SMITH

Hi Patty,

You've received a quote from [America's Moving Machines](#).



America's Moving Machines

[View Quote](#)

[I have enough estimates.](#)

Attachment B

SharePoint

Newsfeed OneDrive Sites Jones, Rachel (UTC)  



Companies Cases

Search Company Name  

History	Contacts	Industries	Cases
Cancel	Permits & Insurance		

View Version History

Company Name* America's Moving Machines, Inc.

DBA Names

Company Legacy ID 4398

Unified Business Identifier 602693858

Regulatory Status Inactive

Contact Name

Contact Title

Contact Phone 206-218-8641

Contact E-Mail Address

Contact Fax 425-438-2526

Address Change Date

Physical Address Street 5902 214th St. SW

Physical Address City Mountlake Terrace

Physical Address State WA

Physical Address Zip 98043

Mailing Address Street 14355 Aurora Ave N.

Mailing Address City Seattle

Mailing Address State WA

Mailing Address Zip 98036

Website

Comments
3/26/13 Mail ret-no forward add
10/10/12 Mai ret - no forward add
9/12/12 - Mail ret from 19925 68th Ave W., Lynnwood
4/11/13 SS - Ed P. said that his mailing and business address is the same; Aurora Ave N. address.

Company ID 15,773

Attachment C

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
1-360-664-1222**

In the matter of the suspension of)	
household goods permit (HG-63655))	DOCKET TV-140329
held by)	
)	ORDER 01
AMERICA'S MOVING MACHINES,)	
INC.,)	ORDER SUSPENDING PERMIT
)	
for failure to file proof of liability and)	
property damage insurance covering)	
equipment)	
.....)	

BACKGROUND

- 1 Household goods carriers operating in the state of Washington, subject to regulation by the Washington Utilities and Transportation Commission (Commission), must file and maintain proof of liability and property damage insurance.
- 2 On January 29, 2014, the Commission notified you by letter that your permit to operate as a household goods carrier in Washington would be suspended if your insurance company did not file with the Commission acceptable proof of insurance. We also informed you that you could contest suspension of your permit by requesting a hearing within 10 days of receiving the notice.
- 3 The Commission has not received proof of insurance and you have not requested a hearing.

FINDINGS AND CONCLUSIONS

- 4 (1) The Washington Utilities and Transportation Commission is an agency of the State of Washington with authority to regulate household goods carriers as defined in RCW 81.80.
- 5 (2) America's Moving Machines, Inc., is a household goods carrier operating in Washington state under permit HG-63655.
- 6 (3) On January 29, 2014, the Commission received notice of insurance cancellation related to America's Moving Machines, Inc., effective March 1, 2014.

- 7 (4) The Commission is authorized under WAC 480-15-430(1)(b) to suspend a household goods permit for failure to file and maintain proof of insurance.
- 8 (5) The Commission is authorized under WAC 480-15-450(1)(b) to cancel a household goods permit for failure to correct conditions leading to suspension within the time defined in the suspension order.

ORDER

THE COMMISSION ORDERS:

- 9 (1) Permit HG-63655, held by America's Moving Machines, Inc., is suspended for a period of 30 days effective March 1, 2014.
- 10 (2) America's Moving Machines, Inc., is directed to **cease** all operations associated with permit HG-63655 until the Commission receives proof of liability and property damage insurance and enters an order lifting this suspension order and authorizing you to resume operations.
- 11 (3) If proof of insurance is not filed with the Commission within 30 days, permit HG-63655 will be cancelled by separate order. To reinstate this permit you must submit a new application and acceptable proof of insurance.
- 12 (4) America's Moving Machines, Inc., may contest cancellation of permit HG-63655 by requesting a hearing within 10 days of service of this Order. A hearing request does not affect the suspension of your permit.
- 13 The Commission has delegated authority to the Secretary, or the Secretary's delegate, to enter this Order under RCW 80.01.030 and WAC 480-07-905(1)(f); and Order 01 in Docket A-090485.

DATED at Olympia, Washington and effective March 1, 2014.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

DAVID PRATT
Assistant Director, Transportation Safety

NOTICE: This is an order delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you a copy of the decision, the Commission will post on its Internet Web site for at least 14 days a listing of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. You must file a request for Commission review of this order no later than fourteen (14) days after the date the decision is posted on the Commission's Web site.

The Commission will schedule your request for review by issuing a notice of hearing to be held before an administrative law judge. The Commission, at its discretion, may consider your request for review in an adjudicative proceeding under RCW 34.05 Part IV, or in a brief adjudicative proceeding under RCW 34.05.482 through .494. Following hearing, the administrative law judge will enter an initial order. If you wish to seek review of the initial order, you may file a petition for administrative review under RCW 34.05.464, or if the matter is heard in a brief adjudicative proceeding, under RCW 34.05.491.

The Commission will grant a late-filed request for review only on a showing of good cause, including a satisfactory explanation of why the person did not timely file the request. A form for late-filed requests is available on the Commission's Web site.

This notice and review process is pursuant to the provisions of RCW 80.01.030 and WAC 480-07-904(2) and (3), and WAC 480-07-905, as amended effective September 22, 2008.

Attachment D

GOOGLE

america's moving machines seattle wa



Sign in

All Shopping Maps Videos News More Settings Tools

About 1,520,000 results (0.67 seconds)

Americas Moving Machines - Home

www.americasmovingmachines.com/ Americas Moving Machines is your focused Seattle, WA, mover. If you're moving to or from the Seattle, WA, area, our experienced crews are more than happy to ...

America's Moving Machines - Movers - 14355 Aurora Ave N, Bitter ...

https://www.yelp.com Home Services Movers Rating: 2.0 - 6 reviews ... close crew Photo of America's Moving Machines - Seattle, WA, United States. Movers in our Photo of America's Moving Machines - Seattle, WA, United States.

Americas Moving Machines - Movers - Downtown - Seattle, WA - Yelp

https://www.yelp.com Home Services Movers Rating: 5 - 1 review 1 review of Americas Moving Machines "Sooo helpful and friendly with my move to new ... Photo of Americas Moving Machines - Seattle, WA, United States.

America's Moving Machines - 16 Photos - Movers - 708 106th Ave Ne ...

https://www.yelp.com Home Services Movers Rating: 5 - 1 review Tank our mascot Photo of America's Moving Machines - Bellevue, WA, United States. Seattle our home Photo of America's Moving Machines - Bellevue, WA, ...

Americas Moving Machines | Facebook

https://www.facebook.com Places Seattle, Washington Home Mover Rating: 5 - 6 votes Americas Moving Machines, Seattle, Washington 83 likes · 1 talking about this · 10 were here. Americas Moving Machines provides excellent moving...

America's Moving Machines Seattle, WA 98133 - YellowPages.com

www.yellowpages.com Movers & Full Service Storage near Seattle, WA Get reviews, hours, directions, coupons and more for America's Moving Machines at 14355 Aurora Ave N, Seattle, WA. Search for other Movers & Full Service ...

Professional Moving Service in Seattle, WA - America's Moving ...

https://www.fixr.com Washington Seattle Movers Americas Moving Machines has over 15 years of experience in the Greater Puget Sound area, helping people with their moving problems.

America's Moving Machines 14355 Aurora Ave N Seattle, WA Moving ...

https://www.mapquest.com/washington/seattle/americas-moving-machines-28407... Rating: 5.5/10 - 6 reviews Get directions, reviews and information for America's Moving Machines in Seattle, WA.

America's Moving Machines Seattle WA, 98133 - Manta.com

www.manta.com Local Trucking Without Storage Liquid Transfer Services Get information, directions, products, services, phone numbers, and reviews on America's Moving Machines in Seattle, WA. Discover more Local Trucking ...

America's Moving Machines in Seattle, WA | 14355 Aurora Ave N ...

www.superpages.com/seattle-wa/americas-moving-machines-12421038965.htm America's Moving Machines in Seattle, WA - Map, Phone Number, Reviews, Photos and Video Profile for Seattle WA America's Moving Machines. America's ...



America's Moving Machines

Website Directions

Moving company in Seattle, Washington · Bitter Lake

Address: 14355 Aurora Ave N, Seattle, WA 98133 Phone: (206) 218-8641

Suggest an edit · Own this business?

Reviews from the web

5/5 Facebook - 6 votes

Reviews

Write a review Add a photo

1 Google review

People also search for

View 15+ more



Feedback

Googoooooooooogle 1 2 3 4 5 6 7 8 9 10 Next

Boardman, OR · From your Internet address · Use precise location · Learn more

Help Send feedback Privacy Terms



(206) 218-8641
 (425) 438-2526
 (360) 771-5362



HOME REQUEST A QUOTE MOVING TIPS TESTIMONIALS ABOUT US



REQUEST A QUOTE



MOVING TIPS



CONTACT

PLANNING A MOVE?

Americas Moving Machines is your focused Seattle, WA, mover. If you're moving to or from the Seattle, WA, area, our experienced crews are more than happy to aid you. We specialize in heavy and fragile items, but it's our pleasure to move all your different belongings. By working efficiently and systematically, and taking care of your items every step of the way, we don't leave much room for error. We know how important your belongings are to you, so we're prepared to provide the special attention you deserve.

With over 15 years doing business in Seattle, we've developed and refined our approach to moving your possessions. A lot can happen from point A to point B, so we focus on making sure that everything is handled properly every step of the way. It doesn't matter how heavy or awkward your belongings are because we are experts at getting things up and down stairs, through doors and hallways, etc. Here are a few types of moving services we offer:

- Piano and organ moving
- Packing services
- Apartment moving

Our Seattle, WA, mover services are client-centered. We can move your stuff from one state to another, or just around town. Americas Moving Machines is locally owned and operated in Seattle, WA, so we know the importance of offering individualized attention to every project. When you work with us, you can be sure that we're paying attention to detail and doing everything we can to avoid any damage to your items whatsoever. Call our office today for more information!

Let us work for you!
 Your satisfaction is our #1 goal.

- Houses / Apartments / Condos / Offices
- Licensed, bonded and insured
- Professional, fast, clean and efficient
- Available 7 days a week
- Snohomish and King Counties
- Military and Senior discounts
- Piano and Organ experts
- Low rate
- Local and Interstate moves
- Do your own packing or let us do it for you

Washington State WUTC permit no. THG063655 - Household Goods Carrier Mover Authority

CARGO INSURANCE POLICY No. MNTC0097

WHAT ARE OUR CUSTOMERS SAYING ABOUT AMERICA'S MOVING MACHINES?

WHERE TO FIND US




HOURS

7 DAYS A WEEK
 8:00 AM TO 8:00 PM


Gmail x About Us - Americas Moving ... x +

www.americasmovingmachines.com/about-us.html Search



(206) 218-8641
(425) 438-2526
(360) 771-5362

HOME REQUEST A QUOTE MOVING TIPS TESTIMONIALS **ABOUT US**




ABOUT US

America's Moving Machines has over 15 years experience in the Greater Puget Sound area, helping people with their moving problems. Our crew consists of professional movers who work hard to provide you with an exceptional moving experience. You can count on us for the best quality care, now and in the years to come.

We are fully licensed, bonded and insured for local and long distance moves. Let us do your dirty work and save you hours of stress and headaches. Our company is available 7 days a week and for last-minute moves, and we are based out of North King County / South Snohomish County. We are not a huge, impersonal corporation, and our rates are competitive. We are a close knit group of experienced movers who have built our company based upon a growing reputation for exemplary customer service and sheer, old fashioned hard work. Thanks to all our new and returning loyal customers....we couldn't do it without you!

Thank you for choosing America's Moving Machines, and have a great day!


America's Moving Machines | Seattle, WA
7 Days a Week 8:00am to 8:00pm
(206) 218-8641 • Address: 14355 Aurora Ave N | Seattle, WA 98133 • americasmovingmachines@gmail.com

Website by 

America's Moving Machines Claimed

6 reviews [Write a Review](#) [Add Photo](#) [Share](#) [Bookmark](#)

Movers [Edit](#)



14355 Aurora Ave N
Seattle, WA 98133
b/f 143rd St & N Roosevelt Way
Bitter Lake

Get Directions
(206) 218-8641
americasmovingmachines.com
Request a quote



InMove 26 reviews 6.6 miles away from America's Moving Machines

Jeremiah L. said "I am moving from Seattle to Anchorage and I had the most amazing experience with this company. Melanie dealt with a weeks worth of phone calls trying to get all my needs met. And on the day of my move..." [read more](#)

In Movers

Sound Organizing Solutions 2 reviews

Julie O. said "Sound Organizing Solutions helped me to organize my office and in home business space-- I couldn't be happier with the results! I highly recommend." [read more](#)

In Home Organization

Request a Quote

You can now request a quote from this business directly from Yelp.

[Request a Quote](#)

Today 8:00 am - 8:00 pm [Open now](#)

Hours

Mon	8:00 am - 8:00 pm
Tue	8:00 am - 8:00 pm
Wed	8:00 am - 8:00 pm
Thu	8:00 am - 8:00 pm Open now
Fri	8:00 am - 8:00 pm
Sat	8:00 am - 8:00 pm
Sun	8:00 am - 8:00 pm

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Recommended Reviews

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#)

Search within the reviews [Sort by Yelp Sort](#) [Language English \(6\)](#)

[Start your review of America's Moving Machines.](#)

Richard C. Seattle, WA 0 friends 16 reviews

10/25/2015

Just had them move me from one apartment to another and had a mixed-bag kind of experience. I chose to work with them because they were located two blocks from where I was moving out of, and after online research they seemed about as good as anyone else. Also, they could schedule me sooner than some other moving companies, so I could just get the move over with quickly.

Getting them to commit to move me was stressful. They charge a four hour minimum, and I only had six pieces of furniture to move (mattress, box springs, frame, dresser, corner desk in two parts) from one place to another in North Seattle. The owner acted as if it would be terrible thing if there was any more furniture than that, regardless of the fact that I was contracting to buy his time, not move a specific number of pieces of furniture. I expressed the idea that maybe I was just too small to deal with and that I should take my business elsewhere, and the owner cut me a special deal on the fly which made it just barely cost effective for me.

The movers themselves were very friendly, professional, and careful. Not only did they get my furniture out of a sixth floor apartment through an elevator, but they took all the extra boxes of stuff I had packed and had planned to

More business info

Accepts Credit Cards **Yes**

ninja p. First to review

You might also consider

All Points Heating & Fireplace 8 reviews 11.6 Miles
Nick T. said "I had them come out to service my furnace that had not..." [read more](#)

Cristina's House Cleaning 5 reviews
Linda M. said "Cristina has cleaned my Seattle home weekly for Airbnb..." [read more](#)

People also viewed

Gigantic Moving & Storage 79 reviews
Shout out to Jose, Carlos, and Mike.

I Heart Movers 39 reviews

They knew exactly where my new place is, and they got there as fast as I did. They moved in all the furniture and set up my bed frame and mattresses. They had a difficult challenge in getting my bid desk into the office room, but they were clever and made it happen. They even moved some computer equipment out of my car and into the new unit.

They job was finished with I'm sure not even two hours gone of the four hours I purchased. We were wrapping up and I was completing the paperwork when the owner called to make absolutely sure that they weren't going to go over four hours with this move. He even asked his movers what time it was. (Phones display that quite accessibly these days) That was tacky. It made me feel like he was more interested in money than in me.

So, the move went OK, but I can't see myself every working with them again.

Was this review ...?



Brandon S.
Bothell, WA
1 friend
13 reviews

6/30/2013

I have used these guys twice now. They are hit and miss with their service.

The first time went great. They shrink wrapped items with doors/drawers so they didn't swing/slide open during moving or transport. They worked fairly quickly, although I found myself helping them unload in order to get done sooner since they seemed pretty slow at getting things off. They also took a "break" on the way from one residence to the other.

The second time was pretty awful. I wanted them to unload boxes at the doorway to the residence because I had family there to help bring the boxes in. I stated this repeatedly, but sure enough found one of the movers bringing a load of boxes inside the residence with a hand truck on the hardwood floors, letting the load down, and then removing the hand truck from underneath by dragging the metal lip across the hardwood...scratching it of course.

I mean seriously? Did this guy have ANY brain cells or respect for others property? That was precisely what I was trying to avoid. This happened twice before I had to practically yell at them not to bring hand trucks into the home as it scratches up the hardwood. The rest of the service was about the same. The only appreciable aspect was that I was not the one carrying furniture up several flights of stairs. The quoted amount was about right on as far as the total bill went.

So, they are a value and accurate in their quotes. They do work hard for the most part, but you may find them taking a "break" between homes. Unfortunately the regard for your personal belongings and home seems lost which is something any employee of a moving company should have.

Was this review ...?



Food Lover L.
Bothell, WA
0 friends
19 reviews

12/25/2012

If you want to feel being robbed, then try to use this place. They will give you a reasonable quote, then try really hard to work slowly so they can charge you the max price they quote plus 25%, which is the max legal amount they could get from you.

They are so unorganized and be expected many items not being moved or misplaced. They moved our two glass night stands. And there are 4 missing parts after the move. We went back to our old house and found the missing parts were still sitting on the ground. They managed only move part of night stands.

Was this review ...?



wife & I's new home!



Can't Stop Moving

283 reviews

Moving isn't easy but CSM adds an element of calm to the process.

Browse nearby

[Restaurants](#)

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People viewed this after searching for...

[Moving Company Seattle](#)



Redmond, WA
 78 friends
 1 review

11/11/2011

Great moving company. I used them back in September. They took great care with all of my things and were very professional and easy to work with.

Was this review ...?

Useful Funny Cool



Rick J.
 Seattle, WA
 0 friends
 15 reviews

11/22/2012

I hired AMM for a Seattle-to-Seattle move in early November, 2012. I reached out to a few different companies, and AMM gave a fair price and great communication (and didn't try to convince me to slide my move date to fit their schedule), so I chose them. AMM was very clear about our payment options and associated fees. I requested 2 movers, but AMM suggested 3, and I'm glad they did - all 3 guys were busy the whole time, and the job probably would have ended up costing more with only 2, not to mention, it would have taken all day long.

On the morning of our move, the guys showed up a little bit late (30 min), but did call to let us know they were coming. Once they arrived, they were all business. The job foreman was very professional, and has obviously been doing this work for some time. They worked hard and quickly, always careful with our stuff, and always respectful of both homes. The job took longer than they estimated, and some stuff didn't fit into the truck (it was packed clear to the ceiling), but that has more to do with my poor explanation of the amount of stuff we had than anything AMM did wrong. When you're telling them about your move, don't forget to include everything in the crawl space and shed, and all the outdoor toys like the grill and bikes in your inventory. I of course neglected all of these in my description, but they took it in stride and made sure to only leave items behind which could be moved easily by me alone. It was this kind of experience, flexibility, and professionalism which I most greatly appreciated.

When we got moved in, we quickly realized there was a cushion missing for my favorite chair. I immediately began to panic, because of the horror stories of lost items during professional moves; however, AMM not only found the cushion, but delivered it to our house a few days later in perfect condition. We've been moved for a few weeks now and have found absolutely no damage on anything whatsoever. Very well done! I would recommend AMM to anyone, and will be calling them for my next move.

Guys - sorry for yet another boring pizza lunch, next time I'll provide sushi or tacos.

Was this review ...?

Useful 1 Funny Cool



ninja p.
 Mercer Island, WA
 18 friends
 89 reviews

11/10/2010

First to Review


first of all, these guys were an hour and a half late because they got lost... ever heard of gps? or google maps? a professional place would make sure he knew where the location site was before they arrived so they could plan accordingly. Then at the very end, the Ed (perceivably the owner) asks me if I can pay with a cash. Keep in mind that I specifically went with this company when another company gave me a lower rate for the convenience of using a credit card. He gave me this story about out of state blabbery blah... um hello? it IS 2010 - this local vs out of state credit card bullshit is a lame excuse and I was too shocked at what a stupid excuse to even argue my point. And on top of that, he charged a minimum 3 hours which he mentioned minimum of 2 hours when I first called. Another minor complaint is that one of the guys whined the entire time. the job was pretty simple - move a truck of stuff off of truck and into an apartment. they even messed up on common sense things like... don't stack the heaviest thing on top... I mean... really??

Was this review ...?

Useful 1 Funny 2 Cool


5 other reviews that are not currently recommended

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 **J.N.**
Edmonds, WA
0 friends
1 review

 7/12/2012

Their estimate was way off! After even looking around our whole house, he estimated 3 guys/1 truck & 5-6 hours total including the 45 min. drive! They actually needed 6 guys, 2 trucks and it took 10 hours! After 2 hours, WE even had to go rent a 2nd truck (at our expense). We even had EVERYTHING packed and ready to go! Although we felt really bad those guys were worked SO hard, we went with this company because of their estimate! He tried to put it all on me at the end -- why he didn't know that we had stairs at our new house, etc. The bottom of our cabinet broke, a bookshelf got a hole in it, 3 glass items in a box broke... They were so exhausted that we didn't even bother having them put some of the furniture into the house, it would have taken more time, so it was left in the garage.
Pretty miserable -- live and learn.

 **Harris M.**
Issaquah, WA
0 friends
1 review

 6/30/2011

I used this company to move only a short distance. The owner gave me an estimate & said the more I packed myself, the lower the cost. I said I would do some of the packing, they could do some. On the day they were to pack us, they didn't show up. When I phoned the owner said he thought I was going to do the packing. That put us under extreme pressure because we HAD to move out the next day. His crew showed up the next day and brought extra people in order to get the rest of the packing done and move us on the same day. The packing process was adequate and they did work hard and were nice. But long story short, there were too many people to get the job done efficiently. In the end, it cost us \$1000 more than was originally bid, our dining room table got badly damaged when someone piled something heavy on top of it with no protection to the table and that will cost us a good bit of have it repaired. And the final straw was how angry they got when I didn't have cash/check available to tip them. After paying \$1000 more than I thought I was going to pay there was no way I had money to tip them. And when did tipping start in the moving industry anyway? I've moved many times over the years and never heard of tipping. What's going on in this industry? I would never use them again.

 **Veronica O.**
Seattle, WA
102 friends
11 reviews

 8/21/2014

America's Moving Machines was my first time using a moving company and it was a worry-free, hassle-free experience. The workers were very professional and respectful of my items, they were hard working, efficient, and also helped me pack-up items I wasn't able to get to. Eddie came the same day I called to ask for an estimate, and was able to have me moved into my new place the next week. I would highly recommend America's Moving Machines above the rest, they had the most reasonable quote for the amount of movers and all my personal belonging they had to move.
Thank you again Eddie and the America's Moving Machines team!

Continue reading other reviews that are not currently recommended

From the business

Specialties

America's Moving Machines specializes in local and long distant moves, we also do out of state moves. We own trucks for small jobs and big semi's for huge jobs. We have all the material you need to make your move effortless and worry free. Our movers are trained with years of experience and are efficient and quick. You ask how can you be both efficient and quick? Through years of experience, training, and working out the kinks. We've moved everything from office buildings, homes, condos, to grand pianos, and small studios. If you have any questions about a move feel free to call us, we would love to answer any and all questions.

History

Established in 2006.

America's Moving Machines has over 15 years experience in the Greater Puget Sound area, helping people with their moving needs. Our crew consists of professional movers who work hard to provide you with an exceptional moving experience. You can count on us for the best quality care - now and in the years to come. We are fully licensed, bonded and insured for local and long distance moves. Let us do all the heavy lifting and save you time, money, and stress. Our company is available 7 days a week, with last-minute move options, however big or small. We are based out of North King County / South Snohomish County. AMM consists of experienced movers who have built our company based upon a growing reputation for exemplary customer service, and sheer old fashioned hard work. We would like to thank our new and loyal clients, who have helped us succeed even in a difficult economy. We here at AMM take pride in our work, reputation, and community.

Meet the Business Owner

 **Eddie P.**
Business Owner

My name is Eddie and I've been moving in Seattle for over 15 years. My career as a mover began at a corporate moving company, this is were I learned to be a professional mover. This inspired me to create a moving company that provided a personal experience with clients and was cost effective - no matter how big or small. With my years of experience I began America's Moving Machine. I am blessed to have successful moving company and I attribute that to hard work, an honest reputation, and my community. I believe in honest value at a fair price, I have little over-head which helps me give the most competitive rates to my clients. If you have any questions please feel free to ask, I look forward to hearing from you.



Best of Yelp Seattle - Movers



[See More Movers in Seattle](#)

You Might Also Consider



Ad **Chinook Enterprises Garage Doors**

★ ★ ★ ★ ★ 2 reviews

Ken S. said "Chinook was a recommendation from a neighbor. As many know it is hard to find a trusted business. I called and Conrad stopped out. He provided options, and we decided to replace the 30 yr old wooden door...." [read more](#)

In Garage Door Services



Ad **Olson's Outdoor Improvements**

★ ★ ★ ★ ★ 4 reviews

📍 12.7 miles away from America's Moving Machines

Tree Service-Fence building and repair-Deck building and repair-Cedar fence specialists From weekly landscape maintenance to close quarter tree removal, Olson's Outdoor Improvements is a company you can trust to do a great... [read more](#)

In Tree Services, Decks & Railing, Fences & Gates

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https://www.facebook.com/Americas-Moving-Machines-109047928270/

Americas Moving Machines

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Create a Page

EXCELLENCE IN MOVING PERFORMANCE AND DELIVERY

Like Follow Share More Call Now Message

Status Photo / Video

Write something on this Page.

Photos See All

Videos See All

Home Mover in Seattle, Washington

5.0 ★★★★★ · Open Now

Search for posts on this Page.

Invite friends to like this Page

Americas Moving Machines provides excellent moving services and will ensure that all your furniture and personal belongings arrive safely at their destination. Call our Seattle, WA movers today.

83 people like this and 80 people follow this

10 people have been here

About See All

N 145th St

14355 Aurora Ave N
Seattle, Washington

(206) 218-8641

Message Now

www.americasmovingmachines.com/

Hours 8:00AM - 8:00PM
Open Now

VISITOR POSTS Chat

Attachment E

🔊 Our offices will be closed Monday, January 2nd in observance of the New Year's holiday. ✕

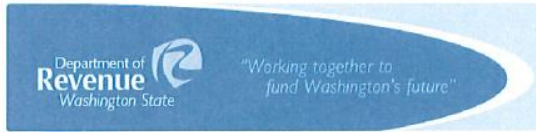
AMERICA'S MOVING MACHINES INC

UBI Number	602693858
Category	REG
Profit/Nonprofit	Profit
Active/Inactive	Active
State Of Incorporation	WA
WA Filing Date	02/07/2007
Expiration Date	02/28/2017
Inactive Date	
Duration	Perpetual
Registered Agent Information	
Agent Name	EDUARDO PONCE
Address	14355 AURORA AVE N
City	SEATTLE
State	WA
ZIP	98133
Special Address Information	
Address	
City	
State	
Zip	

Governing Persons (as defined in RCW 23.95.105 (12) (<http://app.leg.wa.gov/RCW/supdefault.aspx?cite=23.95.105>))

Title	Name	Address
Governor	PONCE, EDUARDO	14355 AURORA AVE N SEATTLE, WA 98133

Attachment F



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Español

login
register

 Search

Home

DOING BUSINESS > REGISTER MY BUSINESS > LOOKUP BUSINESS INFORMATION

[Back to search results](#)

File & pay taxes

If "Non-revenue" appears after Tax Registration Number, the account is not registered with the Department of Revenue. However, it may be registered with other agencies in the state.

Doing business

Business types

Register my business

My account

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Workshops & education

Get a form or publication

Find a law or rule

We need your help.

Take a 30 sec survey



**Washington State Department of Revenue
State Business Records Database Detail**

TAX REGISTRATION NO : 602693858	ACCOUNT OPENED : 2/7/2007 12:00:00 AM
UBI : 602693858	ACCOUNT CLOSED : OPEN
ENTITY NAME : AMERICAS HOVING MACHINES INC	
BUSINESS NAME :	
MAILING ADDRESS : 14355 AURORA AVE N SEATTLE, WA 98133-6916	BUSINESS LOCATION : 8911 EVERGREEN WAY EVERETT, WA 98208-0000
ENTITY TYPE : CORPORATION	RESELLER PERMIT NO: A33 6819 19
NAICS CODE : 484210	PERMIT EFFECTIVE: 8/10/2015
NAICS DEFINITION : USED HOUSEHOLD AND OFFICE GOODS MOVING	PERMIT EXPIRES: 8/9/2019

FOR NON-COMMERCIAL USE ONLY

12/29/2016 2:18 PM

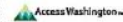
If you are unable to find the reseller permit you are looking for, try searching by tax registration/UBI number.

CONTACT US | ABOUT US | QUESTIONS & ANSWERS | PRINTER FRIENDLY | CAREERS



Español | Pycckий | 中文 | Tagalog | Tiếng Việt | 日本語

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Voter registration assistance (SECRETARY OF STATE)

Attachment G

Search

BUSINESS & PROFESSIONAL LICENSES

Search Results

[Take a quick Survey](#)

Your Search Criteria:

New Search

License Type: All Professional Licenses
Business Name: Americas Moving Machine
Last Name: Ponce
First Name: eduardo
County: All Counties

No matches were found for your search.

Information Current as of 12/29/2016 7:07AM Pacific Time

New Search

Use of lists of individuals provided on this site for commercial purposes is prohibited under Chapter 42.56 of the Revised Code of Washington.

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Attachment H

USDOT Number MC/MX Number Name

Enter Value:

Company Snapshot

AMERICAS MOVING MACHINES
USDOT Number: 2009093

ID/Operations | Inspections/Crashes In US | Inspections/Crashes In Canada | Safety Rating

Carriers: If you would like to update the following ID/Operations information, please complete and submit form [MCS-150](#) which can be obtained [online](#) or from your State FMCSA office. If you would like to challenge the accuracy of your company's safety data, you can do so using FMCSA's [DataQs](#) system.

Other Information for this Carrier

- [SMS Results](#)
- [Licensing & Insurance](#)

Carrier and other users: FMCSA provides the Company Safety Profile (CSP) to motor carriers and the general public interested in obtaining greater detail on a particular motor carrier's safety performance than what is captured in the Company Snapshot. To obtain a CSP please visit the [CSP order page](#) or call (800)832-5660 or (703)280-4001 (Fee Required).

For help on the explanation of individual data fields, click on any field name or for help of a general nature go to [SAFER General Help](#).

The information below reflects the content of the FMCSA management information systems as of 12/28/2016.

Entity Type:	CARRIER		
Operating Status:	NOT AUTHORIZED	Out of Service Date:	None
Legal Name:	AMERICAS MOVING MACHINES		
DBA Name:			
Physical Address:	4355 AURORA AVE N SEATTLE, WA 98133		
Phone:	(206) 216-8641		
Mailing Address:	4355 AURORA AVE N SEATTLE, WA 98133		
USDOT Number:	2009093	State Carrier ID Number:	
MC/MX/FF Number(s):		DUNS Number:	--
Power Units:	1	Drivers:	2
MCS-150 Form Date:	05/22/2015	MCS-150 Mileage (Year):	10,000 (2014)
Operation Classification:			
<input checked="" type="checkbox"/> Auth. For Hire <input type="checkbox"/> Priv. Pass. (Non-business) <input type="checkbox"/> State Gov't <input type="checkbox"/> Exempt For Hire <input type="checkbox"/> Migrant <input type="checkbox"/> Local Gov't <input type="checkbox"/> Private(Property) <input type="checkbox"/> U.S. Mail <input type="checkbox"/> Indian Nation <input type="checkbox"/> Priv. Pass. (Business) <input type="checkbox"/> Fed. Gov't			
Carrier Operation:			
<input checked="" type="checkbox"/> Interstate <input type="checkbox"/> Intrastate Only (HM) <input type="checkbox"/> Intrastate Only (Non-HM)			
Cargo Carried:			
<input checked="" type="checkbox"/> General Freight Liquids/Gases Chemicals <input checked="" type="checkbox"/> Household Goods Intermodal Cont. Commodities Dry Bulk Metal: sheets, coils, rolls Passengers Refrigerated Food Motor Vehicles Oilfield Equipment Beverages Drive/Tow away Livestock Paper Products Logs, Poles, Beams, Lumber Grain, Feed, Hay Utilities Building Materials Coal/Coke Agricultural/Farm Supplies Mobile Homes Meat Construction Machinery, Large Objects Garbage/Refuse Water Well Fresh Produce US Mail			

ID/Operations | Inspections/Crashes In US | Inspections/Crashes In Canada | Safety Rating

US inspection results for 24 months prior to: 12/28/2016

Total Inspections: 0
Total IEP Inspections: 0

Note: Total inspections may be less than the sum of vehicle, driver, and hazmat inspections. Go to [Inspections Help](#) for further information.

Inspections:

Inspection Type	Vehicle	Driver	Hazmat	IEP
Inspections	0	0	0	0
Out of Service	0	0	0	0
Out of Service %	0%	0%	0%	0%
Nat'l Average % (2009-2010)	20.72%	5.51%	4.50%	N/A

Crashes reported to FMCSA by states for 24 months prior to: 12/28/2016

Note: Crashes listed represent a motor carrier's involvement in reportable crashes, without any determination as to responsibility.

Crashes:

Type	Fatal	Injury	Tow	Total
Crashes	0	0	0	0

[ID/Operations](#) | [Inspections/Crashes In US](#) | [Inspections/Crashes In Canada](#) | [Safety Rating](#)

Canadian Inspection results for 24 months prior to: 12/28/2016

Total inspections: 0

Note: Total inspections may be less than the sum of vehicle and driver inspections. Go to [Inspections Help](#) for further information.

Inspections:

Inspection Type	Vehicle	Driver
Inspections	0	0
Out of Service	0	0
Out of Service %	0%	0%

Crashes results for 24 months prior to: 12/28/2016

Note: Crashes listed represent a motor carrier's involvement in reportable crashes, without any determination as to responsibility.

Crashes:

Type	Fatal	Injury	Tow	Total
Crashes	0	0	0	0

[ID/Operations](#) | [Inspections/Crashes In US](#) | [Inspections/Crashes In Canada](#) | [Safety Rating](#)

The Federal safety rating does not necessarily reflect the safety of the carrier when operating in intrastate commerce.

Carrier Safety Rating:

The rating below is current as of: 12/28/2016

Review Information:

Rating Date:	None	Review Date:	None
Rating:	None	Type:	None

Attachment I

Driver and Plate Search

[Help](#)

[Back](#)

Selected Driver			
PIC:	PONCEED255BG		
Last:	PONCE	Suffix:	
First:	EDUARDO		
Middle:	DANIEL		
SSN:		Date of birth:	01/07/1975
Height:	6'0"	Weight:	175
Street:	8356 16TH AVE NW APT 402	City:	SEATTLE
Zip code:	98117 -3668	County:	King
Out of state:	TX1	Return to WA:	
CDL class:		License info:	Organ Donor
Last trans:	32 - License Renewal		
Expires:	01/07/2018	Last update:	07/19/2013 12:00:00 AM

Driver Endorsements		
Code Info	Code Desc	Code Detail

Driver Restrictions		
Code Info	Code Desc	Code Detail
Restriction C	Corrective Lenses	

Ignition Interlock (IIL) Information		
Effective date	Expiration date	Reason for license

CDL Certification Information		
CDL self-certification	Self-certification date	Medical certification

Driver CDL Waiver Information			
Waiver type	Issue date	Effective date	Status

Driver History					
Related PIC	Name	City	Birth date	Relation	Last update

Driver Comments				
Code Info	Sequence ID	Last update	Effective	Comment info

Driver Address History						
Street	City	County	State	Address type	Request date	Last update

Driver Transactions			
PIC	Transaction code	Previous transaction code	Transaction date
PONCEED255BG	32 - License Renewal	33	01/30/2013

Related Vehicles								
License plate	Model year	Make	Series body	Primary color	Secondary color	VIN	Old plate	New plate
AFN5740	2011	HOND	CRV5D			JHLRE4H57BC032075		

The information contained in this system is confidential.
 Inappropriate access or use of this information may result in civil and/or criminal actions.

Attachment J



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

Jan. 27, 2017

Eduardo Ponce
America's Moving Machine
14355 Aurora Ave N.
Seattle, WA 98036

RE: Household Goods Moving in Washington State

Dear Mr. Ponce:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on www.americasmovingmachines.com, www.yelp.com, and www.facebook.com. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by **Feb. 10, 2017**.

Until you obtain a permit, you must immediately cease operating as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of **\$5,000 per violation**. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately cease advertising as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is **\$5,000 per violation**. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from America's Moving Machine.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Respect. Professionalism. Integrity. Accountability.

America's Moving Machine

Jan. 27, 2017

Page 2

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by **Feb. 10, 2017**.

If you have questions about the household goods laws, please contact Rachel Jones, Compliance Investigator, at (360) 664-1129 or rjones@utc.wa.gov.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,

A handwritten signature in cursive script that reads "Susie Paul".

Susie Paul, Compliance Investigations Manager
Consumer Protection

Attachment K

Urban Attic | America's Moving Machines | Request a Quote - Americas M... | +

www.americasmovingmachines.com/request-a-quote.html | Search



(206) 218-8641
(425) 438-2526
(360) 771-5362

HOME | **REQUEST A QUOTE** | MOVING TIPS | TESTIMONIALS | ABOUT US

Thank you. Your information has been submitted.



America's Moving Machines | Seattle, WA
7 Days a Week 8:00am to 8:00pm
(206) 218-8641 • Address: 14355 Aurora Ave N | Seattle, WA 98133 • americasmovingmachines@gmail.com

Website by MacDesign

Attachment L

(No subject)

A AMM <americasmovingmachines@gmail.com>
Tue 2/21, 6:54 PM
You

   Reply all |

Inbox

orry for the late response, we are experiencing some problems with our website so we are not getting our emails right away so We would like to thank you for considering America's Moving Machines for your upcoming move. We carry the following coverage: \$1,000,000 liability on our moving trucks (which covers all of your items from point A to point B during the move), \$2,000,000 general property liability, umbrella liability, \$1,000,000 workers comp, and employers liability of \$2,000,000. Moving rates are as follows:

\$47.50 per mover per hour, [2] men,

Based on the information you provided to us, as well as our experience, we estimate your move to be completed in [3 hour minimum]. Incorporated in our moving rates are the moving truck(s)/trailer(s) and all of the essential moving equipment (plastic wrap, bubble wrap, duct tape, wardrobe boxes, speed pack boxes, wall, floor and door protectors) as well as standard liability insurance. (Additional coverage available for purchase.) We guarantee our quality standards - your satisfaction is our #1 goal!

In order to provide you with the most accurate quote, we offer free written, binding and non-binding estimates; just give us a call at [\(206\)218.8641](tel:2062188641) or email us at your convenience with more information, or if you'd like to schedule a walk-through.

Our company does not charge hidden fees, or (WSST) sales tax or fuel fees. We operate seven days a week from 7:00am to 8:00pm (flexible) covering King, Snohomish and surrounding counties.

Best Regards

Ed Ponce Carrier Representative

Thank You for your interest in America's Moving Machines!
For more information visit our website
<http://www.americasmovingmachines.com>