Service Date: March 29, 2017

# BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of Determining the Proper Carrier Classification of, and Complaint for Penalties against:

TIRAOGO SIMPORE d/b/a TS MOVING SERVICES

**DOCKET TV-170168** 

DECLARATION OF RACHEL JONES

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

- I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
- 2. On November 7, 2016, an Internet search on <a href="www.craigslist.org">www.craigslist.org</a>, produced an advertisement for TS Moving Services. The advertisement stated, "TS Moving Services is a licensed moving business located in Auburn, WA. Our services include: Moving, Delivery, Hauling, and Junk Removal." The advertisement provided two telephone numbers: (253) 670-6232 or (206) 432-2037.
- 3. On November 8, 2016, Commission records were reviewed to determine whether Tiraogo Simpore or TS Moving held a household goods permit. Neither Tiraogo Simpore nor TS Moving Services have ever applied for, or received, a household goods permit with the Commission.<sup>2</sup>
- 4. On November 8, 2016, a search of Department of Revenue Washington State (DOR) database produced an open account with the entity name: Simpore Tiraogo, mailing address: P.O. Box 1755, Zillah, WA 98001-4048, and NAICS Definition: Used Household and Office Good Moving.<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> See Attachment A for a copy of the craigslist advertisement, which I printed on Nov. 7, 2016.

<sup>&</sup>lt;sup>2</sup> See Attachment B for a copy of the Commission record, which I printed on Nov. 8, 2016.

<sup>&</sup>lt;sup>3</sup> See Attachment C for a copy of DOR records, which I printed on Nov. 8, 2016.

- 5. On November 8, 2016, a search of the U.S. Department of Transportation's Safety and Fitness Electronic Records (SAFER) and Washington State Licensing databases, produced no records for Tiraogo Simpore or TS Moving Services.<sup>4</sup>
- 6. On November 8, 2016, an Internet search of www.facebook.com and www.yelp.com, produced advertisements for TS Moving Services as a local moving company. The telephone numbers on the advertisements were (253) 670-6232, (206) 455-7766, and (206) 432-2037. The Facebook and Yelp advertisements included a business address of 515 N. Division St. Apt. 16, Auburn, WA 98001-4048.<sup>5</sup>
- 7. On November 8, 2016, a search of Accurint.com produced an address of record as 515 N. Division St. Apt. 16, Auburn, WA 98001-4048 and a telephone number (206) 432-2037 that are associated with TS Moving Services.<sup>6</sup>
- 8. On December 9, 2016, a compliance letter was sent to Simpore Tiraogo, requesting the company to cease and desist as a household goods mover until a household goods permit is issued from the Commission.<sup>7</sup>
- 9. On December 29, 2016, I emailed tsmovingservices@gmail.com under an assumed name, requesting a quote for a residential household goods move. I requested services including packing, loading, unloading, truck, and three workers. I received a response giving me a quote of two experienced movers and 17 foot truck for \$75 per hour and a one-time charge of \$40 for services/fuel and \$25 per hour for an extra worker.8

DATED this 27<sup>th</sup> day of March, 2017, at Olympia, Washington.

**RACHEL JONES** 

<sup>&</sup>lt;sup>4</sup> See Attachment D for a copy of SAFER and WA State Licensing records, which I printed on Nov. 8, 2016.

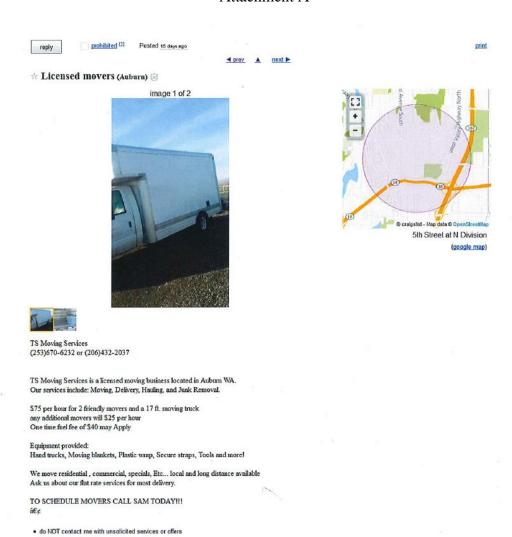
<sup>&</sup>lt;sup>5</sup> See Attachment E for a copy of the Facebook and Yelp advertisements, which I printed on Nov. 8, 2016.

<sup>&</sup>lt;sup>6</sup> See Attachment F for a copy of the Accurint report, which I printed on Nov. 8, 2016.

<sup>&</sup>lt;sup>7</sup> See Attachment G for a copy of the compliance letter, dated on Dec. 9, 2016.

<sup>&</sup>lt;sup>8</sup> See Attachment H for a copy of the email, dated on Dec. 29, 2016.

# Attachment A



© craigslist help safety privacy feedback clipbs terms about mobile

post id: 5842744834 posted: 15 days ago updated: about 5 hours ago <u>email to friend</u> <u>best of </u>

prohibited [2] Posted 25 days ago

**d** prev ▲ next ▶

## \* Friendly Movers (Auburn)

TS Moving Services (253)670-6232 or (206)432-2037

TS Moving Services is a licensed moving business located in Auburn WA. Our services include: Moving, Delivery, Hauling, and Junk Removal.

\$75 per hour for 2 friendly movers and a 17 ft. moving truck any additional movers will \$25 per hour
One time fuel fee of \$40 may Apply

Equipment provided: Hand trucks, Moving blankets, Plastic wrap, Secure straps, Tools and more!

We move residential , commercial, specials, Etc... local and long distance available  $\mbox{\sc Ask}$  us about our flat rate services for most delivery.

TO SCHEDULE MOVERS CALL SAM TODAY!!!

. do NOT contact me with unsolicited services or offers

post id: 5827304590 posted: 25 days ago updated: about 5 hours ago gmail to friend best of [3]

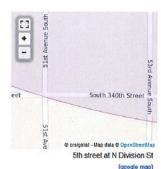


(google map)

print

## ☆ \$75 MOVERS!!! (Auburn) 🗵







TS Moving Services (253)670-6232 or (206)432-2037 tsmovingservices@gmail

TS Moving Services is a licensed moving business located in Aubum WA. Our services include: Moving, Delivery, Hauling, Junk Removal, and more!

\$75 per hour for 2 friendly movers and a 17 ft. moving truck any additional movers will \$25 per hour One time fuel fee of \$40 may Apply

Equipment provided:
Hand trucks, Moving blankets, Plastic wrap, Secure straps, Tools and more!

We move residential, commercial, specials, Etc... local and long distance available Ask us about our flat rate services for most delivery.

TO SCHEDULE MOVERS CALL SAM TODAY!!!

do NOT contact me with unsolicited services or offers

post id: 5842746698 posted: 15 days ago updated: about 5 hours ago email to friend

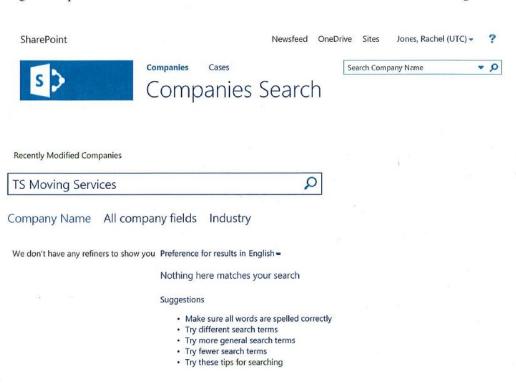
best of [

Craigslist help safety privacy feedback cl jobs terms about mobile

# Attachment B

Pages - Companies Search

Page 1 of 1

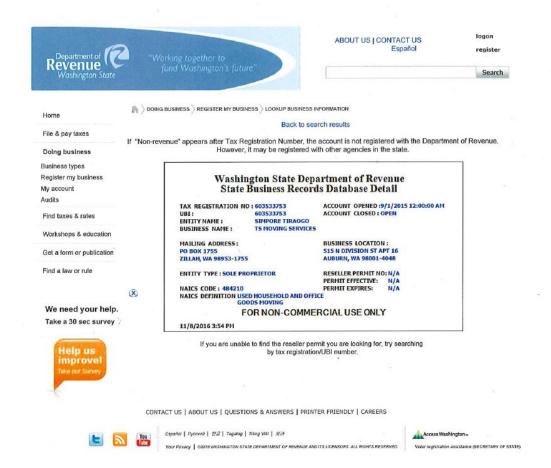


Preferences

Advanced Search

# Attachment C

Page 1 of 1





# Possible Keyword Matches

## CARRIER/DBA NAME

#### LOCATION

Sorry, no records matching \*SIMPORE TIRAOGO\* were found. Try a different value and resubmit the query.

SAFER Home | Feedback | Privacy Policy | USA.gov | Freedom of Information Act (FCIA) | Accessibility | CIG Hotline | Web Policies and Important Links | Plug-ins
Federal Motor Carrier Safety Administration
1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5650 • TTY: 1-800-877-8339 • Field Office Contacts

Search
BUSINESS & PROFESSIONAL LICENSES

Search Results

Your Search Criteria:

License Type: All Professional Licenses Business Name: TS Moving Services County: All Counties Take a quick Survey

New Search

No matches were found for your search.

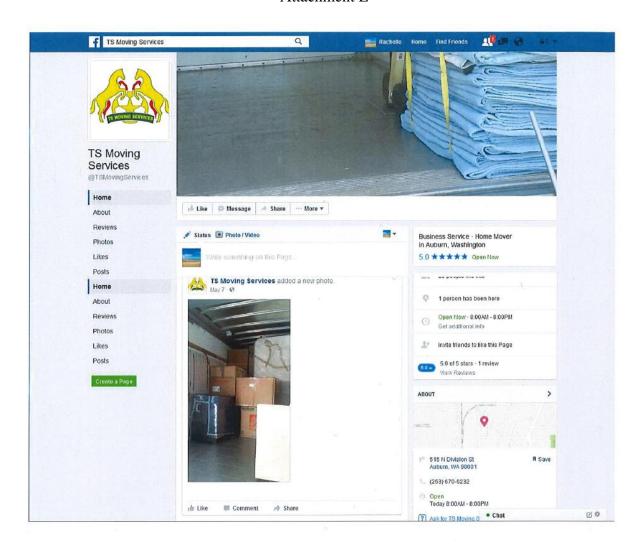
Information Current as of 11/08/2016 3:07AM Pacific Time

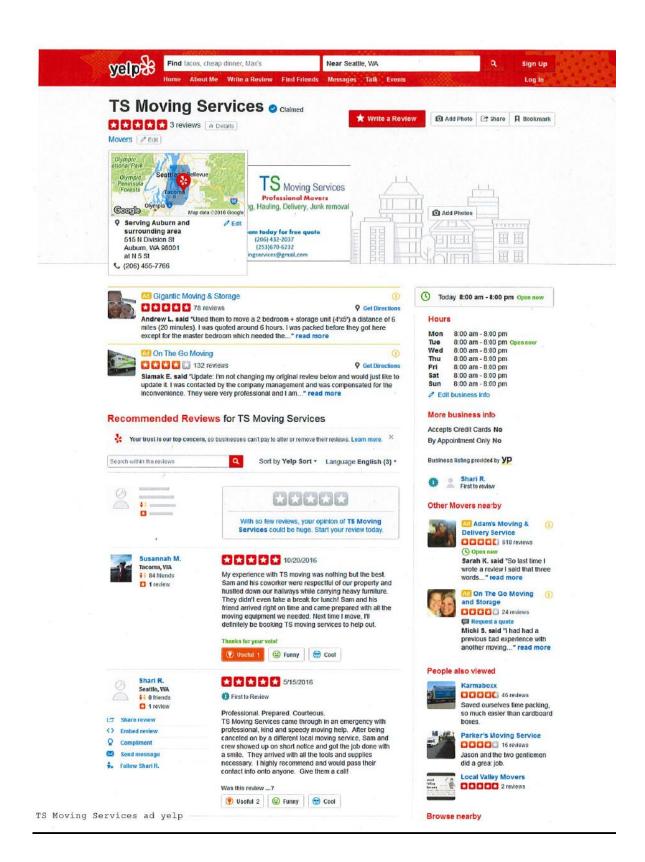
New Search

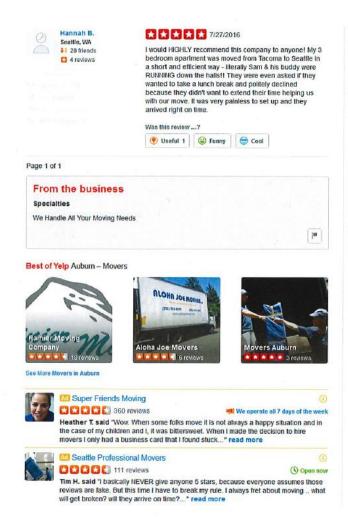
Use of lists of individuals provided on this site for commercial purposes is prohibited under Chapter 42.56 of the Revised Code of Washington.

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# Attachment E







Discover

Yelp Blog

Support

Yelp Mobile

Developers

RSS

The Local Yelp

Y1 Restaurants

Y Nightlife

Shopping

\*\*\* Show all

# Privacy Policy Ad Choices Site Map Atlanta | Austin | Boston | Chicago | Dalfas | Deriver | Detroit | Honolulu | Houston | Los Angeles | Miami | Minneapolis | New York | Philadelphia | Portland | Sacramento | San Diego | San Francisco | San Jose | Seattle | Washington, DC | More Cities

Yelp for Business Owners

Claim your Business Page

Online Ordering from Eat24

**Business Success Stories** 

Yelp Blog for Business Owners

Advertise on Yelp

Yelp Reservations

**Business Support** 

Languages

English +

Countries

United States \*

About

About Yelp

Careers

Press

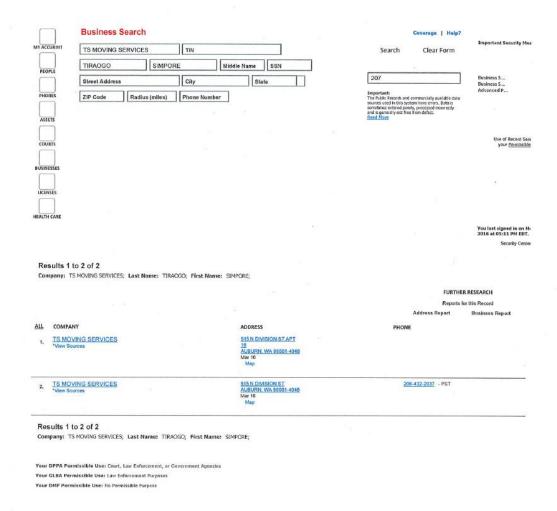
Order Food on Eat24

Investor Relations

Content Guidelines

Terms of Service

# Attachment E



## Attachment G



#### STATE OF WASHINGTON

#### UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250 (360) 664-1160 • TTY (360) 586-8203

Dec. 9, 2016

Simpore Tiraogo TS Moving Services 515 N. Division St. Apt. 16 Auburn, WA 98001-4048

RE: Household Goods Moving in Washington State

Dear Mr. Tiraogo:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on <a href="www.facebook.com">www.facebook.com</a>, <a href="www.gelps.com">www.yelps.com</a>. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by Dec. 23, 2016.

Until you obtain a permit, you must immediately <u>cease operating</u> as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of \$5,000 per violation. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately <u>cease advertising</u> as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is \$5,000 per violation. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from TS Moving Services.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

TS Moving Services Dec. 9, 2016 Page 2

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by **Dec. 23, 2016.** 

If you have questions about the household goods laws, please contact Rachel Jones, Compliance Investigator, at (360) 664-1129.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at <a href="https://www.utc.wa.gov/mover">www.utc.wa.gov/mover</a>.

Sincerely, Susie Paul

Susie Paul, Compliance Investigations Manager

Consumer Protection

# Attachment H



Patty Dana <danapatty663@gmail.com>

## Quote

2 messages

Patty Dana <danapatty663@gmail.com>
To: tsmovingservices@gmail.com

Thu, Dec 29, 2016 at 11:22 AM

Hello,

I'm looking for someone to help me move. I live in a 3 bedroom townhouse in Kent and I'm moving into a 3 bedroom house in Auburn. I'm trying to be moved by Jan. 10, 2017, which leaves me little time to find someone to help me. I need help with packing, loading, unloading, truck, and at least 3 movers who have experience. Can you please tell me what you normally charge for this type of service? I'm still looking around for the best deal, so I just need a quote at this time.

Thank you

Patty

TSMoving Services <tsmovingservices@gmail.com>
To: Patty Dana <danapatty663@gmail.com>

Thu, Dec 29, 2016 at 12:31 PM

Hello

our rate are 2 experience movers and 17ft truck for \$ 75 per hour one time charge of \$ 40 for services / fuel fee \$ 25 per hour for extra mover thank you

Sam

[Quoted text hidden]