



February 1, 2017
Via ECFS

Secretary, Federal Communications Commission
Washington, DC 20554
ATTN: Wireline Competition Bureau

**RE: In the Matter of Section 63.71 Application of Talk America Services, LLC
to Discontinue Services**

Dear Madam Secretary:

Enclosed please find the Application to Discontinue Services submitted on behalf of Talk America Services, LLC ("Company"). The Company is seeking authorization to discontinue the provision of local exchange, digital subscriber line ("DSL") and intrastate and interstate long distance services in certain locations in the states of Colorado, Iowa, Idaho, Illinois, Indiana, Michigan, Minnesota, Missouri, North Dakota, South Dakota, Texas, Utah, Washington and Wisconsin. This filing is made pursuant to Section 214(a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71.

A copy of this Application is being sent to the affected state Governors, Public Service / Utility Commissions, and the Department of Defense, as provided in Exhibit B.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to stthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas
Consultant to Talk America Services, LLC

cc: Service List (via US Mail)
Secretary of Defense, Pentagon (via US Mail)
Rodney McDonald, FCC (via Email)
file: Talk America Services - Other
tms: FCx1602

RECEIVED
RECORDS MANAGEMENT
2017 FEB -6 PM 4:00
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)
Section 63.71 Application of)
Talk America Services, LLC)
to Discontinue Services)

File No. _____

STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

2017 FEB -6 PM 4:00

RECEIVED
RECORDS MANAGEMENT

Section 63.71 Application of Talk America Services, LLC

Talk America Services, LLC ("Talk America Services" or "Applicant"), hereby seeks authorization pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, to discontinue the provision of local exchange, digital subscriber line ("DSL") and intrastate and interstate long distance services in certain locations in the states of Colorado, Iowa, Idaho, Illinois, Indiana, Michigan, Minnesota, Missouri, North Dakota, South Dakota, Texas, Utah, Washington and Wisconsin. This proposed discontinuance will affect approximately 154 existing customers.

Applicant is considered a non-dominant telecommunications carrier with respect to all of its services, including those affected by the proposed discontinuance.

Talk America Services provides the following information pursuant to Section 63.71 of the Commission's rules:

1. *Name and corporate headquarters address of Carrier*

Talk America Services, LLC
10802 Executive Center Drive
Benton Building, Suite 300
Little Rock, AR 72211

Correspondence concerning this Application should be sent to:

Sharon Thomas
Consultant to Talk America Services, LLC
Technologies Management, Inc.
151 Southhall Lane, Suite 450
Maitland, FL 32751
Telephone: 407-740-3031
Facsimile: 407-740-0613
E-Mail: stthomas@tminc.com

2. *Date of Planned Service Discontinuance, Reduction or Impairment:*

Talk America Services proposes to discontinue the services that are the subject of this Application on or about April 1, 2017, pending required federal and state regulatory approval of the discontinuance.

3. *Points of Geographic Areas of Service Affected:*

The services that are the subject of this discontinuance will be discontinued in certain locations in the states of Colorado, Iowa, Idaho, Illinois, Indiana, Michigan, Minnesota, Missouri, North Dakota, South Dakota, Texas, Utah, Washington and Wisconsin.

4. *Brief Description of Types of Service Affected and Reason for Discontinuance:*

Talk America Services proposes to discontinue local exchange, DSL and intrastate and interstate toll services provided to approximately 154 residential customers in the affected locations described above.

The services are being discontinued because Talk America Services' wholesale service providers in these areas, which are competitive local exchange carrier affiliates of Windstream Services, LLC, intend to decommission the telecommunications equipment that is used to serve the affected customers. Talk America Services operates as a reseller of the Windstream affiliates' services, and has no ability to provide substitute services to the impacted customers. As described below, Talk America Services is providing all affected customers with ample notice of the discontinuance and has established a dedicated toll free customer service number to support customers impacted by the discontinuance.

5. *Brief Description of Dates and Methods of Notice to All Affected Customers:*

The Applicant has provided written customer notice of the planned discontinuance in accordance with the requirements of section 63.71 (a) of the Commission's Rules. Notice was provided via 1st class U.S. mail to all affected customers. The notices are attached as Exhibit A. In order to comply with both FCC and state regulatory notice requirements, the notice language may vary from state to state. In certain states, customers are being provided with multiple written notices as well as telephone notification to comply with state regulations. Notices were mailed on or before the following dates:

States	Notice Mailed by Date
Iowa	December 29, 2016
Texas, Illinois, Indiana, South Dakota	January 9, 2017
Minnesota	January 16, 2017
Colorado, Idaho, Utah	January 23, 2017
Michigan, Missouri, North Dakota, Washington, Wisconsin	January 30, 2017

A copy of this Application is being sent to the each of the affected state regulatory commissions, state governors' offices and the Department of Defense, as required under Section 63.71, concurrent with this filing. A service list is provided in Exhibit B.

Conclusion

Talk America Services, LLC respectfully requests that the Commission approve its Section 63.71 Application to discontinue the services described herein. Pursuant to Section 214(a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, Talk America Services understands that this application will be automatically granted on the 31st day after the Public Notice is released, with no Commission notification to the Company, unless the Commission has notified the Company that the grant will not be automatically effective.

Dated this 1st day of February, 2017.

By: 
 Keith Harvey
 Vice President, Deputy General Counsel
 Talk America Services, LLC

Sharon Thomas, Consultant to
 Talk America Services, LLC
 Technologies Management, Inc.
 151 Southhall Lane, Suite 450
 Maitland, FL 32751
 Telephone: 407-740-3031
 Facsimile: 407-740-0613
 E-Mail: stomas@tminc.com

Exhibit A
Customer Notices



December 29 , 2016

URGENT: Your telephone services will be impacted unless you take action!

Dear Valued Customer,

Talk America Services, LLC will discontinue offering local exchange (dialtone), digital subscriber line (DSL) internet access and long distance services in your service area on or after April 1, 2017, pending applicable regulatory approvals, due to the decommissioning of equipment by our wholesale service provider.

In order to avoid a permanent disruption of your telephone services, please contact Talk America Services toll-free at 1-800-962-4772 as soon as possible to discuss your available options for an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider and could result in a complete loss of your dialtone, internet access and long distance services, including the loss of your telephone number, with no short-term ability to restore them. **You will need to migrate these services to an alternative provider before April 1, 2017.**

This discontinuance of service will affect Talk America Services' customers in certain areas of Colorado, Iowa, Idaho, Illinois, Indiana, Michigan, Minnesota, Missouri, North Dakota, South Dakota, Texas, Utah, Washington and Wisconsin.

A filing is being made with the Federal Communications Commission (FCC) for approval of this discontinuance of service.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Talk America Services' customer service can be reached at 1-800-962-4772 or customercare@talkamericaservices.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

Sincerely,

Talk America Services, LLC



January 9, 2016

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Affected Indiana customers may also contact the Indiana Utility Regulatory Commission or the Indiana Office of Utility Consumer Counselor:

Indiana Utility Regulatory Commission
PNC Center
101 W. Washington Street, Suite 1500E
Indianapolis, IN 46204
1-800-851-4268

Indiana Office of Utility Consumer Counselor
PNC Center
115 W. Washington Street, Suite 1500 South
Indianapolis, IN 46204
1-888-441-2494

Sincerely,

Talk America Services, LLC



January 9, 2016

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Dear Valued Customer,

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Sincerely,

Talk America Services, LLC



January 16, 2017

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Sincerely,
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January 23, 2017

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You may contact Talk America Services directly to obtain information about this discontinuance, including how to receive a refund on any unused service or how to contact regulatory agencies to obtain information on possible replacement providers. Talk America Services' customer service can be reached at 1-800-962-4772 or customer care@talkamericaservices.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

Sincerely,
Talk America Services, LLC



January 30, 2017

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January 30, 2017

URGENT: Your telephone services will be impacted unless you take action!

Dear Valued Customer,

Talk America Services, LLC will discontinue offering local exchange (dialtone), digital subscriber line (DSL) internet access and long distance services in your service area on or after April 1, 2017, pending applicable regulatory approvals, due to the decommissioning of equipment by our wholesale service provider.

In order to avoid a permanent disruption of your telephone services, please contact Talk America Services toll-free at 1-800-962-4772 as soon as possible to discuss your available options for an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider and could result in a complete loss of your dialtone, internet access and long distance services, including the loss of your telephone number, with no short-term ability to restore them. **You will need to migrate these services to an alternative provider before April 1, 2017.**

This discontinuance of service will affect Talk America Services' customers in certain areas of Colorado, Iowa, Idaho, Illinois, Indiana, Michigan, Minnesota, Missouri, North Dakota, South Dakota, Texas, Utah, Washington and Wisconsin. A filing is being made with the Federal Communications Commission (FCC) for approval of this discontinuance of service.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

You may contact Talk America Services directly to obtain information about this discontinuance, including how to receive a refund on any unused service or how to contact regulatory agencies to obtain information on possible replacement providers. Talk America Services' customer service can be reached at 1-800-962-4772 or customer care@talkamericaservices.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

Sincerely,
Talk America Services, LLC



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Sincerely,

Talk America Services, LLC

Exhibit B – Service List

<p>Mr. Douglas Dean, Director Colorado Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202</p>	<p>Mr. Darrell Nischke, Executive Secretary North Dakota Public Service Commission 600 E. Boulevard Avenue, Dept. 408 Bismarck, ND 58505-0480</p>
<p>Ms. Jean Jewell, Secretary Idaho Public Utilities Commission 472 West Washington Statehouse Boise, ID 83720-0074</p>	<p>Ms. Patricia Van Gerpen, Executive Director South Dakota Public Utilities Commission Capitol Building, 1st Floor 500 East Capitol Avenue Pierre, SD 57501-5070</p>
<p>Ms. Elizabeth A. Rolando, Chief Clerk Illinois Commerce Commission 527 East Capitol Avenue Springfield, IL 62701</p>	<p>Central Records Clerk Public Utility Commission of Texas Central Records Division 1701 N. Congress Avenue Austin, TX 78711-3326</p>
<p>Ms. Brittany Webb, Tariff Administrator Indiana Utility Regulatory Commission 101 West Washington Street Suite 1500 East Indianapolis, IN 46204</p>	<p>Commission Secretary Utah Public Service Commission Heber M. Wells Building 160 East 300 South Street Salt Lake City, UT 84114</p>
<p>Ms. Joan Conrad, Executive Secretary Iowa Utilities Board 1375 E. Court Avenue, RM 69 Des Moines, IA 50319-0069</p>	<p>Mr. Steven V. King, Executive Director & Secretary Washington Utilities & Transportation Commission 1300 S. Evergreen Park Drive, SW Olympia, WA 98504-7250</p>
<p>Ms. Robin Ancona, Director, Telecommunications Michigan Public Service Commission 7109 W. Saginaw Highway Lansing, Michigan 48917-1120</p>	<p>Ms. Sandy Paske, Commission Secretary Wisconsin Public Service Commission 610 N. Whitney Way Madison, WI 53705-2729</p>
<p>Mr. Daniel P. Wolf, Executive Secretary Minnesota Public Utilities Commission 121 7th Place East, Suite 350 St. Paul, MN 55101</p>	<p>Mr. Stephen Reed, Executive Secretary & Gen. Counsel Missouri Public Service Commission Office of the Public Counsel 200 Madison Street, Suite 650 Jefferson City, MO 65102-0360</p>

Governor of Colorado 136 State Capitol Denver, CO 80203-1792	Governor of North Dakota 600 E. Boulevard Avenue Bismark, ND 58505-0001
Governor of Idaho 700 W. Jefferson, 2nd Floor Boise, ID 83720-0034	Governor of South Dakota 500 East Capitol Pierre, SD 57501-5070
Governor of Illinois 207 State House Springfield, IL 62706	Governor of Texas PO Box 12428 Austin, TX 78711-2428
Governor of Indiana State Capitol Building Indianapolis, IN 46204	Governor of Utah 210 State Capitol Salt Lake City, UT 84114
Governor of Iowa State Capitol Des Moines, IA 50319	Governor of Washington PO Box 40002 Olympia, WA 98504-0002
Governor of Michigan PO Box 30013 Lansing, MI 48909	Governor of Wisconsin PO Box 7863 Madison, WI 53707
Governor of Minnesota 75 Constitution Ave. St. Paul, MN 55155	Governor of Missouri Missouri Capitol Bldg, Rm 216 Jefferson City, MO 65102-0720
U.S. Department of Defense Pentagon Attn. Special Asstistant for Telecom. Washington, DC 20301	

CERTIFICATE OF SERVICE

STATE OF FLORIDA)

COUNTY OF ORANGE)

On this date, February 1, 2017, Notice of the foregoing Section 63.71 Application has been sent by U.S. Mail postage prepaid to the service list contained in Exhibit B.

/s/Keith Rice

For Shipping Department
Technologies Management, Inc.