



Washington Utilities And Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

TouchTone Communications, Inc.
16 South Jefferson Road
Whippany, NJ 07981
(P)973-718-2434
dvelez@touchtone.net

Re: Penalty Assessment : UT-1620599

Touchtone Communications, Inc., since 2xxx, has proudly provided services in the State of Washington. Over those 1x years, our obligation of submitting Annual Reporting have always resulted in timely filings, which have never been submitted past the State's annual due dates. Our firm's expectation each year is the timely filing of our Annual Reports in all States in which TouchTone operates. Unfortunately, during the first quarter of this year, there were personnel changes within our Organization, some of which were a direct and contributing factor to the delayed filings of our annual reports, which for most States become due in and around May 1st.

As your office has already confirmed, TouchTone's annual filings were received by the State on May 17, 2016, therefore no additional filings are currently due. At this time, we are not requesting a hearing in front of your Commission, however, by submission of this letter, we do ask for your consideration and request to mitigate and remove The State's penalty of One Thousand Dollars based on the circumstance of events within our organization and our continued longstanding and positive relationship with The State of Washington.

Sincerely,

A handwritten signature in black ink, appearing to read 'Pino Bio', with a small dot at the end.

Pino Bio, President

Touchtone Communications, Inc.