

RECEIVED

AUG 09 2016

CASH. UT. & TP. COMM

August 4, 2016

Utilities & Transportation Commission
Attn: Financial Services
PO Box 47250
Olympia, WA 98504-7250

Dear Financial Services,

I would like to dispute the amount owed on Invoice #3477-2. After I filed my annual report I was contacted by Amy Clark. I called her back and she informed me at that time that I owed \$150. When I questioned what it was for, I was told that the fee was new this year and was a base fee no matter if there was any income to report or not. She then told me that she would mark the report completed and that I needed to go back into the portal and pay the \$150. At no time did she tell me that I had a deadline to pay that amount and if I did not meet the deadline, I would get a \$1000 fine.

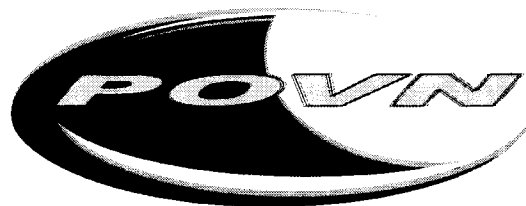
Now, I am getting notices that my report was incomplete and I have a large fine to pay. It was not incomplete as Amy said she would mark it completed. Yes, I did forget to go in and pay and I am very sorry. I certainly would have acted much sooner had I been told it would not be marked complete until I did pay.

I will pay the \$150 as I told Amy I would (even though I had no idea this was going to be a new fee this year) and I have enclosed a check for that amount. I do not agree with the additional \$850 as I was never informed this would be charged and I was told my report was complete.

Will you also explain to me why I need to fill out this form every year? We do not, and have never, provided any telephone traffic and we are not a utility company. We do not have any plans to ever provide phone service. We provide fiber and wireless internet and we resell VoIP phone service (I have asked several times and have been told that this does not have to be reported). Every year since I have been working here I have filled out \$0 earned. I didn't pay attention too much since there was never a charge, but now that there is a \$150 annual charge, I want to know why I need to continue to do this if we do not provide phone service.

Thank you for your consideration and help

Melannie Jones
Vice President
Pend Oreille Valley Network, Inc.



Everything Internet

WASHINGTON



UTILITIES AND TRANSPORTATION
COMMISSION

Final Notice

INVOICE

Utilities & Transportation Commission
1300 S. Evergreen Park Drive S.W.
Olympia, Washington 98504-7250
(360) 664-1349 Accounts Receivable
(360) 664-1289 Fax
Federal Tax ID: 91-6001121

DATE: July 29, 2016

AGENCY NO: 2150

INVOICE NO: 3477 - 2

If payment is not received within 15 days of this invoice, your account will be referred to the Office of the Attorney General and may be subject to interest and collection fees

TO: **ACCOUNTS PAYABLE**
Pend Oreille Valley Network, Inc.
108 S. WASHINGTON AVE.
NEWPORT, WA, 99156

Reference	Docket Number	Due Date
A penalty assessment has been issued to you by Commission order.	UT-160582	Due Upon Receipt
Description	Contact Name	Amount
Payment Due 7/7/2016	Bennett, Sean	\$1,000.00
Balance Due		\$1,000.00

Please remit payment to: **Utilities and Transportation Commission**
Attn: Financial Services
PO Box 47250
Olympia WA 98504-7250

Pay your invoice online at payments.utc.wa.gov

*A convenience fee of 2.5% (minimum of \$3.95) is charged by Official Payments for processing credit card payments.

AGENCY USE ONLY	
Receipt ID	
Payment ID	
Supplemental Info	
Amount Received	
Date Received	

If you have any questions concerning this invoice please call Accounts Receivable at 360-664-1349