

March 15, 2016

## IMPORTANT NOTICE

YCOM Networks, Inc. d/b/a FairPoint Communications has filed with the Washington Utilities and Transportation Commission ("Commission") to withdraw residential Local Measured Service effective May 15, 2016 and convert customers with this service to the Unlimited Flat Rate Service.

The Federal Communications Commission's urban rate floor requirements state that residential local service rates must be at \$18.00 by June 1, 2016. To be in compliance with this requirement, FairPoint is increasing the rates for residential local service to be at the \$18.00 rate. With this rate increase, FairPoint is upgrading Local Measured Service to the Unlimited Flat Rate Service which provides more local calling benefits. Unlimited Flat Rate Service provides unlimited local calling within the Yelm exchange as well as unlimited calling to Tacoma, Roy, Graham and Olympia at no charge. Previously you were charged per minute for all calls made to these areas once the \$3.00 monthly local calling usage allowance was met.

If you have any questions about the proposed filing and how it will affect you, please call the Company at 800-400-5568.

The Commission has the authority to set rates that may vary from the Company's request, depending on the outcome of its investigation. Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on May 12, 2016. You will have an opportunity to comment in person at this meeting. If you are unable to attend the open meeting, the Commission has a bridge line which enables you to participate by telephone. Call 360-664-1234 the day before the open meeting for instructions and to sign in. You can also comment by using the "Public Comment" feature at the Commission's web site, at [utc.wa.gov](http://utc.wa.gov), or by using the contact information below.

Washington Utilities and Transportation Commission  
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Post Office Box 47250  
Olympia, WA 98504-7250  
E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)  
Telephone: 1-888-333-WUTC (9882)

Sincerely,

YCOM Networks, Inc. d/b/a FairPoint Communications