

Company Name: SEATAC SHUTTLE, LLC dba WHIDBEY-SEATAC SHUTTLE C-1077

PASSENGER RULES

Adults: Adults are passengers who have reached or passed their 16th birthday but have not reached their 60th birthday on or before the date of travel. Does not apply to fares for service on Group Two, Three and Four routes as published in Time Schedule.

Animals: Generally, dogs, cats and other live animals or birds will not be carried. (C) Exception: Service dogs as defined by the ADA traveling with sight or hearing-impaired passengers, or documented disability passengers will be carried free of charge. Service dogs (properly documented) must be harnessed and will not be permitted to occupy a seat, but must lie or stand at the feet of the passenger. Other pets will be transported by prior arrangement at the sole discretion of the company. (C) Those animals including companion, therapy, or emotional support pets must be housed in pet carriers provided by passenger in an IATA approved kennel not to exceed 20"X19"X27" (size 200). These pets will be stowed in the luggage compartment. Smaller animals may be allowed in the passenger areas of the vehicle by prior arrangement if they are in an IATA approved kennel not to exceed 9.5"X12"X17" (size 50) and they must stay in the kennel, including heads and tails, during the entire trip. Animals will be moved to the luggage area if they have an offensive odor, create a noise disturbance or if a passenger is allergic to the animal. (C) A fee up to \$30 will be charged for any animal that does not meet the definition of a Service Animal under the ADA.

(N) Baggage Inspection: Whidbey-Seatac Shuttle is responsible for the safety and comfort of all passengers transported. To ensure the safety and comfort of passengers and employees it may be necessary for the company to inspect baggage and other materials to be transported in or on its motor vehicles. All baggage and other materials to be carried in or on its motor vehicle is subject to inspection by the company. Examples may include, but are not limited to, the following items: Articles whose transportation as baggage are prohibited by law or regulation; Fragile or perishable articles; Articles whose dimensions exceed the size limitations in the company's filed tariff; Packages, bags, or parcels that are leaking; Firearms; Articles that have foul and obnoxious odors; or Items that cause annoyance, discomfort, or harm to persons or property.

Baggage liability: This company does not accept checked baggage. Checked baggage means passenger baggage that is accepted for transportation but is not carried in the passenger compartment of the vehicle. Most airports do not provide checked baggage service. Baggage is placed in a secured portion of the passenger compartment that is separate from the seating area and accessed from the back of the vehicle. Should the company accept any checked baggage it is required to be liable for checked baggage at the rate of \$100.00 per child and \$250.00 per adult. It is further required to provide excess liability of up to \$1000.00 per adult fare for checked baggage for an additional fee. A fee of \$10.00 plus \$2.00 per \$100.00 (or any portion thereof) of excess valuation would be charged. Baggage contents would be subject to inspection and verification prior to issuing excess valuation. In such case forms would be available from the business office or the driver.

Base fare: Fares set forth in the company's tariff, except for tariff supplements, in effect on the date the company filed a proposed tariff for flexible fares as a means to establish maximum fares.

Employee fares. The company offers employees and their immediate family living with them, when traveling with the employee, the opportunity to purchase reserved seats at 50% of the adult fare or free passage on a stand-by basis.

Flag stops: The Company does not stop at Flag Stops. All stops are by reservation only.

Flexible fares: The Company adopts the authority to charge, at the company's discretion, fares in any amount at or below the maximum fares.

Frequent user fares: Passengers traveling 10 round-trips within the preceding 6 months will receive 1 round-trip of the same or lesser value class fare. Passengers traveling 10 one-way trips within the preceding 6 months will receive 1 one-way trip of the same or lesser value class fare. The trip has no cash value. Does not apply to fares for service on Group Two, Three and Four routes as published in Time Schedule.

Group discount: Groups of 4 or more booked under the same reservation number will receive a ten percent (10%) discount on the total reservation. Does not apply to fares for service on Group Two, Three and Four routes as published in Time Schedule.