

*Lake Chelan Boat Company
dba Lady of the Lake
P.O. Box 186
Chelan, WA. 98816*

August 25, 2015

Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive S.W.
Olympia, WA. 98504-7250

**RE: Request for a “temporary interruption of service” / “change in service” Time
Schedule No 36**

To Whom It May Concern:

We are submitting this as our request for a “temporary interruption of service” for our scheduled passenger service on Lake Chelan, Tariff 63, Certificate B-34. We are requesting the interruption of service of Table No. 3 – Lady Express due to the firestorms that we are having and have been having along our route since the beginning of August.

Reason: Due to the massive firestorms happening in the Lake Chelan area, we need to request to discontinue the additional summer service of the Lady Express until further notice. This vessel schedule normally ends on September 15th. The daily service of the Lady of the Lake II will continue. The fires on Lake Chelan started affecting our ridership at the beginning of August. Initially it was the Wolverine fire near Lucerne and Holden Village that affected us. Holden Village, Lucerne and all of the surrounding areas were evacuated weeks ago and continue to be evacuated as that fire has continued to grow in all directions. Since that time, major fires have ignited and burned through the Chelan area and virtually closed down all tourism and visitation to our area. The smoke has been at hazardous to unhealthy levels in our area for weeks. Thus, we are experiencing very low passenger counts with no change in sight. The prudent thing to do is to drop down to one boat that will continue to provide daily service and fulfill our transportation obligation on Lake Chelan.

Plan: We would like to resume the Lady Express summer service if conditions change. However, the schedule we are asking to suspend normally ends on September 15th, which will be just 19 days from the date we would suspend service.

We are attaching a copy of the notice that is being sent to local media, our customer e-mail database, and is being posted on our website www.ladyofthelake.com, in our ticket office, and on the Lady of the Lake II.

If further information is needed, please contact Cindy Engstrom at 509-682-1123 or cindy@ladyofthelake.com.

Sincerely,
Jack Raines
Jack Raines, President