

**BEFORE THE WASHINGTON STATE
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper) DOCKET TV-151680
Carrier Classification of, and Complaint for)
Penalties against:)
)
) DECLARATION OF
DANIEL ZEUFELDT) MEGAN BANKS
_____)

Megan Banks, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection and Communications Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. I began an investigation into the activities of Daniel Zeufeldt in November 2014, after finding an advertisement on www.craigslist.org offering moving services. The advertisement included a telephone number, (425) 361-8413.¹
3. On November 25, 2014, I conducted a reverse search on www.westlaw.com for (425) 361-8413. The search produced a listing for Daniel Zeufeldt at 5010 19th Ave NE Apt. Upr., Seattle, WA 98105-6667.²
4. On November 25, 2015, I sent a text message to (425) 361-8413 to request an estimate for a move within Seattle. I received a voicemail in response on November 25, 2014, from a man who identified himself as from E-Z Movers, one of the company names Mr. Zeufeldt has used in past advertisements. He told me that it would cost \$300 for four hours and that includes a truck. He also said there would be a \$37.40 fuel charge and that each additional hour would be \$75.
5. I reviewed Commission records related to Daniel Zeufeldt to determine whether the company held a household goods permit. According to Commission records, as of August 14, 2015, there is no record Daniel Zeufeldt now (or ever) held a household goods permit. A further review of Commission records produced an investigation of Daniel Zeufeldt in October 2013. According to Commission

¹ See Attachment A for two advertisements for Daniel Zeufeldt's companies posted on www.craigslist.org, which I printed on November 25, 2014.

² See Attachment B for www.westlaw.com cover page, which I printed on November 25, 2014.

records, a previous investigator sent a compliance letter on October 7, 2013, but the letter was returned on October 24, 2013, as not deliverable as addressed.

6. On July 31, 2015, commission staff sent a compliance letter to Daniel Zeufeldt at 9712 19th Ave. NE, Seattle, WA 98115-2310, following previous unsuccessful attempts to send a compliance letter in October 2013 and January 2015, (1) outlining the licensing process for household goods movers, directing Daniel Zeufeldt to (2) become licensed within a reasonable time, (3) cease unpermitted operations, and (4) outlining the consequences of operating as an unpermitted household goods mover in Washington State.
7. Daniel Zeufeldt contacted me on August 3, 2015 at 4:01 p.m, and left a voicemail stating he received the compliance letter, but he does labor only and does not need a permit. Ten minutes later, Mr. Zeufeldt called back and left another voicemail stating he had spoken to a law office and he does not need a permit if he does labor only. He suggested that commission staff do a better job of researching movers and stop "scr**ing with people." He stated "don't mess with me no more or I'll have my lawyer come after your a**." Mr. Zeufeldt did not leave his name or phone number on the second voicemail, but the telephone number on my call log was a number previously associated with Mr. Zeufeldt, (425) 361-8413.
8. On August 6, 2015, at 11:05 a.m., an unidentified male called and left a message for me stating "your fraudulent f***ing calls are really p***ing me off... my lawyer's coming after your a** I promise you that." The telephone number listed on my call log was (425) 361-8413, a number previously associated with Mr. Zeufeldt. On August 6, 2015, at 11:07 a.m., an unidentified male called and left a message for a different staff member that said "f*** you." The telephone number listed on the staff member's call log was (425) 361-8413. Also on August 6, 2015, at 11:10 a.m., an unidentified male called me and left a voicemail that said "I know you are related to Kevin and you will be lucky if you have a job next week. Goodbye." The telephone number listed on my call log was (425) 361-8413.
9. On August 6, 2015, at 11:14 a.m., an unidentified male left a message on a third Commission staff member's voicemail stating "Yes, you have an employee named Megan Banks. Her brother, Kevin, is a pimp and a drug dealer. She is harassing me and I'm getting a lawyer and suing her a** if she is not fired." The telephone number on the staff member's call log was (425) 361-8413, a number previously associated with Mr. Zeufeldt. On August 6, 2015, at 11:28 a.m., the third Commission staff member called (425) 361-8413 and stated she had just received a voicemail message from this telephone number. The man who answered the phone did not identify himself, but said that he had just called and that he is going to sue Megan Banks if she is not fired. He stated that she was harassing him with a letter about moving and he doesn't move anyone. He only does labor. He said that Megan's brother, Kevin, turned him in and Kevin is a drug dealer and a pimp. The Commission staff member attempted to explain that

Megan does not have a brother and started to explain the process on how commission staff find household goods movers but was interrupted. The man stated that Megan is a f***ing liar and that the staff member should not believe anything she says. He said that if Kevin isn't her brother, he is a relative, and Megan won't return his phone calls because of Kevin. He yelled he is going to see his lawyer and hung up.

10. On August 11, 2015, I confirmed no permit application had been submitted for "Daniel Zeufeldt." A search on www.craigslist.org produced 16 advertisements for moving services from August 7, 2015, to August 8, 2015.³ The advertisements provided the same (425) 361-8413 telephone number.
11. On August 11, 2015, I sent an email through one of the August 11, 2015, craigslist.org advertisements associated with the telephone number, (425) 361-8413. In my email, I requested an estimate for a piano move within Seattle. On August 11, 2015, I received an email response from a person who identified himself as "Daniel" asking me to call him to discuss the move. "Daniel" provided a telephone number, (425) 361-8413. On August 12, 2015, I sent a text message to (425) 361-8413, in response to his email, asking how much it would be for a piano move within Seattle and if he provided a truck. I received a text message response on August 12, 2015, stating that the move would cost \$475 and that "yes, I will rent the truck."⁴

DATED this 9th day of September, 2015, at Olympia, Washington.



MEGAN BANKS

³ See Attachment C for a list of advertisements containing Mr. Zeufeldt's telephone number posted on www.craigslist.org, which I printed on August 11, 2015.

⁴ See Attachment G for a copy of the email exchange with Daniel Zeufeldt, which I printed on August 12, 2015.

Attachment A

Pro moving man with van \$55 per hour

Page 1 of 2

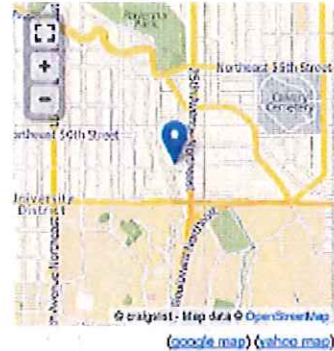
CL [seattle](#) > [seattle](#) > [services](#) > [labor & moving](#)

[reply](#) [prohibited](#) ^{id} Posted: 3 days ago [+ privacy](#) [▲](#) [next >](#)

★ Pro moving man with van \$55 per hour (all-areas)

2 hour minimum +25, fuel charge
20+ years exp. with all phases of moving, packing, crating, load/unload
born a Seattleite
425 361-8413

+ do NOT contact me with unsolicited services or offers



post id: 4773121307 posted 3 days ago updated 41 minutes ago [email to friend](#) [? best of](#) ^{id}

[CL](#) [seattle](#) > [seattle](#) > [services](#) > [labor & moving](#)

[reply](#) [prohibited](#) ^{EL} Posted: 3 days ago [← prev](#) [▲](#) [next →](#)

★ ***** **E-Z Movers** ***** (all-areas)

20+ years moving office and household furniture around the country safely
\$300 minimum + \$37.50 fuel charge
Packing and crating available
all-equipment + furniture pads supplied
LET US WORRY ABOUT YOUR MOVE
Please call 425 361-8413 to schedule

- do NOT contact me with unsolicited services or offers

post id: 4773122242 posted: 3 days ago updated: 41 min. tes ago [email to friend](#) [best of](#)

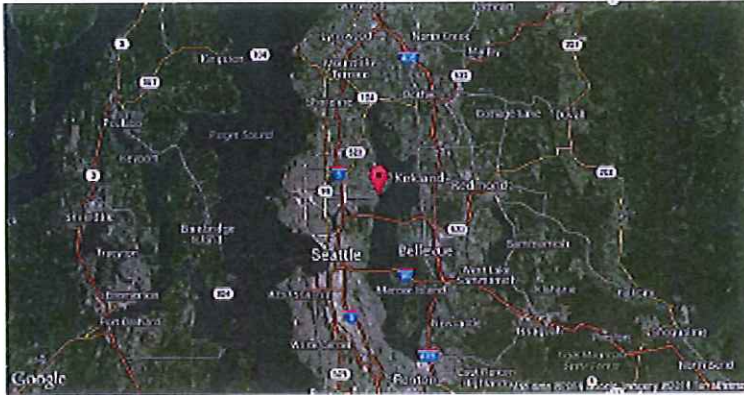
Attachment B

PeopleMap Person Record
DANIEL ZEUFELDT

11/25/2014 5:34:48 PM
Client ID:GENERAL

DANIEL ZEUFELDT

5010 19TH AVE NE APT UPPR, SEATTLE, WA 98105-6667 | KING County



Phone Numbers:

425-361-8413

Known Addresses:

5010 19TH AVE NE APT UPPR, SEATTLE, WA 98105-6667 | KING County

First Reported 02/02/2013 Last Reported 04/20/2013

By Utility 02/02/2013 - 04/20/2013

Attachment C

seattle labor & moving "425 361 8413" - craigslist

1

CL > > >

labor & moving <<

search titles only
 has image
 posted today
 search nearby areas

<< < prev 1 to 16 next >

- ★ [A128 Professional Handy-Man /\\$55. per hour - \(ALL-AREAS\) map \[x\]](#)
- ★ [A128 **** Piano Moving Labor *** - \(all-areas\) map \[x\]](#)
- ★ [A128 PIANO MOVING SPECIALIST - \(KING& S. SNO. COUNTY\) \[x\]](#)
- ★ [A128 *****WINDOW CLEANING SPECIAL*** \\$200 ALL-EXTERIOR WINDOWS**** - \(ALL-AREAS\) map \[x\]](#)
- ★ [A128 ***** EVERYDAY PIANO MOVER***** - \(GREATER SEATTLE AREA\) map \[x\]](#)
- ★ [A128 4 GENERATIONS PIANO MOVING - \(KING/SNOHOMISH COUNTIES\) map \[x\]](#)
- ★ [A128 *****4 GENERATIONS OFFICE MOVING***** - \(GREATER SEATTLE AREA\) map \[x\]](#)
- ★ [A128 4th GENERATION MOVING MAN \\$\\$\\$55. PER HOUR - \(ALL AREAS\) map \[x\]](#)
- ★ [A128 Professional Piano Mover - \(all-areas\) map \[x\]](#)
- ★ [A128 Pro Handy-Man \\$55 per hour or Flat-rate - \(Seafvicity\) map \[x\]](#)
- ★ [A127 Third Day Handy-Man - \(all-areas\) map \[x\]](#)
- ★ [A127 Professional Piano Mover - \(all-areas\) map \[x\]](#)
- ★ [A127 4 GENERATIONS PIANO MOVING - \(KING/SNOHOMISH COUNTIES\) map \[x\]](#)
- ★ [A127 PIANO MOVING SPECIALIST - \(KING& S. SNO. COUNTY\) \[x\]](#)
- ★ [A127 *****4 GENERATIONS OFFICE MOVING***** - \(GREATER SEATTLE AREA\) map \[x\]](#)
- ★ [A127 4th GENERATION MOVING MAN \\$\\$\\$55. PER HOUR - \(ALL AREAS\) map \[x\]](#)

<< < prev 1 to 16 next >

CL seattle > seattle > services > labor & moving

Posted: 4 days ago

★ 4 GENERATIONS PIANO MOVING (KING/SNOHOMISH COUNTIES)

30+ YEARS PIANO MOVING
GRAND PIANOS, UPRIGHT, CONSULE AND SPINNIT PIANO'S \$290 Minimum
There is an art to moving piano's, so please don't trust just any mover.
PLEASE CALL 425 361-8413

- do NOT contact me with unsolicited services or offers



CL seattle > seattle > services > labor & moving

Posted: 3 days ago

★ PIANO MOVING SPECIALIST (KING & S. SNO. COUNTY)

MINIMUM \$300. CHARGE

for spinnet or console piano's for upright and baby grand
& -9 Grand piano's are priced depending on the access. 425 361-8413

- do NOT contact me with unsolicited services or offers



Attachment D

Print

1

Subject: Re: Piano moving specialist?
From: craigslist 5163255470 (zb7vd-5163255470@serv.craigslist.org)
To: 1d5a5e1096513ee2a68ada6edab4b619@reply.craigslist.org;
Date: Tuesday, August 11, 2015 4:49 PM

Hi Sara, I have been moving piano's for 30+ years, I am a 4th generation piano mover. I have a piano board the piano will ride on after I have completely padded it with at least 3 furniture blankets and tie down straps that will secure it to the wall. How many stairs at each residence, p/u and delivery? Please CALL me with this information, I do not own a computer nor do I wish to. I only move piano's. Daniel, 425 361-8413

On Tue, Aug 11, 2015 at 1:29 PM, Sara H.

<1d5a5e1096513ee2a68ada6edab4b619@reply.craigslist.org> wrote:

Hello.

I saw your ad on craigslist and was interested in seeing how much it would be to move a baby grand piano from my parent's house to my house. It needs to be moved from Laurelhurst to upper Queen Anne. We will need it moved at the end of the month. The piano is very special to us. How will you ensure that the piano is protected in your truck? How much do you anticipate this costing?

Thank you,
Sara Higgs

Original craigslist post:

<http://seattle.craigslist.org/see/lbs/5163255470.html>

About craigslist mail:

<http://craigslist.org/about/help/email-relay>

Please flag unwanted messages (spam, scam, other):

<http://craigslist.org/mf/610e2fd1bbbdede9daf4fc6894bec6748ac68dd.1>

Original craigslist post:

<http://seattle.craigslist.org/see/lbs/5163255470.html>

About craigslist mail:

<http://craigslist.org/about/help/email-relay>

Please flag unwanted messages (spam, scam, other):

<http://craigslist.org/mf/3ac47576e14ba954a0594c86a4b39c3666df574e.408>

https://us-mg0.mail.yahoo.com/neo/launch?action=showLetter&umId=2_0_0_1_39731_AKpmjkQAA... 8/12/2015