

1<sup>st</sup> Revision Sheet No. 12  
Canceling Original Sheet No. 12  
WN U-1  
Eastwood Park Water Co., Inc.

For Commission Receipt stamp

**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 13 – Deposits – (continued)**

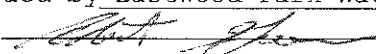
(c) Refunds – How Made. When a consumer qualifies for refund, the deposit plus interest shall be refunded either in the form of a check issued and mailed to the customer within 15 days or applied to the customer's next bill if appropriate.

Larger Deposit or New Deposit. Nothing in this rule shall prevent the requirement of a larger deposit or a new deposit when conditions warrant provided that the reasons therefore shall be specified in writing to the customer. The deposit requirement must meet the standards of this Rule.

Following proper notice, failure to pay a deposit under this rule renders the customer/applicant liable to a discontinuance of service under the same as for a delinquent account.

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(K) Rule 14-Moved to 1<sup>st</sup> Revision Sheet No.13 and Original Sheet No.13.1

Issued 01-20-15 Effective 03-01-15  
Issued by Eastwood Park Water Co., Inc.  
By  Title \_\_\_\_\_ Sec. \_\_\_\_\_

1<sup>st</sup> Revision Sheet No. 13  
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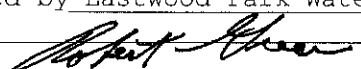
**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 14 – Discontinuance of Service**

The Utility reserves the right to discontinue service to its customers for: (T) (M)

1. Unpaid bills, as provided for in this tariff.
2. Water uses for purposes or properties other than those specified in the customer's application for service.
3. Willful waste of water through improper or defective piping, equipment, or otherwise.
4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
5. Tampering with the Utility's property.
6. Vacating the premises.
7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
8. Refusing to allow access as required in commission Rules.
9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.
10. Use of equipment that detrimentally affects the Utility's service to its other customers.
11. Service obtained by fraud.
12. Fails to comply with cross connection control requirements.

(M) Material moved from Original Sheet No.12.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 14 – Discontinuance of Service** (cont'd)

(T) (M)

The right to discontinue service may be exercised whenever and as often as any of the foregoing situations occur, and neither delay nor omission by the Utility to enforce this rule any time will be deemed a waiver of its right to discontinue service.

Utility shall not be liable for loss, damage, or claims that arise from or relate to the discontinuance of service as a result of any of the foregoing reasons described in the rule.

Discontinuance of service by a customer - Customer shall be required to give notice to the Utility of their intention to discontinue service.

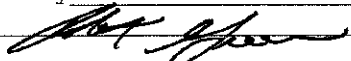
Required notice prior to disconnecting service: The Utility must serve a written disconnection notice on the customer, either by mail, or, at the Utility's option, by personal delivery of the notice to the customer's address, attached to the primary door.

A minimum of eight (8) business days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must in addition to the first (1<sup>st</sup>) notice as described above, provide a second (2<sup>nd</sup>) notice by on the two options listed below.

- a. Delivered notice - The Utility must deliver s second (2nd) notice to the customer and attach it to the customer's primary door. The notice must contain a deadline for compliance that is no less than twenty-four (24) hours after the of delivery that allows the customer until 5:00 p.m. of the following day to comply, or
- b. Mailed notice - The Utility must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

Disconnection notice will expire after ten (10) business days from the first day that the Utility may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the Utility. If mutually accepted arrangements are not kept, the Utility may disconnect service without further notice.

**(M) Material moved from Original Sheet No.12.**

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**WATER SERVICE  
RULES AND REGULATIONS**

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**Rule 15 – Responsibility for Delinquent Accounts**

The utility shall not refuse or discontinue service to an applicant or customer, who is not in arrears to the utility even though there are unpaid charges due from the premises occupied by the applicant or a customer, on account of the unpaid bill of a prior tenant unless there is evidence of intent to defraud.

The utility may not permanently deny service to an applicant because of a prior obligation to the utility.

**Rule 16 – Sprinkling and Irrigation**

Water used for sprinkling and irrigation shall be paid for at the regular prescribed tariff rates for such service. The hours for such use shall be as prescribed from time to time by the utility, subject to protest by any customer affected and to review by the Commission.

No person shall use water for sprinkling or irrigation purposes during any fire in the area, and all Sprinkling and irrigation shall be stopped immediately when an alarm of fire is sounded, and not resumed until the fire has been extinguished.

(K) Rule 14-Moved to 1<sup>st</sup> Revision Sheet No.13 and Original Sheet No.13.1

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By *Robert Green* Title *Sec*