

WN U-17
FRONTIER COMMUNICATIONS NORTHWEST INC.

Section 7
1st Revised Sheet 17
Canceling
Original Sheet 17

GENERAL AND LOCAL EXCHANGE TARIFF

E9-1-1 EMERGENCY TELEPHONE SERVICE

ENHANCED EMERGENCY NUMBER SERVICE - E9-1-1

E. Rules and Regulations (Continued)

1. General (Continued)

- h. The subscriber forfeits any privacy rights afforded by a Non-Publish or Non-Listing service when calling E9-1-1. (T)
- i. Provision of Enhanced Emergency Number Service, E9-1-1 as specified in this Tariff, includes the network and other facilities where the E9-1-1 Service Area coincides with the Company serving boundaries. However, where Company boundaries and the E9-1-1 Service Area do not coincide, then the Customer may be subject to additional charges for all supplemental network and/or other facilities required in the provision of this Service on an individual case basis agreement. The charges will be determined on a per occasion basis. (T)
- j. Services offered under this Tariff are not subject to temporary suspension for non-payment. Service will continue to be provided and billed at applicable rates, and the Company and Customer agree to work cooperatively together to establish reasonable payment arrangements.
- k. The E9-1-1 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number. The Customer must subscribe to additional local exchange service at the PSAPs for administrative purposes for placement of outgoing calls and for receiving other emergency calls, including any which might be relayed by the Company operators or other telecommunication service provider operators. In order for phone calls of a non-emergency nature to reach the PSAP, the main directory listing for the PSAP must be a ten-digit local exchange administrative telephone number.
- l. Prior to dispatch, the E9-1-1 PSAP attendant dispatcher will attempt to obtain the location of the emergency from the caller. The address information maintained by the Company may not be the actual location of the emergency.
- m. The rates charged for E9-1-1 Service do not include the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the E9-1-1 Service. The Customer shall make such operational tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its intended use. The Customer shall promptly notify the Company in the event the system is not functioning properly.

Advice No. 3342

Issued: March 11, 2014
Issued by Frontier Communications Northwest Inc.
By Kenneth Mason, Vice President of Government and Regulatory Affairs

Effective: April 25, 2014