

WN U-4
UNITED TELEPHONE COMPANY OF THE NORTHWEST
d/b/a CenturyLink

Schedule AA
Second Revised Sheet 3
Cancels First Revised Sheet 3

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RULES AND REGULATIONS

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RULES AND REGULATIONS

RENDERING AND PAYMENT OF BILLS

CONVENIENCE FEE CHARGE

A Convenience Fee Charge will apply to residential and business customers for one-time payments made with the assistance of a live customer representative using a debit card, a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to customers who are enrolled in automatic payment plans, who pay their bill by mail, who use the automatic voice response unit, who use their financial institution's bill payment service, or who pay their bills online at the Company's website.

See Schedule AE-12 (Service Connection Charges/Nonrecurring Charges).

(N)

(N)

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Schedule AE-12
First Revised Sheet 3
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SERVICE CONNECTION CHARGES / NONRECURRING CHARGES

A Service Connection/Nonrecurring charge is applicable to most services requested by the customer. Nonrecurring charges for services are itemized in the tariff schedule which specifies the monthly rate. Nonrecurring charges not specified in other tariff schedules are as follows:

	<u>Business</u>	<u>Residence</u>	
Access Line Installation or Move, each	\$25.00	\$25.00	
Change in class or type of Service	25.00	25.00	
Other changes of an Access Line	25.00	25.00	
Rearrangement of Hunt Group	25.00	n/a	
Restoration of Service	12.00	12.00	
Special Telephone Number	60.00	35.00	
Telephone Number Change	15.00	15.00	
Supersedure	15.00	n/a	
Non-Sufficient Funds Check	20.00	20.00	
Directory Listing Change	5.00	5.00	
Convenience Fee Charge, per occasion ⁽¹⁾	4.00	4.00	(N)
Time and Material Charge	Actual Cost of Time and Material		

A 50% discount of the Access Line Installation charge may be applicable under the Washington Telephone Assistance Program. See Schedule AE-9.

NOTE: Special Telephone Numbers may be listed in the Company's telephone directory in alpha rather than numeric form (prefix excluded) at the customer's option. See Schedule AE-3 for applicable rates.

⁽¹⁾ **Live customer representative must be utilized for this charge to be applied.** (N)