

WN U-4 Second Revised Sheet No. 150
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Ellensburg Telephone Company d/b/a FairPoint Communications

SCHEDULE 32

DIRECTORY ASSISTANCE SERVICE

CONDITIONS

1. Directory Assistance Service provides the calling party with telephone numbers available from the calling party's Directory Assistance operator provided through the long distance company chosen by the calling party, information that a subscriber has a non-published number, or that the requested party has no telephone listing. Local area and intraLATA information is provided through EllTel Long distance Corp.
2. (Reserved)
3. The rate is assessed by the Directory Assistance operator at the levels established by that company.
4. The Company provides access to Directory Assistance either through the calling party's presubscribed long distance company or on a "dial around" basis. A call to local area and intraLATA information is provided through EllTel Long Distance Corp. The term "local area" means the local calling area for the subscriber, including extended area service rates.
5. The Company shall establish practices and procedures to administer exceptions to the charge for directory assistance, verify disabilities and prevent abuse thereof.

DIRECTORY ASSISTANCE BLOCKING

A customer may request Directory Assistance Blocking from the Telephone Company for any residential or business location.

1. Upon receiving a request for Directory Assistance Blocking for the first time from a customer at the requested location, or upon receiving a request for Directory Assistance Blocking more than 30 days after the customer had previously cancelled Directory Assistance Blocking at the requested location, the Telephone Company shall block any direct dialed Directory Assistance calls made from the customer's location.
2. A customer who requests Directory Assistance Blocking will not be allowed to complete any Directory Assistance calls, whether they would have had a charge associated with them or not.
3. Directory Assistance Blocking may be removed at any time at the request of the customer. A customer who removes Directory Assistance Blocking from a location will not be allowed to reinstate Directory Assistance Blocking at the same location for 30 days after the Directory Assistance Blocking is removed.
4. There is no charge for this service.

(N)

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