

Qwest Corporation

WN U-40
EXCHANGE AND
NETWORK SERVICES
WASHINGTON

SECTION 5
12th Revised Sheet 48
Cancels 11th Revised Sheet 48

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

A. Washington Telephone Assistance Program (WTAP)

1. Description

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute. Residents of Tribal lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline.

2. Terms and Conditions

a. Certain qualifying residential customers are eligible for service under the WTAP. See the appropriate sections of the Washington Administrative Code (WAC) 388-273. If eligible, the program includes the following:

- **Effective August 1, 2012, the federally funded monthly reduction off local exchange telephone service is \$9.25 for qualified customers. When combined with any applicable state program credits, eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access Charge. Where available, single-party service shall qualify as the lowest available flat rate for persons otherwise eligible, who are sixty years of age or older, or who receive medical assistance. This condition is in accordance with WAC 388-273.**
- A waiver of any deposit for local service.
- A 50% reduction in the installation charges associated with installing the access line up to a maximum of \$22.00.

(C)
|
(C)

3. Monthly Credit

	CREDIT USOC	CREDIT AMOUNT	
• Federal credit	[1]	\$9.25	(C)
• State credit	ASGSX	2.50	(D) (D)

[1] **On an interim basis, until billing system changes can be implemented, the \$9.25 federal credit will be administered through the existing ASGFX (\$5.75) and ASGF2 (\$3.50) USOC credits.**

(N)
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(N)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

B. Tribal Lifeline

1. Description

Tribal Lifeline provides additional lifeline support of up to \$25.00, in addition to the baseline Federal Lifeline support for qualifying low-income individuals living on tribal lands which includes reservation as defined by the Bureau of Indian Affairs (BIA) regulations.

2. Eligibility Requirements (C)

a. Tribal Lifeline support is provided to applicants who meet the eligibility requirements established within the guidelines of the Washington Telephone Assistance Program described in 5.2.6.A.

b. In order to qualify for the Tribal Lifeline/Link-Up programs, the applicant must live on Tribal Lands/Reservations and be participating in one of the following **programs updated by the FCC, effective June 1, 2012:** (C)

(1) Program requirement as identified by the FCC:

- Bureau of Indian Affairs (BIA) general assistance programs, (T)
- Tribally administered Temporary Assistance for Needy Families, (C)
- Head Start programs (under income-qualifying standard), (C)
- National School Lunch Program's free lunch program,
- Medicaid, (C)
- Supplemental Nutrition Assistance Program (SNAP)(fka Food Stamps), (C)
- Supplemental Security Income (SSI), (T)
- Federal Public Housing Assistance (Section 8), (T)
- Low Income Home Energy Assistance Program (LIHEAP), (T)
- Food Distribution Program on Indian Reservations, (N)
- Temporary Assistance for Needy Families (TANF). (N)

(2) The Lifeline Program is also available to applicants when the household income of the applicant is at or below 135% of the Federal Poverty Guidelines. (C)
(C)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 TELEPHONE ASSISTANCE PROGRAMS
B. Tribal Lifeline (Cont'd)

4. Monthly Credit[1]			(T)
	CREDIT USOC	CREDIT AMOUNT	
• Federal credit	[1]	\$9.25	(C)
• Flat individual line (1FR)[2]	ASGFT	9.00 (R)	
			(D)
			(D)

[1] On an interim basis, until billing system changes can be implemented, the \$9.25 federal credit will be administered through the existing ASGFX (\$5.75) and ASGF2 (\$3.50) USOC credits. The ASGFR and ASGF2 credits from the Lifeline Assistance Program totaling \$9.25 apply in addition to the Tribal Lifeline credit. The Tribal Lifeline Credit is up to \$25.00, but no more than necessary to reduce the Tribal Lifeline rate to \$1.00. (C)

[2] The credit amount is calculated by adding the 1FR rate of \$13.50 plus the \$5.75 subscriber line charge together. An ASGFR and ASGF2 credit of \$9.25 is subtracted from the total and the remaining difference less \$1.00 which is the minimum Tribal Lifeline rate allowed, is the credit amount. For example: (\$13.50 + \$5.75 = \$19.25 - \$9.25 = \$10.00 - \$1.00) = \$9.00 credit. (C)