

WN U-4
UNITED TELEPHONE COMPANY OF THE NORTHWEST
d/b/a CenturyLink

Schedule AE-9
First Revised Sheet 1
Cancels Original Sheet 1

TELEPHONE ASSISTANCE PROGRAM

A. Washington Telephone Assistance Program (WTAP)

(N)(K)

1. Description

The Washington Telephone Assistance Program (WTAP) is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute.

Residents of Tribal Lands not qualified based on the preceding requirements, may qualify for the Federal Lifeline discounts per conditions in C. following.

2. Terms and Conditions

a. Certain qualifying residential customers are eligible for service under WTAP. See the appropriate section of the Washington Administrative Code (WAC) 388-273. If eligible, the program includes the following:

- Single party, voice grade access to the Public Switched Network
- Access to emergency service (e.g., 911, E911)
- Access to operator services
- Access to interexchange services, unless toll blocking is chosen
- Access to directory assistance
- Toll restriction services

b. Eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access charge.

c. Deposit requirements do not apply to WTAP customers if call restriction (toll blocking) is employed.

d. A 50% reduction in the installation charges associated with installing the access line (up to \$22.00).

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(K) Material previously found on this sheet now appears on Sheet 2.

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Schedule AE-9
First Revised Sheet 2
Cancels Original Sheet 2

TELEPHONE ASSISTANCE PROGRAM

B. Lifeline Assistance

1. Lifeline Assistance (Lifeline) is designated to provide for reduced rates for eligible telecommunications carrier's residential service for low-income customers who meet eligibility requirements.
2. Lifeline is a federally funded reduction of the subscriber line charge (SLC) and a reduction of local service. Eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access charge. Effective August 1, 2003, eligible applicants living on federally recognized Native American reservations will receive an additional discount of up to \$25 sufficient to reduce this monthly rate to \$1.00 inclusive of the FCC's End User Access charge.
3. Federally recognized Native American reservations are included in the counties of Clallam, Cowlitz, Douglas, Ferry, Grant, Grays Harbor, Jefferson, King, Kitsap, Klickitat, Lewis, Lincoln, Mason, Pacific, Pend Oreille, Pierce, Okanogan, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Whatcom and Yakima and the cities of Asotin, Clarkston, Ellensburg, Hoquiam and Wenatchee.
4. Federal Universal Service Fund End User Charge will not be billed to Lifeline customers.
5. Local service for Lifeline subscribers may not be disconnected for non-payment of toll charges.
 - a. A toll restriction package will be provided to Lifeline subscribers at no charge.
 - b. Lifeline subscribers are not required to accept a toll restriction package as a condition to avoid disconnection of local service for non-payment of toll.
 - c. Lifeline subscribers are not required to pay a service deposit in order to initiate service if the subscriber voluntarily elects to receive a toll restriction package.
6. Partial payments from Lifeline subscribers will be applied first to local service charges and then to toll charges.
7. Lifeline subscribers will not be denied re-establishment of service on the basis that the subscriber was previously disconnected for non-payment of toll charges.
8. Lifeline will not be furnished on a Foreign Exchange.

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(K) Material previously found on this sheet now appears on Original Sheet 3.

(M) Material now appearing on this sheet was previously found on Original Sheet 1.