

WN U-10
 CenturyTel of Washington, Inc.
 Exchange and Network Services

Section 1
 First Revised Index Sheet 6
 Cancels Original Index Sheet 6

SUBJECT INDEX

<u>SUBJECT</u>	<u>SECTION</u>	
Special Promotions	16	
Special Services	2	
Special Taxes, Fees and Charges	2	
Statement Billing Service	10	
Stop-Hunt	5	
Subject Index	1	
Suburban Service	105	
Summary Billing Service	10	
Supersedure of Service	2	
Supplemental Billing Service	10	
Switched 56 Service	15	
Table of Contents	1	
Tariff Format	1	
Tax Rates	2	
Telecard	5	
Telephone Answering Service	109	
Telephone Assistance Programs	5	
TELESELECT Business Service	105	
Temporary Construction	4	
Temporary Suspension of Service - Customer Initiated	2	
Terminal Loop Rates	10	
Termination Liability/Waiver Policy	2	
Termination of Service - Company Initiated	2	
Termination of Service - Customer Initiated	2	
Tie Lines	10	
Toll Message Detail Service	10	
Toll Restriction II Service	10	
Touch-Tone Calling Service	5	
Trademarks, Service Marks and Trade Names	1	
Traffic Data Report Service	10	
Transfer Arrangement	10	
Transfer of Service Between Customers (Supersedure)	2	
Trenching and Backfill	4	
Tribal Link Up	5	(N)
Two-Point Message Telecommunications Service	6	
Uniform Call Distribution	9	
Universal Emergency Number Service - 911	9	
Use of Facilities	2	
Use of Service	2	
Vacation Number Reservation	5	
Washington Telephone Assistance Program (WTAP)	5	
Wide Area Telecommunications Service	7	

WN U-10
CenturyTel of Washington, Inc.
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Section 5
First Revised Sheet 28
Cancels Original Sheet 28

5. Exchange Services

5.2 Local Exchange Service (Cont'd)

5.2.11 Telephone Assistance Programs

A. Washington Telephone Assistance Program (WTAP)

1. Description

The Washington Telephone Assistance Program (WTAP) is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute.

Residents of Tribal Lands not qualified based on the preceding requirements, may qualify for the Federal Lifeline discounts per conditions in (3) following.

2. Terms and Conditions

a. Certain qualifying residential customers are eligible for service under the WTAP. See the appropriate sections of the Washington Administrative Code (WAC) **388-273**. If eligible, the program includes the following: (T)
(T)

- Single party, voice grade access to the Public Switched Network
- Access to emergency service (e.g., 911, E911)
- Access to interexchange services
- Access to directory assistance **and operator services** (T)
- Toll restriction services

b. Eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access Charge.

c. Deposit requirements do not apply to WTAP customers if call restriction (toll blocking) is employed.

d. **A 50% reduction in the installation charges associated with installing the access line (up to \$22.00).** (N)
(N)

3. Tribal Lifeline – Federal Tier Four Reduction

a. Additional federal Lifeline support of up to \$25.00 is available for residents of Tribal Lands. Tribal Lands are defined as lands adjacent or contiguous to reservations that generally have been considered tribal lands for purposes of other federal programs targeted to federally recognized Indian tribes.

Designated counties are as follows: Whatcom, Skagit, Snohomish, King, Kitsap, Pierce, Mason, Thurston, Grays Harbor, Jefferson, Lewis, Cowlitz, Pacific, Klickitat, Grant, Yakima, Skamania, Pend Oreille, Stevens, Spokane, Lincoln, Ferry, Okanogan, Douglas, and Clallam. The cities are: Wenatchee, Ellensburg, Hoquiam, Asotin and Clarkston.