RECEIVED AUG. 1, 2011 WA. UT. & TRANS. COMM. ORIGINAL UT-111398 SUB 8/15/11

WN U-5 Original Sheet No. 308.2.3

WHIDBEY TELEPHONE COMPANY

SCHEDULE 43

CUSTOM CALLING SERVICES

CONDITIONS (Continued)

- Caller ID Delivery Service may not display, or may not display correctly, under some circumstances, including, but not limited to, the following:
 - (a) the called party is off-hook;
 - (b) the called party answers the call before the caller identification information can be transmitted completely to the receiving equipment;
 - (c) the service with Caller ID Delivery Service also has Selective Distinctive Alert and/or Custom Ringing;
 - (d) the call is made through a central office that does not have appropriate facilities;
 - (e) the appropriate information has not been furnished by the telecommunications company owning and/or operating the central office through which the call is made, or that information is not appropriately transmitted by another telecommunications company through the facilities of which the call is transmitted, or that information has not been correctly entered into the appropriate database;
 - (f) the call is operator-assisted;
 - (g) the call is marked private by the caller;
 - (h) the call originates from a coin or party-line station;
 - (i) the call originates from a line that is subject to Caller ID Delivery Service Blocking, or other similar caller identification blocking;
 - (j) the call originates from a specific station or extension served by a PBX or multi-line hunt group, in which event the name and number transmitted may be that of the main directory number of the PBX or multi-line hunt group.
 - (k) the call originates and/or is transmitted using Voice over Internet Protocol (VoIP) technology.

(continued)

Issued: August 1, 2011

Effective: September 1, 2011

Issued by: WHIDBEY TELEPHONE COMPANY dba Whidbey Telecom

By: Robert S. Snyder

Title: Attorney

(N)