



STATE OF WASHINGTON  
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION  
1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250  
(360) 664-1160 • TTY (360) 586-8203

Ref. No. Docket PG-060215

September 22, 2006

Sue McLain  
Senior Vice President  
Puget Sound Energy, Inc.  
P.O. Box 90868 EST-07W  
Bellevue, WA 98009-0868

Dear Ms. McLain:

**Subject: Need to Review and Improve Record Keeping Process**

We have received your letter of response dated September 15, 2006. I appreciate your statement that you take these issues seriously. The procedures used by PSE and your service providers in developing and maintaining records are critical to the integrity of your safety program. Our findings of apparent record alteration are extremely disturbing.

**Further response requested**

Based on your reply, we have a few additional questions. Please provide your response to these questions by October 13, 2006:

1. Your response states PSE found certain elements of Pilchuck Contractors, Inc. (PCI) documentation practices were not completed per company standards for a limited number of records. How many records did you find and what standards were not followed (PSE's or PCI's)?
2. Your response did not address our finding that current PCI records are not accurate and how you and/or PCI plan to address these inaccuracies.
3. Your letter identified four improvement opportunities. Please provide us a more detailed plan on how and when these improvements will be made.

RMS  
RA

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**Next steps**

Our investigation of this matter continues. While we have not made any recommendations to the commission as yet, we consider this matter very serious.

Please provide your response to the above request by October 13, 2006.

Sincerely,

A handwritten signature in black ink, appearing to read 'Alan E. Rathbun', with a long horizontal line extending to the right.

Alan E. Rathbun  
Pipeline Safety Director

cc: Dave Nelson, Pilchuck Contractors, Inc.  
Duane Henderson, PSE