

**WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**NOTICE OF PENALTIES INCURRED AND DUE FOR VIOLATIONS  
OF LAWS RULES AND REGULATIONS**

PENALTY ASSESSMENT NO: TV-051629

PENALTY AMOUNT: \$500.00

**HOUSEHOLD GOODS CARRIER:**

Bumblebee Moving North, Inc.  
17903 State Route 9, Suite B  
Snohomish, WA 98296

The Commission believes that you have committed four violations of Washington Utilities and Transportation Commission rules, specifically, Washington Administrative Code (WAC) 480-15-890, which describes how household goods carriers must respond to Commission-referred complaints. As a result, the Commission hereby notifies you that it has assessed a \$100.00 penalty against you for each of the five violations for Bumblebee's failure to respond to Commission staff from October 21 through October 28, 2005, for total penalties of \$500.00. The basis for this penalty assessment is as follows.

In consumer complaint #91512, on April 26, 2005, Mike Meeks of the Commission's Consumer Affairs staff contacted Bumblebee by electronic mail (e-mail) and inquired about a refund due the customer in the complaint. Bumblebee responded by e-mail on April 28, 2005, indicating that it would check with its bookkeeper regarding the status of the refund.

After receiving no additional information from Bumblebee, Mr. Meeks contacted the company by e-mail again on August 10, 2005, requesting to be advised about the refund. Bumblebee did not respond.

On October 14, 2005, the Commission sent Bumblebee a letter providing technical assistance on the requirements of WAC 480-15-890. The letter also required the company to respond to Commission staff in writing by October 21, 2005, regarding the August 10 e-mail in complaint #91512 and the company's plan to respond to future Commission complaints in accordance with WAC 480-15-890. To date, Bumblebee has not responded.


The penalties contained in this notice of penalties incurred are assessed pursuant to RCW 81.04.405. Under RCW 81.04.405, every public service company subject to Title 81 RCW who violates or who procures, aids, or abets in the violation of any provision of Title 81 RCW or any order, rule, regulation, or decision of the Commission is subject to a penalty of \$100 per violation. Each and every violation shall be a separate and distinct offense. Each day of a continuing violation is a separate and distinct offense. Every act of commission or omission which procures, aids, or abets in the violation is considered to be a violation.


Penalties are due and payable upon receipt of this penalty notice. If for any reason you believe the violations described above did not occur, you may request a hearing to contest the occurrence of the violations. If you have an explanation as to why the violations occurred, or have other facts you believe the Commission should consider, you may make application for mitigation of this penalty. To do so, complete the enclosed mitigation form and return it to the Washington Utilities and Transportation Commission, Post Office Box 47250, Olympia, Washington 98504-7250, within FIFTEEN (15) days of your receipt of this penalty notice. You may, although you are not required to, present your request for mitigation at a hearing. The Commission will consider your plea and notify you of its determination.

If you request a hearing to contest either the occurrence of the violations or the amount of the penalty, please state why you believe a hearing is called for in your circumstances. Failure to request a hearing to contest the occurrence of the violations or the amount of the penalty, return the mitigation plea, or pay the amount due within 15 days will cause the Commission to refer this matter to the Office of the Attorney General for collection. Suit may then be brought against you and after trial, judgment may be entered against you.

DATED at Olympia, Washington and effective this *1st* day of November, 2005.

  
MARK H. SIDRAN, Chairman

  
PATRICK J. OSHIE, Commissioner

  
PHILIP B. JONES, Commissioner

**WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**APPLICATION FOR MITIGATION OF PENALTIES**

**NOTE:** This form must be completed, signed, and received by the Commission within 15 days of your receipt of this form.

I have read and understand RCW 9A.72.020, which states that making false statements under oath is a class B felony (printed below). I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, application for mitigation of the penalties (as described in the attached Notice of Penalties), for the following reasons:

I declare under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Dated: \_\_\_\_\_ [month/day/year], at \_\_\_\_\_ [city, state]

\_\_\_\_\_  
Signature of Applicant

RCW 9A.72.020:

“Perjury in the first degree. (1) A person is guilty of perjury in the first degree in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor’s mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class B felony.”