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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

- A. Washington Telephone Assistance Program (WTAP)
 - 1. Description

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute. Residents of Tribal lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lifeline.

- 2. Terms and Conditions
 - a. Certain qualifying residential customers are eligible for service under the WTAP. See the appropriate sections of the Washington Administrative Code (WAC) 388-273. If eligible, the program includes the following:
 - An \$8.00 statewide rate for the lowest grade of residential flat rate service. Where available, single-party service shall qualify as the lowest available flat rate for persons otherwise eligible, who are sixty years of age or older, or who receive medical assistance. This condition is in accordance with WAC 388-273.
 - A waiver of any deposit for local service.
 - A 50% reduction in the installation charges associated with installing the access line.

(C)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE 5.2.6 TELEPHONE ASSISTANCE PROGRAMS (Cont'd)

- B. Tribal Lifeline
 - 1. Description

Tribal Lifeline provides additional lifeline support of up to \$25.00, in addition to the baseline Federal Lifeline support for qualifying low-income individuals living on tribal lands which includes reservation as defined by the Bureau of Indian Affairs (BIA) regulations.

- 2. Terms and Conditions
 - a. Tribal Lifeline support is provided to applicants who meet the eligibility requirements established within the guidelines of the Washington Telephone Assistance Program described in 5.2.6.A.

b.	In order to qualify for the Tribal Lifeline/Link-Up programs, the applicant must live on Tribal Lands/Reservations and be participating in one of the following programs identified in either 1 or 2 below:	(C) (C)
	1. Program requirement as identified by the FCC:	(N)
	 Bureau of Indian Affairs/General Assistance Programs, Tribally administered Temporary Assistance for Needy Families block grant program, Head Start programs (only for those meeting its income-qualifying standard), National School Lunch Program's free lunch program, Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Meet income-based criterion for telephone assistance, as defined by the FCC. 	(N)
	 Weet income-based criterion for telephone assistance, as defined by the FCC. Other qualifying low-income programs in Washington: 	(N)
	 DSHS Chore Services Community options Program Entry System State Family Assistance Refugee Assistance General Assistance Programs 	(N) (N)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

B.2. (Cont'd)

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The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs above, and lives on a federally recognized reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.

c. Tribal Lifeline benefits apply to the primary flat local residential access line, including Extended Area Service (EAS), mileage charges, zone charges, or other non-discretionary charges associated with basic residential service. The benefit may not bring the basic local residential access line rate below \$1.00 per month.

Qwest Corporation

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 TELEPHONE ASSISTANCE PROGRAMS

B.2. (Cont'd)

(D) (D)

3. Monthly Credit

	CREDIT USOC	Credit Amount	
• Flat individual line (1FR)[1]	ASGFT	\$8.83	
• Federal credit towards CALC	ASGFR	5.85 (R)	(C)
• Lifeline credit	ASGF2	2.67	

- [1] The ASGFR and ASGF2 credits from the Lifeline Assistance Program totaling \$8.52 apply in addition to the Tribal Lifeline credit. The FCC Lifeline Program consists of a monthly federal baseline support of \$5.85 (ASGFR). The Tribal Lifeline Credit is up to \$25.00, but no more than necessary to reduce the Tribal Lifeline rate to \$1.00.
- [2] The credit amount is calculated by adding the 1FR rate of \$12.50 plus the \$5.85 (C) subscriber line charge together. An ASGFR and ASGF2 credit of \$8.52 is subtracted from the total and the remaining difference less \$1.00 which is the minimum Tribal Lifeline rate allowed, is the credit amount. For example: (\$12.50 + \$5.85 = \$18.35 \$8.52 = \$9.83 \$1.00) = \$8.83 credit. (C)