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March 12, 2004

Betty Young Attn. Deborah Reynolds Washington Utilities and Transportation Commission PO Box 47250 Olympia WA 98504-7250 CORDS HANACESTA

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STATE OF WASH.

STATE OF WASH.

AND TRANSP.

OTHER AND TRANSP.

Re: Docket #TG032075

Dear Ms. Young:

Please withdraw our petition for a waiver of rules relating to the charging of late fees prior to the date when the account becomes delinquent. We will begin charging late fees one month later on accounts so that the customer will have an extra month of service before a late fee is charged. This will be effective with our next billing. I do not understand how this best serves the majority of our customers who pay punctually and on time, or helps us keep costs down in order to benefit all customers, not just delinquent ones, but we will comply with the rule. The next printing of our card stock will reflect this new billing procedure.

Thank you.

Sincerely,

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