

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

NOTICE OF PENALTIES INCURRED AND DUE FOR VIOLATIONS OF LAWS RULES AND REGULATIONS

PENALTY ASSESSMENT NO: UT-031844

PENALTY AMOUNT: \$ 100.00

TELECOMMUNICATIONS COMPANY:

Servisense.com, Inc.
115 Shawmut Road
Canton, MA 02021

The Commission believes that you have committed one or more violations of Washington Utilities and Transportation rules; specifically WAC 480-120-303, which requires competitively classified companies to file annual reports and pay regulatory fees to the Commission no later than May 1 each year. As a result, the Commission hereby notifies you that it has assessed penalties against you in the amount of \$100.00. The basis for this penalty assessment is as follows:

On March 6, 2003, the Commission mailed 2002 Annual Report forms and 2003 Regulatory Fee packets to local and competitive telecommunications companies registered in Washington State. A letter signed by Carole Washburn instructed companies to file annual reports and pay regulatory fees by May 1, 2003. Companies requesting an extension were asked to do so prior to May 1, providing a reason for the requested extension.

On June 5, 2003, a letter signed by Carole Washburn was sent to each telecommunications company that had not filed an annual report or paid regulatory fees by May 1, 2003. The letter informed companies that they had already incurred a penalty of 2% of the total amount due for failure to pay, and would be charged interest at the rate of 1% per month on the delinquent balance until paid in full. The letter also stated that Staff intended to recommend enforcement action, including possible penalties and/or suspension or revocation of authority, for any company that failed to file a completed annual report.

In September 2003, Staff conducted its yearly review of annual reports and regulatory fees for telecommunications companies. Staff identified that as of September 30, 2003, Servisense.com, Inc. (Servisense) had neither filed its 2002 annual report nor paid a regulatory fee for 2003.

The Commission mailed a Notice of Impending Revocation of Registration as a Telecommunications Company and Opportunity to Request a Hearing to the Company on September 30, 2003. Subsequently, Servisense filed its annual report and paid the regulatory fee on October 9, 2003.

Penalties are due and payable upon receipt of this penalty notice. If for any reason you believe the violations described did not occur, you may request a hearing to contest the occurrence of the violations. If you have an explanation as to why the violations occurred, or have other facts you believe the Commission should have considered, RCW 80.04.405 provides that you may make application for mitigation of this penalty. To do so, complete the enclosed mitigation form and return it to the Washington Utilities and Transportation Commission, Post Office Box 47250, Olympia, Washington 98504-7250, within FIFTEEN (15) days of your receipt of this penalty notice. You may, although you are not required to, present your request for mitigation at a hearing. The Commission will consider your plea and notify you of its determination.

If you would like a hearing to contest either the occurrence of the violations or the amount of the penalty, you may request one in your request for hearing or mitigation. If you request a hearing for either reason, please state why you believe a hearing is called for in your circumstances.

Failure to request a hearing to contest the occurrence of the violations or the amount of the penalty, return the mitigation plea, or pay the amount due within 15 days will cause the Commission to refer this matter to the Office of the Attorney General for collection. Suit may then be brought against you and after trial, judgment may be entered against you.

DATED at Olympia, Washington and effective this day of November 2003.

MARILYN SHOWALTER, Chairwoman

RICHARD HEMSTAD, Commissioner

PATRICK OSHIE, Commissioner

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

APPLICATION FOR MITIGATION OF PENALTIES

I have read and understand RCW 9.72.030, which prescribes penalties for making false affidavits (printed below), and hereby make, under oath, application for mitigation of the penalties (as described on the attached form), for the following reasons:

NOTE: This form must be completed, signed and notarized, and received by the Commission within 15 days of your receipt of this form.

I swear that the foregoing is a true and complete statement of the facts in this case.

Signature of Applicant

Sworn to and subscribed before me
this ____ day of _____,
20__

NOTARY PUBLIC in and for the
State of Washington, residing in

RCW 9.72.030:

"Perjury-Second Degree: Every person who, whether orally or in writing, and whether as a volunteer or in a proceeding or investigation authorized by law, shall knowingly swear falsely concerning any matter whatsoever shall be guilty of perjury in the second degree and shall be punished by imprisonment in the state penitentiary for not more than five years or

by imprisonment in the county jail for not more than one year."